

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 09/11/2025
NAME OF PROVIDER OR SUPPLIER AUBURN SENIOR LIVING, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 1675 W SEVENTH STREET, AUBURN, , 46706			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES...	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION...	(X5) COMPLETION DATE	
R 0000	INITIAL COMMENTS This visit was for the Investigation of Complaint IN00464708 and IN00464495. Complaint IN00464495- No deficiencies related to the allegation are cited. Complaint IN00464708 - State deficiencies related to the allegations are cited at R0273. Survey date: 9/11/25 Facility number: 014775 Residential Census: 80 This State Residential Finding is cited in accordance with 410 IAC 16.2-5. Quality review completed September 12, 2025	R 0000			
R 0273	Food and Nutritional Services - Deficiency 410 IAC 16.2-5-5.1(f)	R 0273	1. Corrective Action Taken for Residents Affected: All dietary staff involved in food preparation and service were	09/26/2025	

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

FORM APPROVED

OMB NO. 0938-0391

(f) All food preparation and serving areas (excluding areas in residents' units) are maintained in accordance with state and local sanitation and safe food handling standards, including 410 IAC 7-24.

Based on observation, interview, and record review the facility failed to ensure hair was restrained during meal preparation and service. 80 of 80 residents residing in the facility ate food prepared in the kitchen.

Findings include:

During a continuous observation on 9/11/25 starting at 10:55 AM, hair nets and hats were worn by kitchen staff. Cook 2 was observed pouring a dry, white, powdery substance into a bowl without wearing a beard restraint. Dietary Aide 3 had a hairnet not covering the hair around both ears, the neck, and forehead. Dietary Aide 3 was overheard making fun of Cook 2 regarding wearing a beard restraint. Cook 2 indicated an intent to shave that evening.

In an interview, on 9/11/25 at 11:03 AM, the Dietary Manager indicated Cook 2 should wear a beard restraint and Dietary Aid 3 should tuck in all the hair under the hairnet.

During an observation, on 9/11/25 at 11:47 AM, Cook 2 was not wearing a beard

immediately reminded of the requirement to wear proper hair coverings. Individual training was provided to each dietary staff member. Documentation of this training is maintained in the staff education files.

2. Corrective Action Taken for Residents with Potential to be Affected:

All dietary staff, including new hires, are required to complete individual training on the policy for hair coverings during food preparation and service to prevent recurrence.

3. Systemic Changes Made to Prevent Recurrence:

- The community policy on hair coverings was re-distributed to all dietary staff.
- Hair coverings have been placed in all kitchen and service areas to ensure accessibility.
- The Dietary Manager or designee will perform compliance checks before and during all meal services.

4. Monitoring to Ensure Ongoing Compliance:

- The Dietary Manager or designee will document daily compliance checks for 4 weeks, then weekly for 2 months, and randomly thereafter.
- Monitoring results will be reviewed during monthly QAPI meetings.
- Any staff observed out of compliance will be immediately re-educated, and corrective action

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

restraint in the food production area in front of the fryers.

A current policy, dated 10/25/2022, provided by the Dietary Manager, indicated that hair must be properly restrained and all hair was to be covered with a hair net, clean cap, or beard restraint when working in any food production areas.

This citation is related to complaint IN00464708.

Based on observation, interview, and record review the facility failed to ensure hair was restrained during meal preparation and service. 80 of 80 residents residing in the facility ate food prepared in the kitchen.

Findings include:

During a continuous observation on 9/11/25 starting at 10:55 AM, hair nets and hats were worn by kitchen staff. Cook 2 was observed pouring a dry, white, powdery substance into a bowl without wearing a beard restraint. Dietary Aide 3 had a hairnet not covering the hair around both ears, the neck, and forehead. Dietary Aide 3 was overheard making fun of Cook 2 regarding wearing a beard restraint. Cook 2 indicated an intent to shave that evening.

In an interview, on 9/11/25 at 11:03 AM, the Dietary Manager

will be taken as appropriate.

DEPARTMENT OF HEALTH AND HUMAN SERVICES

FORM APPROVED

CENTERS FOR MEDICARE & MEDICAID SERVICES

OMB NO. 0938-0391

indicated Cook 2 should wear a beard restraint and Dietary Aid 3 should tuck in all the hair under the hairnet.

During an observation, on 9/11/25 at 11:47 AM, Cook 2 was not wearing a beard restraint in the food production area in front of the fryers.

A current policy, dated 10/25/2022, provided by the Dietary Manager, indicated that hair must be properly restrained and all hair was to be covered with a hair net, clean cap, or beard restraint when working in any food production areas.

This citation is related to complaint IN00464708.

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting provided it is determined that other safeguards provide sufficient protection to the patients. (See instructions.)

LABORATORY DIRECTOR'S OR
PROVIDER/SUPPLIER REPRESENTATIVE'S
SIGNATURE

TITLE

(X6) DATE