



Long-Term Care Newsletter (2025-03)

January 31, 2025

Long-Term Care Updates

- New Resident Rights Poster
- Long-Term Care Health Information Exchange (LTCHIE) RFP Released
- QSO-25-12-NH REVISED: Long-Term Care (LTC) Surveyor Guidance: Significant Revisions to Enhance Quality and Oversight of the LTC Survey Process
- IHCA/INCAL Emergency Preparedness/Disaster Summit: Feb. 6-7

New Resident Rights Poster

The Indiana ombudsman program has designed a new resident rights poster and will be distributing them to long-term care facilities in the coming weeks. All facilities should post this information with ombudsman contact information so residents can easily access this information.

[Click here to view the poster.](#)

Long-Term Care Health Information Exchange (LTCHIE) RFP Released

Summary of RFP Scope of Work

The Indiana Department of Health (IDOH) is excited to announce that a Request for Proposal (RFP) for a LTCHIE system has been released. This RFP requests the services of a

vendor to implement a LTCHIE that will electronically share patient information between acute care and long-term care facilities and provide maintenance and operations services. The goal of the LTCHIE is to improve patient outcomes through enhanced clinical decision-making and increased effective patient placements and referrals through successful patient hand-offs between skilled nursing facilities (SNFs), nursing facilities (NFs), and hospitals. In the future, the scope of the LTCHIE may expand to include additional acute and long-term care facilities as well as additional functionalities beyond data exchange.

Timeline

Respondents will have 12 weeks from RFP issuance on Jan. 17 to develop their proposals with **responses due on April 11**.

Once an award and contract have been put in place, it is expected to take up to 18 months to build and implement the LTCHIE. There will be a pilot phase prior to a full roll-out of the system. Training and technical support will be provided to support smooth onboarding and integration for participating acute care and long-term care facilities.

Letters of Support Needed from Hospitals, SNFs, and NFs

The RFP requires that each respondent have letters of support from at least 10 hospitals and 10 SNFs/NFs to submit a complete proposal.

As a result, potential respondents may reach out to your organization directly, asking for letters of support that state your organization's endorsement of the respondent's proposed approach to implementing the LTCHIE. Please note that these letters of support are not legally binding.

To read the complete RFP, please click the link below, then look for "Long-Term Care Health Information Exchange (LTCHIE)" on the left side of the page and click on "Bid Documents."

[Click here to view the RFP.](#)

QSO-25-12-NH REVISED: Long-Term Care (LTC) Surveyor Guidance: Significant Revisions to Enhance Quality and Oversight of the LTC Survey Process

On Jan. 16, CMS posted a revised [QSO-25-12-NH](#). Revised guidance for *Nursing Services* and *Payroll Based Journal* were added to the updates for *Appendix PP* and the *Long-Term*

Care Survey Process. The effective date of implementation for all new guidance was revised to March 24.

IHCA/INCAL Emergency Preparedness/Disaster Summit: Feb. 6-7

IHCA/INCAL is hosting an in-person Emergency Preparedness/Disaster Summit on Feb. 6-7.

Hear from facility providers who have experienced an emergency or disaster, as well as representatives from the Department of Health. Additional topics to be covered include overall emergency preparedness (EP), crafting an EP plan, workplace violence, EP survey compliance, water management/legionella, and a tabletop exercise on evacuations.

[Click here to learn more.](#)

To **promote, protect, and improve** the health and safety of all Hoosiers.

This email was sent by: Indiana Department of Health
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