

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 04/28/2023	
NAME OF PROVIDER OR SUPPLIER WYNDMOOR OF EVANSVILLE LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 6521 GREENDALE DR, EVANSVILLE, , 47711					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES...	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION...			(X5) COMPLETION DATE	
R 0000	INITIAL COMMENTS This visit was for a State Residential Licensure Survey. This visit included the Investigation of Complaints IN00403906 and IN00401348. Complaint IN00403906 - No deficiencies related to the allegations are cited. Complaint IN00401348 - No deficiencies related to the allegations are cited. Survey dates: April 25, 26, 27, 28, 2023 Facility number: 010681 Residential Census: 86 These State Residential Findings are cited in accordance with 410 IAC 16.2-5. Quality review completed on May 9, 2023.	R 0000					

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R 0273	Food and Nutritional Services - Deficiency 410 IAC 16.2-5-5.1(f) (f) All food preparation and serving areas (excluding areas in residents' units) are maintained in accordance with state and local sanitation and safe food handling standards, including 410 IAC 7-24. Based on observation and interview, the facility failed to ensure food was stored appropriately for 1 of 1 kitchen observations. Open food containers were not dated in the beverage refrigerator, walk in refrigerator, or dry storage area. Open foods were not covered in the walk in refrigerator or freezer. Boxes were stored on the floor in the dry storage area. (Kitchen) Findings include: On 4/25/23 at 8:46 A.M., the following was observed in the kitchen: Dry storage: a dented can of chick peas a dented can of fruit cocktail Beverage refrigerator: an open gallon of milk not dated Walk in refrigerator: 2 serving size bowls of slaw on	R 0273	R-0273 This Plan of Correction is neither an agreement with nor an admission of wrongdoing by this facility or its staff members. Rather, it is submitted for compliance purposes.	05/26/2023
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a tray uncovered with no date

1 serving size bowl of cottage cheese on a tray uncovered with no date

a tray of potato salad, slaw, cottage cheese and grapes covered in plastic not dated

a plastic container of fruit salad not dated

a plastic container of cottage cheese not dated

a plastic container half full of honey mustard dressing not dated

a plastic container of sweet potatoes not dated

Freezer:

a plastic bag of long rolls lying on the floor under the shelf

an open bag of ground meat not closed or dated

a box of hamburger patties in a plastic bag open to air not dated

a box of sausage patties in a plastic bag open to air not dated

Dining Room counter:

an empty package of sweetener lying on the counter

an empty creamer package lying on the counter

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an unopened butter lying on the counter

an unopened sweetener package lying on the counter

an unopened creamer package lying on the counter

several pieces of cereal lying on the counter

a container of almond milk sitting on the counter

On 4/26/23 at 12:22 P.M., the following was observed in the kitchen:

Dry storage:

4 full boxes of hinged carry out foam containers against the right side wall next to the shelving unit sitting on the floor

1 full box of black napkins sitting on the floor behind the door

1 dented can of chickpeas, pork and beans and fruit salad

1 plastic bottle of soy sauce, 2/3 full not dated

1 bottle of enchilada sauce 1/2 full not dated

an open bag of spaghetti in a Ziploc bag not dated

Walk in refrigerator:

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a plastic bag of bologna open to air

4 bowls of tossed salad half covered in plastic

Freezer:

a box of hamburger patties in a plastic bag open to air not dated

a box of sausage patties in a plastic bag open to air not dated

On 4/27/23 at 9:35 A.M., the following was observed in the kitchen:

Walk in refrigerator:

4 serving size bowls of potato salad sitting on a tray half covered with plastic wrap with no date

a plastic bag of bologna open to air

a plastic container of honey mustard dressing 1/2 full not dated

Splash guard behind the stove is splattered with a brown substance

vent above the stove has areas of a brown substance on it

Beverage refrigerator:

1 gallon of milk opened not dated

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Ice machine:

brown substance on lower outer edge of ice machine where the lid closes

Dining room counter:

several pieces of rice shaped cereal on the counter

a piece of round cereal on the counter

During an interview on 4/27/23 at 9:26 A.M., the dietary manager indicated dented cans were thrown away and the company reimbursed them. He indicated foods prepared and stored in the walk in refrigerator should absolutely be covered and dated or labeled. He indicated once an item was opened it should be dated and labeled with a tag. He indicated there should not be any boxes sitting on the floor.

