



Indiana
Department
of
Health

Long-term Care **NEWSLETTER**

LTC Newsletter 2021-07
February 10, 2021

LTC Updates:

- **LTC Testing Supplies Ordering**
- **Ombudsman Visitation**
- **Reporting Positive POC Results**

Ordering LTC Testing Supplies

To streamline the logistics of testing supplies, the Indiana Department of Health has contracted with Langham Logistics to start delivering supplies bi-weekly to long-term care (LTC) facilities. LTCs will input requests using a portal, created by Langham Logistics. A portal training guide is attached for your reference. To set up your portal account: <https://warehouse.elangham.com>. Langham will then analyze quantities to develop routing schedules for these supplies. Please note that the quantity of supplies requested may not be 100% fulfilled depending on inventory and demand. Supplies will be delivered once every two weeks. Please email questions to [Kelsey Barrick](#).

Additional information:

[LTC Pricing-Collection Kit](#)

[IDOH Order Entry Portal Guide Instructions](#)

[LTC Collection Kit – FAQ Document](#)

Ombudsman Visitation Resumes

Long-term care Ombudsmen are getting the COVID-19 vaccine and will resume visiting facilities to meet with residents by mid-to-late February. Ombudsmen are encouraged

to begin with residents for whom telephone and video calls have not been effective. All ombudsman's visits and conversations with residents are confidential and require private place to talk with residents.

Facilities can be reassured that all ombudsmen have received training on infection control practices and will continue to practice good hand hygiene, social distancing and wear appropriate PPE. The ombudsman will also provide proof of COVID-19 vaccinations. The ombudsman will obtain visitation protocols from the facility prior to visiting, in addition to checking the Indiana Department of Health website for facility-level data prior to the visit.

Please email questions to [Lynn Clough](#).

Report Positive POC Results

The Indiana Department of Health epidemiology team has started work to align the LTC REDCap records and the COVID surveillance records in NBS. Many facilities are not correctly reporting positive point-of-care (POC) COVID-19 test results. Negative tests are getting reported in POC REDCap, but the positives are only being reported as part of the case report in LTC REDCap.

As a reminder, **ALL** POC results, both positive and negative, must be reported in POC REDCap (or NHSN POC Module) within 24 hours. This ensures the results get into NBS and the main surveillance count. If a false positive is suspected the POC should still be reported but the LTC Case report should be delayed until the confirmatory PCR result is received. If the PCR is negative, please email [Kelly White](#).

Please email questions to [Kelly White](#).