A message from Secretary Wernert

A “foundational year” for FSSA

Welcome to the final issue of FSSA Update for 2015! As we round the stretch and head for home (and the holidays), I feel it’s important to reflect back on the great successes of our agency in this year. Quite frankly, 2015 has been a historic year for FSSA and for the state of Indiana. While our agency is now decades old and well-rooted as a source of hope and help for many of our fellow Hoosiers, 2015 was, in many ways, a foundational year for our team.

As the year started, we still didn’t know if the federal government would allow us to launch HIP 2.0. Boy, have things changed! Since we got approval in late January, enrollment has grown to about 340,000 Hoosiers. DFR and OMPP continue working feverishly to establish HIP 2.0’s innovative policies and bring eligible Hoosiers into the program. Impressively, roughly 7 out of 10 of them are “paying for Plus” – choosing to contribute to their health and health care.

We also launched a new tool to improve employee communications this year when The Hub first appeared. Now, instead of waiting for the next issue of FSSA Update to come out to get your agency news, you can (and should!) go to The Hub for updates weekly… sometimes even daily.

I’ve personally enjoyed being involved with many leaders from all of DMHA’s state-operated facilities on the System Integration Council. This group has been meeting monthly, both virtually and in-person at places like the Evansville State Hospital and, next month, at Richmond State Hospital. The work of this team is vital in bringing our state hospitals together to establish an integrated, statewide system of mental health care in Indiana. We expect even more exciting things to result from this team’s work in the coming years – most notably a new neuro-diagnostic institute to be built in Indianapolis to operate as the flagship within the state-operated facility network.

Finally, as I go home each night to my own two pre-school age daughters, I can’t help but think about the 2,000+ 4-year-olds around the state who make up the first full cohort of On My Way Pre-K students. This group is now halfway through their first semester of this enriching program – established by Governor Pence and the General Assembly, but expertly implemented this year by the Office of Early Childhood and Out-of-School Learning.

These examples represent just a small sampling of the incredible things that are happening all around us at FSSA. As we enter these waning weeks of the year and enjoy the holidays with family, friends and co-workers, I strongly encourage you to take time to celebrate your successes as TEAM FSSA. You deserve it!

Dr. John Wernert, Secretary
Finding a charity

The SECC website has a database with over 1,600 charities you may choose to donate to. On the “Search for Existing Charity Codes” Web page, type in any word or part of a word in the search box and click search and all charities with a match or partial match will be listed. Also on SECC section of The Hub, there are links to a sample list of charities by region.

If your charity is not listed or does not already have an SECC code, you can use the write-in section online or on the paper pledge form to add them to the list of SECC charities. You will need to provide the charity’s name and address in order to add them to the SECC list and they must have a 501(c)(3) designation.

DONATION DEADLINE - FRIDAY 10/23

Be a champion giver

Champions are people who put forth extra effort to reach a goal. SECC Champions are state employees who pledge one-half hour’s pay per check to make their community a better place for everyone. The SECC recognized 1,606 state employees as Champions in 2014.

Last year, state Champion givers contributed $861,088 to help support 1,600 not-for-profit organizations. Recognition will be given to an agency when 20 percent or more of its givers make a contribution at the Champion level.

“Why I donate through the SECC”

By Ed Stattman, constituent services, Office of Communications and Media

I have an SECC paycheck deduction for the Indianapolis Public Library (charity code 626100). Because the yearly amount of the gift exceeds some minimum amount the library has set, when I go to one of the bargain used book sales the library has several times a year they give me a pass to go to the sales as a “Friend of the Library” — and a handful of “friend” passes for anyone I care to share them with. A friend pass provides admission one day before sales to the general public. “Friends,” get first dibs on books and other materials. So my grandson and I end up exiting with a big bag of books each for less than the cost of a couple meals from McDonald’s.
Two state hospitals celebrate 125 year anniversaries

The Evansville State Hospital and Richmond State Hospital recently celebrated 125 years of providing hope and recovery for persons with severe mental illness. The two facilities held celebrations with current and former staff to mark the anniversaries of their openings in 1890.

“The State of Indiana can take great pride in the dedication of these hospitals to serving the mental health needs of our vulnerable citizens,” said Kevin Moore, director, Division of Mental Health and Addiction. “Evansville and Richmond have served as models of both excellence and caring. It takes great perseverance to maintain the consistent quality of care provided by these hospitals.”

For more information about the history of these two facilities and the four other facilities around the state please visit their website here.

RSH staff mark the 125th anniversary. Photo courtesy of Stephanie Harrison Photography

Pam Owens, Executive Secretary at ESH, holds the anniversary cake.

Evansville State Hospital, then and now.

Richmond State Hospital, then and now.
FSSA’s Big Vision: No Wrong Door for Long-Term Care Services and Supports

Led by the Division of Aging, FSSA has launched a multi-year project to establish a “No Wrong Door” system for Hoosiers to access long-term care services and supports (LTSS). Driven by the state’s vision of a visible and integrated system, No Wrong Door contains strategies to transform Indiana’s LTSS system into one that provides individuals and their families with the necessary tools to help them make informed choices about the services they may need. Offering that guidance to individuals at transition points touches all demographics: from children to older adults with physical disabilities as well as mental and developmental issues, regardless of financial status.

Over the past year, FSSA has worked with numerous key stakeholders across the state, including Aging and Disability Resource Centers, community health care systems and discharge planners, nursing and assisted living facilities, consumers, and more. At the end of September, FSSA completed its one-year No Wrong Door (NWD) planning grant period by submitting a draft three-year plan to the Administration for Community Living (ACL).

