SCHEDULE H (Form 990)

Hospitals

OMB No. 1545-0047

Open to Public

Department of the Treasury Internal Revenue Service

Name of the organization

► Go to www.irs.gov/Form990 for instructions and the latest information.

Inspection

Employer identification number

INDIAN	NA UNIVERSITY HEALTH BLACKF		•		01	064616	36		
Par	Financial Assistance	e and Certai	n Other Cor	nmunity Benefit	s at Cost				
								Yes	No
1a	Did the organization have a fin					_	1a	<i>'</i>	
b	If "Yes," was it a written policy If the organization had multiple						1b	~	
2	the financial assistance policy					application of			
	Applied uniformly to all host	•		Applied uniforml	y to most hospital	facilities			
_	Generally tailored to individ	•							
3	Answer the following based or the organization's patients dur		_	ibility criteria that	applied to the larg	est number of			
а	Did the organization use Fede	eral Poverty Gu	idelines (FPG)	as a factor in det	termining eligibility	for providing			
	free care? If "Yes," indicate wh ☐ 100% ☐ 150% ☐		wing was the Other	FPG family income 300 %	e limit for eligibility	for free care:	3a	~	
b	Did the organization use FPG	<u>-</u>			dina <i>discounted</i> d	care? If "Yes."			
	indicate which of the following	was the family		for eligibility for dis	counted care: .		3b		~
_					ther%				
С	If the organization used factor for determining eligibility for free								
	an asset test or other thresh								
	discounted care.	, J	,		3 3 3 3				
4	Did the organization's financia	l assistance po	olicy that appli	ed to the largest n	number of its patie	ents during the			
	tax year provide for free or dis-						4	~	
5a	Did the organization budget amounts	s for free or discou	ınted care provid	led under its financial a	assistance policy duri	ng the tax year?	5a	~	
b	If "Yes," did the organization's	financial assist	tance expense	es exceed the bud	geted amount? .		5b		~
С	If "Yes" to line 5b, as a resu	ılt of budget c	onsiderations	, was the organiza	ation unable to p	rovide free or			
	discounted care to a patient w	_					5с		
6a	Did the organization prepare a						6a	~	
b	If "Yes," did the organization n						6b	~	
	Complete the following table these worksheets with the Sch		sheets provid	ed in the Schedul	e H instructions.	Do not submit			
7	Financial Assistance and Certa		nunity Ronofit	s at Cost					
	Financial Assistance and	(a) Number of	(b) Persons	(c) Total community	(d) Direct offsetting	(e) Net community	/4) Perc	ont
Means	s-Tested Government Programs	activities or programs (optional)	served (optional)	benefit expense	revenue	benefit expense		of tota expens	al
а	Financial Assistance at cost (from								
	Worksheet 1)		837	406,930	4 450 500	406,930			2.07
b	Medicaid (from Worksheet 3, column a) Costs of other means-tested		2,150	4,229,960	1,458,532	2,771,428			14.10
	government programs (from Worksheet 3, column b)					0			0.00
	,					0			0.00
d	Total. Financial Assistance and Means-Tested Government Programs	0	2,987	4,636,890	1,458,532	3,178,358			16.17
	Other Benefits			.,000,000	1,100,002	3,1.3,000			
е	Community health improvement								
	services and community benefit operations (from Worksheet 4)	7	367	139,355		139,355			0.71
f	Health professions education								
	(from Worksheet 5)	2	11	19,467		19,467			0.10
g	Subsidized health services (from Worksheet 6)	1	652	335,703	300,208	35,495			0.18
h	Research (from Worksheet 7)	,	552	555,765	555,200	0			0.00
i	Cash and in-kind contributions								3.30
	for community benefit (from Worksheet 8)	1	10	800		800			0.00
j	Total. Other Benefits	11	1,040	495,325	300,208	195,117			0.99
k	Total. Add lines 7d and 7j	11	4,027	5,132,215	1,758,740				17.16

Community Building Activities Complete this table if the organization conducted any community building activities during the tax year, and describe in Part VI how its community building activities promoted the health of the communities it serves.

		(a) Number of activities or programs (optional)	(b) Persons served (optional)	(c) Total community building expense	(d) Direct offsetting revenue	(e) Net community building expense	(f) Percent of total expense
1	Physical improvements and housing					0	0.00
2	Economic development					0	0.00
3	Community support	1	3	479		479	0.00
4	Environmental improvements					0	0.00
5	Leadership development and training for community members					0	0.00
6	Coalition building	1	100	160		160	0.00
7	Community health improvement advocacy					0	0.00
8	Workforce development					0	0.00
9	Other					0	0.00
10	Total	2	103	639	0	639	0.00
Par	Bad Debt, Medicare, &	Collection	Practices	<u> </u>			

I all	Bad Debt, Medicare, & Concetion i ractices			
Section	on A. Bad Debt Expense		Yes	No
1 2	Did the organization report bad debt expense in accordance with Healthcare Financial Management Association Statement No. 15? Enter the amount of the organization's bad debt expense. Explain in Part VI the methodology used by the organization to estimate this amount	1	V	
3	Enter the estimated amount of the organization's bad debt expense attributable to patients eligible under the organization's financial assistance policy. Explain in Part VI the methodology used by the organization to estimate this amount and the rationale, if any, for including this portion of bad debt as community benefit			
•	expense or the page number on which this footnote is contained in the attached financial statements.			
Section	on B. Medicare			
5	Enter total revenue received from Medicare (including DSH and IME)			
6	Enter Medicare allowable costs of care relating to payments on line 5			
7	Subtract line 6 from line 5. This is the surplus (or shortfall)			
8	Describe in Part VI the extent to which any shortfall reported on line 7 should be treated as community benefit. Also describe in Part VI the costing methodology or source used to determine the amount reported on line 6. Check the box that describes the method used:			
	☐ Cost accounting system ☐ Cost to charge ratio ☐ Other			
Section	on C. Collection Practices			
9a	Did the organization have a written debt collection policy during the tax year?	9a	~	
b	If "Yes," did the organization's collection policy that applied to the largest number of its patients during the tax year contain provisions on the collection practices to be followed for patients who are known to qualify for financial assistance? Describe in Part VI	9h	_	

Part IV	Management Comp	anies and Joint Ventures (owned 10% or more by of	ficers, directors, trustees	s, key employees, and phys	cians-see instructions)
	(a) Name of entity	(b) Description of primary activity of entity	(c) Organization's profit % or stock ownership %	(d) Officers, directors, trustees, or key employees' profit % or stock ownership %	(e) Physicians' profit % or stock ownership %
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2					
3					
4					
5					
6					
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11					
12					
13					

Part V Facility Information										
Section A. Hospital Facilities	Lic	Ge	오	Teg	Cri	Re	E E	ER		
(list in order of size, from largest to smallest-see instructions)	ense	neral	ildrer	chin	tical	searc	ER-24 hours	ER-other		
How many hospital facilities did the organization operate during	Licensed hospital	General medical & surgical	Children's hospital	Teaching hospital	Critical access hospital	Research facility	nours	4		
the tax year?1	spital	ical &	spita	spital	ss ho	₩				1
Name, address, primary website address, and state license number		Surg	-		spital					Facility
(and if a group return, the name and EIN of the subordinate hospital		ical								reporting group
organization that operates the hospital facility)									Other (describe)	
1IU HEALTH BLACKFORD HOSPITAL										
410 PILGRIM BLVD., HARTFORD CITY, IN 47348										
HTTPS://IUHEALTH.ORG/FIND-LOCATIONS/IU-HEALTH	/	V			/		'			
-BLACKFORD-HOSPITAL STATE LICENSE NO.:										
20-005101-1										
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Part V Facility Information (continued)

Section B. Facility Policies and Practices

(complete a separate Section B for each of the hospital facilities or facility reporting groups listed in Part V, Section A)

Name	of hos	pital facility or letter of facility reporting group IU HEALTH BLACKFORD HOSPITAL			
		of hospital facility, or line numbers of hospital			
aciliti	es in a	facility reporting group (from Part V, Section A):		Yes	No
Comn		lealth Needs Assessment			
1		ne hospital facility first licensed, registered, or similarly recognized by a state as a hospital facility in the tax year or the immediately preceding tax year?	1		~
2		ne hospital facility acquired or placed into service as a tax-exempt hospital in the current tax year or mediately preceding tax year? If "Yes," provide details of the acquisition in Section C	2		~
3		the tax year or either of the two immediately preceding tax years, did the hospital facility conduct a unity health needs assessment (CHNA)? If "No," skip to line 12	3	~	
	If "Yes	," indicate what the CHNA report describes (check all that apply):			
а		definition of the community served by the hospital facility			
c b	v E	Demographics of the community existing health care facilities and resources within the community that are available to respond to the realth needs of the community			
d	_	low data was obtained			
e		The significant health needs of the community			
f	a	Primary and chronic disease needs and other health issues of uninsured persons, low-income persons, and minority groups			
g		The process for identifying and prioritizing community health needs and services to meet the community health needs			
h i	v T	The process for consulting with persons representing the community's interests The impact of any actions taken to address the significant health needs identified in the hospital acility's prior CHNA(s)			
j		Other (describe in Section C)			
4		e the tax year the hospital facility last conducted a CHNA: 20 18			
5	the bro	ducting its most recent CHNA, did the hospital facility take into account input from persons who represent bad interests of the community served by the hospital facility, including those with special knowledge of or se in public health? If "Yes," describe in Section C how the hospital facility took into account input from s who represent the community, and identify the persons the hospital facility consulted	5	~	
6 a		ne hospital facility's CHNA conducted with one or more other hospital facilities? If "Yes," list the other al facilities in Section C	6a	-	~
b	Was th	the hospital facility's CHNA conducted with one or more organizations other than hospital facilities? If "Yes," other organizations in Section C	6b		~
7		e hospital facility make its CHNA report widely available to the public?	7	~	
-		," indicate how the CHNA report was made widely available (check all that apply):			
а	Ľ ⊦	lospital facility's website (list url): (SEE STATEMENT)			
b		Other website (list url):			
C		Made a paper copy available for public inspection without charge at the hospital facility			
d 8		Other (describe in Section C) e hospital facility adopt an implementation strategy to meet the significant community health needs			
Ū		ied through its most recently conducted CHNA? If "No," skip to line 11	8	~	
9	Indicat	te the tax year the hospital facility last adopted an implementation strategy: 20 19			
10		hospital facility's most recently adopted implementation strategy posted on a website?	10	~	
a		s," (list url): https://iuhealth.org/in-the-community/community-benefit			
		" is the hospital facility's most recently adopted implementation strategy attached to this return?	10b		
11	recent	be in Section C how the hospital facility is addressing the significant needs identified in its most ly conducted CHNA and any such needs that are not being addressed together with the reasons why needs are not being addressed.			
	CHNA	e organization incur an excise tax under section 4959 for the hospital facility's failure to conduct a as required by section 501(r)(3)?	12a		V
		" to line 12a, did the organization file Form 4720 to report the section 4959 excise tax?	12b		
С		s" to line 12b, what is the total amount of section 4959 excise tax the organization reported on Form or all of its hospital facilities? \$			

Part V Facility Information (continued)

Financial Assistance Policy (FAP)

Name of hospital facility or letter of facility reporting group IU HEALTH BLACKFORD HOSPITAL

				Yes	No
	Did	the hospital facility have in place during the tax year a written financial assistance policy that:			
13		ained eligibility criteria for financial assistance, and whether such assistance included free or discounted care?	13	~	
	If "Y	es," indicate the eligibility criteria explained in the FAP:			
а	~	Federal poverty guidelines (FPG), with FPG family income limit for eligibility for free care of 3 0 0 %			
		and FPG family income limit for eligibility for discounted care of%			
b	_	Income level other than FPG (describe in Section C)			
C		Asset level			
C	_	Medical indigency			
6		Insurance status			
f		Underinsurance status			
9		Residency Other (deposits a in Continue C)			
h 44		Other (describe in Section C)	4.4	~	
14	-	lained the basis for calculating amounts charged to patients?	14	~	
15		lained the method for applying for financial assistance?	15	•	
		ructions) explained the method for applying for financial assistance (check all that apply):			
_		Described the information the hospital facility may require an individual to provide as part of his or her			
а		application			
b	~	Described the supporting documentation the hospital facility may require an individual to submit as part			
		of his or her application			
C		Provided the contact information of hospital facility staff who can provide an individual with information about the FAP and FAP application process			
C		Provided the contact information of nonprofit organizations or government agencies that may be			
_		sources of assistance with FAP applications			
4.0		Other (describe in Section C)	10	~	
16		s widely publicized within the community served by the hospital facility?	16		
_		es," indicate how the hospital facility publicized the policy (check all that apply): The FAP was widely available on a website (list url): (SEE STATEMENT)			
a b		The FAP application form was widely available on a website (list url): (SEE STATEMENT)			
c		A plain language summary of the FAP was widely available on a website (list url): (SEE STATEMENT)			
d		The FAP was available upon request and without charge (in public locations in the hospital facility and			
	_	by mail)			
e	~	The FAP application form was available upon request and without charge (in public locations in the			
		hospital facility and by mail)			
1	· [A plain language summary of the FAP was available upon request and without charge (in public locations in the hospital facility and by mail)			
Q	~	Individuals were notified about the FAP by being offered a paper copy of the plain language summary of the FAP, by receiving a conspicuous written notice about the FAP on their billing statements, and via			
		conspicuous public displays or other measures reasonably calculated to attract patients' attention			
h	~	Notified members of the community who are most likely to require financial assistance about availability of the FAP			
İ	~	The FAP, FAP application form, and plain language summary of the FAP were translated into the primary language(s) spoken by Limited English Proficiency (LEP) populations			
j	~	Other (describe in Section C)			

