

RSHAPPENINGS

The official newsletter of Richmond State Hospital



<https://www.in.gov/fssa/dmha/3305.htm>

April 2022

Our Mission:

To provide individualized patient care as the center of all we do.

Our Values:

Recovery
Strength
Hope

Our Vision:

To be a Center of Excellence that meets the evolving public health and patient care needs through:

Community Partnerships
Innovation
Technology
Evidence-based Practice

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Earth Day Celebration



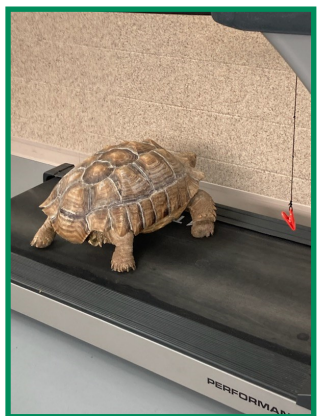
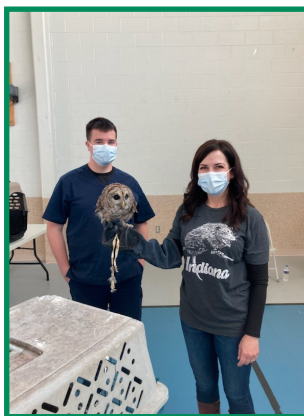
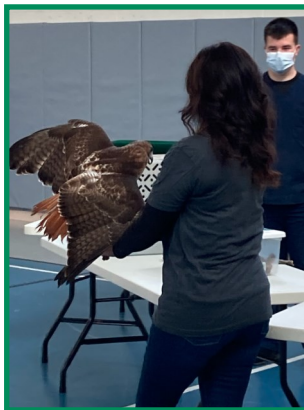
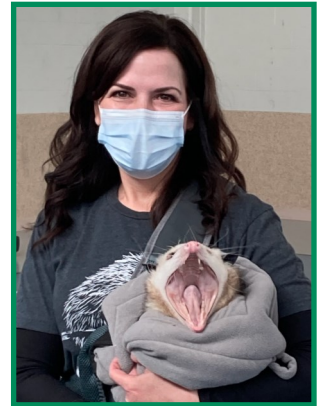
On Friday, April 22, patients at Richmond State Hospital participated in an Earth Day celebration, put on by the Rehab Therapy staff. In the craft room, patients completed a hospital wide art project, had an information fair with poster presentations they had worked on through the month, watched some Earth Day themed music videos, and enjoyed a healthy, waste-free fruit and yogurt snack. Topics included endangered species of Indiana, local invasive species and their effect on the environment, the difference between bees, wasps, and hornets and how to identify them, and how-to primer on composting. In the social area, patients used biodegradable planting cups to start growing flowers. Patients are taking care of their flower and follow them through to planting them in the courtyard.

The featured activity was a presentation by Animal Care Alliance, who brought several of the animals they are rehabilitating. Patients got up close and personal with a vulture, an opossum, a box turtle, a Ball Python, a bearded dragon, an owl, a hawk, and a 65-pound giant tortoise, who spent the day walking around the gym and climbing up on the exercise equipment. The ACA volunteers spent time talking about the hazards wildlife face and considerations to take before buying exotic pets. They talked about diet and care for the animals and what to do if you discover an injured animal in the wild.

Earth Day gives all of us, patients and staff, the opportunity to appreciate the world around us and think of ways we can help protect it. Thanks to the members of the Earth Day committee and the Rehab Therapy Department for organizing and managing the activities.



