HIV Services Program

Other Professional Services Service Standard



November 2025

Health Resources and Services Administration (HRSA) service definition:

Other professional services allow for the provision of professional and consultant services rendered by members of particular professions licensed and/or qualified to offer such services by local governing authorities. Such services may include:

- Legal services provided to and/or on behalf of the HRSA Ryan White HIV/AIDS Program (RWHAP)-eligible PLWH and involving legal matters related to or arising from their HIV disease, including:
 - Assistance with public benefits such as Social Security Disability Insurance (SSDI)
 - Interventions necessary to ensure access to eligible benefits, including discrimination or breach of confidentiality litigation as it relates to services eligible for funding under the HRSA RWHAP
 - Preparation of:
 - Healthcare power of attorney
 - Durable powers of attorney
 - Living wills
- Permanency planning to help clients and/or families make decisions about the placement and care of minor children after their parents and/or caregivers are deceased or are no longer able to care for them, including:
 - Social service counseling or legal counsel regarding the drafting of wills or delegating powers of attorney
 - o Preparation for custody options for legal dependents including standby guardianship, joint custody, or adoption
- Income tax preparation services to assist clients in filing federal tax returns that are required by the Affordable Care Act for all individuals receiving premium tax credits

Program guidance:

Legal services exclude criminal defense and class-action suits unless related to access to services eligible for funding under the RWHAP.

HIV Services Program service standards:

Key service components and activities are noted in the Service Standards below.

Standard	Documentation
Personnel Qualifications	
Services are provided by licensed attorneys or their support staff of	Documentation of applicable experience and qualifications is in

paralegals and social workers who have specific experience and appropriate training on legal issues pertaining to health-related matters and discrimination. personnel files available for review by the Indiana Department of Health (IDOH) upon request.

Eligibility Criteria

- Subrecipients must have an established criteria for the provision of other professional services that includes, at minimum:
 - Eligibility verification consistent with recipient requirements
- Non-medical case managers/appropriate agency staff must maintain up to date eligibility records for clients according to agency protocol and in any data system required by IDOH.
- 2. Documentation must be made available for review by IDOH upon request.

Assessment

- 1. Subrecipients should establish criteria for an assessment/intake relevant to services provided.
- 1. A written documentation of policy
- 2. If assessment is conducted, then assessment should be documented in client file.

Service Delivery

- 1. Subrecipients should establish criteria for service delivery relevant to services provided.
- 2. Providers deliver advice, assistance, and representation limited to these areas:
 - a. Assistance with public benefits such as Social Security
 Disability Insurance (SSDI, SSI, SNAP, Medicaid, and unemployment benefits)
 - b. Discrimination based on HIV status
 - c. Breach of confidentiality related to HIV status
 - d. Advance directives (including living wills, durable powers of attorney, and healthcare power of attorney)
 - e. Permanency and/or last will and testament planning to

- 1. Written documentation of policy.
- Services units provided must be recorded in CAREWare service tracking system no later than 20 days after the end of each month in which services were provided. Case notes entry is required, but the deadline for entry is determined by the funded agency.
- 3. HIV status is confirmed by review of applicable documentation in service records.
- Documentation includes description of how the legal service is necessitated by the individual's HIV status, as well as the type of service and number of service hours provided.



assist clients and/or families in making decisions, which include the placement and care of minor children after their parents and/or caregivers are deceased or are no longer able to care for them (including legal counsel regarding the drafting of wills, delegating powers of attorney, and preparing for custody options such as standby guardianship.

- f. Eviction sealing for prior evictions that are a barrier to housing.
- g. Criminal Record Expungement
- Advice, assistance, or representation for any topic not listed above must be approved by IDOH prior to provision of services.
- 4. Subrecipient should provide information regarding appropriate community resources if the case falls outside the purview of allowability indicated above or as determined by IDOH.

Subservices:

- Legal services Case review
- Legal services Consultation

Service unit definition:

• Unit = One contact