Part	Facility Information (continued)			
Billing	g and Collections			
Name	e of hospital facility or letter of facility reporting group IU HEALTH BLACKFORD HOSPITAL			
			Yes	No
17	Did the hospital facility have in place during the tax year a separate billing and collections policy, or a written financial assistance policy (FAP) that explained all of the actions the hospital facility or other authorized party may take upon nonpayment?	17	'	
18	Check all of the following actions against an individual that were permitted under the hospital facility's policies during the tax year before making reasonable efforts to determine the individual's eligibility under the facility's FAP:			
a b c	Selling an individual's debt to another party			
d e f	 ☐ Other similar actions (describe in Section C) ☑ None of these actions or other similar actions were permitted 			
19	Did the hospital facility or other authorized party perform any of the following actions during the tax year before making reasonable efforts to determine the individual's eligibility under the facility's FAP?	19		~
	If "Yes," check all actions in which the hospital facility or a third party engaged:			
а	☐ Reporting to credit agency(ies)			
b	☐ Selling an individual's debt to another party			
С	Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a previous bill for care covered under the hospital facility's FAP			
d	Actions that require a legal or judicial process			
е	Other similar actions (describe in Section C)			
20	Indicate which efforts the hospital facility or other authorized party made before initiating any of the actions li not checked) in line 19 (check all that apply):	sted (wheth	ner or
а	Provided a written notice about upcoming ECAs (Extraordinary Collection Action) and a plain language FAP at least 30 days before initiating those ECAs (if not, describe in Section C)	sumn	nary o	of the
b	Made a reasonable effort to orally notify individuals about the FAP and FAP application process (if not, descri	ibe in	Section	on C)
С	✓ Processed incomplete and complete FAP applications (if not, describe in Section C)			-
d	✓ Made presumptive eligibility determinations (if not, describe in Section C)			
е	Other (describe in Section C)			
f	■ None of these efforts were made			
Polic	y Relating to Emergency Medical Care			
21	Did the hospital facility have in place during the tax year a written policy relating to emergency medical care			
	that required the hospital facility to provide, without discrimination, care for emergency medical conditions to individuals regardless of their eligibility under the hospital facility's financial assistance policy?	21	~	
	If "No," indicate why:			
а	☐ The hospital facility did not provide care for any emergency medical conditions			
b	☐ The hospital facility's policy was not in writing			
С	☐ The hospital facility limited who was eligible to receive care for emergency medical conditions (describe in Section C)			
d	Other (describe in Section C)			

Part	V Facility Information (continued)			
Charg	ges to Individuals Eligible for Assistance Under the FAP (FAP-Eligible Individuals)			
Name	e of hospital facility or letter of facility reporting group IU HEALTH BLACKFORD HOSPITAL			
			Yes	No
22	Indicate how the hospital facility determined, during the tax year, the maximum amounts that can be charged to FAP-eligible individuals for emergency or other medically necessary care.			
а	☐ The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service during a prior 12-month period			
b	The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior 12-month period			
С	The hospital facility used a look-back method based on claims allowed by Medicaid, either alone or in combination with Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior 12-month period			
d	☐ The hospital facility used a prospective Medicare or Medicaid method			
23	During the tax year, did the hospital facility charge any FAP-eligible individual to whom the hospital facility provided emergency or other medically necessary services more than the amounts generally billed to individuals who had insurance covering such care?	23		,
	If "Yes," explain in Section C.			
24	During the tax year, did the hospital facility charge any FAP-eligible individual an amount equal to the gross charge for any service provided to that individual?	24		,
	If "Yes," explain in Section C.			

Part V, Section C

Supplemental Information. Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

Return Reference - Identifier	Explanation	
SCHEDULE H, PART V, SECTION B, LINE 3E - THE SIGNIFICANT HEALTH NEEDS OF THE	IU HEALTH BLACKFORD HOSPITAL'S 2018 COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA) REPORT INCLUDES A PRIORITIZED DESCRIPTION OF SIGNIFICANT HEALTH NEEDS IN THE COMMUNITY. THE CHNA REPORT IDENTIFIED THE FOLLOWING EIGHT NEEDS AS PRIORITIES FOR IU BLACKFORD HOSPITAL:	
COMMUNITY	-ACCESS TO HEALTHCARE SERVICES -AGING POPULATION AND NEEDS OF SENIORS -DRUG AND SUBSTANCE ABUSE -MATERNAL AND INFANT HEALTH AND CHILD WELLBEING -MENTAL HEALTH -OBESITY AND DIABETES -SMOKING AND TOBACCO USAGE -SOCIAL DETERMINANTS OF HEALTH	

Return Reference - Identifier Explanation SCHEDULE H, PART V FACILITY NAME: SECTION B, LINE 5 - INPUT FROM PERSONS WHO IU HEALTH BLACKFORD HOSPITAL REPRESENT BROAD **DESCRIPTION:** INTERESTS OF IN CONDUCTING ITS MOST RECENT COMMUNITY HEALTH NEEDS ASSESSMENT ("CHNA") IU HEALTH BLACKFORD HOSPITAL TOOK INTO ACCOUNT INPUT FROM PERSONS WHO REPRESENT THE BROAD COMMUNITY SERVED INTERESTS OF THE COMMUNITIES IT SERVES. PRIMARY DATA WERE GATHERED IN TWO DIFFERENT METHODOLOGIES FOR THIS ASSESSMENT: COMMUNITY MEETINGS AND A COMMUNITY SURVEY. FOR PURPOSES OF THIS CHNA, IU HEALTH BLACKFORD HOSPITAL'S COMMUNITY IS DEFINED AS BLACKFORD COUNTY, INDIANA. THIS COUNTY ACCOUNTED FOR 74.4 PERCENT OF THE HOSPITAL'S INPATIENT CASES IN 2016. COMMUNITY MEETINGS - BLACKFORD COUNTY ON MAY 24, 2018, A MEETING OF COMMUNITY REPRESENTATIVES WAS HELD AT THE CITY HALL BUILDING IN ON MAY 24, 2018, A MEETING OF COMMUNITY REPRESENTATIVES WAS HELD AT THE CITY HALL BUILDING IN HARFORD CITY, THE MEETING WAS ATTENDED BY 24 COMMUNITY MEMBERS INVITED BY 10 HEALTH BECAUSE THEY REPRESENT IMPORTANT COMMUNITY ORGANIZATIONS AND SECTORS SUCH AS: LOCAL HEALTH DEPARTMENTS, POLICE/FIRE DEPARTMENTS, NON-PROFIT ORGANIZATIONS, LOCAL BUSINESS, HEALTH CARE PROVIDERS, MAYORS/LOCAL POLICYMAKERS, FAITH-BASED ORGANIZATIONS, PARKS AND RECREATION DEPARTMENTS, AND SCHOOLS. THROUGH THIS MEETING, IU HEALTH SOUGHT A BREADTH OF PERSPECTIVES ON THE COMMUNITY'S HEALTH NEEDS. THE SPECIFIC ORGANIZATIONS REPRESENTED AT THE MEETING ARE LISTED BELOW. 3M HARTFORD CITY - AMVETS POST 23 - BLACKFORD COMMUNITY FOUNDATION - BLACKFORD COUNTY HEALTH DEPARTMENT - BLACKFORD COUNTY SCHOOLS - BLACKFORD COUNTY SHERIFF'S DEPARTMENT BLACKFORD ECONOMIC DEVELOPMENT - HARTFORD CITY - HARTFORD CITY KIWANIS CLUB - HESTER HOLLIS CONCERN CENTER - IU HEALTH - IU HEALTH BLACKFORD HOSPITAL - INDIANA STATE GOVERNMENT - LIFESTREAM - MAYOR'S OFFICE, HARTFORD CITY - MERIDIAN HEALTH SERVICES - PLEXUS WORLDWIDE PURDUE EXTENSION THE MEETING BEGAN WITH A PRESENTATION THAT DISCUSSED THE GOALS AND STATUS OF THE CHNA PROCESS AND THE PURPOSE OF THE COMMUNITY MEETING. THEN, SECONDARY DATA WERE PRESENTED, ALONG WITH A SUMMARY OF THE MOST UNFAVORABLE COMMUNITY HEALTH INDICATORS. FOR THE COMMUNITY SERVED BY IU HEALTH BLACKFORD HOSPITAL, THOSE INDICATORS WERE (IN ALPHABETICAL ORDER): - AIR PÓLLUTION - CANCER INCIDENCE AND MORTALITY RATES - MATERNAL AND CHILD HEALTH: LOW BIRTHWEIGHT BIRTHS, PRETERM BIRTHS, AND SMOKING DURING PREGNANCY - MENTAL HEALTH AND SUPPLY OF MENTAL HEALTH PROVIDERS MOTOR VEHICLE ACCIDENTS - OBESITY AND PHYSICAL INACTIVITY PREVENTABLE HOSPITAL ADMISSIONS TEEN PREGNANCY

MEETING PARTICIPANTS THEN WERE ASKED TO DISCUSS WHETHER THE IDENTIFIED, UNFAVORABLE INDICATORS ACCURATELY IDENTIFIED THE MOST SIGNIFICANT COMMUNITY HEALTH ISSUES AND WERE ENCOURAGED TO ADD ISSUES THAT THEY BELIEVED WERE SIGNIFICANT. SEVERAL ISSUES WERE ADDED, SUCH AS: TRANSPORTATION CHALLENGES, SUBSTANCE ABUSE AND OVERDOSES, AND THE NEEDS OF SENIORS. DURING THE MEETING, A RANGE OF OTHER TOPICS WAS DISCUSSED, INCLUDING:

- THE NEED TO ENHANCE SERVIČES FOR SENIORS, INCLUDING TRANSPORTATIÓN OPTIONS
- THE COMMUNITY'S NEED FOR MORE PRIMARY CARE PHYSICIANS WHETHER AIR POLLUTION HAS CONTRIBUTED TO COMPARATIVELY HIGH RATES OF LUNG (AND OTHER TYPES OF) CANCER
- THE UNDERSUPPLY OF OPTIONS FOR INDOOR EXERCISE AND RECREATION
- CONCERNS REGARDING THE PROJECTED POPULATION DECREASE AND THE NEED

TO KEEP YOUNG PEOPLE IN THE COMMUNITY

THE NEED FOR A COLLECTIVE IMPACT MODEL TO COLLABORATE AND PROVIDE A CENTRAL RESOURCE FOR ACCESSING INFORMATION ABOUT HEALTH AND SERVICES - THE IMPORTANCE OF LEARNING DIRECTLY FROM COMMUNITY MEMBERS ABOUT THEIR NEEDS, RATHER THAN DEVELOPING SERVICES BASED ON WHAT COULD BE INACCURATE ASSUMPTIONS

AFTER DISCUSSING THE NEEDS IDENTIFIED THROUGH SECONDARY DATA AND ADDING OTHERS TO THE LIST, EACH PARTICIPANT WAS ASKED THROUGH A VOTING PROCESS TO IDENTIFY "THREE TO FIVE" THEY CONSIDER TO BE MOST SIGNIFICANT. FROM THIS PROCESS, THE GROUP IDENTIFIED THE FOLLOWING NEEDS AS MOST SIGNIFICANT IN THE COMMUNITY SERVED BY IU HEALTH BLACKFORD HOSPITAL:

- SUBSTANCE ABUSE MENTAL HEALTH, INCLUDING THE SHORTAGE OF MENTAL HEALTH WORKERS AND
- **PSYCHIATRISTS**
- THE NEED TO PROVIDE HEALTH EDUCATION TO ENHANCE HEALTH LITERACY THE NEED TO REDUCE OR ELIMINATE BARRIERS TO COLLABORATION AMONG COMMUNITY ORGANIZATIONS, INCLUDING THE LACK OF SHARING INFORMATION ABOUT AVAILABLE RESOURCES TO RESIDENTS AND OTHER ORGANIZATIONS

Return Reference - Identifier	Explanation
	- PARENTAL FACTORS, INCLUDING A LACK OF PARTICIPATION IN AVAILABLE PROGRAMS DESIGNED TO ADDRESS A VARIETY OF SOCIAL AND HEALTH-RELATED ISSUES IN HOUSEHOLDS
	COMMUNITY SURVEY
	TO INFORM THE CHNA, A COMMUNITY SURVEY WAS CONDUCTED BY THE INDIANA HOSPITAL COLLABORATIVE. ACROSS INDIANA, 9,161 COMPLETED QUESTIONNAIRES WERE RECEIVED BY ALL PARTICIPATING HOSPITALS IN THE INDIANA HOSPITAL COLLABORATIVE, FOR AN OVERALL RESPONSE RATE OF 11.6 PERCENT; 5,030 QUESTIONNAIRES WERE RECEIVED FROM THE 17 INDIANA COUNTIES SERVED BY ONE OR MORE IU HEALTH HOSPITALS.
	FOR IU HEALTH BLACKFORD HOSPITAL, SURVEYS WERE RECEIVED FROM 296 COMMUNITY HOUSEHOLDS. ACCORDING TO THE RESPONSES, THESE HOUSEHOLDS INCLUDED 530 ADULTS.
	THE COMMUNITY SURVEY INDICATES THAT SUBSTANCE USE AND ABUSE, OBESITY, CHRONIC DISEASES, AND POVERTY REPRESENT TOP CONCERNS IN THE COMMUNITY SERVED BY IU HEALTH BLACKFORD HOSPITAL.
SCHEDULE H, PART V, SECTION B, LINE 7 - HOSPITAL FACILITY'S WEBSITE (LIST URL)	https://iuhealth.org/in-the-community/community-benefit

