TICKET TO WORK: WHAT YOU NEED TO KNOW

What is Ticket to Work?
The Ticket to Work (TTW) and Self-Sufficiency program is a Social Security Administration (SSA) program available to individuals with disabilities, ages 18-64, who are receiving cash disability benefits (SSDI and/or SSI). The Social Security Administration offers financial incentives to Employment Networks (ENs) for successfully assisting these beneficiaries as they achieve employment-related milestones and outcomes, and move towards self-supporting employment. The goal of the TTW and Self-Sufficiency Program is to assist beneficiaries to enter the workforce and achieve earnings that will reduce and eventually eliminate the need for Federal disability benefits.

What are the Benefits to the Consumer?
- Access to ongoing services and supports after VR case closure to maintain and advance in employment after the ticket is unassigned to VR and assigned to an EN of the consumer's choice.
- Protection from medical Continuing Disability Reviews (CDRs) that is available to beneficiaries who use their Tickets and are making timely progress towards self-supporting employment.

What is My Role as a VR Counselor With Regard to Ticket to Work?
- Refer your consumer for a Benefits Analysis (BIN) if he or she meets criteria (individuals with disabilities, ages 18-64, who are receiving cash disability benefits through SSDI and/or SSI).
- During IPE development, on the Plan screen in IRIS, mark as either “Yes” or “No” to “Does consumer now or in future want to work their way off of SSA benefits?” If marked “Yes”, the consumer’s ticket is “in use” with VR during the life of the VR case. If marked “No”, meaning the consumer intends to remain on SSA benefits, the ticket is assigned to VR until such time as VR receives Phase I payment, at which time the ticket is unassigned to VR and can be assigned to another EN as desired by the consumer.
- During the IPE meeting, VR Counselors should discuss with consumers the purpose of the TTW Program. More guidance for key points to discuss with your consumer can be found at https://yourtickettowork.com/web/ttw/state-vr-counselors.
- VR Counselors should discuss with the consumer his or her informed choice regarding Employment Network (EN) selection. You may offer the consumer a choice of ENs from https://www.chooseworkttw.net/findhelp/search. Additionally, the consumer may choose his or her Employment Service Provider to serve as EN, if that provider serves as an EN, or may decline to select an EN for his or her ticket.
- At case closure, VR Counselors should select Generate EN Doc on the Closure screen in IRIS. The Intent of Employment Network (EN) Selection form will generate, and VR Counselors should complete the form and forward a copy of the completed form electronically to the EN the consumer has selected, if applicable. This triggers the EN to contact the consumer for ticket assignment to the EN.

Where Can I Learn More About Ticket to Work?
VR staff can learn more about the Ticket to Work and Self-Sufficiency program at the provider page for Ticket to Work https://yourtickettowork.com/web/ttw/home.