

DEPARTMENT OF HEALTH AND HUMAN SERVICES

FORM APPROVED

CENTERS FOR MEDICARE & MEDICAID SERVICES

OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 07/08/2025	
NAME OF PROVIDER OR SUPPLIER TANGLEWOOD TRACE		STREET ADDRESS, CITY, STATE, ZIP CODE 530 W TANGLEWOOD LN, MISHAWAKA, , 46545					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES...	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION...			(X5) COMPLETION DATE	
R 0000	INITIAL COMMENTS This visit was for a State Residential Licensure Survey. This visit included the Investigation of Complaint IN00459807. Complaint IN00459807 - State deficiencies related to the allegations are cited at R0239 Survey dates: 7/7-7/8/2025 Facility number: 009669 Residential Census: 76 These State Residential Findings are cited in accordance with 410 IAC 16.2-5. Quality Review completed on 7/17/2025	R 0000					
R 0239	Health Services - Nonconformance 410 IAC 16.2-5-4(c) (c) Each facility shall choose whether or not it administers medication or provides residential	R 0239	R239 – Medication Administration 1. Corrective Action for Residents Affected:			07/28/2025	

nursing care, or both. These policies shall be delineated in the facility policy manual and clearly stated in the admission agreement. Based on record review and interview, the facility failed to administer medications timely for 3 of 3 residents whose medications were reviewed. (Resident B, D and E) Findings include: 1. Resident B's record review was completed on 7/8/2025 at 12:45 P.M. Diagnoses included, but were not limited to: Alzheimer's disease, hyperlipidemia, and hypertension Resident E's current Physician's orders included, but were not limited to: -Give 1 tablet of amlodipine (treats hypertension) 5 mg once daily. -Give 1 tablet of lisinopril (treats hypertension) 20 mg once daily. -Give 1 capsule of krill oil (fish oil) 500 mg once daily. -Give 1 tablet of memantine (treats Alzheimer's disease)10 mg twice a day. -Give 1 tablet of aspirin 81 mg once daily. -Give 1 capsule of vitamin D3		Employees responsible for the deficient practice received immediate counseling and were re-educated on the facility's medication administration policies and procedures. 2. Identification of Other Residents at Risk and Corrective Action: All residents have the potential to be affected by the deficient practice. The Director of Nursing (DON) or designee will conduct audits of medication administration to ensure all nursing staff are adhering to the facility's policies and procedures. 3. Systemic Changes to Prevent Recurrence: All licensed nurses and Qualified Medication Aides (QMAs) completed in-service training on medication administration policies and procedures on 7/22/2025. 4. Monitoring and Quality Assurance: The Director of Nursing or designee will complete audits of	
--	--	---	--

5000 units once daily.

-Apply 1 patch of rivastigmine (treats Alzheimer's disease) 4.6 once daily.

A review of Resident B's 2025 MAR and electronic entry records indicated Resident B had received the following medications late. (A medication was late if it had been given one hour past the ordered administration time.)

- amlodipine, lisinopril, krill oil, memantine, aspirin, vitamin D3 and rivastigmine on 5/3, 5/6/, 5/9, 5/11, 5/12, 5/14, 5/15, 5/16, 5/17, 5/20, 5/21, 5/24, 5/25, 5/28 and 5/30/2025

A review of Resident B's June 2025 MAR and electronic entry records indicated Resident B had received the following medications administered late on the following dates:

- amlodipine, lisinopril, krill oil, memantine, aspirin, vitamin D3 and rivastigmine on 6/2-6/5, 6/7, 6/8, 6/12, 6/14, 6/16, 6/17, 6/18, 6/20, 6/21, 6/22, 6/23, 6/26, 6/27/2025

A review of Resident B's June 2025 MAR and electronic entry records indicated Resident B had received the following medications administered late on the following dates:

- amlodipine, lisinopril, krill oil,

medication administration records and practices. Any identified issues will be addressed immediately through re-education or disciplinary action as needed.

Audit schedule:

- **Biweekly for 4 weeks**
- **Then bimonthly for 3 months**

Auditing will continue until **100% compliance** is achieved.

If compliance falls below the 100% threshold, audits will resume on a **weekly or ongoing basis** until the standard is met and sustained.

The Administrator or designee will report audit outcomes and compliance progress to the **Quality Assurance (QA) Committee monthly** for ongoing oversight.