Return Reference - Identifier Explanation SCHEDULE H, PART V FACILITY NAME: SECTION B, LÍNE 11 - HOW IU HEALTH BLACKFORD HOSPITAL HOSPITAL FACILITY IS ADDRESSING NEEDS IN CONJUNCTION WITH THE CHNA, IU HEALTH BLACKFORD HOSPITAL'S BOARD ADOPTED AN IMPLEMENTATION STRATEGY IN APRIL 2019 RELATED TO THE 2018 CHNA. IU HEALTH BLACKFORD HOSPITAL **IDENTIFIED IN CHNA** PRIORITIZED AND DETERMINED WHICH OF THE COMMUNITY HEALTH NEEDS IDENTIFIED IN ITS MOST RECENTLY CONDUCTED CHNA WERE MOST CRITICAL FOR IT TO ADDRESS. IU HEALTH BLACKFORD HOSPITAL WILL ADDRESS THE FOLLOWING COMMUNITY HEALTH NEEDS BETWEEN 2019 AND 2021: - ACCESS TO HEALTHCARE SERVICES
- AGING POPULATION AND NEEDS OF SENIORS
- DRUG AND SUBSTANCE ABUSE (INCLUDING OPIOIDS AND ALCOHOL) - MATERNAL AND INFANT HEALTH AND CHILD WELLBEING - MENTAL HEALTH - OBESITY AND DIABETES - SMOKING AND TOBACCO USAGE - SOCIAL DETERMINANTS OF HEALTH IU HEALTH USES THE TERM "BEHAVIORAL HEALTH" TO REFER TO MENTAL HEALTH AND DRUG AND SUBSTANCE ABUSE (INCLUDING OPIOIDS AND ALCOHOL). ACCESS TO HEALTHCARE SERVICES IU HEALTH BLACKFORD HOSPITAL'S IMPLEMENTATION STRATEGY TO ADDRESS THE IDENTIFIED NEED OF ACCESS TO HEALTHCARE INCLUDES THE FOLLOWING: RECRUIT NEW PRIMARY CARE, OBSTETRIC AND MENTAL HEALTH MEDICAL DOCTORS TO PRACTICE IN EAST CENTRAL INDIANA. - UTILIZE IU HEALTH'S INTERNAL RECRUITMENT RESOURCES. - LEVERAGE IU HEALTH'S BALL MEMORIAL RESIDENCY PROGRAMS FOR POTENTIAL RECRUITS - MAINTAIN AND UPDATE FACILITIES' PLAN AND INITIATIVES TO SUPPORT INCOMING PRACTICES. - PROVIDE TWO FAMILY MEDICINE DIRECTORS AND A RESIDENT ROTATION AT A SUBSIDIZED RATE TO LOCAL FEDERALLY QUALIFIED HEALTH CENTER (FQHC) OPEN DOOR HEALTH SERVICES TO EXPAND OBSTETRICS CAPACITY TO SERVE LOW-INCOME RESIDENTS. AGING POPULATION AND NEEDS OF SENIORS IU HEALTH BLACKFORD HOSPITAL'S IMPLEMENTATION STRATEGY TO ADDRESS THE IDENTIFIED NEED OF AGING POPULATION AND NEEDS OF SENIORS INCLUDE THE FOLLOWING: SUPPORT COMMUNICATION, ORGANIZATION AND FACILITATION OF LOCAL COLLABORATION TO ADVANCE - SUPPORT COMMUNICATION, ORGANIZATION AND FACILITATION OF LOCAL COLLABORATION TO ADVANC NEW FOOD POLICY, FOOD WASTE REDUCTION, AND FOOD ACCESS.
- FACILITATE ORGANIZATION RECRUITMENT AND ENGAGEMENT USING THE COLLECTIVE IMPACT MODEL AROUND IMPROVED NUTRITION, INCREASED PHYSICAL ACTIVITY AND TOBACCO CESSATION.
- ORGANIZE WORKGROUPS AND DEVELOP PARTNER TOOLS FOR AUDIENCE ENGAGEMENT.
- BUILD AND MAINTAIN HEALTHY COMMUNITY ALLIANCE (HCA) WEBSITE AND OTHER COMMUNICATION TOOLS TO SUPPORT PARTNER ENGAGEMENT.
- ENGAGE LOCAL PARTNERS TO RECRUIT LOW-INCOME FAMILIES TO PARTICIPATE.
- PROVIDE OPPORTUNITIES FOR FAMILIES TO LEARN ABOUT NUTRITION VALUE OF FRESH PRODUCE, PHYSICAL ACTIVITY AND TOBACCO CESSATION. - OFFER IU HEALTH BUCKS TO PARTICIPANTS SO THEY MAY FULLY ENGAGE IN FARMERS' MARKET **EXPERIENCE** INVESTIGATE POTENTIAL PARTNERSHIP LEVELS AND INVESTMENTS WITH COMMUNITY-BUILDING ACTIVITIES RELATED TO FOOD ACCESS, HOUSING, AGING POPULATION, BEHAVIORAL HEALTH AND EDUCATION. BEHAVIORAL HEALTH (INCLUDES DRUG & SUBSTANCE ABUSE AND MENTAL HEALTH) IU HEALTH BLACKFORD HOSPITAL'S IMPLEMENTATION STRATEGY TO ADDRESS THE IDENTIFIED NEED OF BEHAVIORAL HEALTH INCLUDES THE FOLLOWING: PROVIDE STRUCTURED THERAPEUTIC RECOVERY PROGRAM. - APPLY FOR GRANT FUNDING TO EXPAND VIRTUAL IOP TO SERVE OTHER EAST CENTRAL REGION **FACILITIES** - ASSIST IN THE ESTABLISHMENT OF A COMMUNITY NETWORK OF EXISTING SUBSTANCE USE DISORDERS (SUD) RELATED CONCERNS. PRÓVIDE ACCESS TO PEER RECOVERY COACHES, ADVANCED PRACTICE NURSING AND PSYCHIATRY FOR EMERGENCY DEPARTMENT (ED) PATIENTS WHO NEED HELP WITH SUBSTANCE USE DISORDERS (SUD) RELATED CONCERNS. - PROVIDE PRESCRIPTION MEDICATION DISPOSAL KIOSKS AT IU HEALTH EAST CENTRAL REGION **FACILITIES** - INVESTIGATE POTENTIAL PARTNERSHIP LEVELS AND INVESTMENTS WITH COMMUNITY-BUILDING ACTIVITIES RELATED TO FOOD ACCESS, HOUSING, AGING POPULATION, BEHAVIORAL HEALTH AND FDUCATION. - PROVIDE PERINATAL COORDINATOR TO FACILITATE AND COLLABORATE WITHIN THE HOSPITAL AND WITH OUTSIDE PHYSICIAN OFFICES AND COMMUNITY AGENCIES TO ENHANCE EFFORTS TO DECREASE INFANT MORTALITY IN THE IU HEALTH EAST CENTRAL REGION. MATERNAL AND INFANT HEALTH AND CHILD WELLBEING IU HEALTH BLACKFORD HOSPITAL'S IMPLEMENTATION STRATEGY TO ADDRESS THE IDENTIFIED NEED OF MATERNAL AND INFANT HEALTH AND CHILD WELLBEING INCLUDE THE FOLLOWING: - PROVIDE TWO FAMILY MEDICINE DIRECTORS AND A RESIDENT ROTATION AT A SUBSIDIZED RATE TO LOCAL FEDERALLY QUALIFIED HEALTH CENTER (FQHC) OPEN DOOR HEALTH SERVICES TO EXPAND

Return Reference - Identifier	Explanation
	OBSTETRICS CAPACITY TO SERVE LOW-INCOME RESIDENTS.
	OBESITY AND DIABETES
	IU HEALTH BLACKFORD HOSPITAL'S IMPLEMENTATION STRATEGY TO ADDRESS THE IDENTIFIED NEED OF OBESITY AND DIABETES INCLUDE THE FOLLOWING:
	- SUPPORT COMMUNICATION, ORGANIZATION AND FACILITATION OF LOCAL COLLABORATION TO ADVANCE NEW FOOD POLICY, FOOD WASTE REDUCTION, AND FOOD ACCESS FACILITATE ORGANIZATION RECRUITMENT AND ENGAGEMENT USING THE COLLECTIVE IMPACT MODEL AROUND IMPROVED NUTRITION, INCREASED PHYSICAL ACTIVITY AND TOBACCO CESSATION ORGANIZE WORKGROUPS AND DEVELOP PARTNER TOOLS FOR AUDIENCE ENGAGEMENT BUILD AND MAINTAIN HEALTHY COMMUNITY ALLIANCE (HCA) WEBSITE AND OTHER COMMUNICATION TOOLS TO SUPPORT PARTNER ENGAGEMENT ENGAGE LOCAL PARTNERS TO RECRUIT LOW-INCOME FAMILIES TO PARTICIPATE PROVIDE OPPORTUNITIES FOR FAMILIES TO LEARN ABOUT NUTRITION VALUE OF FRESH PRODUCE, PHYSICAL ACTIVITY AND TOBACCO CESSATION OFFER IU HEALTH BUCKS TO PARTICIPANTS SO THEY MAY FULLY ENGAGE IN FARMERS' MARKET EXPERIENCE
	SMOKING AND TOBACCO USAGE
	IU HEALTH BLACKFORD HOSPITAL'S IMPLEMENTATION STRATEGY TO ADDRESS THE IDENTIFIED NEED OF SMOKING AND TOBACCO USAGE INCLUDE THE FOLLOWING:
	- FACILITATE ORGANIZATION RECRUITMENT AND ENGAGEMENT USING THE COLLECTIVE IMPACT MODEL AROUND IMPROVED NUTRITION, INCREASED PHYSICAL ACTIVITY AND TOBACCO CESSATION ORGANIZE WORKGROUPS AND DEVELOP PARTNER TOOLS FOR AUDIENCE ENGAGEMENT BUILD AND MAINTAIN HEALTHY COMMUNITY ALLIANCE (HCA) WEBSITE AND OTHER COMMUNICATION TOOLS TO SUPPORT PARTNER ENGAGEMENT EDUCATE STAFF REGARDING "ASK, ADVISE, REFER" PROCESS TO REFER PATIENTS AND FAMILY MEMBERS TO THE INDIANA TOBACCO QUITLINE PROVIDE PERINATAL COORDINATOR TO FACILITATE AND COLLABORATE WITHIN THE HOSPITAL AND WITH OUTSIDE PHYSICIAN OFFICES AND COMMUNITY AGENCIES TO ENHANCE EFFORTS TO DECREASE INFANT MORTALITY IN THE 1U HEALTH EAST CENTRAL REGION ENGAGE LOCAL PARTNERS TO RECRUIT LOW-INCOME FAMILIES TO PARTICIPATE PROVIDE OPPORTUNITIES FOR FAMILIES TO LEARN ABOUT NUTRITION VALUE OF FRESH PRODUCE, PHYSICAL ACTIVITY AND TOBACCO CESSATION OFFER IU HEALTH BUCKS TO PARTICIPANTS SO THEY MAY FULLY ENGAGE IN FARMERS' MARKET EXPERIENCE
	SOCIAL DETERMINANTS OF HEALTH
	IU HEALTH BLACKFORD HOSPITAL'S IMPLEMENTATION STRATEGY TO ADDRESS THE IDENTIFIED NEED OF SOCIAL DETERMINANTS OF HEALTH INCLUDE THE FOLLOWING:
	- INVESTIGATE POTENTIAL PARTNERSHIP LEVELS AND INVESTMENTS WITH COMMUNITY-BUILDING ACTIVITIES RELATED TO FOOD ACCESS, HOUSING, AGING POPULATION, BEHAVIORAL HEALTH AND EDUCATION.
	IU HEALTH BLACKFORD HOSPITAL WILL ADDRESS ALL COMMUNITY HEALTH NEEDS BASED ON THEIR 2018 COMMUNITY HEALTH NEEDS ASSESSMENT. THERE WERE NO IDENTIFIED NEEDS THAT WILL NOT BE ADDRESSED.
SCHEDULE H, PART V, SECTION B, LINE 13B -	FACILITY NAME: IU HEALTH BLACKFORD HOSPITAL
ELIGIBILITY FOR DISCOUNTED CARE	DESCRIPTION: IN ADDITION TO FPG, IU HEALTH BLACKFORD HOSPITAL MAY TAKE INTO CONSIDERATION A PATIENT'S INCOME AND/OR ABILITY TO PAY IN CALCULATION OF A FINANCIAL ASSISTANCE AWARD.

Return Reference - Identifier Explanation SCHEDULE H, PART V FACILITY NAME: SECTION B, LÍNE 13H IU HEALTH BLACKFORD HOSPITAL OTHER ELIGIBILITY CRITERIA FOR FINANCIAL **DESCRIPTION:** IU HEALTH BLACKFORD HOSPITAL TAKES INTO CONSIDERATION SEVERAL OTHER FACTORS IN **ASSISTANCE** DETERMINING PATIENT ELIGIBILITY FOR FINANCIAL ASSISTANCE. THESE FACTORS INCLUDE THE ELIGIBILITY FOR FINANCIAL ASSISTANCE DUE TO FINANCIAL OR PERSONAL HARDSHIP IN ORDER TO BE ELIGIBLE FOR FINANCIAL ASSISTANCE DUE TO FINANCIAL OR PERSONAL HARDSHIP UNDER THIS POLICY, A PATIENT OR GUARANTOR MUST:

- SUBMIT A COMPLETED FINANCIAL ASSISTANCE APPLICATION WITH ALL SUPPORTING DOCUMENTATION AND BE APPROVED IN ACCORDANCE WITH THIS POLICY; - BE AN INDIANA RESIDENT AS DEFINED IN THIS POLICY; AND - IF UNINSURED, CONSULT WITH A MEMBER OF IU HEALTH'S INDIVIDUAL SOLUTIONS DEPARTMENT TO DETERMINE IF HEALTH CARE COVERAGE MAY BE OBTAINED FROM A GOVERNMENT INSURANCE OR ASSISTANCE PRODUCT, THE HEALTH INSURANCE MARKETPLACE, OR FROM ANY OTHER SOURCE OF COVERAGE. FINANCIAL ASSISTANCE DUE TO FINANCIAL HARDSHIP IS ONLY AVAILABLE FOR ENCOUNTERS WHERE CARE WAS INITIATED VIA AN ELIGIBLE FACILITY'S EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL FACILITY. 2. FINANCIAL ASSISTANCE DUE TO FINANCIAL HARDSHIP THE FPL INCOME THRESHOLD UNDER THIS SECTION IS AS FOLLOWS: -IF ONE OR MORE ADULTS AND ZERO DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME THRESHOLD IS 200% -IF TWO OR MORE ADULTS AND ONE OR MORE DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME THRESHOLD IS 250%. -IF ONE ADULT AND ONE OR MORE DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME THRESHOLD IS IN SOME INSTANCES, AN ADULT WILL ALSO QUALIFY AS A DEPENDENT. WHEN THIS OCCURS, IU HEALTH WILL TREAT THE ADULT AS A DEPENDENT FOR PURPOSES OF THE FPL CALCULATION. IU HEALTH WILL UTILIZE THE MOST RECENT FPL DATA AVAILABLE AND WILL APPLY THE FPL DATA TO A PATIENT OR GUARANTOR'S ACCOUNT BALANCE BASED UPON THE CALENDAR DATE A COMPLETED FINANCIAL ASSISTANCE APPLICATION WAS RECEIVED. NOT A PATIENT'S DATE OF SERVICE. AN UNINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO THE FPL INCOME THRESHOLD MAY BE ELIGIBLE FOR FULL FINANCIAL ASSISTANCE UP TO 100% OF GROSS CHARGES IF APPROVED. AN UNDERINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO THE FPL INCOME THRESHOLD MAY BE ELIGIBLE FOR FULL FINANCIAL ASSISTANCE UP TO 100% OF PATIENT RESPONSIBILITY IF APPROVED. 3. FINANCIAL ASSISTANCE DUE TO PERSONAL HARDSHIP AN UNINSURED OR UNDERINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS ABOVE THE FPL INCOME THRESHOLD MAY BE ELIGIBLE FOR FINANCIAL ASSISTANCE IF THE PATIENT'S OUTSTANDING PATIENT RESPONSIBILITY EXCEEDS 20% OF THE PATIENT'S OR THEIR GUARANTOR'S ANNUAL HOUSEHOLD INCOME.