Earth Day Celebration



Names of the animals:

- Astrid—Ball Python
- Roxanne—Opossum
- Onyx—Barred Owl
- Nigel—Turkey Vulture
- Lord Voldetort—Box Turtle
- Ozzy Osbird—Red Tail Hawk
- Zoya—Tortoise
- Ruby—Bearded Dragon

New Employees



Katelyn Watson
Special Attendant



Todd Knight
Special Attendant



Jacie McGathey
Special Attendant



Tashia Clark
Special Attendant



Sierra Sells
Special Attendant



Brian Montgomery
Nurse 4



Deborah Day
Clerical Assistant



Rebecca Harrist
Clerical Assistant



Melissa Ashbrook
Clerical Ashbrook

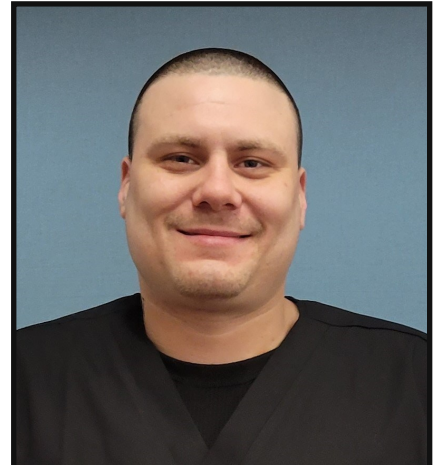
New Employees



Becky McIntosh
Transitional Care Spec.



Christopher Heath
Special Attendant



Toy Wildridge
Special Attendant



James Meyers
Special Attendant



Isiah Staker
Special Attendant



Amanda Guess
Special Attendant



Jeffrey Hicks
Driver



Kelli Williamson
Special Attendant



Shaylan Creech
RN - Contract

Years of Service in April 2022

Sherri Creech	33 years	Theresa Lee Clarkston	7 years
Corky Study	27 years	Joyce Privett	5 years
Maria Mittenthal	23 years	Jeffrey Mustard	5 years
Tracey Phillips	23 years	Jessica Whited	5 years
Virginia Davis	22 years	Valerie Smith	4 years
Damita Burden	19 years	Michael Jones	3 years
Lenora Brockman	19 years	Cole Ballin	2 years
Eric Scalf	15 years	Andrew Carlin	1 year
Timothy Webb	12 years	Jerome Turner	1 year
Debora Hughes	9 years		

Nursing Employee of the Month

Congratulations to Sandy Hicks, RN, who was selected as March's Nursing Employee of the Month!

Sandy will be here 17 years in May. She did a Psychiatric rotation here when in nursing school and became interested in working here. This is her first job in nursing.

She feels the biggest challenge here is keeping up with the changes, the medications and the reduction in restraint use. She misses the carnivals and cookouts we used to have here. She loves the old buildings.

Outside of work her favorite things are spending time with her family and her dogs, camping, crocheting and needlework.

Congratulations, Sandy and enjoy your parking space.



<https://app.smartsheet.com/b/form/e7a6cbc08ded4de8a144231623515cbb>



STOP THE STIGMA

Click here to take our stigma-free pledge!



Reid Health
Community Benefit

Say this, not that!

Say this:

- Person with substance use disorder
- Person with an alcohol use disorder
- Person experiencing mental health challenges

Not this:

- Addict, User, or Junkie
- Alcoholic or Drunk
- Crazy or Psycho

IT Reminder

This is reminder to all personnel at our facility, to **please utilize the IT ticketing system when requesting technical assistance.**

There is an icon on the desktop of all machines that will give you access to the ticketing system.



Please be as descriptive as possible when filling out the requested information (name, location, contact number...etc).

If the ticketing system is not available or you cannot access your computer to fill out a ticket, **please call the IT department secretary's extension (9295)** and have a ticket created or leave a message at that number.

Please do not call or email LAN Administrators directly. This will ensure that your request is seen by all of the staff, prioritized then addressed in a timely fashion. Calling individual technicians creates the risk of your problem going unseen, mixed in with the numerous emails we each receive daily or sitting in the voice mailbox of someone who is out of the office at the time of your call. Calling technicians directly can also disrupt the process of resolving an issue that they are currently working on, further delaying someone else's resolution.

