

STATE OF INDIANA

EXECUTIVE DEPARTMENT

INDIANAPOLIS

EXECUTIVE ORDER 25-13

FOR: USING DATA AND INNOVATION TO IMPROVE CONSTITUENT SERVICES AND DRIVE GOVERNMENT EFFICIENCY

TO ALL WHOM THESE PRESENTS MAY COME, GREETINGS.

WHEREAS, the Office of Management and Budget (“OMB”), established under Indiana Code § 4-3-22-3, has been given the statutory authority under Indiana Code § 4-3-22-1 to devote adequate resources to:

- (1) Gather and coordinate data in a timely manner;
- (2) Perform comprehensive and detailed budgeting analysis;
- (3) Put in place comprehensive and effective budgeting practices;
- (4) Coordinate all functions related to budgeting and controlling spending state government;
- (5) Perform comprehensive and detailed financial analysis;
- (6) Perform comprehensive financial oversight;
- (7) Ensure that effective financial management policies are implemented throughout state government;
- (8) Perform comprehensive and detailed performance analysis;
- (9) Ascertain whether the burdens imposed by laws and rules are justified by their benefits using a rigorous cost benefit analysis; and
- (10) Measure the performance of government activities; and

WHEREAS, Executive Order 05-02 created the Division of Government Efficiency and Financial Planning (GEFP) within the OMB – a “tool for continuous process improvement” – which was subsequently replaced by the Management Performance Hub (MPH) through Executive Order 14-06;

NOW, THEREFORE, I, Michael K. Braun, by virtue of the authority vested in me as the Governor of the State of Indiana, do hereby order that:

1. OMB shall work with state agency heads to create key performance metrics aligned to outcomes that impact Hoosiers. All state agencies shall use these metrics to demonstrate service improvements over time that meet expectations set by the Governor.
2. OMB shall create a performance dashboard for the Governor's Cabinet and senior staff that will be updated regularly. This dashboard shall provide updated data and integrate state-wide insights to support:
 - a. performance transparency;
 - b. data-driven decisions;
 - c. goal tracking;
 - d. efficient resource allocation;
 - e. identification of innovation;
 - f. proactive service management; and
 - g. benchmarking and comparison of agency and service performance.
3. The dashboard should include KPIs approved by OMB covering the following areas:
 - a. Fiscal impact and responsibility;
 - b. Service efficiency;
 - c. Service effectiveness;
 - d. Policy outcomes;
 - e. Accessibility / service penetration;
 - f. Customer Satisfaction and constituent impact / satisfaction;

- g. Staffing and expenditures; and
 - h. Innovation and Modernization Improvements.
4. State agencies are required to review their operations and submit a report to the Governor by July 1, 2025, outlining opportunities to leverage data and innovation to enhance government efficiency and improve services for constituents.



IN TESTIMONY WHEREOF, I,
Michael K. Braun, have hereunto set
my hand and caused to be affixed the
Great Seal of the State of Indiana on
this 14th day of January, 2025.

Michael K. Braun
Michael K. Braun Governor of Indiana

ATTEST: DIEGO MORALES
Diego Morales
Secretary of State