

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 10/20/2025	
NAME OF PROVIDER OR SUPPLIER CHAPTERS LIVING OF FLOYDS KNOBS		STREET ADDRESS, CITY, STATE, ZIP CODE 3700 LAFAYETTE PKWY, FLOYDS KNOBS, , 47119					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES...	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION...			(X5) COMPLETION DATE	
R 0000	INITIAL COMMENTS This visit was for the Investigation of Intake IN00464553. Intake IN00464553 - State deficiencies related to the allegation is cited at R0029 Survey date: October 20, 2025 Facility number: 012161 Residential Census: 52 This State Residential Finding is cited in accordance with 410 IAC 16.2-5. Quality review completed on October 24, 2025.	R 0000					
R 0029	Residents' Rights - Deficiency 410 IAC 16.2-5-1.2(d) (d) Residents have the right to be treated with consideration, respect, and recognition of their dignity and individuality.	R 0029	1 All residents have been informed that they have the right to go outside, including to smoke, at any time, day or night. Any resident determined to have safety issues will have their			11/15/2025	

Based on observation, interview and record review, the facility failed to ensure residents (Residents B, C, D and E) were allowed to smoke, per their preferences for 4 of 4 residents reviewed for resident rights.

Findings include:

1. During an observation on 10/20/25 at 9:45 a.m., under the window at the 2nd floor nurse's station, a typed note was observed. The note indicated there was to be no nighttime smoking allowed for any residents from 10:00 p.m. to 6:00 a.m. No resident should be going outside during the night for anything unless the building was on fire. The note had a hand written date of 8/8/25.

During an interview, on 10/20/25 at 9:35 a.m., Resident B indicated he did not usually go out at night to smoke. He did not recall anyone speaking to him about not smoking after 10:00 p.m. or before 6:00 a.m., but he knew his rights and should be able to come and go as he pleases.

The clinical record for Resident B was reviewed on 10/20/25 at 11:35 a.m. The resident's diagnoses included, but were not limited to, depression and anxiety.

Review of Resident B's facility smoking assessment, dated

Service Plan address their individual safety needs.

2

Any newly admitted resident will receive notification of their Resident Rights and any individual safety concerns will be addressed in the resident's Service Plan.

3

All facility staff are receiving inservice training on Resident Rights and will be instructed that a resident may go outside or smoke outside at any time, unless contraindicated in the Service Plan.

4

All residents have a Service Plan completed quarterly and on any change of condition that will address any safety concerns. Any noted issues will be addressed accordingly.

5

The changes will be completed by November 15, 2025.

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6/22/25, lacked documentation of any timeframe of when smoking was prohibited.

2. During an interview, on 10/20/25 at 9:38 a.m., Resident C indicated Staff Member 2 told them they could not go out after 10:00 p.m. or before 6:00 a.m. He was told when he moved in he could come and go at any time or whenever he wanted. Now, Staff Member 2 said they could not. He wakes up during the night and likes to go and smoke. Now it has been changed. This not smoking after 10:00 p.m. was one of Staff Member 2's rules.

The clinical record for Resident C was reviewed on 10/20/25 at 10:40 a.m. The resident's diagnoses included, but were not limited to, depression and insomnia.

Review of Resident C's facility smoking assessment, dated 4/19/25, lacked documentation of any timeframe of when smoking was prohibited.

3. During an interview, on 10/20/25 at 9:53 a.m., Resident E indicated Staff Member 2 told him he could not smoke outside after 10:00 p.m. or before 6:00 a.m. Resident E did not mind as he usually did not go out after 10:00 p.m., however, he had rights and should be able to go out and smoke when he wanted

to.

The clinical record for Resident E was reviewed on 10/20/25 at 9:58 a.m. The resident's diagnoses included, but were not limited to, anxiety and nicotine dependence.

Review of Resident E's facility smoking assessment, dated 4/11/25, lacked documentation of any timeframe of when smoking was prohibited.

4. During an interview, on 10/20/25 at 1:00 p.m., Resident D indicated Staff Member 2 has told the smokers that they cannot go out after 10:00 p.m. or before 6:00 a.m. Sometimes Resident D wakes up during the night and likes to smoke. Not allowing them to smoke when they want was a violation of their rights.

The clinical record for Resident D was reviewed on 10/20/25 at 11:00 a.m. The resident's diagnoses included, but were not limited to, depression, anxiety and insomnia.