-IF APPROVED, THE PATIENT'S BALANCE WILL BE REDUCED TO 20% OF THE PATIENT OR GUARANTOR'S ANNUAL HOUSEHOLD INCOME OR THE AMOUNTS GENERALLY BILLED, WHICHEVER IS LESS. -IU HEALTH WILL WORK WITH THE PATIENT OR GUARANTOR TO IDENTIFY A REASONABLE PAYMENT PLAN ON THE REMAINDER OF THE BALANCE. 4. ELIGIBILITY PERIOD IF APPROVED FOR FINANCIAL ASSISTANCE BY IU HEALTH, THE PATIENT WILL BE GUARANTEED FINANCIAL ASSISTANCE FOR TREATMENT RELATED TO THE UNDERLYING CONDITION, FOR WHICH THE PATIENT WAS ORIGINALLY SCREENED AND APPROVED, THROUGH THE REMAINDER OF THE CALENDAR YEAR. AS A CONDITION OF EXTENDING THE ON-GOING FINANCIAL ASSISTANCE, THE PATIENT MUST COMPLY WITH REQUESTS FROM IU HEALTH TO VERIFY THAT THE PATIENT CONTINUES TO MEET THE CONDITIONS FOR QUALIFICATION. 5. APPEALS AND ASSISTANCE GRANTED BY THE FINANCIAL ASSISTANCE COMMITTEE THE FINANCIAL ASSISTANCE COMMITTEE WILL REVIEW AND MAKE DETERMINATIONS ON ALL REQUESTS FOR APPEALS RELATED TO FINANCIAL ASSISTANCE. IF A PATIENT OR GUARANTOR SEEKS TO APPEAL A FINANCIAL ASSISTANCE DETERMINATION, A WRITTEN REQUEST MUST BE SUBMITTED, ALONG WITH THE SUPPORTING DOCUMENTATION. THE FINANCIAL ASSISTANCE COMMITTEE WILL REVIEW REQUESTS FOR AND MAY GRANT ADDITIONAL FINANCIAL ASSISTANCE, INCLUDING BUT NOT LIMITED TO, THE FOLLOWING:

-ASSISTANCE TO PATIENTS WHO ARE SEEKING TREATMENT THAT CAN ONLY BE PROVIDED IN INDIANA BY IU HEALTH OR WHO WOULD BENEFIT FROM CONTINUED MEDICAL SERVICES FROM IU HEALTH FOR

CONTINUITY OF CARE;

CONTINUITY OF CALL, CARE APPROVED BY THE IU HEALTH CHIEF MEDICAL OFFICER (CMO) OR THE CHIEF EXECUTIVE OFFICER (CEO) OR CMO OF AN IU HEALTH FACILITY OR REGION, INCLUDING MEDICALLY NECESSARY NON-ELECTIVE SERVICES FOR WHICH NO PAYMENT SOURCE CAN BE IDENTIFIED;

-CARE PROVIDED WHEN IT IS KNOWN NO PAYMENT SOURCE EXISTS; -INTERNATIONAL HUMANITARIAN AID; AND

-OTHER CARE IDENTIFIED BY THE FINANCIAL ASSISTANCE COMMITTEE THAT FULFILLS THE IU HEALTH MISSION.

Return Reference - Identifier	Explanation
	ALL DECISIONS OF THE FINANCIAL ASSISTANCE COMMITTEE ARE FINAL.
	6. PRESUMPTIVE ELIGIBILITY
	NO FINANCIAL ASSISTANCE APPLICATION IS REQUIRED TO RECEIVE FINANCIAL ASSISTANCE UNDER THIS PRESUMPTIVE ELIGIBILITY SECTION.
	IU HEALTH WILL DEEM PATIENTS OR THEIR GUARANTORS PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE IF THEY ARE FOUND TO BE ELIGIBLE FOR ONE OF THE FOLLOWING PROGRAMS AND CARE WAS INITIATED VIA AN ELIGIBLE FACILITY'S EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL FACILITY: -MEDICAID (ANY STATE) -INDIANA CHILDREN'S SPECIAL HEALTH CARE SERVICES -HEALTHY INDIANA PLAN -PATIENTS WHO ARE AWARDED HOSPITAL PRESUMPTIVE ELIGIBILITY (HPE) -A STATE AND/OR FEDERAL PROGRAM THAT VERIFIES THE PATIENT OR GUARANTOR'S GROSS HOUSEHOLD INCOME MEETS THE FPL INCOME THRESHOLD.
	IU HEALTH WILL CONDUCT A QUARTERLY REVIEW OF ALL ACCOUNTS PLACED WITH A COLLECTION AGENCY PARTNER FOR AT LEAST ONE HUNDRED AND TWENTY (120) DAYS AFTER THE ACCOUNT IS ELIGIBLE FOR AN ECA AS SET FORTH IN THIS POLICY. IF THE PATIENT OR GUARANTOR'S INDIVIDUAL SCORING CRITERIA DEMONSTRATES THE PATIENT HAS A LOW LIKELIHOOD AND/OR PROPENSITY TO PAY OR NO CREDIT, THE PATIENT OR GUARANTOR MAY BE DEEMED PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE.
	FINANCIAL ASSISTANCE MAY ADDITIONALLY BE GRANTED IN THE FOLLOWING CIRCUMSTANCES: -IF THE PATIENT OR THEIR GUARANTOR IS FOUND TO HAVE FILED A PETITION FOR BANKRUPTCYIF THE PATIENT IS DECEASED AND FOUND TO HAVE NO ESTATEIF THE PATIENT IS DECEASED AND WAS UNDER 21 YEARS OF AGE AT THE TIME OF DEATH.
	7. EXHAUSTION OF ALTERNATE SOURCES OF ASSISTANCE
	PATIENTS MUST EXHAUST ALL OTHER STATE AND FEDERAL ASSISTANCE PROGRAMS PRIOR TO RECEIVING FINANCIAL ASSISTANCE DUE TO FINANCIAL OR PERSONAL HARDSHIP UNDER THIS POLICY INCLUDING, BUT NOT LIMITED TO, MEDICAID.
	PATIENTS WHO MAY BE ELIGIBLE FOR COVERAGE UNDER AN APPLICABLE HEALTH INSURANCE POLICY MUST EXHAUST ALL INSURANCE BENEFITS. -THIS INCLUDES PATIENTS COVERED UNDER THEIR OWN POLICY AND THOSE WHO MAY BE ENTITLED TO BENEFITS FROM A THIRD-PARTY POLICY. -IU HEALTH MAY REQUEST PATIENTS SHOW PROOF THAT SUCH A CLAIM WAS PROPERLY SUBMITTED TO THE APPROPRIATE INSURANCE PROVIDER BEFORE AWARDING FINANCIAL ASSISTANCE.
	ELIGIBLE PATIENTS WHO RECEIVE MEDICAL CARE FROM AN IU HEALTH FACILITY AS A RESULT OF AN INJURY PROXIMATELY CAUSED BY A THIRD PARTY, AND LATER RECEIVE A MONETARY SETTLEMENT OR AWARD FROM SAID THIRD PARTY, MAY RECEIVE FINANCIAL ASSISTANCE FOR ANY OUTSTANDING BALANCE NOT COVERED BY THE SETTLEMENT OR AWARD.
	IN THE EVENT FINANCIAL ASSISTANCE HAS ALREADY BEEN GRANTED IN THE ABOVE CIRCUMSTANCES, IU HEALTH RESERVES THE RIGHT TO REVERSE THE FINANCIAL ASSISTANCE DETERMINATION IN AN AMOUNT EQUAL TO THE AMOUNT IU HEALTH WOULD BE ENTITLED TO RECEIVE HAD NO FINANCIAL ASSISTANCE BEEN AWARDED.
	8. PATIENT ASSETS
	THERE ARE SITUATIONS WHERE A PATIENT OR THEIR GUARANTOR MAY HAVE SIGNIFICANT INCOME OR ASSETS AVAILABLE TO PAY FOR HEALTHCARE SERVICES SUCH AS A LEGAL SETTLEMENT. THE FINANCIAL ASSISTANCE COMMITTEE MAY EVALUATE THE INCOME OR ASSETS IN DETERMINING FINANCIAL HARDSHIP.
	IU HEALTH MAY REQUIRE A LIST OF ALL PROPERTY OWNED BY THE PATIENT OR GUARANTOR AND ADJUST A FINANCIAL ASSISTANCE DETERMINATION AS A RESULT.
SCHEDULE H, PART V, SECTION B, LINE 16A - FAP AVAILABLE WEBSITE	https://iuhealth.org/pay-a-bill/financial-assistance
SCHEDULE H, PART V, SECTION B, LINE 16B - FAP APPLICATION FORM WEBSITE	https://iuhealth.org/pay-a-bill/financial-assistance
SCHEDULE H, PART V, SECTION B, LINE 16C - PLAIN LANGUAGE FAP SUMMARY WEBSITE	https://iuhealth.org/pay-a-bill/financial-assistance

Return Reference - Identifier	Explanation
SECTION B, LINE 16J - OTHER WAYS HOSPITAL PUBLICIZED FINANCIAL ASSISTANCE POLICY	FACILITY NAME: IU HEALTH BLACKFORD HOSPITAL
	DESCRIPTION: IU HEALTH BLACKFORD HOSPITAL TAKES SEVERAL OTHER MEASURES TO PUBLICIZE ITS FAP WITHIN THE COMMUNITY. THESE MEASURES INCLUDE THE FOLLOWING:
	1.POST THIS POLICY, A PLAIN LANGUAGE SUMMARY OF THIS POLICY, AND THE FINANCIAL ASSISTANCE APPLICATION ON ITS WEBSITE.
	2.PROVIDE PATIENTS WITH A PLAIN LANGUAGE SUMMARY OF THIS POLICY DURING REGISTRATION AND/OR DISCHARGE.
	3.POST CONSPICUOUS DISPLAYS IN APPROPRIATE ACUTE CARE SETTINGS SUCH AS EMERGENCY DEPARTMENTS AND REGISTRATION AREAS DESCRIBING THE AVAILABLE ASSISTANCE AND DIRECTING ELIGIBLE PATIENTS TO THE FINANCIAL ASSISTANCE APPLICATION.
	4.INCLUDE A CONSPICUOUS WRITTEN NOTICE ON ALL PATIENT POST-DISCHARGE BILLING STATEMENTS NOTIFYING THE PATIENT ABOUT THIS POLICY AND THE TELEPHONE NUMBER OF THE CUSTOMER SERVICE DEPARTMENT WHICH CAN ASSIST PATIENTS WITH QUESTIONS REGARDING THIS POLICY.
	5.MAKE AVAILABLE CUSTOMER SERVICE REPRESENTATIVES VIA TELEPHONE DURING NORMAL BUSINESS HOURS.
	6.MAIL COPIES OF THIS POLICY, A PLAIN LANGUAGE SUMMARY OF THIS POLICY, AND A FINANCIAL ASSISTANCE APPLICATION TO PATIENTS OR THEIR GUARANTOR FREE OF CHARGE UPON REQUEST.
	7.BROADLY COMMUNICATE THIS POLICY AS A PART OF ITS GENERAL OUTREACH EFFORTS.
	8.EDUCATE PATIENT-FACING TEAM MEMBERS ON THIS POLICY AND THE PROCESS FOR REFERRING PATIENTS TO THE PROGRAM.

Part V Facility Information (continued) Section D. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility (list in order of size, from largest to smallest) How many non-hospital health care facilities did the organization operate during the tax year? Name and address Type of Facility (describe) DIAGNOSTIC AND OTHER OUTPATIENT 1IU HEALTH BLACKFORD HOSPITAL RADIOLOGY 410 PILGRIM BLVD. HARTFORD CITY, IN 47348 2IUH BLACKFORD PHYSICAL THERAPY AND REHAB DIAGNOSTIC AND OTHER OUTPATIENT 410 PILGRIM BLVD. HARTFORD CITY, IN 47350 3IU HEALTH BLACKFORD PHARMACY PHARMACY 400 PILGRIM BLVD. HARTFORD CITY, IN 47349 4 5 6 8

Schedule H (Form 990) 2020

10

Provide the following information.

- Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 2, 3, 4, 8 and 9b.
- Needs assessment. Describe how the organization assesses the health care needs of the communities it serves, in addition to any needs 2 assessments reported in Part V, Section B.
- Patient education of eligibility for assistance. Describe how the organization informs and educates patients and persons who may be 3 billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- Community information. Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- **Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of 5 surplus funds, etc.).
- **Affiliated health care system.** If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served. 6
- State filing of community benefit report. If applicable, identify all states with which the organization, or a related organization, files a

