

Office of Medicaid Policy and Planning  
Non-Emergency Medical Transportation Reports

**Report Name:** Missed Trips  
**Version:** 1.0  
**Report Code:** MO-MT  
**Submission Date:** January 15, 2020  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B) i-iii

**Experience Period >> 09/01/19 - 09/30/19**

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	2,569	2,639	5,208	7.41%
Inclement Wthr/Mbr	0	0	0	0.00%
Member Cancelled	2,334	2,577	4,911	6.99%
Member Deceased	63	64	127	0.18%
Member Hospitalized	151	179	330	0.47%
Member No-show	585	674	1,259	1.79%
Member Too Sick	193	197	390	0.55%
Holiday Closure	19	20	39	0.06%
Inclement Wthr/TP	0	0	0	0.00%
Provider No-Show	251	299	550	0.78%
Provider Too Late	31	38	69	0.10%
<b>Grand Total</b>	<b>6,196</b>	<b>6,687</b>	<b>12,883</b>	<b>18.32%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.