

NDI Insider

The newsletter of Indiana's

NeuroDiagnostic Institute
and Advanced Treatment Center

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FSSA Secretary announces new vision, mission, and values statements

A message from Secretary Jennifer Walthall, MD, MPH

Thank you to everyone for the incredible feedback for the updated FSSA mission, vision, and values statements. It was rewarding to have a brief glimpse into your thoughtfulness, creativity, and commitment to our collective purpose.

So, without further ado, here they are!

FSSA Vision: *All Hoosiers live in fully engaged communities and reach their greatest emotional, mental, and physical well-being.*

FSSA Mission: *To compassionately serve Hoosiers of all ages and connect them with social services, health care, and their communities.*

FSSA Values:

Excellence: To execute operational programming that is consistent and

reliable, with ongoing outcomes evaluations.

Integrity: To establish the highest level of trust both internally and externally through honest, transparent, and accountable interactions and communications.

Innovation: To encourage bold approaches to problem solving, allowing for failure, embracing change, and inspiring creative solutions.

Compassion: To be present in the moment, exemplifying kindness and empathy.

Resilience: To withstand and recalibrate when faced with adversity.

Purpose: To take action driven by mission, goals, and outcomes.

Inclusion: To listen and to actively promote dialogue while recognizing biases and offering a willingness to understand and accept everyone's diverse cultures, perspectives, and ideas.

Dignity: To respect the inherent value and worth of each person through all forms of interactions.

Each division will be working on how to drive their work toward these overarching themes with their own specific mission and vision. Even more important is our commitment that our operations and outcomes match these three statements.

I am thrilled to be on this journey with you.

"A small body of determined spirits fired by an unquenchable faith in their mission can alter the course of human history."

Mahatma Gandhi

The NeuroDiagnostic Institute and Advanced Treatment Center, Indiana's newest state psychiatric hospital, delivers advanced evaluation and treatment for patients with the most challenging and complex neuropsychiatric illnesses and moves them more efficiently into the most appropriate treatment settings within the community or state mental health system.

A monthly reflection

Something to think about

“A man who becomes conscious of the responsibility he bears toward a human being who affectionately waits for him, or to an unfinished work, will never be able to throw away his life. He knows the why for his existence, and will be able to bear almost any how.” – Viktor E. Frankl

(Viktor E. Frankl (1905-1997) was an Austrian neurologist and psychiatrist as well as a Holocaust survivor.)

Around the NDI

Employee news

We welcome a new state employee: Joshalyn Sutton (HR Director).

We welcome new agency/contract employees: Katy Allen (CNA), Angel Bennett (RN Supervisor), Samantha Button (CNA), Tricia Drake (RN), Patrice Green (CNA), Carmen Kyrouac (RN), Thenji Ndlovu (RN), Susan Phillips (RN), Genisha Redden (CNA), Jenny Smith (RN), and Elizabeth Wiley (IPS Teacher).

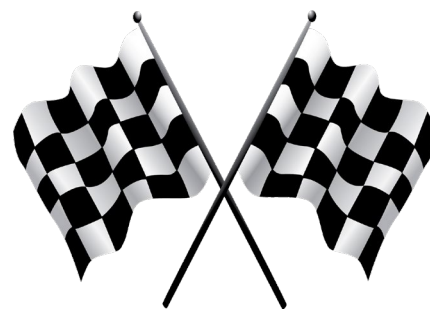
We say farewell to: Toni Elzy (RN), Angel Gudger (BHRA), Jessica

Henning (BHRA), Kim Jolly (RN), Angela Lomax (BHRA), Domenic Martin (BHRA), and Alyssa Yano Wier (Clinical Services Specialist).

Congratulations to Donna Westell, RN, on her promotion to ADON for Service Line A.

As part of her Occupational Therapist doctoral capstone experience at the University of Indianapolis, intern Katie Mehrlich gave several sessions of her anti-stigma presentation, *Promoting*

Humanness, to NDI employees. Thanks, Katie!



Invest in your health

Insurance info from Larri Sackett, HR Generalist

Are you working on your points through Active Health? Remember: you only have until August 31, 2019, to reach your goal in order to qualify for lower insurance rates for next year. If you have any questions, please let me know.

We will be offering vitality checks at NDI on June 27 from 7 a.m. – 3 p.m. and 6 p.m. – 8 p.m. You will need to be

fasting before the test so you will have accurate results. This is by appointment, so please email me with a time you'd like. We will not take more than three people every 15 minutes in order to get everyone through the stations properly. You can receive a \$100 gift card for having the vitality check done.

