



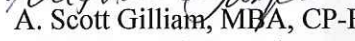
**Indiana State
Department of Health**
An Equal Opportunity Employer

Michael R. Pence
Governor

William C. VanNess II, MD
State Health Commissioner

DATE: February 10, 2014

TO: All Local Health Departments
Attn: Chief Food Inspection Officer

FROM: 
A. Scott Gilliam, MBA, CP-FS
Director, Food Protection Program

SUBJECT: Mars Foodservices US [Food]

**AFFECTED
PRODUCT:** Infused Rice Products Sold For Wholesale Distribution

SUMMARY: Unclassified Recall; Mars Foodservices US is voluntarily recalling Foodservices UNCLE BEN'S® INFUSED® Rice products, which are only sold in 5 lbs and 25 lbs bags. Temporary symptoms of mild flushing and rash can occur after eating.

UNCLE BEN'S® Brand Ready to Heat, Boxed, Bag or Cup Products available in supermarkets and other retail outlets are not involved in this voluntary recall and are safe to consume.

Only the following Foodservices products are impacted. These products should not be served or eaten. They should be returned to the distributor where purchased.

UNCLE BEN'S® INFUSED® Rice Roasted Chicken Flavor (25-lbs)	U3010501
UNCLE BEN'S® INFUSED® Rice Roasted Chicken Flavor (5 lbs)	U0257000
UNCLE BEN'S® INFUSED® Rice Garlic & Butter Flavor (5-lbs)	U0257100
UNCLE BEN'S® INFUSED® Rice Mexican Flavor (25-lbs)	U0318000
UNCLE BEN'S® INFUSED® Rice Mexican Flavor (5-lbs)	U0257300
UNCLE BEN'S® INFUSED® Rice Pilaf (5-lbs)	U0262000
UNCLE BEN'S® INFUSED® Rice Saffron Flavor (5-lbs)	U0263002
UNCLE BEN'S® INFUSED® Rice Cheese Flavor (5-lbs)	U0262900
UNCLE BEN'S® INFUSED® Rice Spanish Flavor (25-lbs)	U3012100

An example of the product packaging below:



SUGGESTED

ACTION: Recommend notification of affected parties via phone, fax, or e-mail. Mars Foodservices US will provide reimbursements or replacement product. Wholesale customers should work with their distributors. For more information or assistance, please contact us toll free at 800-432-2331 (Monday to Friday, 9:30 a.m. to 7 p.m. EST) or via email at mfs@usf.mars.com. Furthermore, if any recalled products are found, notify this office at 317-233-8475.

Recall -- Firm Press Release

FDA posts press releases and other notices of recalls and market withdrawals from the firms involved as a service to consumers, the media, and other interested parties. FDA does not endorse either the product or the company.

**Mars Foodservices US Recalls Infused Rice
Products Sold For Wholesale Distribution
--UNCLE BEN'S® retail grocery products not affected--**

Contact

Consumer:
1-800-432-2331

Media:
973-691-3536

FOR IMMEDIATE RELEASE - February 9, 2014 - Mars Foodservices US is voluntarily recalling Foodservices UNCLE BEN'S® INFUSED® Rice products, which are only sold in 5 lbs and 25 lbs bags. **UNCLE BEN'S® Brand Ready to Heat, Boxed, Bag or Cup Products available in supermarkets and other retail outlets are not involved. Our Foodservices Products are manufactured separately and are sold through wholesale distribution channels.**

Only the following Foodservices products are impacted. These products should not be served or eaten. They should be returned to the distributor where purchased.

UNCLE BEN'S® INFUSED® Rice Roasted Chicken Flavor (25-lbs)	U3010501
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UNCLE BEN'S® INFUSED® Rice Spanish Flavor (25-lbs)	U3012100

An example of the product packaging is displayed below:



Mars Foodservices US is conducting this voluntary recall as a result of people experiencing temporary symptoms of mild flushing and rash after eating our Foodservices INFUSED® Rice Mexican Flavor product. Out of an abundance of caution, we are removing all Foodservices INFUSED® Rice products from the market.

UNCLE BEN'S® Brand Ready to Heat, Boxed, Bag or Cup Products available in supermarkets and other retail outlets are not involved in this voluntary recall and are safe to consume. Our Foodservices Products are manufactured separately and are sold through wholesale distribution channels.

Mars Foodservices US will provide reimbursements or replacement product. Wholesale customers should work with their distributors. For more information or assistance, please contact us toll free at 800-432-2331 (Monday to Friday, 9:30 a.m. to 7 p.m. EST) or via email at mfs@usf.mars.com. Mars Foodservices US is continuing to work closely with the FDA to investigate this issue.

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