5. Completion Date for

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

memantine, aspirin, vitamin D3 and rivastigmine on 7/1/2025, 7/2, 7/3, 7/5 and 7/7/2025

2. During an interview on 7/8/2025 at 11:30 A.M., Resident D indicated her medications had been late administered a lot over the last several months. Resident D also indicated the week before, her morning medications were not given to her until 11:30 A.M. and she normally took them around 9:00 A.M.

Resident D's record review was completed on 7/8/2025 at 1:00 P.M. Diagnoses included, but were not limited to: chronic obstructive pulmonary disease, hyperlipidemia, anxiety disorder, chronic pain (COPD), hypertension, chronic respiratory failure and gastro-esophageal reflux disease (GERD).

Resident D's current Physician's orders included, but were not limited to:

- Give 1 puff of Trelegy Ellipta (treats COPD) 100 micrograms (mcg) once daily.
- Give 1-unit Yupelri Solution (treats COPD) via nebulizer once daily.

Systemic Changes:

All corrective actions and systemic improvements will be completed by **7/28/2025**.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

-Give 1 unit of budesonide (treats airway conditions) 0.5 mg via nebulizer once daily.

-Give 1 spray (50 mcg) per nostril of fluticasone (allergy spray) twice daily.

-Give 2 puffs of Spiriva (treats COPD) 1.25 mcg once daily.

-Give 1 tablet of pantoprazole (treats GERD) 40 mg once daily.

-Give 1 tablet of escitalopram (treats anxiety) 20 mg once daily.

-Give 1 tablet of Eliquis (blood thinner) 5 mg twice a day.

-Give 2 puffs of Breztri Aero (treats COPD) twice a day.

-Give 1 tablet of clonazepam (treats anxiety) 0.5 mg twice a day.

-Give 1 tablet of roflumilast (treats COPD) 250 mcg once daily.

-Give 1 tablet of amlodipine (treats high blood pressure) 2.5 mg once daily.

-Give 1 puff of Ipratropium solution albuterol (treats COPD) four times a day.

A review of Resident D's May 2025 MAR and electronic entry records indicated Resident D

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

had received the following medications administered late on the following dates: (A medication was late if it had been given one hour past the ordered administration time.)

-5/1/2025 Trelegy Ellipta, Yupelri Solution, Budesonide, fluticasone and Spiriva

-5/18/2025 pantoprazole, escitalopram, Eliquis, Yupelri Solution and Breztri Aero AER

-5/24/2025 Breztri Aero

-5/29/2025 fluticasone, clonazepam, roflumilast and amlodipine

A review of Resident D's June 2025 MAR and electronic entry records indicated Resident D had received the following medications administered late on the following date:

-6/6/2025 fluticasone, clonazepam, roflumilast, amlodipine, Yupelri Solution

-6/11/2025 fluticasone and Yupelri Solution

-6/15/2025 Ipratropium solution albuterol and fluticasone

6/16/2025 clonazepam, roflumilast and amlodipine

6/17/2025 Ipratropium solution albuterol

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

6/19/2025 pantoprazole, escitalopram, Eliquis, Yupelri Solution, budesonide and fluticasone

A review of Resident D's July 2025 MAR and electronic entry records indicated Resident D had received the following medications administered late:

-7/2, 7/3, 7/4/2025
pantoprazole, escitalopram, Eliquis, budesonide, Yupelri Solution, fluticasone, Breztri aero, clonazepam and amlodipine

3. During an interview on 7/7/2025 at 11:30 A.M., Resident E indicated her medications had been administered late two times the previous week. Resident E indicated one of the days her medications were late, she had not received her 8:00 A.M. medications until 11:30 A.M.

Resident E's record review was completed on 7/8/2025 at 1:15 P.M. Diagnoses included, but were not limited to: diabetes mellitus, generalized anxiety disorder, hypertension, chronic pain and scoliosis.

Resident E's current Physician's orders included, but were not limited to:

- Give 1 tablet of methocarbamol (muscle relaxer) 750 milligrams (mg) 1 tablet

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

every 8 hours - Give 1 tablet of oxycontin (pain reliever) 20 mg every 8 hours. - Apply diclofenac gel 1% (treats arthritis pain) topically 4 times a day. - Give 1 tablet of chlorthalid (diuretic) 25 mg once daily. - Give 1 tablet of loratadine 10 mg once a daily. - Give 1 tablet of metoprolol (treats hypertension) 25 mg once daily. - Apply nystatin (antifungal) topically twice a day. - Give 1 tablet of sulfamethoxazole/trimethoprim (antibiotic) 180-60 tablet twice a day. -Give 1 capsule of esomeprazole 20 mg once daily. A review of Resident E's May 2025 Medication Administration Record (MAR) and electronic entry records indicated Resident E had received the following medications administered late on the following dates: (A medication was late if it had been given one hour past the ordered administration time.) -methocarbamol, diclofenac, chlorthalid, loratadine, metoprolol, nystatin and				
--	--	--	--	--

