



# HOME AND COMMUNITY BASED CARE NEWSLETTER

**HCBC Newsletter 2022-1**  
**June 1, 2022**

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## **HCBC Update:**

- **Division Introduction & Newsletter Purpose**
- **HCBC Team Roles & Contact Information**
- **Dementia Training Update**
- **2022 IAHC Annual Conference**

## **Division Introduction & Newsletter Purpose**

IDOH established the Home & Community Based Care (HCBC) division in September 2021. The focus of the division is operational improvements, including establishing working leaders, enhancing surveyor training and updating the Informal Dispute Resolution (IDR) process for home health providers. The division is also engaged with Indiana Family and Social Services Administration (FSSA) and the Bowen Center on work around direct care/direct support workforce and its impact on home health and personal care service agencies.



The HCBC Newsletter is a resource for home health, hospice and personal care service agencies with program updates related to licensing, surveying and other relevant information to providers. Email [hcbcnews@health.in.gov](mailto:hcbcnews@health.in.gov) to subscribe.

## **HCBC Team Roles & Contact Information**

Division Director Janelyn Kulik has served IDOH since 2007. She most recently functioned as the division director of survey support and guidance. In her time at IDOH, she has served as a survey supervisor and a field surveyor. In addition to heading the division, she also supports home health aide investigations. Kulik can be reached at [jkulik@isdh.in.gov](mailto:jkulik@isdh.in.gov) or 317-233-7480.

Shannon Ford-Fiest, deputy director of HCBC, has served IDOH since 2012. In her tenure, she has served as an area supervisor and a field surveyor. Ford-Feist also coordinates Home Health IDR and OASIS. She can be reached at [shford@isdh.in.gov](mailto:shford@isdh.in.gov) or 317-233-7541.

The state is divided into areas led by a team of nurse supervisors. Each supervisor has a group of approximately eight field surveyors they support. Area maps can be obtained at <https://www.in.gov/health/files/Survey-Area-Map-February-2022.pdf>. Area supervisors can be reached at:

Area 1: Tamara Tomaszewski, [Ttomaszewski@isdh.in.gov](mailto:Ttomaszewski@isdh.in.gov), 317-430-6093

Area 2: Bridget Boston, [Bboston@isdh.in.gov](mailto:Bboston@isdh.in.gov), 317-416-6322

Area 3: Deborah Franco, [Dfranco@isdh.in.gov](mailto:Dfranco@isdh.in.gov), 317-775-7639

Area 4: Crystal Sinnott, [Csinnett@isdh.in.gov](mailto:Csinnett@isdh.in.gov), 317-447-5596

Barbara "Bobbie" Nelson, the Personal Care Services Agency (PSA) program director, oversees PSA-related issues and questions regarding mobile out-of-state health care entities. Nelson can be reached at [BNelson@isdh.in.gov](mailto:BNelson@isdh.in.gov) or 317-233-7492.

Serving as the home health program coordinator, Lisa McColly assists with branch and multiple site addition questions, initial licensure applications, procedures including new facilities and changes of ownership and CHOI. McColly can be reached at [Lmccolly@health.in.gov](mailto:Lmccolly@health.in.gov) or 317-233-7302.

Michelle Ogburn is the home health clerical assistant. She can be contacted regarding agency changes and license renewals at [Mogburn@isdh.in.gov](mailto:Mogburn@isdh.in.gov) or 317-233-7491.

## **Dementia Training Update**

The application for approval of dementia training is in the process of being approved. As soon as the application is approved, it will be sent in this newsletter.

## **2022 IAHC Annual Conference**

The IDOH leadership team was pleased to present at the recent 2022 IAHC Annual Conference. The presentation conducted at the conference is attached. Questions regarding content can be directed to Shannon Ford-Fiest at [shford@isdh.in.gov](mailto:shford@isdh.in.gov) or 317-233-7541.

[2022 IAHC Annual Conference Presentation](#)