



NDI Insider

The newsletter of Indiana's

NeuroDiagnostic Institute
and Advanced Treatment Center

5435 E. 16th St., Indianapolis, Indiana | www.in.gov/fssa/dmha/2935.htm | Vol. 1, Issue 2, April 2019

Home at last!

The NDI begins operation

On Wednesday, March 20, 2019, a new era in Indiana mental health began with the opening of the NeuroDiagnostic Institute (NDI). This new hospital is the first state psychiatric hospital to open in Indiana in over 50 years.

The NDI will deliver advanced evaluation and treatment for patients with the most challenging and complex neuropsychiatric illnesses and efficiently move them into the most appropriate treatment settings within the

community or the state mental health system. Other state psychiatric hospitals are located in Evansville, Logansport, Madison, and Richmond.

The NDI provides special treatments for depression, mania, and other conditions. Electroconvulsive therapy and repetitive transcranial magnetic stimulation (rTMS) are two of these treatments. NDI also has the capacity to perform electroencephalograms (EEGs), which will assist with diagnosis.

The NDI was designed specifically for the care of psychiatric patients. One of the special features is the curved shape of doorknobs and moldings that helps ensure these cannot be used to support a ligature intended for self-harm.

The ribbon cutting on March 15 included public tours. On March 16, NDI staff and family members were invited to an open house.

Here's to many, many years of service to our fellow Hoosiers!



Pictured in photo (left to right) are: David Kiley, MD, President of Community Hospitals; Kevin Moore, DMHA Director; Jennifer Walthall, MD, FSSA Secretary; Suzanne Crouch, Indiana Lt. Governor; Jerry Sheward, MD, FSSA Chief Medical Officer; Jim McClelland, Executive Director of Drug Prevention and Treatment for Indiana

The NeuroDiagnostic Institute and Advanced Treatment Center, Indiana's newest state psychiatric hospital, delivers advanced evaluation and treatment for patients with the most challenging and complex neuropsychiatric illnesses and moves them more efficiently into the most appropriate treatment settings within the community or state mental health system.

Monthly reflection

Something to think about

“The kind of people all teams need are people who are humble, hungry, and smart. Humble being little ego, focusing more on their teammates than on themselves. Hungry, meaning they have a strong work ethic, are determined to get things done, and contribute any way

they can. Smart meaning not intellectually smart but inner personally smart.” -- Patrick Lencioni

(Patrick Lencioni is an American writer of books on business management, particularly in relation to team management.)

Around the NDI

Employee news

Congratulations to the following employees who earned certificates of excellence:

Charlene Clay (BHRA), Katie Corthell (RTA), Deb Doty (Program Coordinator), Brittany Paradiso (BHRA Supervisor), Crystal Robinson (BHRA), Wilimena Scott (BHRA), Phebe Smith (ADON), Ron Smith (BHRA), Nichol Snyder (Charge Nurse), and Marcie Taguchi (Nurse).

We welcome new state

employees: Mikeia Jackson (BHRA), Katie Kleckner (PA), Richard Taylor (LAN Administrator-Intermediate), and Deanee Thomas (BHRA).

We welcome new agency/contract

employees: Sandra Abbinett (RN), Paula Black (CNA), Tonya Boyd (CNA), Rosetta Brown (CNA), Jasmine Coleman (CNA), Jessica Coleman (CNA), Wesley Davies (CNA), Jeff Duensing (RN), Penny Fry

(CNA), Ciera Gilbert (CNA), Barbara Haase (CNA), Shila Ham (RN), Rnita Hampton (Security), Tajara Hodge (CNA), Ja'Meeka Journey (CNA), Sabrina Kelly (CNA), Ronica Lambert (RN), Bonnie Lohrman (RN), Rhianna Mattox, (CNA), Chantel Omoseyin (CNA), Kiryondreah Pellabon (CNA), Angie Philpot (RN), Heather Pruitt (CNA), Saretha Ridley (CNA), Shannon Webster (CNA), Peta-Gay Wharton (CNA), Krystal Wicks (CNA), Naomi Wilkins (RN), Imani Wood (CNA), and Ashley Yarrell (CNA).