7 State filing of con community benefit	mmunity benefit report. If applicable, identify all states with which the organization, or a related organization, files a treport.
Return Reference - Identifier	Explanation
SCHEDULE H, PART I, LINE 3C - CRITERIA USED FOR DETERMINING ELIGIBILITY FOR FREE OR DISCOUNTED CARE	IU HEALTH BLACKFORD HOSPITAL USES SEVERAL FACTORS OTHER THAN FEDERAL POVERTY GUIDELINES ("FPGS") IN DETERMINING ELIGIBILITY FOR FREE CARE UNDER ITS FAP. THESE FACTORS INCLUDE THE FOLLOWING: 1. ELIGIBILITY FOR FINANCIAL ASSISTANCE DUE TO FINANCIAL OR PERSONAL HARDSHIP
	IN ORDER TO BE ELIGIBLE FOR FINANCIAL ASSISTANCE DUE TO FINANCIAL OR PERSONAL HARDSHIP UNDER THIS POLICY, A PATIENT OR GUARANTOR MUST: - SUBMIT A COMPLETED FINANCIAL ASSISTANCE APPLICATION WITH ALL SUPPORTING DOCUMENTATION AND BE APPROVED IN ACCORDANCE WITH THIS POLICY; - BE AN INDIANA RESIDENT AS DEFINED IN THIS POLICY; AND - IF UNINSURED, CONSULT WITH A MEMBER OF IU HEALTH'S INDIVIDUAL SOLUTIONS DEPARTMENT TO DETERMINE IF HEALTH CARE COVERAGE MAY BE OBTAINED FROM A GOVERNMENT INSURANCE OR ASSISTANCE PRODUCT, THE HEALTH INSURANCE MARKETPLACE, OR FROM ANY OTHER SOURCE OF COVERAGE.
	FINANCIAL ASSISTANCE DUE TO FINANCIAL HARDSHIP IS ONLY AVAILABLE FOR ENCOUNTERS WHERE CARE WAS INITIATED VIA AN ELIGIBLE FACILITY'S EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL FACILITY.
	2. FINANCIAL ASSISTANCE DUE TO FINANCIAL HARDSHIP
	THE FPL INCOME THRESHOLD UNDER THIS SECTION IS AS FOLLOWS: -IF ONE OR MORE ADULTS AND ZERO DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME THRESHOLD IS 200%.
	-IF TWO OR MORE ADULTS AND ONE OR MORE DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME ITHRESHOLD IS 250%.
	-IF ONE ADULT AND ONE OR MORE DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME THRESHOLD IS 300%.
	IN SOME INSTANCES, AN ADULT WILL ALSO QUALIFY AS A DEPENDENT. WHEN THIS OCCURS, IU HEALTH WILL TREAT THE ADULT AS A DEPENDENT FOR PURPOSES OF THE FPL CALCULATION.
	IU HEALTH WILL UTILIZE THE MOST RECENT FPL DATA AVAILABLE AND WILL APPLY THE FPL DATA TO A PATIENT OR GUARANTOR'S ACCOUNT BALANCE BASED UPON THE CALENDAR DATE A COMPLETED FINANCIAL ASSISTANCE APPLICATION WAS RECEIVED, NOT A PATIENT'S DATE OF SERVICE.
	AN UNINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO THE FPL INCOME THRESHOLD MAY BE ELIGIBLE FOR FULL FINANCIAL ASSISTANCE UP TO 100% OF GROSS CHARGES IF APPROVED.
	AN UNDERINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO THE FPL INCOME THRESHOLD MAY BE ELIGIBLE FOR FULL FINANCIAL ASSISTANCE UP TO 100% OF PATIENT RESPONSIBILITY IF APPROVED.
	3. FINANCIAL ASSISTANCE DUE TO PERSONAL HARDSHIP
	AN UNINSURED OR UNDERINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS ABOVE THE FPL INCOME THRESHOLD MAY BE ELIGIBLE FOR FINANCIAL ASSISTANCE IF THE PATIENT'S OUTSTANDING PATIENT RESPONSIBILITY EXCEEDS 20% OF THE PATIENT'S OR THEIR GUARANTOR'S ANNUAL HOUSEHOLD INCOME.
	-IF APPROVED, THE PATIENT'S BALANCE WILL BE REDUCED TO 20% OF THE PATIENT OR GUARANTOR'S ANNUAL HOUSEHOLD INCOME OR THE AMOUNTS GENERALLY BILLED, WHICHEVER IS LESSIU HEALTH WILL WORK WITH THE PATIENT OR GUARANTOR TO IDENTIFY A REASONABLE PAYMENT PLAN ON THE REMAINDER OF THE BALANCE.
	4. ELIGIBILITY PERIOD
	IF APPROVED FOR FINANCIAL ASSISTANCE BY IU HEALTH, THE PATIENT WILL BE GUARANTEED FINANCIAL ASSISTANCE FOR TREATMENT RELATED TO THE UNDERLYING CONDITION, FOR WHICH THE PATIENT WAS ORIGINALLY SCREENED AND APPROVED, THROUGH THE REMAINDER OF THE CALENDAR YEAR.
	AS A CONDITION OF EXTENDING THE ON-GOING FINANCIAL ASSISTANCE, THE PATIENT MUST COMPLY WITH REQUESTS FROM IU HEALTH TO VERIFY THAT THE PATIENT CONTINUES TO MEET THE CONDITIONS FOR

Return Reference - Identifier Explanation QUALIFICATION. 5. APPEALS AND ASSISTANCE GRANTED BY THE FINANCIAL ASSISTANCE COMMITTEE THE FINANCIAL ASSISTANCE COMMITTEE WILL REVIEW AND MAKE DETERMINATIONS ON ALL REQUESTS FOR APPEALS RELATED TO FINANCIAL ASSISTANCE. IF A PATIENT OR GUARANTOR SEEKS TO APPEAL A FINANCIAL ASSISTANCE DETERMINATION, A WRITTEN REQUEST MUST BE SUBMITTED, ALONG WITH THE SUPPORTING DOCUMENTATION. THE FINANCIAL ASSISTANCE COMMITTEE WILL REVIEW REQUESTS FOR AND MAY GRANT ADDITIONAL FINANCIAL ASSISTANCE, INCLUDING BUT NOT LIMITED TO, THE FOLLOWING:
-ASSISTANCE TO PATIENTS WHO ARE SEEKING TREATMENT THAT CAN ONLY BE PROVIDED IN INDIANA BY IU HEALTH OR WHO WOULD BENEFIT FROM CONTINUED MEDICAL SERVICES FROM IU HEALTH FOR CONTINUITY OF CARE: CONTINUIT OF SCRIPT, THE IU HEALTH CHIEF MEDICAL OFFICER (CMO) OR THE CHIEF EXECUTIVE OFFICER (CEO) OR CMO OF AN IU HEALTH FACILITY OR REGION, INCLUDING MEDICALLY NECESSARY NON-ELECTIVE SERVICES FOR WHICH NO PAYMENT SOURCE CAN BE IDENTIFIED; -CARE PROVIDED WHEN IT IS KNOWN NO PAYMENT SOURCE EXISTS; -INTERNATIONAL HUMANITARIAN AID; AND -OTHER CARE IDENTIFIED BY THE FINANCIAL ASSISTANCE COMMITTEE THAT FULFILLS THE IU HEALTH MISSION. ALL DECISIONS OF THE FINANCIAL ASSISTANCE COMMITTEE ARE FINAL. 6. PRESUMPTIVE ELIGIBILITY NO FINANCIAL ASSISTANCE APPLICATION IS REQUIRED TO RECEIVE FINANCIAL ASSISTANCE UNDER THIS PRESUMPTIVE ELIGIBILITY SECTION. IU HEALTH WILL DEEM PATIENTS OR THEIR GUARANTORS PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE IF THEY ARE FOUND TO BE ELIGIBLE FOR ONE OF THE FOLLOWING PROGRAMS AND CARE WAS INITIATED VIA AN ELIGIBLE FACILITY'S EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL FACILITY: -MEDICAID (ANY STATE) -INDIANA CHILDREN'S ŚPECIAL HEALTH CARE SERVICES -HEALTHY INDIANA PLAN -PATIENTS WHO ARE AWARDED HOSPITAL PRESUMPTIVE ELIGIBILITY (HPE) -A STATE AND/OR FEDERAL PROGRAM THAT VERIFIES THE PATIENT OR GUARANTOR'S GROSS HOUSEHOLD

INCOME MEETS THE FPL INCOME THRESHOLD.

IU HEALTH WILL CONDUCT A QUARTERLY REVIEW OF ALL ACCOUNTS PLACED WITH A COLLECTION AGENCY PARTNER FOR AT LEAST ONE HUNDRED AND TWENTY (120) DAYS AFTER THE ACCOUNT IS ELIGIBLE FOR AN ECA AS SET FORTH IN THIS POLICY. IF THE PATIENT OR GUARANTOR'S INDIVIDUAL SCORING CRITERIA DEMONSTRATES THE PATIENT HAS A LOW LIKELIHOOD AND/OR PROPENSITY TO PAY OR NO CREDIT, THE PATIENT OR GUARANTOR MAY BE DEEMED PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE.

FINANCIAL ASSISTANCE MAY ADDITIONALLY BE GRANTED IN THE FOLLOWING CIRCUMSTANCES: IF THE PATIENT OR THEIR GUARANTOR IS FOUND TO HAVE FILED A PETITION FOR BANKRUPTCY. -IF THE PATIENT IS DECEASED AND FOUND TO HAVE NO ESTATE. -IF THE PATIENT IS DECEASED AND WAS UNDER 21 YEARS OF AGE AT THE TIME OF DEATH.

7. EXHAUSTION OF ALTERNATE SOURCES OF ASSISTANCE

PATIENTS MUST EXHAUST ALL OTHER STATE AND FEDERAL ASSISTANCE PROGRAMS PRIOR TO RECEIVING FINANCIAL ASSISTANCE DUE TO FINANCIAL OR PERSONAL HARDSHIP UNDER THIS POLICY INCLUDING, BUT NOT LIMITED TO. MEDICAID.

PATIENTS WHO MAY BE ELIGIBLE FOR COVERAGE UNDER AN APPLICABLE HEALTH INSURANCE POLICY MUST EXHAUST ALL INSURANCE BENEFITS

-THIS INCLUDES PATIENTS COVERED UNDER THEIR OWN POLICY AND THOSE WHO MAY BE ENTITLED TO

BENEFITS FROM A THIRD-PARTY POLICY.
-IU HEALTH MAY REQUEST PATIENTS SHOW PROOF THAT SUCH A CLAIM WAS PROPERLY SUBMITTED TO THE APPROPRIATE INSURANCE PROVIDER BEFORE AWARDING FINANCIAL ASSISTANCE.

ELIGIBLE PATIENTS WHO RECEIVE MEDICAL CARE FROM AN IU HEALTH FACILITY AS A RESULT OF AN INJURY PROXIMATELY CAUSED BY A THIRD PARTY, AND LATER RECEIVE A MONETARY SETTLEMENT OR AWARD FROM SAID THIRD PARTY, MAY RECEIVE FÍNANCIAL ASSISTANCE FOR ANY OUTSTANDING BALANCE NOT COVERED BY THE SETTLEMENT OR AWARD.

IN THE EVENT FINANCIAL ASSISTANCE HAS ALREADY BEEN GRANTED IN THE ABOVE CIRCUMSTANCES, IU HEALTH RESERVES THE RIGHT TO REVERSE THE FINANCIAL ASSISTANCE DETERMINATION IN AN AMOUNT EQUAL TO THE AMOUNT IU HEALTH WOULD BE ENTITLED TO RECEIVE HAD NO FINANCIAL ASSISTANCE BEEN AWARDED.

8. PATIENT ASSETS

THERE ARE SITUATIONS WHERE A PATIENT OR THEIR GUARANTOR MAY HAVE SIGNIFICANT INCOME OR ASSETS AVAILABLE TO PAY FOR HEALTHCARE SERVICES SUCH AS A LEGAL SETTLEMENT. THE FINANCIAL ASSISTANCE COMMITTEE MAY EVALUATE THE INCOME OR ASSETS IN DETERMINING FINANCIAL HARDSHIP.

IU HEALTH MAY REQUIRE A LIST OF ALL PROPERTY OWNED BY THE PATIENT OR GUARANTOR AND ADJUST A FINANCIAL ASSISTANCE DETERMINATION AS A RESULT.

Return Reference - Identifier	Explanation
SCHEDULE H, PART I, LINE 6A - C.B. REPORT PREPARED BY A RELATED ORG.	IU HEALTH BLACKFORD HOSPITAL'S COMMUNITY BENEFIT AND OTHER INVESTMENTS, ENCOMPASSING ITS TOTAL COMMUNITY INVESTMENT, ARE INCLUDED IN THE IU HEALTH COMMUNITY BENEFIT REPORT WHICH
	THE IU HEALTH COMMUNITY BENEFIT REPORT IS MADE AVAILABLE TO THE PUBLIC ON IU HEALTH'S WEBSITE AT HTTPS://IUHEALTH.ORG/IN-THE-COMMUNITY/COMMUNITY BENEFIT THE IU HEALTH COMMUNITY BENEFIT REPORT IS ALSO DISTRIBUTED TO NUMEROUS KEY ORGANIZATIONS THROUGHOUT THE STATE OF INDIANA IN ORDER TO BROADLY SHARE THE IU HEALTH STATEWIDE SYSTEM'S COMMUNITY BENEFIT EFFORTS. IT IS ALSO AVAILABLE BY REQUEST THROUGH THE INDIANA STATE DEPARTMENT OF HEALTH OR IU HEALTH.
SCHEDULE H, PART I, LINE 7 - DESCRIBE SUBSIDIZED HEALTH SERVICE COSTS FROM PHYSICIAN CLINIC ON LINE 7G	IU HEALTH BLACKFORD HOSPITAL DOES NOT INCLUDE ANY COSTS ASSOCIATED WITH PHYSICIAN CLINICS AS SUBSIDIZED HEALTH SERVICES.
SCHEDULE H, PART I, LINE 7 - TOTAL COMMUNITY BENEFIT EXPENSE	SCHEDULE H, PART I, LINE 7, COLUMN (F), PERCENT OF TOTAL EXPENSE, IS BASED ON COLUMN (E) NET COMMUNITY BENEFIT EXPENSE. THE PERCENT OF TOTAL EXPENSE BASED ON COLUMN (C) TOTAL COMMUNITY BENEFIT EXPENSE, WHICH DOES NOT INCLUDE DIRECT OFFSETTING REVENUE, IS 26.11%.
SCHEDULE H, PART I, LINE 7, COL (F) - BAD DEBT EXPENSE EXCLUDED FROM FINANCIAL ASSISTANCE CALCULATION	1,623,073
SCHEDULE H, PART I, LINE 7F - BAD DEBT EXPENSE	THE AMOUNT OF BAD DEBT EXPENSE INCLUDED ON FORM 990, PART IX, LINE 25, COLUMN (A), BUT SUBTRACTED FOR PURPOSES OF CALCULATING THE PERCENTAGE OF TOTAL EXPENSE IS \$1,623,073. BAD DEBT EXPENSE IS REPORTED AT COST BASED ON THE COST-TO-CHARGE RATIO. DERIVED FROM
	WORKSHEET 2, RATIO OF PATIENT CARE COST TO-CHARGES.
SCHEDULE H, PART II - PROMOTION OF HEALTH IN COMMUNITIES SERVED	IU HEALTH BLACKFORD HOSPITAL PARTICIPATES IN A VARIETY OF COMMUNITY-BUILDING ACTIVITIES THAT ADDRESS THE SOCIAL DETERMINANTS OF HEALTH IN THE COMMUNITIES IT SERVES. IU HEALTH BLACKFORD HOSPITAL AND ITS RELATED HOSPITAL ENTITIES ACROSS THE STATE OF INDIANA ("IU HEALTH STATEWIDE SYSTEM") INVEST IN ECONOMIC DEVELOPMENT EFFORTS ACROSS THE STATE, COLLABORATE WITH LIKE-MINDED ORGANIZATIONS THROUGH COALITIONS THAT ADDRESS KEY ISSUES, AND ADVOCATE FOR IMPROVEMENTS IN THE HEALTH STATUS OF VULNERABLE POPULATIONS.
	ADDITIONALLY, THROUGH THE IU HEALTH STATEWIDE SYSTEM'S TEAM MEMBER VOLUNTEER PROGRAM, IU HEALTH SERVES, TEAM MEMBERS ACROSS THE STATE POSITIVELY IMPACT THE HEALTH OF THE COMMUNITY AND FOSTER A CULTURE OF ENGAGEMENT AND SOCIAL RESPONSIBILITY. IN 2020, MORE THAN 1,400 TEAM MEMBERS THROUGHOUT THE STATEWIDE SYSTEM DEDICATED TIME TO SUPPORT OVER 49 PROJECTS TO POSITIVELY IMPACT THE COMMUNITY.
SCHEDULE H, PART III, LINE 2 - METHODOLOGY USED TO ESTIMATE BAD DEBT	THE BAD DEBT EXPENSE OF \$734,765 REPORTED ON SCHEDULE H, PART III, LINE 2 IS REPORTED AT COST, AS CALCULATED USING THE COST TO CHARGE RATIO METHODOLOGY.
SCHEDULE H, PART III, LINE 3 - FAP ELIGIBLE PATIENT BAD DEBT CALCULATION METHODOLOGY	IU HEALTH WILL DEEM PATIENTS OR THEIR GUARANTORS PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE IF THEY ARE FOUND TO BE ELIGIBLE FOR ONE OF THE FOLLOWING PROGRAMS AND CARE WAS INITIATED VIA AN ELIGIBLE FACILITY'S EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL FACILITY:
WETHODOLOGT	1.MEDICAID (ANY STATE) 2.INDIANA CHILDREN'S SPECIAL HEALTH CARE SERVICES 3.HEALTHY INDIANA PLAN 4.PATIENTS WHO ARE AWARDED HOSPITAL PRESUMPTIVE ELIGIBILITY (HPE) 5.A STATE AND/OR FEDERAL PROGRAM THAT VERIFIES THE PATIENT OR GUARANTOR'S GROSS HOUSEHOLD INCOME MEETS THE FPL INCOME THRESHOLD.
	NO FINANCIAL ASSISTANCE APPLICATION IS REQUIRED TO RECEIVE FINANCIAL ASSISTANCE UNDER THIS PRESUMPTIVE ELIGIBILITY SECTION.
	IU HEALTH WILL CONDUCT A QUARTERLY REVIEW OF ALL ACCOUNTS PLACED WITH A COLLECTION AGENCY PARTNER FOR AT LEAST ONE HUNDRED AND TWENTY (120) DAYS AFTER THE ACCOUNT IS ELIGIBLE FOR AN ECA AS SET FORTH IN THIS POLICY. IF THE PATIENT OR GUARANTOR'S INDIVIDUAL SCORING CRITERIA DEMONSTRATES THE PATIENT HAS A LOW LIKELIHOOD AND/OR PROPENSITY TO PAY OR NO CREDIT, THE PATIENT OR GUARANTOR MAY BE DEEMED PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE.
	FINANCIAL ASSISTANCE MAY ADDITIONALLY BE GRANTED IN THE FOLLOWING CIRCUMSTANCES: A)IF THE PATIENT OR THEIR GUARANTOR IS FOUND TO HAVE FILED A PETITION FOR BANKRUPTCY. B)IF THE PATIENT IS DECEASED AND FOUND TO HAVE NO ESTATE. C)IF THE PATIENT IS DECEASED AND WAS UNDER 21 YEARS OF AGE AT THE TIME OF DEATH.
	DUE TO THIS COMPREHENSIVE METHODOLOGY, IU HEALTH DOES NOT BELIEVE ANY AMOUNT OF BAD DEBT IS ATTRIBUTABLE TO PATIENTS WHO MAY BE ELIGIBLE UNDER THE FINANCIAL ASSISTANCE POLICY AND NO PORTION OF BAD DEBT IS INCLUDED AS COMMUNITY BENEFIT.

