

Madison State Hospital 711 Green Road Madison, IN 47250 812-265-2611

MSH MISSION: Mending the Mind Supporting the Spirit Healing with Hope

VISION: Safely deliver meaningful, quality, and compassionate, psychiatric care to our patients and their families.



Madison State Hospital

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Trauma-informed care shifts the conversation away from "What's wrong with you?" to "What happened to you?"

The trauma-informed framework is the lens through which the entire organization views itself and provides services to the community.

It becomes a strength-based perspective by which we understand maladaptive or unhealthy behavior as adaptations for survival, rather than as personal shortcomings.

Trauma-informed care shifts the conversation away from "What's wrong with you?" to "What happened to you?"

When we shift the focus, we are changing how we think about and view the people we serve, ourselves, and each other.

This is the big paradigm shift at the foundation of trauma-informed care.

You are more than what happened to you. Keep reminding yourself about that.

joenasandiego

This reframe gives you a new lens that all your interactions, policies, practices, and procedures are filtered through.

This different way of thinking moves away from the disease model to the strengths, resiliency, and wellness model.

The purpose behind this focus is to connect life events to current levels of functioning. This reframe can open a whole new world for service providers, the people you serve, and your staff.

It helps to change internal messages around perceived weaknesses and deficits.

The message "I am broken and weak" can then become "I am a survivor/thriver and very strong."

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IDOH (Indiana Dept. of Health) will be returning to MSH on March 3rd

- IDOH will be hosting a <u>COVID-19 Vaccination</u> Clinic at MSH on **March 3rd at 9-1pm** in the Medical Library of the MSH Administration Building.
- IDOH will also be offering <u>COVID-19 **testing**</u> during that time.
- If you are in need of vaccination verification cards, or copies of records, in order to comply with the vaccine mandate, IDOH will look those up for you upon your request and by signing of consent.
- If you are interested in that service, you will need to report to the vaccination clinic in-person during their visit to MSH.



Here Tomorrow!



HCM Statewide Awareness Survey

The Auditor of State is partnering with the Indiana Office of Technology and State Personnel Department to transform our state payroll and HR system in May.

Benefits of the PeopleSoft HCM 9.2 system upgrade include more self-service options, daily leave time balances and access on almost all mobile devices.

How can you help? You will be receiving a message from State Personnel Department on March 7 with a link to an upgrade awareness survey. We encourage you to participate if time allows. The survey helps the project team prepare for training and launch taking place in just a few short weeks.

The survey will be via SurveyMonkey and takes less than five minutes to complete. I encourage everyone to take the time to complete the survey openly and honestly, and not worry about tracking. The responses are 100% anonymous.

Thank you in advance for your participation,

Accept both *compliments* and *criticism*. It takes both sun and rain for a flower to grow.



Diana Ferguson, Human Resources

Joint Commission Readiness

Mitzi Lawson, Director of Performance Improvement

Below is the Sentinel Event Data Summary from The Joint Commission for 2021.

Type of Sentinel Event	2018	2019	2020	2021	Tota
Anesthesia-Related Event	13	20	3	11	47
Care Management Events	304	311	357	710	1682
Fall	124	143	170	485	922
Delay in treatment	69	70	76	97	312
Medication Management	33	29	24	35	121
Perinatal Event	27	24	18	21	90
Clinical alarm response	15	7	27	22	71
Severe maternal morbidity	12	10	16	14	52
Pressure injuries	7	9	7	13	36
Lab, Radiology, Pathology related events	5	8	8	12	33
Restraint Related Event	7	5	5	4	21
Infection related	3	5	2	5	15
Transition of Care	1	1	2	2	6
VTE - Venous Thromboembolism	0	0	2	0	1
Other	1	0	0	0	1
Environment Events	42	45	30	42	159
Fire	20	27	30	38	115
External environmental issues	0	2	0	2	4
Physical Environment	1	1	0	1	-
Utility system failure	0	0	0	1	1
Product or Device Events	0	0	15	8	23
Medical equipment	15	8	14	7	44
Med/surg supply including disposable produc	4	7	1	0	1
Implantable device	2	0	0	1	
Protection Events	86	87	89	107	369
Self-harm	41	33	24	45	143
Assault	19	16	24	34	93
Rape/sexual assault	12	21	23	21	77
Elopement	9	14	11	4	38
Homicide	4	3	5	2	14
Abduction	0	0	2	1	1
Drug OD	1	0	0	0	1
Suicide	83	96	81	79	339
Suicide - offsite w/in 72 hours	42	49	52	42	185
Suicide - inpatient	38	39	27	36	140
Suicide - emergency dept	3	8	2	1	14
Surgical or Invasive Procedure Events	272	237	219	240	968
Unintended retention of a foreign object	132 81	124 52	106 68	97 85	459
Wrong site	25		14		
Op/Post-op complications		19		20	78
Wrong patient	14	9 13	13	10	46
Wrong procedure	8	13	10	13	44
Wrong implant Burns	0	9	4	5	17
Other	5	5	2	1	17
Uner Jnassigned**	0	48	2	1	48
Inassigned	0	48		1197	3635

As many of you are ware MSH reported sentinel event elated to falls in September 2021. ooking at the sumnary data, falls were he number one reported sentinel event type in 2021. As a result of ncreased falls at MSH n 2021, we will be developing and mplementing a falls eduction program hroughout the nospital. anuary 2021, The oint Commission idded the following the Sentinel Event hapter in the standrds: all in a staffed-around

-the-clock care setting or fall in a care setting not staffed around the clock during a time when staff are present resulting in any of the following:

• Any fracture • Surgery, casting, or traction

• Required consult/management or comfort care for a neurological (for example, skull fracture, subdural or intracranial hemorrhage) or internal (for example, rib fracture, small liver laceration) injury

• A patient with coagulopathy who receives blood products as a result of the fall

• Death or permanent harm as a result of injuries sustained from the fall (not from physiologic events causing the fall).

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