

Bulletin 06

11/9/09

To: Providers of Nutritional Supplements, Formula
And Vitamins

Re: Billing and Prior Authorization

Children's Special Healthcare Services reimburses providers for medically necessary nutritional supplements, formulas and vitamins when related to an eligible diagnosis. The reimbursement rate will be based on Medicaid pricing for the specific procedure code authorized. Products must be medically necessary and prior authorization (PA) is required.

PA's are generally written for 6 months; however, the time period may be reduced or extended on a case-by-case basis. PA requires a physician's order and either a letter of medical necessity or the signed physician's dictations. All PA requests must include the following information: participant name, diagnosis, product name, number of calories per day and duration of use.

Claims must be submitted with all of the required information to determine payment. Services that require manual payment calculation must be submitted with a manufacturer's cost invoice or retail price list for correct payment calculation. The

definition of units of service must be based upon what is included with the code narrative in the Current Procedural Terminology (CPT) or the Medicaid fee schedule, and should correspond to the submitted invoice or price list. Failure to submit the requested information could delay payment.

Please forward this email to other locations you feel would benefit from this information, such as individual pharmacy service locations, etc.

Thank you for your cooperation. We appreciate your participation in the CSHCS Program.