Following these procedures helps **us** help **you**.

Thank you for your cooperation.

If you have an idea or suggestion for RSHappenings, please email Mary.Clark@fssa.in.gov



Dear State of Indiana Long Term Employees,

We were happy to celebrate your years of service to the State of Indiana at the Governor's Long-term Employee Reception on April 19, 2022.

Your hard work, dedication and enduring commitment to your fellow Hoosiers exemplifies what it means to be a public servant, and we are grateful for your continued contributions to Indiana citizens. While we were fortunate that many of the 2020 and 2021 honorees were able to attend the ceremony at the Indiana Statehouse, the presence of those who could not be in attendance was sincerely missed. We hope you can be part of future receptions as you continue your career with the State of Indiana.

To view or download high quality photos of the reception, [please click here](#).
To view the full list of honorees, [please click here](#).

All employees who completed 35 or more years of service to the state received a commemorative medallion. If you were unable to attend the ceremony and have not yet received your medallion, you can reach out to your agency's human resources staff and a staff member will arrange a pick-up or delivery.

We thank you again for your *Next Level* service to the State of Indiana, and we hope to continue celebrating your accomplishments in the years to come.

Sincerely,
Indiana State Personnel Department



Indiana State
Personnel Department

Staff Education:

Joint Commission Readiness



Richmond State Hospital

A member of the Indiana State Psychiatric Hospital Network

The first chapter of the Comprehensive Accreditation Manual for Hospitals (CAMH) is the newest chapter in the manual, Patient Safety Systems (PS). This chapter is intended to help all health care workers understand the relationship between Joint Commission accreditation and patient safety. The chapter does not include new accreditation requirements, but describes how existing requirements can be applied to achieve improved patient safety. The intent of the “Patient Safety Systems” (PS) chapter is to provide health care organizations with a proactive approach to designing or re-designing a patient-centered system that aims to improve quality of care and patient safety, an approach that aligns with The Joint Commission’s mission and its standards. The first obligation of health care is to “do no harm.” Therefore the chapter is focused on the following three guiding principles:

1. Aligning existing Joint Commission standards with daily work in order to engage patients and staff throughout the health care system, at all times, on reducing harm.
2. Assisting health care organizations with advancing knowledge, skills, and competence of staff and patients by recommending methods that will improve quality and safety processes.
3. Encouraging and recommending proactive quality and patient safety methods that will increase accountability, trust, and knowledge while reducing the impact of fear and blame. Quality and safety are inextricably linked. Quality in health care is the degree to which its processes and results meet or exceed the needs and desires of the people it serves. Those needs and desires include safety. Patient safety emerges as a central aim of quality.



Patient safety, (as defined by the World Health Organization), is the prevention of errors and adverse effects to patients that are associated with health care. While patient safety events may not be completely eliminated, harm to patients can be reduced, and the goal is always zero harm.

Joint Commission accredited organizations should be continually focused on eliminating systems failures and human errors that may cause harm to patients, families, and staff.

The ultimate purpose of The Joint Commission’s accreditation process is to enhance quality of care and patient safety. Each requirement or standard, the survey process, the Sentinel Event Policy, and other Joint Commission initiatives are designed to help organizations reduce variation, reduce risk, and improve quality.

In an integrated patient safety system, staff and leaders work together to eliminate complacency, promote collective mindfulness, treat each other with respect and compassion, and learn from their patient safety events, including close calls and other system failures that have not yet led to patient harm.



TOGETHER
for Mental Health

Mental health is an incredibly important part of overall health. With a growing number of Americans experiencing mental health symptoms, we need to join together to advocate for improving our nation's mental health care system.

Each year millions of Americans face the reality of living with a mental illness. Join the national movement to raise awareness about mental health. Fight stigma, provide support, educate the public and advocate for policies that support people with mental illness and their families.

May is Mental Health Awareness Month.