Return Reference - Identifier Explanation SCHEDULE H, PART III, IU HEALTH'S CONSOLIDATED FINANCIAL STATEMENTS, FOOTNOTE 4, ADDRESSES BAD DEBT EXPENSE AS LINE 4 - FOOTNOTE IN ORGANIZATION'S THE INDIANA UNIVERSITY HEALTH SYSTEM DOES NOT REQUIRE COLLATERAL OR OTHER SECURITY FROM ITS PATIENTS, SUBSTANTIALLY ALL OF WHOM ARE RESIDENTS OF THE STATE, FOR THE DELIVERY OF HEALTH CARE SERVICES. HOWEVER, CONSISTENT WITH INDUSTRY PRACTICE, THE INDIANA UNIVERSITY FINANCIAL STATEMENTS DESCRIBING BAD DEBT HEALTH SYSTEM ROUTINELY OBTAINS ASSIGNMENT OF (OR IS OTHERWISE ENTITLED TO RECEIVE)
PATIENTS' BENEFITS PAYABLE UNDER THEIR HEALTH INSURANCE PROGRAMS, PLANS, OR POLICIES (E.G., MEDICARE, MEDICAID, MANAGED CARE PAYERS, AND COMMERCIAL INSURANCE POLICIES) THE INDIANA UNIVERSITY HEALTH SYSTEM USES A PORTFOLIO APPROACH TO ACCOUNT FOR CATEGORIES OF PATIENT CONTRACTS AS A COLLECTIVE GROUP, RATHER THAN RECOGNIZING REVENUE ON AN INDIVIDUAL CONTRACT BASIS. THE PORTFOLIOS CONSIST OF MAJOR PAYER CLASSES FOR INPATIENT REVENUE AND OUTPATIENT REVENUE. BASED ON THE HISTORICAL COLLECTION TRENDS AND OTHER ANALYSIS, THE INDIANA UNIVERSITY HEALTH SYSTEM BELIEVES THAT REVENUE RECOGNIZED BY UTILIZING THE PORTFOLIO APPROACH APPROXIMATES THE REVENUE THAT WOULD HAVE BEEN RECOGNIZED IF AN INDIVIDUAL CONTRACT APPROACH WERE USED. IN SUPPORT OF ITS MISSION, THE INDIANA UNIVERSITY HEALTH SYSTEM PROVIDES CARE TO UNINSURED AND UNDERINSURED PATIENTS. THE INDIANA UNIVERSITY HEALTH SYSTEM PROVIDES CHARITY CARE TO PATIENTS WHO LACK FINANCIAL RESOURCES AND ARE DEEMED TO BE MEDICALLY INDIGENT. FINANCIAL ASSISTANCE IS AVAILABLE TO QUALIFYING UNINSURED AND UNDERINSURED PATIENTS RECEIVING CARE AT AN INDIANA UNIVERSITY HEALTH SYSTEM HOSPITAL LOCATION. UNDER ITS FINANCIAL ASSISTANCE POLICY, THE INDIANA UNIVERSITY HEALTH SYSTEM PROVIDES MEDICALLY NECESSARY CARE TO UNINSURED PATIENTS. FINANCIAL ASSISTANCE UP TO THE FULL AMOUNT OF PATIENT FINANCIAL RESPONSIBILITY IS AVAILABLE FOR UNINSURED AND UNDERINSURED PATIENTS RECEIVING CARE VIA THE EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL. THE FEDERAL POVERTY LEVEL (FPL) THRESHOLDS FOR THIS TYPE OF FINANCIAL ASSISTANCE ARE BASED ON HOUSEHOLD MAKEUP. HOUSEHOLDS WITHOUT DEPENDENTS ARE ELIGIBLE FOR ASSISTANCE IF HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO 200% FPL, TWO ADULTS AND AT LEAST ONE DEPENDENT ARE ELIGIBLE IF HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO 250% FPL, AND HOUSEHOLDS WITH ONE ADULT AND AT LEAST ONE DEPENDENT ARE ELIGIBLE IF HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO 300% FPL. INDIVIDUALS WITH MEDICAL BILLS TOTALING MORE THAN 20% OF ANNUAL HOUSEHOLD INCOME, REGARDLESS OF FPL, QUALIFY FOR CATASTROPHIC ASSISTANCE AND ARE ELIGIBLE FOR A REDUCTION IN PATIENT FINANCIAL RESPONSIBILITY TO 20% OF ANNUAL HOUSEHOLD INCOME. SINCE THE INDIANA UNIVERSITY HEALTH SYSTEM DOES NOT PURSUE COLLECTION OF THESE AMOUNTS, THE DISCOUNTED AMOUNTS ARE NOT REPORTED AS PATIENT SERVICE REVENUE. THE INDIANA UNIVERSITY HEALTH SYSTEM USES PRESUMPTIVE ELIGIBILITY SCREENING PROCEDURES FOR SOME FORMS OF FINANCIAL ASSISTANCE AND RECOGNIZES NET PATIENT SERVICE REVENUE ON SERVICES PROVIDED TO SELF-PAY PATIENTS AT THE DISCOUNTED RATE AT THE TIME SERVICES ARE RENDERED. THE ESTIMATED COST OF CHARITY CARE, USING THE CONSOLIDATED COST TO CHARGE RATIO, WAS \$90,358,000 AND \$96,693,000 IN 2020 AND 2019, RESPECTIVELY IU HEALTH BLACKFORD HOSPITAL DID NOT HAVE A MEDICARE SHORTFALL FOR 2020. IU HEALTH SCHEDULE H, PART III, BLACKFORD HOSPITAL'S MEDICARE REIMBURSEMENTS, HOWEVER, ARE NORMALLY LESS THAN THE COST OF PROVIDING PATIENT CARE AND SERVICES TO MEDICARE BENEFICIARIES AND DO NOT INCLUDE ANY AMOUNTS THAT RESULT FROM INEFFICIENCIES OR POOR MANAGEMENT. IU HEALTH BLACKFORD HOSPITAL LINE 8 - DESCRIBE EXTENT ANY SHORTFALL FROM LINE 7 TREATED AS ACCEPTS ALL MEDICARE PATIENTS KNOWING THAT THERE MAY BE SHORTFALLS; THEREFORE IT HAS TAKEN THE POSITION THAT ANY SHORTFALL SHOULD BE COUNTED AS PART OF ITS COMMUNITY BENEFIT. ADDITIONALLY, IT IS IMPLIED IN INTERNAL REVENUE SERVICE REVENUE RULING 69-545 THAT TREATING COMMUNITY BENEFIT AND COSTING METHOD USED MEDICARE PATIENTS IS A COMMUNITY BENEFIT. REVENUE RULING 69-545, WHICH ESTABLISHED THE COMMUNITY BENEFIT STANDARD FOR NONPROFIT HOSPITALS, STATES THAT IF A HOSPITAL SERVES PATIENTS WITH GOVERNMENTAL HEALTH BENEFITS, INCLUDING MEDICARE, THEN THIS IS AN INDICATION THAT THE HOSPITAL OPERATES TO PROMOTE THE HEALTH OF THE COMMUNITY. THE AMOUNT REPORTED ON SCHEDULE H, PART III, LINE 6 IS CALCULATED, IN ACCORDANCE WITH THE FORM 990 INSTRUCTIONS, USING "ALLOWABLE COSTS" FROM THE IU HEALTH MEDICARE COST REPORT. "ALLOWABLE COSTS" FOR MEDICARE COST REPORT PURPOSES, HOWEVER, ARE NOT REFLECTIVE OF ALL COSTS ASSOCIATED WITH IU HEALTH'S PARTICIPATION IN MEDICARE PROGRAMS. FOR EXAMPLE, THE MEDICARE COST REPORT EXCLUDES CERTAIN COSTS SUCH AS BILLED PHYSICIAN SERVICES, THE COSTS OF MEDICARE PARTS C AND D, FEE SCHEDULE REIMBURSED SERVICES, AND DURABLE MEDICAL EQUIPMENT SERVICES. INCLUSION OF ALL COSTS ASSOCIATED WITH IU HEALTH BLACKFORD HOSPITAL'S PARTICIPATION IN MEDICARE PROGRAMS WOULD SIGNIFICANTLY REDUCE THE MEDICARE SURPLUS REPORTED ON SCHEDULE H, PART III, LINE 7.

Return Reference - Identifier

Explanation

SCHEDULE H, PART III, LINE 9B - DID COLLECTION POLICY CONTAIN PROVISIONS ON **COLLECTION PRACTICES** FOR PATIENTS WHO ARE KNOWN TO QUALIFY FOR **ASSISTANCE**

IU HEALTH BLACKFORD HOSPITAL'S FAP AND WRITTEN DEBT COLLECTION POLICY DESCRIBE THE COLLECTION PRACTICES APPLICABLE TO PATIENTS, INCLUDING THOSE WHO MAY QUALIFY FOR FINANCIAL

1. FINANCIAL ASSISTANCE APPLICATION

FINANCIAL ASSISTANCE APPLICATIONS MUST INCLUDE THE FOLLOWING DOCUMENTATION:
-ALL SOURCES OF INCOME FOR THE LAST THREE (3) MONTHS.
-MOST RECENT THREE (3) MONTHS OF PAY STUBS OR SUPPLEMENTAL SECURITY INCOME VIA SOCIAL

SECURITY

OF THE PATIENT OR GUARANTOR'S INCOME DOES NOT WARRANT THE FILING OF A FEDERAL TAX STATEMENT, THE INDIVIDUAL MAY SUBMIT A NOTARIZED AFFIDAVIT ATTESTING TO THE FOREGOING.

-MOST RECENT W-2 STATEMENT.

-FOR PATIENTS OR MEMBERS OF THE HOUSEHOLD WHO ARE CURRENTLY UNEMPLOYED, WAGE INQUIRY

FROM WORKONE

-IF APPLICABLE, DIVORCE/DISSOLUTION DECREES AND CHILD CUSTODY ORDER.

PATIENTS OR THEIR GUARANTORS WISHING TO APPLY FOR FINANCIAL ASSISTANCE DUE TO FINANCIAL HARDSHIP ARE ENCOURAGED TO SUBMIT AN APPLICATION WITHIN NINETY (90) DAYS OF DISCHARGE. PATIENTS OR THEIR GUARANTORS MAY SUBMIT AN APPLICATION UP TO TWO-HUNDRED AND FORTY (240) DAYS FROM THE DATE OF THEIR INITIAL POST-DISCHARGE BILLING STATEMENT FROM IU HEALTH, HOWEVER, ACCOUNTS MAY BE SUBJECT TO EXTRAORDINARY COLLECTION ACTIONS (ECA) AS SOON AS ONE-HUNDRED AND TWENTY (120) DAYS AFTER RECEIPT OF THE INITIAL POST-DISCHARGE BILLING STATEMENT.

PATIENTS OR THEIR GUARANTORS SUBMITTING AN INCOMPLETE FINANCIAL ASSISTANCE APPLICATION WILL RECEIVE WRITTEN NOTIFICATION OF THE APPLICATION'S DEFICIENCY UPON DISCOVERY BY IU HEALTH. THE APPLICATION WILL BE PENDED FOR A PERIOD OF FORTY-FIVE (45) DAYS FROM THE DATE THE NOTIFICATION IS MAILED. IU HEALTH WILL SUSPEND ANY ECA UNTIL THE APPLICATION IS COMPLETE OR THE EXPIRATION OF THE FORTY-FIVE (45) DAY PERIOD.

