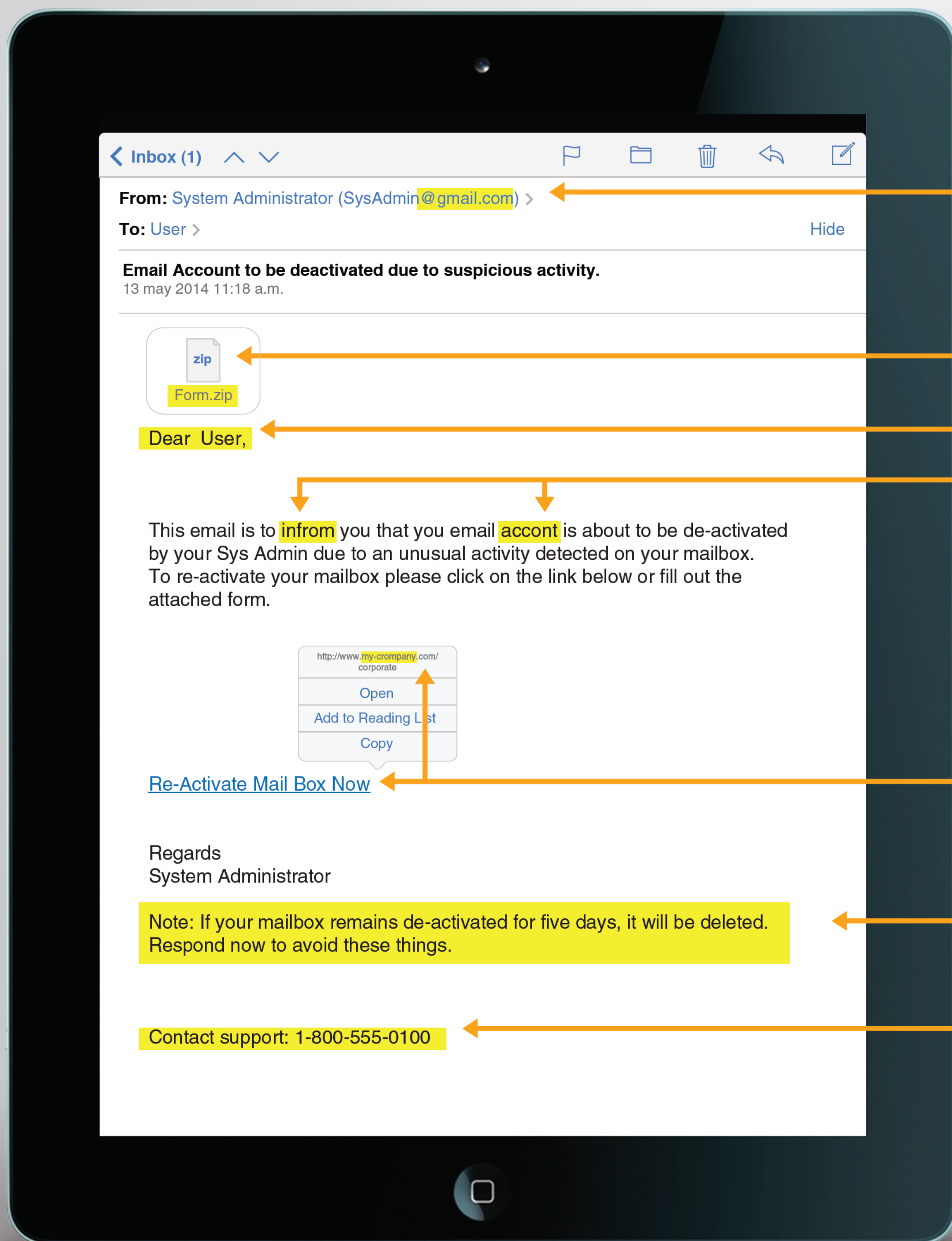


# How to Detect a Phishing Email



● Emails sent from public email addresses.

● Unsolicited attachments.

● Generic greetings.

● Spelling and grammar mistakes.

● Links to unrecognized sites or slightly misspelled sites.

● Threats or enticements that create a sense of urgency.

● Toll free numbers in suspicious emails that do not match known numbers.

## What to Do:

- 1 Never give out personal or sensitive information based on an email request;
- 2 Don't trust links or attachments in unsolicited emails;
- 3 Hover over links in email messages to verify a link's actual destination, even if the link comes from a trusted source; and
- 4 Type in website addresses, rather than using links from unsolicited emails.

