

Indiana Healthcare Leadership Conference

March 22, 2016 - Indiana Convention Center - Indianapolis, IN

Conference Agenda: March 22, 2016

All sessions and breaks will be in the Sagamore Ballroom, Indiana Convention Center.
Lunch will be served in the 500 Ballroom, Indiana Convention Center

7:30 – 8:30 Conference Registration

A continental breakfast will be available for conference participants.

8:30 – 8:35 Welcome and Announcements

Speaker: Terry Whitson, Assistant Commissioner, Indiana State Department of Health

8:35 – 10:00 Introduction to Serious Incident Investigations

Speaker: Antone Aboud, Ph.D., Director of Marketing and Program Development, Labor Relations Alternatives, Inc., Austin, TX.

Topic: This presentation will provide participants with a comprehensive understanding of definitions and values associated with the investigative process. Dr. Aboud will also describe the organization of an investigation, indicating how the values -- speed, thoroughness and objectivity -- influence that process. The presentation will end with a detailed discussion, including demonstrations, of an interview methodology designed to generate detailed witness accounts of events scrutiny.

10:00 – 10:15 Break

10:15 – 12:15 Introduction to Serious Incident Investigations

Speaker: Antone Aboud, Ph.D., Director of Marketing and Program Development, Labor Relations Alternatives, Inc.

Topic: This presentation will provide participants with a comprehensive understanding of definitions and values associated with the investigative process. Dr. Aboud will also describe the organization of an investigation, indicating how the values -- speed, thoroughness and objectivity -- influence that process. The presentation will end with a detailed discussion, including demonstrations, of an interview methodology designed to generate detailed witness accounts of events scrutiny.

12:15 – 1:25 Lunch

Lunch will be provided for conference participants in the 500 Ballroom.

1:25 – 3:00 Prevention with a Person-Centered Approach

Speaker: Karen Stobbe, Facilitator, In the Moment

Topic: Now that you know how to investigate an incident, Ms. Stobbe will look at how you can implement person-centered techniques to assist you and your staff in preventing them from happening at all. You will leave with training ideas to stop incidents from occurring and if necessary, what to do in the aftermath.

3:00 Adjourn

Speakers

Terry Whitson, Assistant Commissioner, Health Care Quality and Regulatory Commission, Indiana State Department of Health

Terry Whitson was appointed in September 2003 as the Assistant Commissioner for the Health Care Quality and Regulatory Commission for the Indiana State Department of Health. The Commission includes the Divisions of Acute Care, Long Term Care, Program Development and Quality Initiatives and Health Care Education and Quality. He previously served as Supervising Attorney for the Indiana State Department of Health, Instructor of Radiologic Sciences at the Indiana University School of Medicine, and Associate Professor and Program Director of Radiologic Sciences at Marian College of Indianapolis. He has served as a Lecturer for Indiana University School of Allied Health and has been on staff as a diagnostic imaging specialist at several hospitals.

Terry received his law degree from the Indiana University School of Law at Indianapolis. He has attained Ph.D. candidacy in Higher Education Administration from Indiana University School of Education, a M.S. in Health Education from Indiana University School of Education, and B.S. and A.S. degrees in medical radiology.

Antone Aboud, Ph.D., President and Treasurer of Antone Aboud Associates, Inc., Marketing and Program Development for Labor Relations Alternatives, Inc.,

Dr. Aboud is the President and Treasurer of Anton Aboud Associates, Inc. of Albany, New York. He provides training and consulting services in human resource management areas to a variety of clients. He specializes in several areas including conducting serious incident investigations, developing risk management systems, management and supervisory training, and sexual harassment interventions. He earned his Ph.D. at Cornell University in Collective Bargaining, Labor Law and Labor History.

Dr. Aboud is Director of Marketing and Program Development for Labor Relations Alternatives, Inc., of Austin, Texas. There he specializes in developing projects and materials for long term care clients in the areas of incident management and serious incident investigations. Training materials authored in investigation and incident management have been taught in more than 40 states, including the District of Columbia.

Karen Stobbe, Facilitator, Consultant, Family Member

Karen was working as an actress, director, writer and instructor of theatre when her Dad, Manfred was diagnosed with Alzheimer's disease. Her life has taken on a new focus and new meaning in combining the knowledge of her two worlds into one life work.

Karen and her husband, Mondy wrote and perform in a two-person performance entitled *Sometimes Ya Gotta Laugh*, she has also written a book by the same name. Karen has developed a 6-week training program called *In the Moment*, which uses creativity, improvisation and theatre as training tools. She has a web site for the entire program: www.in-themoment.com. She has developed a Train the Facilitator DVD which focuses on how to train effectively and creatively.

Karen served as the Conference Chair and eventually the Director of Education and Outreach for Pioneer Network for 5 years. Karen recently worked as a co-writer of the content and scripts on the *Hand in Hand Training Toolkit* for the Center for Medicare and Medicaid Services (CMS), which was distributed to every nursing home in the US. Karen and her family were featured on NPR's This American Life and just recently she and her husband, Mondy presented at the TEDMED Conference on the parallels of Improvisation and Caring for a person living with dementia. She has presented over 700 workshops, intensives, performances and keynotes all over the country.

Karen lives in Black Mountain, North Carolina.