

Indiana Oral Health Coalition (IOHC) Minutes
Annual Meeting
Friday, September 8, 2017
Hosted by the
Indiana State Department of Health

Mission: The IOHC is a collective voice of individuals, groups, organizations, and businesses working together to promote, protect and provide for the oral health of the residents of Indiana.

PRESENT

Leila Alter
Steven Barefoot
Becky Bolon
Laura Brown
Doug Bush
Tamara Button
Diane Buyer
Carla Chance

Ronnie Coleman
Karen Ellis
Diana Feliciano
Anita Gaillard
Joan E. Kowolik
Richard Martin
Lakeisha McCarter
Elizabeth McClure

James Miller
Patty Morris
Kaylee Morrow
Amy Nolan
Tina Oates
Holli Seabury
Colleen Sullivan
Isaac Zeckel

WELCOME

Dr. Alter, Chair, began the meeting at 10:07 a.m. welcoming everyone.

REVIEW MINUTES

Dr. Alter asked if there were any corrections to the minutes from the last meeting; there were none. Dr. Alter asked for a motion and second to approve the minutes. A motion and second were offered and the Indiana Oral Health Coalition minutes from the June 2, 2017, meeting were approved as submitted by a unanimous voice vote.

PRESENTATION

Dr. Miller introduced Patty Morris, the first presenter. He explained how the work she does for the Oral Health Program includes the maintenance of the database of *Providers of Low-Cost Dental Care in Indiana*. This database provides the MOMS Helpline with information to help dental callers find low-cost dental care near their home.

I. Providers of Low-Cost Dental Care in Indiana: The ISDH, Oral Health Program (OHP) Database by Patty Morris, Oral Health Educator for the Oral Health Program at ISDH.

Patty Morris presented the history of the *Providers of Low-Cost Dental Care* database. She reported the database was created in 2014 with a partnership between the Oral Health Program at ISDH and the county health departments of Indiana. The database includes providers such as university dental clinics, mobile dental clinics, and private dental practices that are known and referred to by the county health departments as a low-cost dental provider.

Patty will contact each new provider to verify their contact and general information and she keeps in contact with them regularly to review and update any changes. Each provider's information is entered into the database under the county it serves. If the facility serves all counties, it is color-coded "red" and placed under the county of its official address and the color easily identifies it as available to all Hoosiers. The providers are asked if they only serve a specific group of the population such as adults, children, elderly, homeless, or the handicapped. OHP has just added "infants" to that list and, in time, will be able to list county dental providers who serve one-year-olds. Providers are asked what type of dental care they provide and their customary financial arrangements such as dental insurance, Medicaid, Children's Health Insurance Program, reduced fees, or if it is free or voluntary service.

Additionally, the Indiana Primary Health Care Association provides Patty with their most current dental information on FQHCs and CHCs. These providers are also verified by Patty and entered into the database.

Patty provides an updated version of the database twice a year to the MCH MOMS Helpline who uses it to help Hoosiers find low-cost dental care near their home.

Patty expressed how the OHP appreciates all the help they get with this database from the county health departments, the MCH MOMS Helpline, and the Indiana Primary Health Care Association. She said that providing this information to the public is a great service to every Hoosier needing access to affordable dental care in Indiana.

All discussion and questions were delayed until the conclusion of the second presentation.

II. Connecting Women and Children with Low-Cost Dental Care Providers by Diana Feliciano, Program Director of the MCH, MOMS Helpline at ISDH.

The MCH, MOMS Helpline was launched in March 2016. It supports the Maternal and Child Health population. Their staff include Follow-up Care Coordinators, Communication Specialists, and Resource Database Specialists. Spanish-speaking specialists and the Language Line is available for all other language speaking callers. If you would like to speak with dedicated Helpline specialists, please call the MCH MOMS Helpline at 1-844-624-6667. MOMS Helpline is open Monday thru Friday from 7:30 a.m. to 5:00 p.m. and voicemail is set-up to ensure the Helpline specialists return all calls the next business day.

The mission of the Maternal and Child Health MOMS Helpline (F/K/A the Indiana Family Helpline) is to reduce the infant mortality rate in Indiana by connecting families with access to available resources focused on improving the health of mothers and their children. They connect callers with Doctor Referrals, Health Insurance, Transportation Referrals, and Dental Referrals, which is one of the top need of their callers.

Ms. Feliciano explained a “Call Flow” sheet for finding a dentist using the MOMS’ Helpline. After just a few questions, MOMS’ Communication Specialists will search the *Providers of Low-Cost Dental Care* database and make a referral. Sometimes, there may not be a provider near the caller’s home. In that case, the MOMS’ Communication Specialist will search the adjacent counties. MOMS’ staff will also ask the caller’s permission to follow-up with them. The callers may have other problems and the Helpline staff help with at least three (3) referrals for various needs they may have. From March 1, 2016, to July 31, 2017, MCH, MOMS Helpline made 2,133 dental health needs referrals.

Other goals for MOMS include 1.) Informing and connecting families with the resources available for mothers, infants, and children; 2.) Promoting healthy lifestyle education and positive behavior for women during preconception and child bearing stage, and connecting them to health education services; and 3.) Promoting the MOMS Helpline and the *Labor of Love* campaign throughout Indiana.

