

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 02/03/2026	
NAME OF PROVIDER OR SUPPLIER BENNETT PLACE		STREET ADDRESS, CITY, STATE, ZIP CODE 3928 HORNE AVE, NEW ALBANY, , 47150					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES...	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION...			(X5) COMPLETION DATE	
R 0000	INITIAL COMMENTS This visit was for the Investigation of Intake 466901. Intake 466901 - State deficiency related to the allegations is cited at R0269. Unrelated deficiency cited Survey dates: February 2 and 3, 2026 Facility number: 004442 Residential Census: 30 These State Residential Findings are cited in accordance with 410 IAC 16.2-5. Quality review completed on February 9, 2026.	R 0000					
R 0091	Administration and Management - Noncompliance 410 IAC 16.2-5-1.3(h)(1-4) (h) The facility shall establish and	R 0091	On 12/29/25, a family member informed the staff that the resident had written a check for \$100.00 to an employee. In response, the administrator			02/11/2026	

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	implement a written policy manual to ensure that resident care and facility objectives are attained, to include the following: (1) The range of services offered. (2) Residents' rights. (3) Personnel administration. (4) Facility operations. The policies shall be made available to residents upon request. Based on interview and record review, the facility failed to ensure a staff member did not accept money from a resident (Resident B) for 1 of 4 residents reviewed for management. Findings include: The clinical record for Resident B was reviewed on 2/2/26 at 11:00 a.m. The resident's diagnoses included, but were not limited to, cerebral infarction (tissue death in the brain or retina caused by a severe prolonged lack of blood supply). The incident report, dated 12/30/25, indicated on 12/29/25 Resident B's family member notified the Administrator that Resident B had written a check for \$100.00 to an employee on 11/26/25.		immediately suspended the employee and launched an investigation. During the investigation, a copy of the canceled check was provided with the employee's endorsement. As this was a direct violation of facility policy, the employee was terminated at the conclusion of the investigation on 12/31/25. Staff was educated on the abuse policy and instructed not to accept any gratuities of any kind from residents. Residents have been educated that gratuities cannot be received by staff in any form. We will re-enforce and audit this policy during the next resident council meeting.	
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Review of the facility investigation of the incident indicated on 11/26/25, Home Health Aide (HHA) 4 cashed the check from Resident B on 11/26/25.

During an interview, on 2/2/26 at 9:55 a.m., Resident B indicated she had written a check to HHA 4. HHA 4 had told the resident of some unexpected expenses. Resident B felt sorry for HHA 4 and wrote her a check for \$100 dollars. Resident B indicated HH4 accepted the check and cashed it.

During an interview, on 2/2/26 at 1:20 p.m., the Administrator indicated HHA 4 accepted the money from the resident, which was against facility policy.

On 2/3/26 at 10:39 a.m., the Administrator provided a current, undated copy of a document titled "Employee Handbook". It included, but was not limited to, "Conflict of Interest...Team members may not receive cash, gifts or donations from a resident...."

Based on interview and record review, the facility failed to ensure a staff member did not accept money from a resident (Resident B) for 1 of 4 residents reviewed for management.

Findings include:

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	The clinical record for Resident B was reviewed on 2/2/26 at 11:00 a.m. The resident's diagnoses included, but were not limited to, cerebral infarction (tissue death in the brain or retina caused by a severe prolonged lack of blood supply). The incident report, dated 12/30/25, indicated on 12/29/25 Resident B's family member notified the Administrator that Resident B had written a check for \$100.00 to an employee on 11/26/25. Review of the facility investigation of the incident indicated on 11/26/25, Home Health Aide (HHA) 4 cashed the check from Resident B on 11/26/25. During an interview, on 2/2/26 at 9:55 a.m., Resident B indicated she had written a check to HHA 4. HHA 4 had told the resident of some unexpected expenses. Resident B felt sorry for HHA 4 and wrote her a check for \$100 dollars. Resident B indicated HH4 accepted the check and cashed it. During an interview, on 2/2/26 at 1:20 p.m., the Administrator indicated HHA 4 accepted the money from the resident, which was against facility policy. On 2/3/26 at 10:39 a.m., the Administrator provided a			
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	current, undated copy of a document titled "Employee Handbook". It included, but was not limited to, "Conflict of Interest...Team members may not receive cash, gifts or donations from a resident...."			
R 0269	Food and Nutritional Services - Noncompliance 410 IAC 16.2-5-5.1(b) (b) The menu or substitutions, or both, for all meals shall be approved by a registered dietitian. Based on observation, interview and record review, the facility failed to ensure the always available menu was posted, failed to ensure the winter menu was followed, and the alternative menus for the winter menu were signed by the registered dietitian 6 of 6 menus reviewed. This deficient practice had the potential to affect 30 of 30 residents receiving meals from the facility. Findings include: During an interview, on 2/2/26 at 9:55 a.m., Resident B indicated there were no menus or alternatives. The residents get what they are served with no choices. The same type of items were served every morning, and sometimes, left overs from the	R 0269	As of 2/11/26, the culinary staff is following the published corporate menu with dietitian signature. The executive chef is keeping a binder with the daily dietitian menu, which includes a substitution log. The resident menu board is updated daily. An always available menu has been posted which includes the following options: Cheeseburger with lettuce and tomato on a toasted bun; Grilled Cheese Sandwich with Chips; Turkey or Ham Sandwich on choice of bread with lettuce and tomato, served with chips; Cottage Cheese; and a Fresh Fruit Cup. The administrator and executive chef will monitor that always available items are available and active weekly for four weeks and then monthly until compliant for three months. If an always available menu item is not available, it will be replaced by another dietitian approved item that is available.	02/11/2026

