

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 08/28/2025
NAME OF PROVIDER OR SUPPLIER GRAND VICTORIAN OF GREENWOOD		STREET ADDRESS, CITY, STATE, ZIP CODE 2339 S STATE ROAD 135, GREENWOOD, , 46143			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES...	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION...	(X5) COMPLETION DATE	
R 0000	INITIAL COMMENTS This visit was for the Investigation of Intake IN00464271. Intake IN00464271 - State deficiencies related to the allegations are cited at R0064. Survey date: August 28, 2025 Facility number: 005722 Residential Census: 117 This State Residential Finding is cited in accordance with 410 IAC 16.2-5. Quality review completed September 5, 2025.	R 0000			
R 0064	Residents' Rights- Noncompliance 410 IAC 16.2-5-1.2(hh) (hh) The facility shall exercise reasonable care for the protection of residents ' property from loss and theft. The administrator or his or her designee is responsible for	R 0064	1) What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice; A) Immediate investigation	10/01/2025	

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

FORM APPROVED

OMB NO. 0938-0391

investigating reports of lost or stolen resident property and that the results of the investigation are reported to the resident.

Based on interview and record review, the facility failed to ensure a resident's personal items were not stolen for 1 of 5 residents reviewed for misappropriation of property. (Resident B)

Findings include:

Resident B's clinical record was reviewed on 8/28/25 at 11:00 a.m. The diagnoses included, but were not limited to, diabetes mellitus and chronic obstructive pulmonary disease.

A review on 8/28/25 at 11:10 a.m., of a State Reportable Incident provided by the facility, dated 8/21/25 at 11:01 a.m., indicated a dietary aide (DM 1) was reported to have gone into two resident rooms to steal cigarettes. An investigation was initiated and DM 1 was found guilty of misappropriation of resident property and terminated.

During an interview on 8/28/25 at 11:30 a.m., the DON indicated she had not been directly involved with the incident but she understood there wasn't a file as there wasn't much to it. Resident B's family had a camera set up in

initiated;
B) employee subsequently terminated after investigation completed; and C) ED replace stolen cigarettes.

2) How the facility will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken;

A) A survey of residents who smoke will be conducted to determine if other residents have been affected; and B) Resident's with missing smoking items will have the items replaced.

3) What measure will be put into place or what systemic changes the facility will make to ensure that the deficient practice does not recur;

A) Staff will receive training on resident rights, misappropriation of resident property, and notification process; and B) Residents will receive education on misappropriation and notification to ED/DON during Resident Town Hall.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

the room and had caught DM 1 going into the room and stealing cigarettes. The family had told DM 1 they would not report him if he were to never do it again. He was caught a couple more times on camera stealing the cigarettes from Resident B. In the last instance, DM 1 was seen on camera opening the door to Resident B's room while he was asleep and going to the desk and taking the cigarettes. The staff member was terminated.

On 8/28/25 at 12:27 p.m., the DON provided the facility policy, "Abuse, Neglect and Exploitation Prevention" dated, 7/25, and indicated it was the policy currently being used by the facility. A review of the policy indicated, "... Residents of the community have the right to be free from abuse, neglect and financial exploitation. Staff members will conduct themselves in a manner that is respectful and courteous at all times ... "

This citation relates to Intake IN00464271.

Based on interview and record review, the facility failed to ensure a resident's personal items were not stolen for 1 of 5 residents reviewed for misappropriation of property. (Resident B)

4) How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place;

A) ED and/or designee will interview 5 residents weekly for 4 weeks, then ED and/or designee will interview 3 residents for the following 4 weeks, then ED and/or designee will interview 1 resident weekly for the following 4 weeks to determine if corrective action has been effective; and B) Results will be reviewed monthly during QA process.

5) By what date the systemic changes will be completed; October 1st, 2025.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

Findings include:

Resident B's clinical record was reviewed on 8/28/25 at 11:00 a.m. The diagnoses included, but were not limited to, diabetes mellitus and chronic obstructive pulmonary disease.

A review on 8/28/25 at 11:10 a.m., of a State Reportable Incident provided by the facility, dated 8/21/25 at 11:01 a.m., indicated a dietary aide (DM 1) was reported to have gone into two resident rooms to steal cigarettes. An investigation was initiated and DM 1 was found guilty of misappropriation of resident property and terminated.

During an interview on 8/28/25 at 11:30 a.m., the DON indicated she had not been directly involved with the incident but she understood there wasn't a file as there wasn't much to it. Resident B's family had a camera set up in the room and had caught DM 1 going into the room and stealing cigarettes. The family had told DM 1 they would not report him if he were to never do it again. He was caught a couple more times on camera stealing the cigarettes from Resident B. In the last instance, DM 1 was seen on camera opening the door to Resident B's room while he was asleep and going to the desk and taking the cigarettes.

DEPARTMENT OF HEALTH AND HUMAN SERVICES

FORM APPROVED

CENTERS FOR MEDICARE & MEDICAID SERVICES

OMB NO. 0938-0391

The staff member was terminated.

On 8/28/25 at 12:27 p.m., the DON provided the facility policy, "Abuse, Neglect and Exploitation Prevention" dated, 7/25, and indicated it was the policy currently being used by the facility. A review of the policy indicated, "... Residents of the community have the right to be free from abuse, neglect and financial exploitation. Staff members will conduct themselves in a manner that is respectful and courteous at all times ... "

This citation relates to Intake IN00464271.

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting provided it is determined that other safeguards provide sufficient protection to the patients. (See instructions.)

LABORATORY DIRECTOR'S OR
PROVIDER/SUPPLIER REPRESENTATIVE'S
SIGNATURE

TITLE

(X6) DATE