The *Labor of Love* program helps Indiana reduce infant death. The State Department of Health is reaching out to new and expectant mothers in an effort to curb the state’s infant mortality rate, through a public awareness campaign called *Labor of Love*. Messages include everything from the importance of prenatal care and breastfeeding to safe sleep. By supporting oral health of a pregnant woman, we help improve her overall health and encourage a healthy delivery.

The MCH MOMS Helpline connects with families and providers through community health fairs and conferences across Indiana.

The MOMS Helpline supports MCH programs such as the *Labor of Love, Baby & me Tobacco Free, Safe to Sleep, Indiana’s Early Start Program*, and the *Nurse-Family Partnership (Helping First-Time Parents Succeed)*.

The MCH MOMS Helpline collaborates with different divisions at the ISDH such as the Office of Women's Health; Child Fatality Review; the Oral Health Program; Trauma and Injury Prevention; Women, Infants, and Children; and the Office of Minority Health. They partner with 2-1-1, the Office of Medicaid, and the Indiana Black Breastfeeding Coalition.

For more information, see their website at <http://www.MOMSHelpline.isdh.in.gov> or email them at MCHMOMSHelpline@isdh.in.gov.

There were group questions and discussion for both presentations.

OLD BUSINESS

a. Indiana State Department of Health Director Report – Dr. James Miller

The Oral Health Program at the Indiana State Dept. of Health is working with Drs. Charlie Fuhrer and Nicole Weddell on a project to provide information to pediatricians on how to perform a caries risk assessment on infants and young children, how to apply fluoride varnish when indicated, and resources for referring these children to dentists.

The OHP will be promoting the use of the ISDH MCH MOMS Helpline as one way for the public to find dentists that provide low-cost dental care. The **Helpline** maintains a database of providers of low-cost dental care that contains information about dental services, which it can share with the public. There are several ways to get on this list. You can call the **MCH MOMS Helpline** directly. MCH MOMS contact information can be obtained by visiting www.in.gov/isdh/21047.htm. You can contact Patty Morris in the **Oral Health Program** by calling (317) 233-1383 on Mondays or Tuesdays. You also might consider contacting **Local Health Departments**, which often keep their own lists of providers of low-cost dental care in their respective counties.

b. ANOHC Update – Dr. Leila Alter

Dr. Alter is searching for a volunteer to represent the IOHC at the American Network of Oral Health Coalitions (ANOHC) activities and conference calls. If anyone is interested, please contact her.

c. Brush Update – Dr. Holli Seabury

Holli reported that she introduced the new *Brush!* Special Needs Materials and Flipchart at the Indiana Infant Toddler Institute and that it went very well. Many attendees asked questions about these materials.

A Delta Dental Grant was awarded to *Brush!* in Detroit to provide materials and training to 250 home visitors' and early interventionists.

Brush! will meet with FSSA soon. The materials for parents of children with special needs has been well-received.

d. Introductions of members and new attendees – Dr. Alter

Everyone was allowed to introduce themselves and the organization they represented.

e. IDA/IPHCA Update on the Indiana Oral Health Initiative Grant – Doug Bush

The Indiana Dental Association (IDA) and the Indiana Primary Health Care Association (IPHCA) are requesting support from the DentaQuest Foundation to implement an oral health education/dental service program focusing on oral health care for infants. The purpose for the program will address **Oral Health 2020 Goal 1**, eradicating dental disease in children, by expanding oral health education and dental wellness visits for one-year olds.

Key elements include:

1. A comprehensive educational program, stressing the importance of age-one dental visits, targeting dentists; pediatricians; OB/GYNs; general practitioners; and other health care providers.

2. A public education program targeting parents and other caregivers of infants.
3. Engagement with children social services agencies, including Head Start, Early Head Start, WIC and Faith-Based Community resources that can support the educational element of the program.
4. A referral service and educational support materials for dentists to encourage them to incorporate infants into their practices

The IDA and IPHCA believe the key to eradicating dental disease in children is to stop the disease process before it begins.

NEW BUSINESS

No new business was discussed.

ANNOUNCEMENTS

- Dr. Buyer announced that the 2017 Junior Achievement of Central Indiana (JA), JobSpark program will be having a two-day career expo for all Marion County eighth graders at the Indiana State Fairgrounds on September 26th and 27th. The event is sponsored by a coalition of business and industry leaders, educators, and public sector partners.
- Kaylee Morrow works with Early Learning Indiana as a Health Coordinator in their Early Head Start program. They oversee three child care sites and serve 88 children aged birth to three years. Kaylee oversees their oral health care. Head Start requires children to have a checkup that includes a tooth exam. By the end of the 2016 school year, 41 children in Kaylee's program had a dental screening. In 2017, that number went up to 84 children.

ADJOURN

The meeting adjourned at 12:11 a.m.

Next IOHC Annual Meeting

December 8, 2017 @ 10:00 a.m. in 5T Conference Room, ISDH

Future IOHC Meetings

March 9, 2018 @ 10:00 a.m. in 5T Conference Room, ISDH

June 1, 2018 @ 10:00 a.m. in 5T Conference Room, ISDH

September 7, 2018 @ 10:00 a.m. in 5T Conference Room, ISDH

December 7, 2018 @ 10:00 a.m. in 5T Conference Room, ISDH