NDI mailroom guidelines

General Guidelines: 1) All mail is distributed out of the mailroom, on the lower level, room E010. Mail services will be available to designated staff Monday-Friday, from 12:30 p.m. to 2:30 p.m., excluding holidays. 2) The head of each department is responsible for designating an employee(s) to pick up and deliver mail for their department. The person designated is also responsible for signing for any registered, certified, and/or other accountable mail for the

department. 3) Only designated employees and managers are permitted to pick up department mail. Managers are responsible for notifying the mail room via email of any changes to the designated employee list.

Outgoing Mail Procedures: 1) Please bring your outgoing mail to the mail room when you pick up your incoming mail. 2) All outgoing mail must be mail-ready (in an envelope with address and return address). 3) Inter-departmental hospital mail

should be placed in inter-departmental envelopes and completed with the sender and receiver name and be brought to the mail room with your outgoing mail. These envelopes will be sorted daily and made available for pick up with regular mail. 4) Staff are prohibited from using the NDI hospital address for receiving personal mail; however, stamped outgoing mail may be given to the mail room for the USPS.

Have a mess on your hands?

Here's how to contact the environmental services supervisor

Allie Kelly is the EVS supervisor. Her Vocera is active and her email is Allie@nishidaservices.com.

Here are some reasons to contact the EVS supervisor: 1) out of tissue, towels, or soap; 2) Nursing Purell dispensers are low or empty; 3) water or spills; 4) patient bed or bathroom needs service; 5) trash/debris needs

attention; 6) medical/red bags on unit needs to be emptied; 7) floors need cleaning or have carpet issues.

Secondary and weekend EVS support team leads are Monica McClain and Torri Lockhart. They have active Vocera as well.

Garage access cards

We're good to go!

All employee access cards should now work on the CHE garage doors after hours. You may have to present your card twice the first time you try to use it, but after that it should work on the first attempt. Contact Jeff Babb, Physical Plant Director, via his mobile phone at 574-297-6781 if you have any questions or concerns.

NDI parking

A message from Superintendent Rob Clover

Several employees have been inquiring about the handicap parking located in front of the NDI. We have been actively reviewing the rules/laws regarding handicap parking for visitors and staff. Many factors concerning our staff, central office staff, and other regulatory agencies must be considered. In the meanwhile, and until we have all the information we need, NDI staff who have handicap parking permits may use the five designated handicap parking spaces in front of the building on a first come, first served basis. The handicap permit must be displayed at all times. We ask

that these employees use the hospital entrance located at the sally port on the west side of the building.

Parking for all other staff is located in the CHE parking garage. Please note that NDI employees who park in unauthorized areas on the CHE campus (Surgery Center, Emergency Room, etc.) are subject to CHE parking rules and regulations.

We appreciate everyone's attention to this matter and hope to reduce some of the concerns regarding parking and entry to the building.

Thank you, Vocera team!

Vocera deployed at NDI

Vocera, the main communication method used by most staff at the NDI, was made possible through the efforts of a lot of people during various stages of the design and implementation. These are the key individuals who contributed to the project:

State/NDI: Melissa Brewster (call flow design), Lisa Carrico (call flow design), Derrick Cash (system configuration), Kellee Hawkins Coleman (call flow design), Leslie Lugo (training), Scott Munoz (system administration and configuration), Todd Peters (call flow design), and Cindy Wilson (call flow design).

Vocera: Luke Cox (implementation engineer), Nick Edwards (sales rep), Pamela Rybak (project manager), and Mary Timmes (clinical informaticist).

netlogx: Andrew Powers and Scott Van Dyke (NDI project managers).

A few Vocera tips:

Are you having trouble with the double tap feature? Make sure you are tapping the call button twice *and quickly*.

(It's like double clicking with a computer mouse.) You'll hear a slight tone and that is how you know you have connected with Security.

Don't forget to add yourself to temporary groups for the unit you are working that day. The commands to add yourself are: 1) BHRA: tap the call button and say, "Add me to unit float BHRA"; 2) Float Nurse: tap the call button and say, "Add me to Unit + Float Nurse" or "Add me to Unit + Charge Nurse"; 3) for best results, say it all in one



Left to right: Andrew Powers, Scott Munoz, Pamela Rybak, Anna Watkins, and Derrick Cash

sentence. For example: "Add me to 2 West float BHRA."

Upcoming post-deployment visit:

A Vocera trainer will be on site Tuesday, May 21 – Friday, May 24. Super user/advanced feature classes will be held for system administrators, staff members, supervisors, ADONs, and SLMs. An email will be sent regarding registration and class expectations.