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

sulfamethoxazole/trimethoprim
on 5/24/2025

-diclofenac gel and
sulfamethoxazole/trimethoprim
on 5/25/2025

A review of Resident E's June
2025 MAR and electronic entry
records indicated Resident E
had received the following
medications administered late
on the following dates:

-loratadine, chlorthalid and
metoprolol on 6/2/2025

-loratadine, chlorthalid and
metoprolol on 6/12/2025

-esomeprazole on 6/18/2025

-loratadine, chlorthalid and
metoprolol on 6/22/2025

A review of Resident E's July
2025 MAR and electronic entry
records indicated Resident E
had received the following
medications administered late
on the following date:

-nystatin , gabapentin,
diclofenac gel, loratadine,
chlorthalid, metoprolol on
7/2/2025

During an interview on 7/8/2025
at 1:45 P.M, the Director of
Nursing (DON) indicated
medications should have been
given an hour before or an hour
after the medication was due. If
the medication was given more

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

than an hour after the order indicated, the medication was considered late.

On 7/8/2025 at 2:15 P.M., the DON provided a policy dated, 11/25/2023 and titled, "Resident Medication Administration". The DON indicated the policy was the current policy used by the facility. The policy indicated, "...To ensure all prescribed medications in the dosage and at the intervals prescribed by a provider are administered to resident...."

This citation relates to complaint IN00459807.

Based on record review and interview, the facility failed to administer medications timely for 3 of 3 residents whose medications were reviewed. (Resident B, D and E)

Findings include:

1. Resident B's record review was completed on 7/8/2025 at 12:45 P.M. Diagnoses included, but were not limited to: Alzheimer's disease, hyperlipidemia, and hypertension

Resident E's current Physician's orders included, but were not limited to:

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

-Give 1 tablet of amlodipine (treats hypertension) 5 mg once daily.

-Give 1 tablet of lisinopril (treats hypertension) 20 mg once daily.

-Give 1 capsule of krill oil (fish oil) 500 mg once daily.

-Give 1 tablet of memantine (treats Alzheimer's disease)10 mg twice a day.

-Give 1 tablet of aspirin 81 mg once daily.

-Give 1 capsule of vitamin D3 5000 units once daily.

-Apply 1 patch of rivastigmine (treats Alzheimer's disease) 4.6 once daily.

A review of Resident B's 2025 MAR and electronic entry records indicated Resident B had received the following medications late. (A medication was late if it had been given one hour past the ordered administration time.)

- amlodipine, lisinopril, krill oil, memantine, aspirin, vitamin D3 and rivastigmine on 5/3, 5/6/, 5/9, 5/11, 5/12, 5/14, 5/15, 5/16, 5/17, 5/20, 5/21, 5/24, 5/25, 5/28 and 5/30/2025

A review of Resident B's June 2025 MAR and electronic entry records indicated Resident B had received the following

medications administered late on the following dates:

- amlodipine, lisinopril, krill oil, memantine, aspirin, vitamin D3 and rivastigmine on 6/2-6/5, 6/7, 6/8, 6/12, 6/14, 6/16, 6/17, 6/18, 6/20, 6/21, 6/22, 6/23, 6/26, 6/27/2025

A review of Resident B's June 2025 MAR and electronic entry records indicated Resident B had received the following medications administered late on the following dates:

- amlodipine, lisinopril, krill oil, memantine, aspirin, vitamin D3 and rivastigmine on 7/1/2025, 7/2, 7/3, 7/5 and 7/7/2025

2. During an interview on 7/8/2025 at 11:30 A.M., Resident D indicated her medications had been late administered a lot over the last several months. Resident D also indicated the week before, her morning medications were not given to her until 11:30 A.M. and she normally took them around 9:00 A.M.

Resident D's record review was completed on 7/8/2025 at 1:00 P.M. Diagnoses included, but were not limited to: chronic obstructive pulmonary disease, hyperlipidemia, anxiety disorder, chronic pain (COPD), hypertension, chronic respiratory failure and

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

gastro-esophageal reflux disease(GERD).