Review of Resident D's facility smoking assessment, dated 4/19/25, lacked documentation of any timeframe of when smoking was prohibited.

During an interview, on 10/20/25 at 11:15 a.m., Staff Member 3 indicated Staff Member 2 had posted the note about the no

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OMB NO. 0938-0391

smoking after 10:00 p.m. or before 6:00 a.m., which was new. As far as Staff Member 3 knew, there were no new facility policies on residents smoking

During an interview, on 10/20/25 at 11:23 a.m., Staff Member 2 indicated she had put up the note about the no smoking after 10:00 p.m. or before 6:00 a.m.. The nursing staff, on night shift, did not feel comfortable with the resident's going outside after dark. She had spoken to the residents and explained it was for their safety. The residents seemed ok with it. There was no policy on the timeframe of the residents' being restricted from smoking during those hours nor was it in the smoking policy.

On 10/20/25 at 11:36 a.m., Staff Member 2 provided a current copy of the document titled "Resident Rights Policy" dated 5/15/24. It included, but was not limited to, "Purpose...To ensure that all residents of this community...rights are protected...Policy Statement...This community is committed to protecting the...personal rights of all residents...Resident Rights...Self-Determination and Autonomy...Make personal choices about daily life, including routines...."

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This State Citation relates to
Intake IN00464553

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and record review, the facility
failed to ensure residents
(Residents B, C, D and E) were
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preferences for 4 of 4 residents
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During an interview, on 10/20/25
at 9:35 a.m., Resident B
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out at night to smoke. He did
not recall anyone speaking to
him about not smoking after
10:00 p.m. or before 6:00 a.m.,
but he knew his rights and
should be able to come and go
as he pleases.

The clinical record for Resident B was reviewed on 10/20/25 at 11:35 a.m. The resident's diagnoses included, but were not limited to, depression and anxiety.

Review of Resident B's facility smoking assessment, dated 6/22/25, lacked documentation of any timeframe of when smoking was prohibited.

2. During an interview, on 10/20/25 at 9:38 a.m., Resident C indicated Staff Member 2 told them they could not go out after 10:00 p.m. or before 6:00 a.m. He was told when he moved in he could come and go at any time or whenever he wanted. Now, Staff Member 2 said they could not. He wakes up during the night and likes to go and smoke. Now it has been changed. This not smoking after 10:00 p.m. was one of Staff Member 2's rules.

The clinical record for Resident C was reviewed on 10/20/25 at 10:40 a.m. The resident's diagnoses included, but were not limited to, depression and insomnia.

Review of Resident C's facility smoking assessment, dated 4/19/25, lacked documentation of any timeframe of when smoking was prohibited.

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E indicated Staff Member 2 told him he could not smoke outside after 10:00 p.m. or before 6:00 a.m. Resident E did not mind as he usually did not go out after 10:00 p.m., however, he had rights and should be able to go out and smoke when he wanted to.

The clinical record for Resident E was reviewed on 10/20/25 at 9:58 a.m. The resident's diagnoses included, but were not limited to, anxiety and nicotine dependence.

Review of Resident E's facility smoking assessment, dated 4/11/25, lacked documentation of any timeframe of when smoking was prohibited.

4. During an interview, on 10/20/25 at 1:00 p.m., Resident D indicated Staff Member 2 has told the smokers that they cannot go out after 10:00 p.m. or before 6:00 a.m. Sometimes Resident D wakes up during the night and likes to smoke. Not allowing them to smoke when they want was a violation of their rights.

The clinical record for Resident D was reviewed on 10/20/25 at 11:00 a.m. The resident's diagnoses included, but were not limited to, depression, anxiety and insomnia.

Review of Resident D's facility smoking assessment, dated

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During an interview, on 10/20/25 at 11:15 a.m., Staff Member 3 indicated Staff Member 2 had posted the note about the no smoking after 10:00 p.m. or before 6:00 a.m., which was new. As far as Staff Member 3 knew, there were no new facility policies on residents smoking

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residents...Resident Rights...Self-Determination and Autonomy...Make personal choices about daily life, including routines...." This State Citation relates to Intake IN00464553			
Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting provided it is determined that other safeguards provide sufficient protection to the patients. (See instructions.)			
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURESheila Spencer	TITLELPN/DON	(X6) DATE11/08/2025	