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day before were served for lunch or dinner.

During an interview, on 2/2/26 at 11:44 a.m., Resident C indicated that sometimes menus were posted, however, dietary never goes by the menu. Most of the time he did not know what he was going to get until it was served. If he did not like what was served at lunch or dinner, dietary provided him with a cold sandwich with one piece of meat on it.

During an interview, on 2/2/26 at 9:35 a.m., Cook 14 indicated "meals were made up as they go".

During an observation, on 2/2/26, between 10:20 a.m. and 10:30 a.m., there were no menus posted in the dining room or throughout the building.

During an interview, on 2/2/26 at 11:28 a.m., the Administrator indicated he was not sure why the meal menus were not posted as they usually were and that they did have weekly menus.

During an interview, on 2/3/26 at 8:55 a.m., Resident H indicated, on several occasions, the main course for lunch the previous day was served as the main course the next day. There was just not much variety to choose from. The resident had never

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seen an alternative/always available menu posted

On 2/3/26 at 11:02 a.m., an 11 by 17 inch corporate fall/winter week # (number) 3 menu was posted under the daily menus. The corporate menu, on the bottom right corner, was approved and signed by the registered dietician.

During an interview, on 2/3/26 at 11:35 a.m., Resident G indicated the residents were served the same thing over and over again. Sometimes the main course at lunch/dinner were from the day before.

On 2/3/26 at 12:00 p.m., the Administrator provided a copy of the week #2 and week #3 menus.

During an interview, on 2/3/26 at 12:25 p.m., Resident M indicated he had never seen an alternative/always available menu posted or even knew the facility had one.

During an interview, on 2/3/26 at 12:35 p.m., Resident N indicated the food quality was poor. There were a lot of repeats served from the day before. He was unaware the facility had an alternative/always available menu.

Review of the facility menus indicated the following were

served or to be served to the residents for breakfast, lunch and dinner between 1/29/26 and 2/3/26:

-On 1/29/26, Breakfast - Eggs, bacon, oatmeal and toast; Lunch - broccoli soup, burger, tater tots and fruit; and Dinner - Chicken, mashed potatoes, carrots and cookies.

-On 1/30/26, Breakfast - Scrambled eggs, bacon and oatmeal; Lunch - Ravioli, broccoli soup and tossed salad with alternative of broccoli, garlic toast. Dessert was mixed fruit; and Dinner - Chicken Cordon Bleu, cabbage, beets and cornbread

-On 1/31/26, Breakfast - Scrambled eggs, bacon and oatmeal; Lunch - Hotdogs, chicken noodle soup, potato chips and Jello; and Dinner - Meatloaf, broccoli, fried corn and yellow cake.

-On 2/01/26, Breakfast - Scrambled eggs, bacon, sausage, oatmeal and hashbrowns; Lunch - Tossed salad, chicken noodle soup, Italian chicken pasta and peaches; and Dinner - Salisbury steak, parsley potatoes, brussel sprouts and chocolate pudding.

-On 2/02/26, Breakfast - Scrambled eggs, bacon, oatmeal and toast; Lunch -

Pasta, Salisbury steak (alternative), green beans, garlic bread and peaches; and Dinner - Beef roast, gravy and mashed potatoes.

-On 2/03/26, Breakfast - Scrambled eggs, bacon, oatmeal, biscuit/toast and choice of cereal; Lunch - Beef and noodles, California blend vegetables and fruit cup (residents were served meatball subs on hotdog buns); and Dinner - Cream of chicken soup, mashed potatoes, broccoli and cake.

Review of the corporate menu indicated the following meals were to be served to the residents:

-On 1/29/26, Breakfast - Juice of choice, hot or cold cereal, breakfast casserole, scrambled egg, bacon, buttered toast; Lunch - Orange chicken, fried rice, egg roll, soup of the day, dessert of the day and milk; and Dinner - Shepherd's pie, tossed salad, soup of the day, dessert of the day and milk.

-On 1/30/26, Breakfast - Juice of choice, hot or cold cereal, scrambled egg, buttered toast and pancakes; Lunch - Seared pork chops, garlic roasted potatoes, roasted brussel sprouts, soup of the day, dessert of the day and milk; and Dinner - Grilled chicken

sandwich, barley salad, green beans, soup of the day, dessert of the day and milk.

