



NDI Insider

The newsletter of Indiana's

NeuroDiagnostic Institute
and Advanced Treatment Center

5435 E. 16th St., Indianapolis, Indiana 46218 | www.in.gov/fssa/dmha/2935.htm | Vol. 1, Issue 10, December 2019

CMS compliance update

by Femi Ijimakinwa, NDI Quality Assurance Director

I would like to use this opportunity to inform you that the plan of correction submitted for the deficiencies identified during the CMS validation survey has been reviewed and accepted by CMS. Since we have met the CMS condition of participation requirements, NDI will continue to be certified as a provider of services in the Medicare program and is deemed to meet applicable Medicare requirements based upon the Joint Commission accreditation.

In order to promote the consistency of quality healthcare practice and adherence to CMS and Joint Commission requirements, a compliance monitoring process must be maintained for 12 months. We have established auditing processes to ensure a successful tracking and monitoring of our compliance in all the deficient areas. All those involved in the auditing process will continue to submit their reports on a monthly basis as established in the plan of correction

and constructive feedback will be provided.

We have come a long way, but there is still more work to be done; please do not rest on your oars.

Thank you for all your hard work and collaboration to ensure a successful Joint Commission and CMS survey.

Influenza vaccination now mandatory

As of December 1, 2019, all healthcare personnel who have not provided proof of vaccination or have not received an approved exemption will be denied access to Indiana State Psychiatric Hospitals during the influenza season (October 1, 2019, through March 31, 2020). Healthcare personnel not in compliance will be subject to

disciplinary procedures established by the State Personnel Department as it is a condition of employment.

If persons who have an approved and documented medical/religious exemption display influenza symptoms, they must wear a mask at all times during a scheduled shift; if they do not, they will be subject to discipline.

The NeuroDiagnostic Institute and Advanced Treatment Center, Indiana's newest state psychiatric hospital, delivers advanced evaluation and treatment for patients with the most challenging and complex neuropsychiatric illnesses and moves them more efficiently into the most appropriate treatment settings within the community or state mental health system.

A monthly reflection

Something to think about

“It’s kind of fun to do the impossible.”
Walt Disney

Walt Disney (1901-1966) was an American entrepreneur, animator, voice actor, and film producer.

Around the NDI

Employee news

We welcome new state

employees: Kaneece Dinkins (BHRA), Scott Donaldson (Nurse), Barbara Haase (BHRA), Tanisha Hardge (BHRA), Rebecca Hensley (BHRA), Irene Jameson (BHRA), Joseph Jones (BHRA), Rachel Jones (BHRA), Valencia Long (BHRA), Amanda Martin (Pharm Tech),

Michelle Sopetti (RTA), Daveona Tudor (BHRA), Toriana Warren (BHRA), and Marcus Wright (BHRA).

We welcome new agency/contract

employees: Anjum Ara (Physician), Dia Anderson (CNA), Monique Burnes (CNA), Yvette Caviness-Kelly (Nurse), Latoya Harris (CNA), Christine Heitzman (Nurse), Bryan

Hughes (CNA), Kortney Motley (CNA), Malinda Truitt (CNA), and Raven Willis (CNA).

We say farewell to: Rynne Godfrey (Account Clerk), Aunika Krcal (BHRA), and Ciera Taylor (BHRA).



Required staff training

FSSA training to be completed by December 20

FSSA is obligated under both federal and state regulations to protect the confidentiality and integrity of a client's personal information in its safekeeping. Federal law requires all FSSA workforce members to complete annual training on the FSSA Privacy and Security Compliance Policies. You can find these policies on [The Hub by clicking here.](#)

A workforce member includes state employees, volunteers, interns, trainees, contractors, or others whose conduct, in the performance of work for FSSA, is under the direct control of FSSA, whether or not they are paid by FSSA. Please note that only FSSA contractors who have been deemed "workforce contractors" are being enrolled in this training. These workforce contractors should check their FSSA email accounts for an email from the FSSAPrivacyTraining@fssa.in.gov inbox for additional details.

Please be advised this training is not located in PeopleSoft. Please follow these steps to access this training: **Step 1:** Click on this link to access this training: <https://sts3.in.gov/adfs/ls/IdpInitiatedSignon.aspx>; **Step 2:** In the right-hand menu, click "Sign in to one of the following sites:" and in the box below, choose "FSSA Training iLMS"; **Step 3:** Click "Sign in."



