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| Title | Food Chemistry Lab: Consumer Complaint Samples |
| Test Explanation: | |
| Specimen Requirements | <p>Consumer Complaint sample submitted for analyses will only be accepted from the Indiana State Department of Health Food Protection Division and/or other government agencies. (Local Health Departments)</p> <p>Contact your local Health Department</p> <p>or</p> <p>Laurie A. Kidwell Food Protection Program Indiana State Department of Health 100 N. Senate Ave. Indianapolis, IN 46204 PH - 317-233-3213 FX - 317-233-9200 lkidwell@isdh.in.gov</p> |
| Sampling Materials | <p>Food products and some non-food products sold in retail establishments can be consumer complaint sample. The sample should be collected in its original packing material. If not, an appropriate sterile container should be used to collect the sample. A control sample of the identical product with the same date and manufacturer code needs to be collected with the complaint sample.</p> |
| Procedural Notes | <p>For Sample collection contact your Local Health Department or ISDH Food Protection Program. A sample should meet all following criteria before it is accepted for analysis.</p> <p>Sample should be in original manufacturer's packing material or an appropriate sterile container.</p> <p>The sample must be delivered in satisfactory physical condition and without any leakage.</p> <p>A control sample of the identical product with the same date and manufacturer code should be with the sample.</p> <p>The sample shall be delivered to the lab at the proper temperature normally associated with the product.</p> |
| Shipping Instructions | <p>Contact your local Health Department</p> <p>or</p> <p>Laurie A Kidwell Food Protection Program Indiana State Department of Health 100 N. Senate Ave. Indianapolis, IN 46204 PH -317-233-3213</p> |
| Reporting and TAT | <p>The report will be emailed or mailed within 21 days after receiving the sample</p> |