We say farewell to: Farrah Bunch (Nurse Supervisor), Tori Lockhart (Housekeeper), and Phebe Smith (ADON).



NDI FAQs

COO Patti Clift answers some operational questions

Below are some FAQs in response to several operational questions that have come up since our move to the NDI. I hope you find this information helpful.

Staff food delivery: The Security Department will not accept food deliveries from outside vendors for staff. Security staff will not make any attempt to notify staff when a food order arrives. It will be the responsibility of the person placing an order to make the necessary arrangements to meet the delivery person outside the building to accept their order. Please do not contact the Security Department or the front desk with a request to call you when an order arrives.

Smoking: The NDI and the entire Community Hospital East campus is non-smoking. Staff are not permitted to smoke on the property. Staff who wish to smoke must do so when they are off the clock and have left the NDI/CHE property.

Lockers: Staff may use lockers while on shift. Please empty the locker when you leave so other staff may use it for the coming shift. Please follow the instructions provided because we cannot guarantee we will be able to unlock the locker to clear your contents.

Parking: Staff parking is free and available in the CHE parking garage. The NDI front parking lot is reserved for visitors, guests, staff work vehicles, and vehicles displaying an NDI parking tag. Vehicles found in violation will be ticketed and NDI leadership will be notified.

State-owned vehicles and usage: All NDI state vehicles will be parked in the NDI front parking lot along 16th Street. Staff who are required to drive state vehicles for business-related purposes should pick up vehicles at the Security Office in the Admissions area. The driver will be responsible to follow all processes and complete all necessary paperwork while using the vehicle. PLEASE

NOTE: the driver will be responsible to put gas into the vehicle before it is returned. The instructions and a credit card to purchase the fuel will be provided to the driver.

Supplies: Until further notice, all supply requests should be emailed to Tyrone Davis with a cc to Tonya Sowers. Staff are not permitted to go to the supply areas to get supplies on their own. Anyone going to the supply areas must have either Tyrone or Art Gentry with them for assistance. No order will be filled without an email. The email helps us maintain appropriate inventory until we roll out the supply ordering system.

Mail (pickup and delivery): The mailroom is located in the lower level of the NDI.

Treatment Mall exercise equipment: The exercise equipment in the Treatment Mall is not for staff use.

Recycle trash bins: Some of you may have noticed blue trash receptacles and understood those to be for a recycle program. The blue bins are for normal trash. We are not currently, but hope to at a later time, participating in a recycle program.

Larue Carter inventory: If anyone has identified items that should have been brought to the NDI from Larue Carter, please send a list of those items to Andrew Powers at apowers@netlogx.com with the Larue room location and NDI room location. These items can be moved over on April 3 by Planes Moving Company.

Payroll: If you have any questions regarding payroll or time collection devices, please use the support link located on our Hub home page under Applications and Forms. You can access our Hub page at <https://www.in.gov/fssa/thehub/3264.htm>.

Cerner eCoach



NEW CONTENT IN ECOACH!

- MARCH NEWSLETTER
- BED TRANSFER
- BED SWAP
- CREATING A PERSONAL NOTE TYPE LIST
- CUSTOMIZING TOOLBARS

Additionally there is now a feedback feature for comments once you have reviewed information in eCoach. While not required, your feedback will help us continue to improve on the content of eCoach.



Clarifying the discharge process

Cerner answers your questions

Who completes the follow-up portion of the discharge packet?

The follow-up component is multi-contributor, so Nursing, Social Services, and psychiatrists can all add to it.

How are you alerted to complete your portion? Each discipline has a discharge workflow in the chart that has the required areas flagged. If the

required indicator is still present, you will know that the area still needs attention.

Where is the packet saved for pre-discharge planning and day of discharge? You will fax the packet to a local drive to upload the document into viewpoint without having to print to paper. The fax number converts the information to

PDF and puts it in a folder in a drive. Please work with your local IT to obtain the fax number and the name of the folder.

What happens if a discharge is completed, but the patient refuses? If this scenario occurs, the best practice would be to add the patient to the discharge wait list.