



Adrienne Shields, Director of the Division of Family Resources (DFR)

Oversees an agency that employs over 1200 State employees and 2000 contractors, and serves over 2.2 million Hoosiers, determining eligibility for SNAP, TANF, and Health Coverage programs



Hoosiers in need



Go to DFR!



Staffing and Training



Ginny Foster *Executive Assistant to the Director*

Oversees Central Office administration



Michael Carter *Director of Contract Compliance*

Provides oversight for DFR vendor contracts



CJ Schroeder *Director of Learning and Development*

Oversees the new hire training curriculum and upskilling initiatives

Application Processing and Eligibility Determination



Sunshine Beam *Deputy Director, Operations Director*

Manages the teams that determine eligibility, administer benefits, and provide system support



Dave Smalley *Deputy Director, SNAP and TANF Policy Director*

Ensures that eligibility is determined based on State and Federal guidelines



Tim Hewett *Director of Bureau of Program Integrity - Quality Control*

Provides oversight to ensure timely and accurate case processing



Katie Hunter *Eligibility Program Director*

Coordinates with the Office of Medicaid Policy and Planning and refugee programs