-On 1/31/26, Breakfast - Juice of choice, hot or cold cereal, scrambled egg, bacon, buttered toast, buttered biscuit, cream gravy

Lunch - Meatloaf, mashed potatoes with gravy, California mixed vegetables, soup of the day and dessert of the day

Dinner - Fish sandwich, macaroni and cheese, coleslaw, soup of the day, dessert of the day and milk.

-On 2/01/26, Breakfast - Juice of choice, hot or cold coffee, scrambled egg, bacon, buttered toast, waffles; Lunch - Herbed Pork Loin, baby bakers, roasted carrots, soup of the day, dessert of the day and milk; and Dinner - Loaded baked potato, steamed broccoli, soup of the day, dessert of the day and milk.

-On 2/02/26, Breakfast - Juice of choice, hot or cold cereal, cheese omelet, scrambled egg, bacon and buttered toast; Lunch - Homemade vegetable soup, roast beef sandwich, pickled beets, soup of the day, dessert of the day and milk, and Dinner - Eggplant parmesan, caprese salad, breadsticks, soup of the day, dessert of the day and milk.

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-On 2/03/26, Breakfast - Juice of choice, hot or cold cereal, breakfast sandwich, scrambled egg, bacon and buttered toast; Lunch - Baked chicken, soup of the day, candied yams, green beans, dessert of the day and milk; and Dinner - Pork sliders, soup of the day, baked beans, coleslaw, dessert of the day and milk.

The facility served menus lacked documentation of a signature from the registered dietitian for approval to change the menus.

During an interview, on 2/3/26 at 12:22 p.m., the Dietary Manager/Chef indicated the kitchen did not follow the menus due to the residents did not prefer the fall/winter menu. She had spoken to the corporate head chef who informed her that as long as they served a protein, vegetable, carbohydrate and fruit, that it would be fine to change. The facility did have an alternative/always available menu if something was served that the residents did not like. They had just gotten new menu holders for the dining room and there was not a place to hang the alternative/always available menu.

This Citation relates to Intake 466901

Based on observation, interview

and record review, the facility failed to ensure the always available menu was posted, failed to ensure the winter menu was followed, and the alternative menus for the winter menu were signed by the registered dietitian 6 of 6 menus reviewed. This deficient practice had the potential to affect 30 of 30 residents receiving meals from the facility.

Findings include:

During an interview, on 2/2/26 at 9:55 a.m., Resident B indicated there were no menus or alternatives. The residents get what they are served with no choices. The same type of items were served every morning, and sometimes, left overs from the day before were served for lunch or dinner.

During an interview, on 2/2/26 at 11:44 a.m., Resident C indicated that sometimes menus were posted, however, dietary never goes by the menu. Most of the time he did not know what he was going to get until it was served. If he did not like what was served at lunch or dinner, dietary provided him with a cold sandwich with one piece of meat on it.

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Review of the facility menus indicated the following were served or to be served to the residents for breakfast, lunch and dinner between 1/29/26 and 2/3/26:

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-On 2/02/26, Breakfast - Scrambled eggs, bacon, oatmeal and toast; Lunch - Pasta, Salisbury steak (alternative), green beans, garlic bread and peaches; and Dinner - Beef roast, gravy and mashed potatoes.

-On 2/03/26, Breakfast - Scrambled eggs, bacon, oatmeal, biscuit/toast and choice of cereal; Lunch - Beef and noodles, California blend vegetables and fruit cup (residents were served meatball subs on hotdog buns); and Dinner - Cream of chicken soup, mashed potatoes, broccoli and

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-On 1/31/26, Breakfast - Juice of choice, hot or cold cereal, scrambled egg, bacon, buttered toast, buttered biscuit, cream gravy

Lunch - Meatloaf, mashed potatoes with gravy, California mixed vegetables, soup of the day and dessert of the day

Dinner - Fish sandwich,

macaroni and cheese, coleslaw, soup of the day, dessert of the day and milk.

-On 2/01/26, Breakfast - Juice of choice, hot or cold coffee, scrambled egg, bacon, buttered toast, waffles; Lunch - Herbed Pork Loin, baby bakers, roasted carrots, soup of the day, dessert of the day and milk; and Dinner - Loaded baked potato, steamed broccoli, soup of the day, dessert of the day and milk.

-On 2/02/26, Breakfast - Juice of choice, hot or cold cereal, cheese omelet, scrambled egg, bacon and buttered toast; Lunch - Homemade vegetable soup, roast beef sandwich, pickled beets, soup of the day, dessert of the day and milk, and Dinner - Eggplant parmesan, caprese salad, breadsticks, soup of the day, dessert of the day and milk.

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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting provided it is determined that other safeguards provide sufficient protection to the patients. (See instructions.)		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATUREJason Kirby	TITLEAdministrator	(X6) DATE02/16/2026