A current Labeling and Dating for Safe Storage of Food policy, dated 3/31/20, provided on 4/28/23 at 8:30 A.M., indicated "labeling and dating are critical in order to promote food safety... E. When food is taken out of an original container write the name of the food being stored on the container and the use by date."

Based on observation and interview, the facility failed to ensure food was stored

appropriately for 1 of 1 kitchen observations. Open food containers were not dated in the beverage refrigerator, walk in refrigerator, or dry storage area. Open foods were not covered in the walk in refrigerator or freezer. Boxes were stored on the floor in the dry storage area. (Kitchen)

Findings include:

On 4/25/23 at 8:46 A.M., the following was observed in the kitchen:

Dry storage:

a dented can of chick peas

a dented can of fruit cocktail

Beverage refrigerator:

an open gallon of milk not dated

Walk in refrigerator:

2 serving size bowls of slaw on a tray uncovered with no date

1 serving size bowl of cottage cheese on a tray uncovered with no date

a tray of potato salad, slaw, cottage cheese and grapes covered in plastic not dated

a plastic container of fruit salad not dated

a plastic container of cottage

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cheese not dated

a plastic container half full of honey mustard dressing not dated

a plastic container of sweet potatoes not dated

Freezer:

a plastic bag of long rolls lying on the floor under the shelf

an open bag of ground meat not closed or dated

a box of hamburger patties in a plastic bag open to air not dated

a box of sausage patties in a plastic bag open to air not dated

Dining Room counter:

an empty package of sweetener lying on the counter

an empty creamer package lying on the counter

an unopened butter lying on the counter

an unopened sweetener package lying on the counter

an unopened creamer package lying on the counter

several pieces of cereal lying on the counter

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a container of almond milk
sitting on the counter

On 4/26/23 at 12:22 P.M., the
following was observed in the
kitchen:

Dry storage:

4 full boxes of hinged carry out
foam containers against the
right side wall next to the
shelving unit sitting on the floor

1 full box of black napkins sitting
on the floor behind the door

1 dented can of chickpeas, pork
and beans and fruit salad

1 plastic bottle of soy sauce, 2/3
full not dated

1 bottle of enchilada sauce 1/2
full not dated

an open bag of spaghetti in a
Ziploc bag not dated

Walk in refrigerator:

a plastic bag of bologna open to
air

4 bowls of tossed salad half
covered in plastic

Freezer:

a box of hamburger patties in a
plastic bag open to air not dated

a box of sausage patties in a
plastic bag open to air not dated

On 4/27/23 at 9:35 A.M., the following was observed in the kitchen: Walk in refrigerator: 4 serving size bowls of potato salad sitting on a tray half covered with plastic wrap with no date a plastic bag of bologna open to air a plastic container of honey mustard dressing 1/2 full not dated Splash guard behind the stove is splattered with a brown substance vent above the stove has areas of a brown substance on it Beverage refrigerator: 1 gallon of milk opened not dated Ice machine: brown substance on lower outer edge of ice machine where the lid closes Dining room counter: several pieces of rice shaped cereal on the counter a piece of round cereal on the counter During an interview on 4/27/23			
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	at 9:26 A.M., the dietary manager indicated dented cans were thrown away and the company reimbursed them. He indicated foods prepared and stored in the walk in refrigerator should absolutely be covered and dated or labeled. He indicated once an item was opened it should be dated and labeled with a tag. He indicated there should not be any boxes sitting on the floor. A current Labeling and Dating for Safe Storage of Food policy, dated 3/31/20, provided on 4/28/23 at 8:30 A.M., indicated "labeling and dating are critical in order to promote food safety... E. When food is taken out of an original container write the name of the food being stored on the container and the use by date."			
R 0302	Pharmaceutical Services - Deficiency 410 IAC 16.2-5-6(c)(6) (6) Over-the-counter medications must be identified with the following: (A) Resident name. (B) Physician name. (C) Expiration date. (D) Name of drug. (E) Strength.	R 0302	R-0302 This Plan of Correction is neither an agreement with nor an admission of wrongdoing by this facility or its staff members. Rather, it is submitted for compliance purposes.	05/26/2023