Resident D's current Physician's orders included, but were not limited to:

- Give 1 puff of Trelegy Ellipta (treats COPD) 100 micrograms (mcg) once daily.
- Give 1-unit Yupelri Solution (treats COPD) via nebulizer once daily.
- Give 1 unit of budesonide (treats airway conditions) 0.5 mg via nebulizer once daily.
- Give 1 spray (50 mcg) per nostril of fluticasone (allergy spray) twice daily.
- Give 2 puffs of Spiriva (treats COPD) 1.25 mcg once daily.
- Give 1 tablet of pantoprazole (treats GERD) 40 mg once daily.
- Give 1 tablet of escitalopram (treats anxiety) 20 mg once daily.
- Give 1 tablet of Eliquis (blood thinner) 5 mg twice a day.
- Give 2 puffs of Breztri Aero (treats COPD) twice a day.
- Give 1 tablet of clonazepam (treats anxiety) 0.5 mg twice a day.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

- Give 1 tablet of roflumilast (treats COPD) 250 mcg once daily.
- Give 1 tablet of amlodipine (treats high blood pressure) 2.5 mg once daily.
- Give 1 puff of Ipratropium solution albuterol (treats COPD) four times a day.

A review of Resident D's May 2025 MAR and electronic entry records indicated Resident D had received the following medications administered late on the following dates: (A medication was late if it had been given one hour past the ordered administration time.)

-5/1/2025 Trelegy Ellipta, Yupelri Solution, Budesonide, fluticasone and Spiriva

-5/18/2025 pantoprazole, escitalopram, Eliquis, Yupelri Solution and Breztri Aero AER

-5/24/2025 Breztri Aero

-5/29/2025 fluticasone, clonazepam, roflumilast and amlodipine

A review of Resident D's June 2025 MAR and electronic entry records indicated Resident D had received the following medications administered late on the following date:

-6/6/2025 fluticasone,

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

clonazepam, roflumilast,
amlodipine, Yupelri Solution

-6/11/2025 fluticasone and
Yupelri Solution

-6/15/2025 Ipratropium solution
albuterol and fluticasone

6/16/2025 clonazepam,
roflumilast and amlodipine

6/17/2025 Ipratropium solution
albuterol

6/19/2025 pantoprazole,
escitalopram, Eliquis, Yupelri
Solution, budesonide and
fluticasone

A review of Resident D's July
2025 MAR and electronic entry
records indicated Resident D
had received the following
medications administered late:

-7/2, 7/3, 7/4/2025
pantoprazole, escitalopram,
Eliquis, budesonide, Yupelri
Solution, fluticasone, Breztri
aero, clonazepam and
amlodipine

3. During an interview on
7/7/2025 at 11:30 A.M.,
Resident E indicated her
medications had been
administered late two times the
previous week. Resident E
indicated one of the days her
medications were late, she had
not received her 8:00 A.M.
medications until 11:30 A.M.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

Resident E's record review was completed on 7/8/2025 at 1:15 P.M. Diagnoses included, but were not limited to: diabetes mellitus, generalized anxiety disorder, hypertension, chronic pain and scoliosis.

Resident E's current Physician's orders included, but were not limited to:

- Give 1 tablet of methocarbamol (muscle relaxer) 750 milligrams (mg) 1 tablet every 8 hours
- Give 1 tablet of oxycontin (pain reliever) 20 mg every 8 hours.
- Apply diclofenac gel 1% (treats arthritis pain) topically 4 times a day.
- Give 1 tablet of chlorthalid (diuretic) 25 mg once daily.
- Give 1 tablet of loratadine 10 mg once a daily.
- Give 1 tablet of metoprolol (treats hypertension) 25 mg once daily.
- Apply nystatin (antifungal) topically twice a day.
- Give 1 tablet of sulfamethoxazole/trimethoprim (antibiotic) 180-60 tablet twice a day.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

-Give 1 capsule of
esomeprazole 20 mg once daily.

A review of Resident E's May
2025 Medication Administration
Record (MAR) and electronic
entry records indicated Resident
E had received the following
medications administered late
on the following dates: (A
medication was late if it had
been given one hour past the
ordered administration time.)