PATIENTS WITH LIMITED ENGLISH PROFICIENCY MAY REQUEST A COPY OF THIS POLICY, A FINANCIAL ASSISTANCE APPLICATION, AND A PLAIN LANGUAGE SUMMARY IN ONE OF THE BELOW LANGUAGES: -ARABIC:

-BURMESE

-BURMESE' - FALAM;

-BURMESE - HAKHA CHIN;

-MANDARIN/CHINESE; OR

THE PATIENT, AND/OR THEIR REPRESENTATIVE, SUCH AS THE PATIENT'S PHYSICIAN, FAMILY MEMBERS, LEGAL COUNSEL, COMMUNITY OR RELIGIOUS GROUPS, SOCIAL SERVICES OR HOSPITAL PERSONNEL MAY REQUEST A FINANCIAL ASSISTANCE APPLICATION BE MAILED TO A PATIENT'S PRIMARY MAILING ADDRESS FREE OF CHARGE.

IU HEALTH MAINTAINS THE CONFIDENTIALITY OF ALL FINANCIAL ASSISTANCE APPLICATIONS AND SUPPORTING DOCUMENTATION.

IU HEALTH WILL DENY OR REVOKE FINANCIAL ASSISTANCE FOR ANY PATIENT OR GUARANTOR WHO FALSIFIES ANY PORTION OF A FINANCIAL ASSISTANCE APPLICATION.

2. FINANCIAL ASSISTANCE DETERMINATIONS

IU HEALTH WILL INFORM PATIENTS OR GUARANTORS OF THE RESULTS OF THEIR APPLICATION BY PROVIDING THE PATIENT OR GUARANTOR WITH A FINANCIAL ASSISTANCE DETERMINATION WITHIN NINETY (90) DAYS OF RECEIVING A COMPLETED APPLICATION AND ALL REQUESTED DOCUMENTATION.

A PATIENT'S FINANCIAL ASSISTANCE APPLICATION AND FINANCIAL ASSISTANCE DETERMINATION ARE SPECIFIC TO EACH DATE(S) OF SERVICE AND APPROVED RELATED ENCOUNTERS.

IF A PATIENT OR GUARANTOR IS GRANTED LESS THAN FULL CHARITY ASSISTANCE AND THE PATIENT OR GUARANTOR PROVIDES ADDITIONAL INFORMATION FOR RECONSIDERATION, REVENUE CYCLE SERVICES MAY AMEND A PRIOR FINANCIAL ASSISTANCE DETERMINATION.

3. EXTRAORDINARY COLLECTION ACTIONS

IU HEALTH MAY REFER DELINQUENT PATIENT ACCOUNTS TO A THIRD-PARTY COLLECTION AGENCY AFTER UTILIZING REASONABLE EFFORTS TO DETERMINE A PATIENT'S ELIGIBILITY FOR ASSISTANCE UNDER THIS POLICY. REASONABLE EFFORTS INCLUDE THE FOLLOWING:

-IU HEALTH WILL NOTIFY THE PATIENT OF THIS POLICY AT LEAST THIRTY (30) DAYS PRIOR TO INITIATING AN

-IU HEALTH WILL NOT INITIATE AN ECA FOR AT LEAST ONE-HUNDRED AND TWENTY (120) DAYS AFTER THE

-IU HEALTH WILL NOT INITIATE AN ECA FOR AT LEAST ONE-HUNDRED AND TWENTY (120) DAYS AFTER THE PATIENT'S INITIAL POST-DISCHARGE BILLING STATEMENT.
-IU HEALTH WILL REVIEW ALL FINANCIAL ASSISTANCE APPLICATIONS RECEIVED UP TO AND INCLUDING TWO-HUNDRED AND FORTY (240) DAYS AFTER THE PATIENT'S INITIAL POST-DISCHARGE BILLING STATEMENT. IU HEALTH WILL CEASE ANY ECAS IT HAS INITIATED UPON RECEIPT OF A FINANCIAL ASSISTANCE APPLICATION UNTIL A FINANCIAL ASSISTANCE DETERMINATION IS MADE UNDER THIS POLICY.
-IF AN APPLICATION IS APPROVED, IU HEALTH WILL ISSUE A REVISED STATEMENT, ISSUE REFUNDS, AND MAKE REASONABLE EFFORTS TO REVERSE ECAS AS NECESSARY.

IU HEALTH AND ITS THIRD-PARTY COLLECTION AGENCIES MAY INITIATE AN ECA AGAINST A PATIENT OR THEIR GUARANTOR IN ACCORDANCE WITH THIS POLICY AND 26 C.F.R. § 1.501(R). ECAS MAY INCLUDE THE FOLLOWING:

-SELLING A PATIENT OR THEIR GUARANTOR'S OUTSTANDING FINANCIAL RESPONSIBILITY TO A THIRD PARTY

Return Reference - Identifier	Explanation
	-REPORTING ADVERSE INFORMATION ABOUT THE PATIENT OR THEIR GUARANTOR TO CONSUMER CREDIT REPORTING AGENCIES OR CREDIT BUREAUSDEFERRING OR DENYING, OR REQUIRING A PAYMENT BEFORE PROVIDING, MEDICALLY NECESSARY CARE BECAUSE OF A PATIENT OR THEIR GUARANTOR'S NONPAYMENT OF ONE OR MORE BILLS FOR PREVIOUSLY PROVIDED CARE COVERED UNDER THIS POLICYACTIONS REQUIRING A LEGAL OR JUDICIAL PROCESS, INCLUDING BUT NOT LIMITED TO PLACING A LIEN ON A PATIENT'S OR THEIR GUARANTOR'S PROPERTY, FORECLOSING ON A PATIENT'S OR THEIR GUARANTOR'S REAL PROPERTY, ATTACHING OR SEIZING A PATIENT'S OR THEIR GUARANTOR'S BANK ACCOUNT OR OTHER PERSONAL PROPERTY, COMMENCING A CIVIL ACTION AGAINST A PATIENT OR THEIR GUARANTOR, CAUSING A PATIENT OR GUARANTOR TO BE SUBJECT TO A WRIT OF BODY ATTACHMENT, AND GARNISHING A PATIENT OR GUARANTOR'S WAGES
	WHEN IT IS NECESSARY TO ENGAGE IN SUCH ACTION, IU HEALTH AND ITS THIRD PARTY COLLECTION AGENCIES, WILL ENGAGE IN FAIR, RESPECTFUL AND TRANSPARENT COLLECTIONS ACTIVITIES.
	4. REFUNDS
	PATIENTS ELIGIBLE FOR FINANCIAL ASSISTANCE UNDER THIS POLICY WHO REMITTED PAYMENT TO IU HEALTH IN EXCESS OF THEIR PATIENT RESPONSIBILITY WILL BE ALERTED TO THE OVERPAYMENT AS PROMPTLY AFTER DISCOVERY AS IS REASONABLE GIVEN THE NATURE OF THE OVERPAYMENT.
	PATIENTS WITH AN OUTSTANDING ACCOUNT BALANCE DUE ON A SEPARATE ACCOUNT WILL HAVE THEIR REFUND APPLIED TO THE OUTSTANDING BALANCE.
	PATIENTS WITHOUT AN OUTSTANDING ACCOUNT BALANCE DESCRIBED ABOVE WILL BE ISSUED A REFUND CHECK FOR THEIR OVERPAYMENT AS SOON AS TECHNICALLY FEASIBLE.
SCHEDULE H, PART VI, LINE 2 - NEEDS ASSESSMENT	COMMUNITIES ARE MULTIFACETED AND SO ARE THEIR HEALTH NEEDS. IU HEALTH BLACKFORD HOSPITAL UNDERSTANDS THAT THE HEALTH OF INDIVIDUALS AND COMMUNITIES ARE SHAPED BY VARIOUS SOCIAL AND ENVIRONMENTAL FACTORS, ALONG WITH HEALTH BEHAVIORS AND ADDITIONAL INFLUENCES.
	IU HEALTH BLACKFORD HOSPITAL ASSESSES THE HEALTH CARE NEEDS OF THE COMMUNITIES IT SERVES BY CONDUCTING A COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA). FOR THE 2018 CHNA, IU HEALTH BLACKFORD HOSPITAL CONDUCTED THE COMMUNITY SURVEY DATA COLLECTION IN COLLABORATION WITH INDIANA UNIVERSITY, UNIVERSITY OF EVANSVILLE AND THE INDIANA HOSPITAL COLLABORATIVE, INCLUDING COMMUNITY HEALTH NETWORK, FRANCISCAN ALLIANCE, ST. VINCENT HEALTH AND OTHER HOSPITAL PARTNERS.
	AFTER COMPLETION OF THE CHNA, IU HEALTH BLACKFORD HOSPITAL REVIEWED SECONDARY DATA, FINDINGS FROM OTHER COMMUNITY HEALTH ASSESSMENTS OF AREA SERVED BY THE HOSPITAL, INPUT OBTAINED FROM INDIVIDUALS WHO PARTICIPATED IN COMMUNITY MEETINGS, INPUT OBTAINED FROM KEY STAKEHOLDERS, AND A COMMUNITY SURVEY TO IDENTIFY AND ANALYZE THE NEEDS IDENTIFIED BY EACH SOURCE. THE TOP HEALTH NEEDS OF THE IU HEALTH BLACKFORD HOSPITAL COMMUNITY ARE THOSE THAT ARE SUPPORTED BY MULTIPLE DATA SOURCES. ADDITIONALLY, THE EFFECTIVENESS OF AN INTERVENTION FOR EACH NEED AND IU HEALTH'S ABILITY TO IMPACT POSITIVE CHANGE WAS EVALUATED.
SCHEDULE H, PART VI, LINE 3 - PATIENT EDUCATION	IU HEALTH BLACKFORD HOSPITAL IS COMMITTED TO SERVING THE HEALTHCARE NEEDS OF ALL OF ITS PATIENTS REGARDLESS OF THEIR ABILITY TO PAY FOR SUCH SERVICES. TO ASSIST IN MEETING THOSE NEEDS, IU HEALTH BLACKFORD HOSPITAL HAS ESTABLISHED A FAP TO PROVIDE FINANCIAL ASSISTANCE TO UNINSURED PATIENTS. IU HEALTH BLACKFORD HOSPITAL IS COMMITTED TO ENSURING ITS PATIENTS ARE COMPLIANT WITH ALL PROVISIONS OF THE PATIENT PROTECTION & AFFORDABLE CARE ACT. TO THAT END, IU HEALTH BLACKFORD HOSPITAL WILL MAKE A GOOD FAITH EFFORT TO LOCATE AND OBTAIN HEALTH INSURANCE COVERAGE FOR PATIENTS PRIOR TO CONSIDERING PATIENTS FOR COVERAGE UNDER THE FAP.
	IU HEALTH BLACKFORD HOSPITAL TAKES SEVERAL MEASURES TO INFORM ITS PATIENTS OF THE FAP AND FAP-ELIGIBILITY. THESE MEASURES INCLUDE THE FOLLOWING:
	1.POST THIS POLICY, A PLAIN LANGUAGE SUMMARY OF THIS POLICY, AND THE FINANCIAL ASSISTANCE APPLICATION ON ITS WEBSITE.
	2.PROVIDE PATIENTS WITH A PLAIN LANGUAGE SUMMARY OF THIS POLICY DURING REGISTRATION AND/OR DISCHARGE.
	3.POST CONSPICUOUS DISPLAYS IN APPROPRIATE ACUTE CARE SETTINGS SUCH AS EMERGENCY DEPARTMENTS AND REGISTRATION AREAS DESCRIBING THE AVAILABLE ASSISTANCE AND DIRECTING ELIGIBLE PATIENTS TO THE FINANCIAL ASSISTANCE APPLICATION.
	4.INCLUDE A CONSPICUOUS WRITTEN NOTICE ON ALL PATIENT POST-DISCHARGE BILLING STATEMENTS NOTIFYING THE PATIENT ABOUT THIS POLICY AND THE TELEPHONE NUMBER OF THE CUSTOMER SERVICE DEPARTMENT WHICH CAN ASSIST PATIENTS WITH QUESTIONS REGARDING THIS POLICY.
	5.MAKE AVAILABLE CUSTOMER SERVICE REPRESENTATIVES VIA TELEPHONE DURING NORMAL BUSINESS HOURS.
	6.MAIL COPIES OF THIS POLICY, A PLAIN LANGUAGE SUMMARY OF THIS POLICY, AND A FINANCIAL ASSISTANCE APPLICATION TO PATIENTS OR THEIR GUARANTOR FREE OF CHARGE UPON REQUEST.
	7.BROADLY COMMUNICATE THIS POLICY AS A PART OF ITS GENERAL OUTREACH EFFORTS.
	8.EDUCATE PATIENT-FACING TEAM MEMBERS ON THIS POLICY AND THE PROCESS FOR REFERRING PATIENTS TO THE PROGRAM.