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Based on observation and interview the facility failed to the provide proper storage of medications of 4 of 4 medication carts and 1 treatment cart. Eighteen unidentified pills and twenty-eight medications and /or treatments lacked complete and/or accurate labels in a storage room and 4 of 4 medication carts. (Medication room 300 hall, Medication carts on 100, 200, and 300 halls)

Findings include:

On 4/26/23 at 9:21 A.M., during an observation of the 200 Hall medication cart there were the following loose pills in several drawers of the cart:

1 small round pill unable to read numbers.

1 small rectangle white pill #10

2 1/2 white pills

1 large oblong white pill G #102

2 1/2 pills small round no label

1 small round pink with R 25

1 oblong green pill E #45

1 large oblong white MA #34

1 large white pill with no number

1 unopened pill of Imodium

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Over the counter bottles without the complete label:

1 bottle of Vitamin D3 room 209 no label present

1 bottle of Senna no label or MD (Medical Doctor) name

1 bottle of Vitamin C for [patient name] no label

1 bottle of Vitamin D3 for [patient name] no label

1 bottle of Baby ASA no label for [patient name] no MD name, or label

1 bottle of Clear lax no doctor just [patient name] room 211, no label

1 bottle of stool softener for Room 211, no label

On 4/26/23 at 9:35 A.M., QMA (Qualified Medication Aide) 10 was observed placing the loose medications in a medication cup, placing in the top drawer of the cart, and not immediately destroying the pills.

On 4/26/23 at 9:40 A.M., first of 2 medication carts for the 100 Hall was observed with the following loose pill in a drawer:

1 small orange pill RS #333

1 bottle Super B complex has no lid and has no label or name.

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Over the counter bottles without the complete label:

1 box of laxative with room number, MD, [patient name], no label

1 box of Mucinex with [patient name], room number, MD, no label

1 box of Prilosec no resident name or MD name

1 box of Tylenol [patient name] no MD name

1 bottle of Vitamin C 1000 mg no resident name, label, or MD name

1 box of Estradiol Vaginal suppositories with no label, resident name, or MD name

Treatment cart in medication room:

1 bottle of unlabeled Nystatin powder (anti-fungal) with no name, MD name, or label

1 can of Nasal spray mist with [patient name]. no MD name, date, or label

1 tube of Vitamin A+ D Ointment (moisturizer) [patient name], no MD name, or label

1 tube of Hemorrhoid ointment (relief of hemorrhoid pain) for [patient name] no MD, or label

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1 jar of Desitin topical (prevent diaper rash) for [patient name], no MD order, label.

On 4/26/23 at 11:57A.M., during an observation of 300 Hall medication cart the following over the counter medications were observed:

1 tube of Diclofenac Sodium gel for pain, no label, resident name, or MD name

1 bottle of Folic Acid 303 no label, no resident name, or MD name

1 bottle of probiotic for [patient name], no label, or MD name

1 bottle of stool softener for [patient name], no label, or MD name,

1 container or Active Calcium Chews for [patient name]. no label, or MD name

1 bottle of Tylenol (pain reliever) for [patient name], no label, or MD name

1 bottle of Calcium 600 with Vitamin D3, for [patient name], no label, or MD name

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FORM APPROVED

OMB NO. 0938-0391

On 4/26/23 at 12:23 P.M., during an observation of Second Medication Cart for 100 Hall (rooms 101-125) the following loose pills were noted in several of the drawers of the cart:

1 large oblong pill I # 434

1 small, long purple pill # 597

1 small white pill no numbers.