You are not signed in.



Step 4: Click on "My courses"; **Step 5:** Locate the FSSA Privacy Training_V4 module (or FSSA Workforce Contractor Privacy Training_V4 for contractors); **Step 6:** Select "Launch course."

Please note that this training must be completed in addition to the Cyber Security training managed by the Indiana Office of Technology.

Any questions regarding the FSSA Privacy and Security Compliance training can be directed to: FSSAPrivacyTraining@fssa.in.gov.

"Moment of Calm" begins

A note from Kellee Hawkins Coleman, Clinical Director

In an effort to promote a consistently calm/therapeutic milieu, on December 2, NDI will implement a twice-daily "Moment of Calm." This guided deep-breathing/relaxation program will be broadcast via Vocera at 10:50 and 19:50 on weekdays, each lasting 3-4 minutes.

This program is part of active treatment, and it is mandatory for all direct-care staff to engage patients and participate. If two staff members are in close physical proximity with each other at the time of the broadcast, one of them may want to turn her/his Vocera off in order to minimize echoing and associated distractions.

If an emergency occurs during the "Moment of Calm" program, the emergency broadcast (e.g., Code Green) will override the program. The "Moment of Calm" program will resume at a later time (e.g., at 11:50 in the morning and at 20:50 in the evening).

Superintendent/CMO update

by Jerry Sheward, M.D., NDI Superintendent and Chief Medical Officer of the NDI and Indiana State Psychiatric Hospital Network

We have just completed the first eight months of services at NDI, only 240 days, but consider what we've experienced since opening. You have survived the "Move," the Cerner go-live just before, Vocera training, new building systems, plumbing leaks, and initial adjustments. Realistically, the paint was only barely dry. Contractors were everywhere.

Then there was the Joint Commission visit only two weeks after opening with the associated corrective action plan, followed closely by CMS with another agenda and its corrective action plan. We continued to fine tune Cerner, and that's still ongoing. Then there were tours, tours, and more tours, culminating with a visit by the Vice President of the United States.

We have trained significant numbers of nursing students, nurse practitioners, social workers, psychology graduate students, medical students, psychiatric child

fellows, and we're not done yet. Beginning the first week of December, we'll have a Community Hospital second-year psychiatric resident on site, and we'll be starting to have physician assistants coming here as well. IU School of Medicine will be coming on site around mid-December to assess whether IU psychiatry residents will join us in the future.

Around April 1, we anticipate that CHE will open 5E, and sometime during the first quarter of 2020, Damar will open 7W for autism spectrum services.

And last, but not least by any stretch, we have discharged approximately 67 patients since opening, and we've admitted something like 110. Lisa Carrico tells me that we've discharged about 18 children and adolescents with an average stay of 181 days! We've restored to competency dozens of individuals who can now effectively defend themselves in court, and we've

returned individuals to their communities to be with friends and family. Seclusion hours are down 10% over the last few weeks. This is because of you and your dedication to the patients. Thank you!

Dr. Andrew Miller has arrived and will be serving the adolescents of 3W and assisting with 3E while Katie is on leave. Dr. Anjum Ara will be taking over 7E starting the first week of December. She will be working with Carrie Mefford, Nurse Practitioner, who will be working collaboratively on 4E. Dr. Elizabeth McGovern will be taking over 2W by the winter holidays. If you run into the Serenity physicians, please join me in thanking them for their service over the last few years. Thank you gentlemen, and good luck in all your future endeavors.

With best wishes,

Dr. J

(In my dreams, I can dunk!)

State Employee Community Campaign extended

The 2019-2020 SECC campaign has been extended to December 13, so there is still time to pledge and help FSSA/NDI showcase our commitment to local and global communities by raising funds for our favorite not-for-profits.

The SECC section of The Hub (in the Quick Links sidebar) has information on how to find charities, how to donate, and other resources. You may make a pledge by visiting the SECC website, www.indianasecc.org, or by filling out a paper pledge form and turning in your cash, check, or payroll deduction to Patti Clift.

Please email SECC@fssa.in.gov with any questions.