

## INDIANA EBT QUICK REFERENCE: View Transaction & Card History

### SCREEN(S)

### STEPS

**Client Information Management**

**Client Information**

First: BRAD MI: P  
 Last: TESTABC  
 Address1: Apt # 1224  
 Address2: Palm Valley Blvd  
 City: Gary County Code: 000  
 State: IN ZIP: 11111  
 SSN: \*\*\*\*2123 DOB: 02/02/1988 (Month/Date/Year)  
 Phone:   
 Alternate Phone:   
 SAVE RESET

**Additional Security Password**

Status: DISABLED Password:   
 SAVE ENABLE

SEARCH CLIENT CASES CARDS TRANSACTION

- Accessed from **DETAILS** button next to a **Client** on **Client Case Management** screen or the standard **CLIENT** button
- View a client’s demographic information
- Click the **TRANSACTION** button to view **Client Transaction History**

**Client Transaction History**

Card Number: All Cards OR RID: All Cases  
 All Transaction Types FNS Number:   
 All Response Types  
 Start: 07/01/2015 18:00:25 TO End: 08/01/2015 18:00:25  
 Last Hrs Today Last Days  
 SEARCH

SEARCH CLIENT CASES CARDS TRANSACTION CONVERSION

- Accessed from **TRANSACTION** button on **Client Case Management** screen or other screens
- Enter search criteria for search
  - **Start Date** and **End Date** cannot be more than 31 days apart
  - Or, search by **Last X Hrs** (1-12 hours), **Today**, or **Last X Days** (1-7 days)
  - For transactions prior to September 25, 2015, click the **CONVERSION** button, then perform your search

**Transaction History**

Date	Id	Type	Response	Program	Client ID	Card Number	Amount
02/18/2014 19:23:25	5100051	FOOD STAMP PURCHASE	APPROVED/SUCCESS	FS	054309505	5081480002340254	-\$144.45
02/18/2014 18:52:39	0	VRU BALANCE INQUIRY	APPROVED/SUCCESS	ALL	054309505	5081480002340254	\$0.00
02/18/2014 13:53:50	0	VRU BALANCE INQUIRY	APPROVED/SUCCESS	ALL	054309505	5081480002340254	\$0.00
02/06/2014 14:36:06	5100051	FOOD STAMP PURCHASE	APPROVED/SUCCESS	FS	054309505	5081480002340254	-\$59.32
02/06/2014 14:35:18	5100051	FOOD STAMP PURCHASE	INVALID PIN	FS	054309505	5081480002340254	-\$59.32
02/06/2014 09:15:23	0	VRU BALANCE INQUIRY	APPROVED/SUCCESS	ALL	054309505	5081480002340254	\$0.00
02/02/2014 05:12:17	0	LOAD AUTHORIZATION	APPROVED/SUCCESS	FS	054309505		\$189.00
02/01/2014 21:46:31	0	UPDATE EBT ACCOUNT NUMBER	APPROVED/SUCCESS	FS	054309505		\$0.00
02/01/2014 21:46:31	0	TRXTYPE RECIPIENT DROP SHIP IND UPDATE	APPROVED/SUCCESS			5081480000323620	\$0.00

PRINT

- Click **SEARCH** button
- View details for transactions that meet search criteria

**SCREEN(S)**

**STEPS**

**Client Cards Management**

Cards				
Card Number	Access	Status	Issue Date	
5077041236547895	PRIMARY	MAIL PAN	06/30/2014	<a href="#">DETAILS</a>

SEARCH CLIENT CASES **CARDS** TRANSACTION

- Accessed from **CARD** button next to a **Client** on **Client Case Management** screen, or the standard **CARDS** button on multiple screens
- View basic card information, including card number, status and issue date
- With appropriate permission, click **DETAILS** button to view card details

**Client Card Management**

Card Information				
Card Number	Type	PIN	Status	Issue Date/Time
5077040035677890	MAIL	N	MAIL PAN	07/27/2015 14:55:25

PIN Information			
Bad PIN Count	Last Bad PIN Date	Reset Count	Reset Date
0		0	

**Last Card Information**  
Click HISTORY button to view past card information. [HISTORY](#)

Status Card		Status & Replace Card	
Status: <input type="button" value="STATUS"/> No Selection RETURNED STOLEN LOST DAMAGED		Status: No Selection 0 charged replacements <input type="checkbox"/> Waive Fee	<a href="#">CONTINUE</a>

Cases					
RID	Program	Case Status	Last Issued	Balance	
600000023399	FS	ACTIVE	07/27/2015	\$200.00	<a href="#">CARD CASE</a>
600000023399	CASH	ACTIVE		\$0.00	<a href="#">CARD CASE</a>

SEARCH CLIENT CASES **CARDS** TRANSACTION

- Click **HISTORY** button to view **Client Card History** screen

**Client Card History**

Current Card Information				
Card Number	Type	Status	Issue Date	Status Date
5077040035679847	MAIL	ACTIVE	08/11/2015	08/12/2015

Past Cards Information				
Card Number	Type	Status	Issue Date	Status Date
5077040035679839	MAIL	RETURNED	08/11/2015	08/11/2015
5077040035674699	MAIL	LOST	05/26/2015	08/11/2015

**Archive Cards Information**  
No past archive card history for this case.

[BACK](#)

- Accessed from **HISTORY** button on **Client Card Management** screen
- View all card history, including conversion card history from past system (prior to September 25, 2015)