1 small yellow pill no numbers.

Over the counter medications without complete labels

1 bottle of pain reliever no label, patient name hard to read, no MD name.

1 bottle of Fish oil, [patient name] MD name, no label for administration

1 bottle of anti-diarrhea, no patient name [MD name] no administration label

On 4/23/23 at 9:20 A.M., during an interview QMA 10 indicated loose medications were collected and placed in a drug buster, spoke with her nurse, but did not know what happened after that.

A current "Storage of Medication" policy, revised 8/29/21, was provided at 11:33 A.M. by the ADON (Assistant Director of Nursing), indicated "

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Policy of the Wyndmoor of Evansville that all currently order medications must be stored in the proper environment... 1. When storing medication be sure to separate c. Medications should be stored in original containers...f. Over the counter medications should be labeled with resident name, room number, doctors name, and must include date opened on container..."

Based on observation and interview the facility failed to the provide proper storage of medications of 4 of 4 medication carts and 1 treatment cart. Eighteen unidentified pills and twenty-eight medications and /or treatments lacked complete and/or accurate labels in a storage room and 4 of 4 medication carts. (Medication room 300 hall, Medication carts on 100, 200, and 300 halls)

Findings include:

On 4/26/23 at 9:21 A.M., during an observation of the 200 Hall medication cart there were the following loose pills in several drawers of the cart:

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2 1/2 white pills

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1 large oblong white pill G #102

2 1/2 pills small round no label

1 small round pink with R 25

1 oblong green pill E #45

1 large oblong white MA #34

1 large white pill with no number

1 unopened pill of Imodium

Over the counter bottles without the complete label:

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1 bottle of Vitamin C for [patient name] no label

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Over the counter bottles without the complete label:

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Treatment cart in medication room:

1 bottle of unlabeled Nystatin powder (anti-fungal) with no name, MD name, or label

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1 can of Nasal spray mist with [patient name]. no MD name, date, or label

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1 tube of Hemorrhoid ointment (relief of hemorrhoid pain) for [patient name] no MD, or label

1 jar of Desitin topical (prevent diaper rash) for [patient name], no MD order, label.

On 4/26/23 at 11:57A.M., during an observation of 300 Hall medication cart the following over the counter medications were observed:

1 tube of Diclofenac Sodium gel for pain, no label, resident name, or MD name

1 bottle of Folic Acid 303 no label, no resident name, or MD name

1 bottle of probiotic for [patient name], no label, or MD name

1 bottle of stool softener for [patient name], no label, or MD name,

1 container or Active Calcium Chews for [patient name]. no label, or MD name

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1 bottle of Tylenol (pain reliever) for [patient name], no label, or MD name

1 bottle of Calcium 600 with Vitamin D3, for [patient name], no label, or MD name

On 4/26/23 at 12:23 P.M., during an observation of Second Medication Cart for 100 Hall (rooms 101-125) the following loose pills were noted in several of the drawers of the cart:

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1 small white pill no numbers.

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A current "Storage of Medication" policy, revised 8/29/21, was provided at 11:33 A.M. by the ADON (Assistant Director of Nursing), indicated "Policy of the Wyndmoor of Evansville that all currently order medications must be stored in the proper environment... 1. When storing medication be sure to separate c. Medications should be stored in original containers...f. Over the counter medications should be labeled with resident name, room number, doctors name, and must include date opened on container..."

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting provided it is determined that other safeguards provide sufficient protection to the patients. (See instructions.)

LABORATORY DIRECTOR'S OR
PROVIDER/SUPPLIER REPRESENTATIVE'S
SIGNATURE

TITLE

(X6) DATE