Planning sub-groups consisting of members of each of FSSA’s divisions met regularly over the summer working on what will develop into Indiana’s full-fledged plan. Specifically, Indiana’s NWD draft plan includes the following:

- the creation of a standardized web portal for consumers to search for provider services based on geographical location (among other criteria);
- generation of a self-assessment tool that allows consumers to complete a questionnaire and discover exactly the services for which they qualify;
- implementation of an integrated case management system to support delivery of timely, flexible, and cost-effective services, as well as improve reporting, standardize processes, and better coordinate care;
- intensifying public outreach;
- improving person-centered counseling; and
- establishing a NWD Governance and Administration cabinet-level body across multiple state agencies that will put processes in place to ensure meaningful input from key stakeholders into ongoing development and implementation.

The ACL granted a one-year extension for the planning grant, giving FSSA another year to perfect the plan. FSSA will continue to engage stakeholders in another round of reviews of the plan next year in order to continue soliciting input and feedback. This will culminate in a fully developed three-year NWD plan, ready for submission by the end of September 2016. For additional information on the plan please visit the No Wrong Door Web page.
In July, the Office of Communications and Media (OCM) released a survey on The Hub to gather employee feedback. Based on responses from the survey, the following updates were made, to make The Hub more usable for staff.

**Hub homepage changes and updates**
- Changed the “In the News” articles’ font color from green to black to make them easier to read.
- New Employee Resources was combined with Employee Resources.
- Renamed Media Resources to Communications Tools - This section contains letterheads, holiday office closure flyers, PowerPoint templates and information on how to request FSSA logos.
- Next to PeopleSoft Timesheets a link to the PeopleSoft Training page was added.
- A site map was added, which lists The Hub’s main sections.

**Section and divisional changes and updates to The Hub**
- State Government Resources - Added links to the Find an Agency and Find a Person directories and the state intranet.
- Employee Resources – Holiday schedule, policies and procedures, procurement and travel links were added
- Division of Family Resources - Added a link to the DFR policy manual

If you have further suggestions on how to improve The Hub, please email Office.Communications@fssa.IN.gov. Your feedback is important to us as we work to have The Hub continue to meet your employment needs.
Vitality Points when you get a flu vaccine

When you or your covered adult dependents receive a flu vaccine you are eligible to earn Vitality Points. If you attended a state sponsored clinic, you do not need to submit anything for Vitality Points. This will already be sent to HumanaVitality and your points will be reflected in your account. However, please allow up to 30 days for your points to show up in your account.

If you receive your flu shot at another location, you will need to submit proof for Vitality Points. You can get rewarded by submitting the prevention activity form online, from your mobile device or by mail or fax within 90 days of the immunization. To learn how to submit your information please see the October 2, 2015, issue of The Torch. Remember to save proof of your activity to be included with your self-submission.

Kroger pharmacies offering flu vaccinations

Kroger pharmacies are administering flu vaccinations at participating retail locations across the state. Vaccinations may also be administered at your doctor’s office, retail pharmacy or nearby walk-in clinic. At all these locations, the state’s health plan covers 100 percent of the cost, if you carry state insurance.

You must bring your Anthem ID card and a completed waiver prior to receiving the vaccination:

- Inactivated shot consent form
- Live nasal vaccine consent form
5 Questions for Allison Taylor, General Counsel

Allison Taylor
Title: General Counsel
Education: IU McKinney School of Law, DePauw University and North Central High School
Career Highlights: Prior to joining the state, I was a health law attorney with Hall, Render, Killian, Heath & Lyman, the nation’s largest law firm focused exclusively on matters specific to health care organizations. In this role I worked with health care providers and organizations across the country on regulatory, business and operational issues. This experience has been most helpful in preparing me for my new role as General Counsel of FSSA. I also have an appreciation for the legislative process, as I have worked in government affairs since 2003.

1. What attracted you to a career here at FSSA?
AT: Having worked with physicians and hospital providers over the years, I have always been very appreciative of the role that FSSA plays in health care. What an amazing challenge to provide legal support to such a large agency – challenge accepted!

2. What gives you a sense of accomplishment professionally?
AT: I’ve been in the health care arena for the last 12 years and have watched FSSA in action over that period of time. I remember traveling around the state in the mid-2000s to listen to the state’s launch of the original HIP program. It is so exciting and most humbling to be General Counsel at FSSA now, because this really is the culmination point where my legal and health care advocacy experience collides.

3. What do you want FSSA workers to know about the work you do?
AT: I want them to know that our office is here to serve you. My team works very hard to understand your programs. The more perspective we have on your day-to-day, the better we can assist on the legal end. So please, do reach out and get to know your legal team.

4. What is the best advice you can offer, based on your years of experience?
AT: I would say take a moment to look around FSSA and realize the incredible work you are doing. I come to the state with a national health care and regulatory background, and having worked with providers and stakeholders across the country, it is quite evident that Indiana’s programs within FSSA really are models for states across the country. How cool!

5. What about your background might your co-workers find surprising?
AT: I worked for a custom production motorcycle company in Fort Worth, Texas in marketing and sales. It was tremendous fun, and while it would seem to have nothing to do with my current role as an attorney, I would say it taught me a heck of a lot about customer service and the importance of finding common ground with people.

Ideas and suggestions
If you have an idea or a suggestion for the FSSA Update, please e-mail Office.Communications@fssa.IN.gov.