Return Reference - Identifier	Explanation
SCHEDULE H, PART VI, LINE 4 - COMMUNITY NFORMATION	IU HEALTH BLACKFORD HOSPITAL IS LOCATED IN BLACKFORD COUNTY, INDIANA, A COUNTY LOCATED IN EAST-CENTRAL INDIANA. ITS SERVICE AREAS INCLUDE BLACKFORD, GRANT, DELAWARE, JAY, AND WELLS COUNTIES.
	BLACKFORD COUNTY INCLUDES ZIP CODES WITHIN THE TOWNS OF HARTFORD CITY AND MONTPELIER. BASED ON THE MOST RECENT CENSUS BUREAU (2020) STATISTICS, BLACKFORD COUNTY'S POPULATION IS 12,112 PERSONS WITH APPROXIMATELY 51% BEING FEMALE AND 49% MALE. THE COUNTY'S POPULATION ESTIMATES BY RACE ARE 95.2% WHITE, 1.8% HISPANIC OR LATINO, 0.8% BLACK, 0.6% ASIAN, 0.3% AMERICAN INDIAN OR ALASKA NATIVE, AND 1.6% PERSONS REPORTING TWO OR MORE RACES.
	BLACKFORD COUNTY HAS RELATIVELY LOW LEVELS OF EDUCATIONAL ATTAINMENT. THE LEVEL OF EDUCATION MOST OF THE POPULATION HAS ACHIEVED IS A HIGH SCHOOL DEGREE (84.7%). AS OF 2020, 13.5% OF THE POPULATION HAD A BACHELOR'S DEGREE OR HIGHER.
SCHEDULE H, PART VI, LINE 5 - PROMOTION OF COMMUNITY HEALTH	DURING 2019, IU HEALTH BLACKFORD HOSPITAL'S PROMOTION OF COMMUNITY HEALTH INCLUDED THE FOLLOWING HIGHLIGHTS:
	IU HEALTH BLACKFORD HOSPITAL HOSTED THEIR ANNUAL COMMUNITY HEALTH FAIR ON SATURDAY, OCTOBER 12, 2019 AT IU HEALTH BLACKFORD HOSPITAL IN HARTFORD CITY. RESIDENTS OF BLACKFORD COUNTY AND THE SURROUNDING AREAS CAME OUT TO VISIT WITH LOCAL MEDICAL PROFESSIONALS, RECEIVE HEALTH AND WELLNESS SCREENINGS, SEE ACTIVITY DEMONSTRATIONS AND ENJOY FAMILY ENTERTAINMENT. THE ONE-DAY EVENT, SPONSORED BY IU HEALTH BLACKFORD HOSPITAL, FOCUSED ON SPECIFIC HEALTH NEEDS, INCLUDING CARDIAC SERVICES, CANCER, AND DIABETES, HEART FAILURE AND STROKE SCREENINGS WERE OFFERED TO VISITORS, ALONG WITH FREE OR REDUCED-COST LAB WORK. IU HEALTH BLACKFORD HOSPITAL PARTICIPATES AS A SUPPORTING PARTNER IN A THREE-COUNTY HEALTH COALITION FOCUSED ON OBESITY PREVENTION AND TOBACCO CESSATION AS A MEANS TO ORGANIZATIONS ARE PARTNERS IN THE "HEALTHY COMMUNITY ALLIANCE OF EAST CENTRAL INDIANA" COALITION AND EACH PLEDGES TO INFLUENCE AUDIENCES TO MAKE POSITIVE CHOICES REGARDING IMPROVED NUTRITION, INCREASED PHYSICAL ACTIVITY OR TOBACCO CESSATION. COALITION PARTNERS REPORT A COLLECTIVE TOTAL AUDIENCE SIZE OF MORE THAN 50,000 PEOPLE.
	AS AN ADDITIONAL OBESITY PREVENTION INITIATIVE, IU HEALTH BLACKFORD HOSPITAL PARTNERS WITH THE HARTFORD CITY GROWERS AND MAKERS MARKET AND OTHER COMMUNITY PARTNERS TO OFFER "FAMILIES AT THE FARMERS MARKET." THIS PROGRAM CONSISTS OF THREE MONTHLY SATURDAY WORKSHOPS THAT OFFER A WELLNESS-BASED PRESENTATION ON UTILIZING TASTY NATURAL HERBS, IDEAL HEALTHY RECIPES FOR CHILDREN, OR A DIABETES COMPONENT, GROCERY SHOPPING TIPS ARE OFTEN A PART OF THE EDUCATIONAL LECTURES, INCLUDING A BETTER UNDERSTANDING OF NUTRITIONAL LABELS AND FOOD STORAGE. PARTICIPATING FAMILIES ALSO RECEIVE FREE "IU HEALTH BUCKS" TO SHOP FOR PRODUCE IN THE FARMERS MARKET. IN 2019. 7 FAMILIES PARTICIPATED IN THE PROGRAM.

Return Reference - Identifier

SCHEDULE H, PART VI,
LINE 6 - DESCRIPTION OF

IS INDIANA'S MOST COMPREHENSIVE HEALTHCARE SYSTEM

IU HEALTH BLACKFORD HOSPITAL IS PART OF THE IU HEALTH STATEWIDE SYSTEM ("THE SYSTEM"), WHICH IS INDIANA'S MOST COMPREHENSIVE HEALTHCARE SYSTEM. A UNIQUE PARTNERSHIP WITH THE INDIANA UNIVERSITY SCHOOL OF MEDICINE ("IU SCHOOL OF MEDICINE"), ONE OF THE NATION'S LEADING MEDICAL SCHOOLS, GIVES PATIENTS ACCESS TO INNOVATIVE TREATMENTS AND THERAPIES. THE SYSTEM IS COMPRISED OF HOSPITALS, PHYSICIANS AND ALLIED SERVICES DEDICATED TO PROVIDING PREEMINENT CARE THROUGHOUT INDIANA AND BEYOND.

NATIONAL RECOGNITION

AFFILIATED GROUP

-EIGHT HOSPITALS DESIGNATED AS MAGNET® BY THE AMERICAN NURSES CREDENTIALING CENTER RECOGNIZING EXCELLENCE IN NURSING CARE.

-U.S. NEWS & WORLD REPORT - ANNUAL RANKINGS

-IU HEALTH MEDICAL CENTER IS NATIONALLY RANKED FOR THE 23RD YEAR IN A ROW. IU HEALTH MEDICAL CENTER IS NATIONALLY RANKED IN 3 ADULT SPECIALTIES AND 10 PEDIATRIC SPECIALTIES AND RATED HIGH PERFORMING IN 5 ADULT SPECIALTIES AND 6 PROCEDURES AND CONDITIONS.

-IU HEALTH HAS FIVE HOSPITALS THAT ARE CONSIDERED HIGH PERFORMING IN CERTAIN PROCEDURES AND CONDITIONS: IU HEALTH BALL, IU HEALTH ARNETT, IU HEALTH NORTH, IU HEALTH WEST, AND IU HEALTH BLOOMINGTON HOSPITALS.

-RILEY HOSPITAL FOR CHILDREN AT IU HEALTH IS NATIONALLY RANKED IN 10 PEDIATRIC SPECIALTIES.

IU HEALTH STATEWIDE SYSTEM

HOSPITALS IN THE SYSTEM INCLUDE THE FOLLOWING:

-IU HEALTH INC. (I.E., THE IU HEALTH ACADEMIC HEALTH CENTER CONSISTS OF IU HEALTH METHODIST HOSPITAL, IU HEALTH UNIVERSITY HOSPITAL, RILEY HOSPITAL FOR CHILDREN AT IU HEALTH, AND IU HEALTH SAXONY HOSPITAL)

-IU HEALTH ARNETT

-IU HEALTH BALL

-IU HEALTH BEDFORD HOSPITAL

-IU HEALTH BLACKFORD

-IU HEALTH BLOOMINGTON HOSPITAL

-IU HEALTH FRANKFORT

-IU HEALTH JAY

-IU HEALTH NORTH HOSPITAL

-IU HEALTH PAOLI HOSPITAL

-IU HEALTH TIPTON HOSPITAL

-IU HEALTH WEST HOSPITAL

-IU HEALTH WHITE MEMORIAL HOSPITAL

THE SYSTEM IS DIVIDED INTO FIVE REGIONS THAT SERVE COMMUNITIES IN NORTHWEST, NORTHEAST, CENTRAL, AND SOUTHERN INDIANA. IU HEALTH INC. HAS SIGNIFICANT STATEWIDE REACH AS A: 1) TEACHING HOSPITAL, 2) RESEARCH ACTIVITIES WITH THE IU SCHOOL OF MEDICINE AND OTHER NATIONAL COLLABORATIONS, 3) RILEY'S NETWORK OF LOCATIONS THROUGHOUT THE STATE DUE TO ITS PEDIATRIC EXPERTISE, AND 4) RILEY'S TRAUMA DEPARTMENT IS THE ONLY LEVEL I PEDIATRIC TRAUMA CENTER IN INDIANA.

ALTHOUGH EACH HOSPITAL IN THE SYSTEM CONDUCTS AND ADOPTS ITS OWN CHNA AND IMPLEMENTATION STRATEGY, THE SYSTEM CONSIDERS THE SUM OF THESE PLANS PART OF A SYSTEM WIDE GOAL OF MAKING INDIANA ONE OF THE HEALTHIEST STATES IN THE NATION. THE HOSPITALS ARE GUIDED BY A SYSTEM WIDE MISSION TO IMPROVE THE HEALTH OF OUR PATIENTS AND COMMUNITY THROUGH INNOVATION, AND EXCELLENCE IN CARE, EDUCATION, RESEARCH, AND SERVICE. THE SYSTEM IS KEENLY AWARE OF THE POSITIVE IMPACT IT CAN HAVE ON IMPROVING THE HEALTH OF COMMUNITIES THROUGHOUT THE STATE OF INDIANA BY ALIGNING RESOURCES IN A SYSTEM-LEVEL AND STRATEGIC WAY.

EDUCATION AND RESEARCH

THE SYSTEM INCLUDES THE ACADEMIC HEALTH CENTER THAT WORKS IN PARTNERSHIP WITH THE IU SCHOOL OF MEDICINE TO TRAIN PHYSICIANS, BLENDING BREAKTHROUGH RESEARCH AND TREATMENTS WITH THE HIGHEST QUALITY OF PATIENT CARE. EACH YEAR, MORE THAN 1,000 RESIDENTS AND FELLOWS RECEIVE TRAINING IN IU HEALTH HOSPITALS. RESEARCH CONDUCTED BY IU SCHOOL OF MEDICINE FACULTY GIVES IU HEALTH PHYSICIANS AND PATIENTS ACCESS TO THE MOST LEADING-EDGE AND COMPREHENSIVE TREATMENT OPTIONS.

IN 2017, IU HEALTH AND THE IU SCHOOL OF MEDICINE ANNOUNCED THAT THEY WOULD INVEST \$50 MILLION OVER SIX YEARS IN THE STRATEGIC RESEARCH INITIATIVE (SRI), A NEW RESEARCH COLLABORATION THAT HAS ENHANCED THE INSTITUTIONS' JOINT CAPABILITIES IN FUNDAMENTAL SCIENTIFIC INVESTIGATION, TRANSLATIONAL RESEARCH AND CLINICAL TRIALS. THE INITIAL FOCUS IS ON PROJECTS IN THE FIELDS OF NEUROSCIENCE, CANCER AND CARDIOVASCULAR DISEASE WITH THE GOAL TO FUND TRANSFORMATIVE PROPOSALS THAT WILL FUNDAMENTALLY CHANGE THE UNDERSTANDING OF THESE DISEASES AND LEAD TO IMPORTANT NEW THERAPIES FOR PATIENTS.

THE THREE TARGET RESEARCH AREAS REPRESENT RESEARCH STRENGTHS AT IU SCHOOL OF MEDICINE, KEY STRATEGIC SERVICE LINES FOR IU HEALTH, AND IMPORTANT MEDICAL NEEDS IN A TIME OF AN AGING POPULATION AND RISING HEALTHCARE COSTS. ONE OF THE MOST SIGNIFICANT OUTCOMES OF THIS INITIATIVE INCLUDES THE INDIANA UNIVERSITY MELVIN AND BREN SIMON CANCER CENTER RECEIVING THE NATIONAL CANCER INSTITUTE'S (NCI)-DESIGNATED STATUS OF "COMPREHENSIVE." THIS DESIGNATION WAS ACHIEVED IN AUGUST 2019 MAKING THE CENTER THE ONLY NCI-DESIGNATED COMPREHENSIVE CANCER CENTER IN INDIANA AND ONE OF JUST 51 IN THE NATION.

COMMUNITY HEALTH

TO FURTHER PROMOTE THE HEALTH OF THE COMMUNITIES SERVED BY THE SYSTEM, THE SYSTEM-LEVEL COMMUNITY HEALTH TEAM BUILDS THE CAPABILITIES AND COMPETENCIES TO IMPACT TEAM MEMBERS, RISK LIVES, AND PATIENTS THROUGHOUT THE SYSTEM. ADDITIONALLY, THE TEAM PARTNERS WITH STATE AND LOCAL COMMUNITY-BASED ORGANIZATIONS, COMMUNITY COALITIONS, AND GOVERNMENTAL AGENCIES TO PURSUE A SYSTEM-LEVEL ADVOCACY/COLLABORATION STRATEGY THAT SEEKS TO IMPROVE THE HEALTH OF COMMUNITIES.

Return Reference - Identifier	Explanation
	ALL HOSPITALS IN THE SYSTEM IDENTIFY AND ADDRESS SIGNIFICANT HEALTH NEEDS UNIQUE TO THE COMMUNITY IT SERVES. HOWEVER, BECAUSE SOME OF THESE HEALTH NEEDS ARE COMMON IN COMMUNITIES SERVED BY MULTIPLE HOSPITALS IN THE SYSTEM, THEY WARRANT A SYSTEM LEVEL STRATEGY. COMMUNITY HEALTH PLANS AND PROVIDES TECHNICAL ASSISTANCE FOR SYSTEM-LEVEL STRATEGIES THAT ADDRESS THESE COMMON HEALTH NEEDS INCLUDING HEALTH EQUITY, TOBACCO TREATMENT, BEHAVIORAL HEALTH ACCESS, AND SOCIAL NEEDS. EACH HOSPITAL WORKS COLLABORATIVELY WITH THE COMMUNITY HEALTH TEAM TO OPERATIONALIZE SYSTEM-LEVEL STRATEGIES THROUGH THE IMPLEMENTATION OF SPECIFIC ACTIVITIES THAT ALIGN AND ACTIVATE LOCAL RESOURCES. THIS BENEFITS THE COMMUNITY EACH HOSPITAL SERVES AND WORKS TOWARDS A STATEWIDE IMPACT (SYSTEM-LEVEL) ON HEALTH OUTCOMES.
	IU HEALTH SERVES IU HEALTH SERVES, A SYSTEM-LEVEL TEAM MEMBER VOLUNTEER PROGRAM, SEEKS TO POSITIVELY IMPACT THE HEALTH OF COMMUNITIES THE IU HEALTH STATEWIDE SYSTEM SERVES AND FOSTERS A CULTURE OF ENGAGEMENT AND SOCIAL RESPONSIBILITY. IN HEALTH BLACKFORD COORDINATES THE DIFFERENT INITIATIVES OF THE PROGRAM, INCLUDING DAYS OF SERVICE. THIS IS THE LARGEST VOLUNTEER EVENT OF THE YEAR, CONSISTING OF PROJECTS DESIGNED TO ENGAGE IU HEALTH BLACKFORD TEAM MEMBERS IN ACTIVITIES THAT ADDRESS LOCAL, IDENTIFIED COMMUNITY HEALTH PRIORITIES.
	COMMUNITY IMPACT INVESTMENT (CII) FUND THE CII FUND IS A \$100 MILLION BOARD DESIGNATED FUND TO BE MANAGED AND OVERSEEN BY THE IU HEALTH FOUNDATION TO FINANCIALLY SUPPORT HIGH IMPACT COMMUNITY INVESTING DESIGNED TO ADDRESS SOCIAL DETERMINANTS OF HEALTH IN COMMUNITIES IU HEALTH SERVES. EACH IU HEALTH HOSPITAL HAS A SIGNIFICANT IMPACT ON AND ARE DEEPLY INVESTED IN THEIR LOCAL COMMUNITIES. THROUGH THE GRANTS PROVIDED BY THIS CII FUND, IU HEALTH CAN STRATEGICALLY AND INTENTIONALLY ADDRESS THE SOCIAL, ECONOMIC AND ENVIRONMENTAL FACTORS THAT IMPACT THE HEALTH OF OUR SURROUNDING COMMUNITIES. EACH IU HEALTH HOSPITAL AND ITS TEAM MEMBERS ARE ELIGIBLE FOR THIS GRANT OPPORTUNITY.
SCHEDULE H, PART VI, LINE 7 - STATE FILING OF COMMUNITY BENEFIT REPORT	IN