-methocarbamol, diclofenac,
chlorthalid, loratadine,
metoprolol, nystatin and
sulfamethoxazole/trimethoprim
on 5/24/2025

-diclofenac gel and
sulfamethoxazole/trimethoprim
on 5/25/2025

A review of Resident E's June
2025 MAR and electronic entry
records indicated Resident E
had received the following
medications administered late
on the following dates:

-loratadine, chlorthalid and
metoprolol on 6/2/2025

-loratadine, chlorthalid and
metoprolol on 6/12/2025

-esomeprazole on 6/18/2025

-loratadine, chlorthalid and
metoprolol on 6/22/2025

A review of Resident E's July
2025 MAR and electronic entry

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

	records indicated Resident E had received the following medications administered late on the following date: -nystatin , gabapentin, diclofenac gel, loratadine, chlorthalid, metoprolol on 7/2/2025 During an interview on 7/8/2025 at 1:45 P.M, the Director of Nursing (DON) indicated medications should have been given an hour before or an hour after the medication was due. If the medication was given more than an hour after the order indicated, the medication was considered late. On 7/8/2025 at 2:15 P.M., the DON provided a policy dated, 11/25/2023 and titled, "Resident Medication Administration". The DON indicated the policy was the current policy used by the facility. The policy indicated, "...To ensure all prescribed medications in the dosage and at the intervals prescribed by a provider are administered to resident...." This citation relates to complaint IN00459807.			
R 0273	Food and Nutritional Services - Deficiency 410 IAC 16.2-5-5.1(f) (f) All food preparation and serving	R 0273	R273 – Food and Nutritional Services 1. Corrective Action for	07/28/2025

areas (excluding areas in residents' units) are maintained in accordance with state and local sanitation and safe food handling standards, including 410 IAC 7-24.

Based on observation and interview, the facility failed to serve food in a sanitary manner for 1 of 2 dining rooms observed. (main dining room) These issues had the potential to affect 30 of 76 residents who consumed food from the main dining room.

Finding includes:

During a continuous observation, on 7/7/2025, beginning at 12:25 P.M. and ending at 12:49 P.M., Dietary Aide (DA) 2 served fruit cups with her thumb inside the rim of the cup to 5 of 30 residents in the main dining room. DA 3 served lunch plates with her thumb touching the food surface of the plate to 7 of 30 residents in the main dining room.

During an interview, on 7/7/2025 at 12:50 P.M., the Culinary Manager (CM) indicated the residents should have been served without the serving staff "thumbing" the inside of the plate or bowl. The CM indicated all serving staff had been instructed in the proper serving techniques.

A policy for the serving of food

Residents Affected:

The affected deficient practice was corrected immediately upon identification.

2. Identification of Other Residents at Risk and Corrective Action:

All residents have the potential to be affected by the deficient practice.

The Director of Food Services will conduct a full audit to ensure food is being served in the dining room in accordance with the facility's policies and procedures.

3. Systemic Changes to Prevent Recurrence:

All kitchen staff were in-serviced on food service policies and procedures by the Director of Food Services on 7/22/2025. The training emphasized compliance with proper food handling and serving standards.

4. Monitoring and Quality Assurance:

The Director of Food Services will observe meal service during each dining

was requested from the facility but was not provided prior to the exit.

Based on observation and interview, the facility failed to serve food in a sanitary manner for 1 of 2 dining rooms observed. (main dining room) These issues had the potential to affect 30 of 76 residents who consumed food from the main dining room.

Finding includes:

During a continuous observation, on 7/7/2025, beginning at 12:25 P.M. and ending at 12:49 P.M., Dietary Aide (DA) 2 served fruit cups with her thumb inside the rim of the cup to 5 of 30 residents in the main dining room. DA 3 served lunch plates with her thumb touching the food surface of the plate to 7 of 30 residents in the main dining room.

During an interview, on 7/7/2025 at 12:50 P.M., the Culinary Manager (CM) indicated the residents should have been served without the serving staff "thumbing" the inside of the plate or bowl. The CM indicated all serving staff had been instructed in the proper serving techniques.

period. Any identified concerns will be addressed immediately.

Formal audits will be conducted:

- **Biweekly
for 4 weeks**
- **Then
bimonthly for 3 months**

Auditing will continue until **100% compliance** is achieved.

If the compliance threshold is not met, audits will resume on a **weekly or ongoing basis** until the standard is maintained.

The Administrator or designee will present audit findings and compliance progress to the Quality Assurance (QA) Committee **quarterly** for review and ongoing monitoring.

5. Completion Date for Systemic Changes:

All corrective actions and systemic changes will be completed by **7/28/2025**.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

FORM APPROVED

OMB NO. 0938-0391

	A policy for the serving of food was requested from the facility but was not provided prior to the exit.			
--	--	--	--	--

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting provided it is determined that other safeguards provide sufficient protection to the patients. (See instructions.)

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
---	-------	-----------