

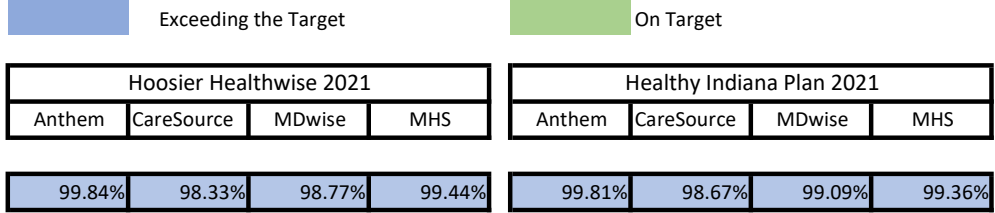
**Service Authorization Requests in Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect.**

*The data shown below represents the average from Q1 to Q4 2021 reports submitted by each MCE.*

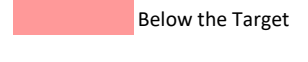
**What does the OMPP Measure?**

**OMPP's Target**

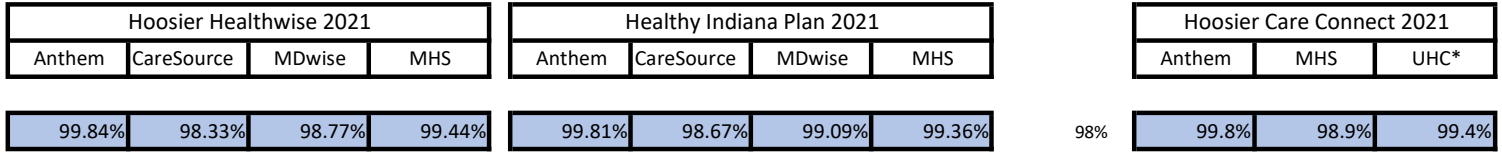
**How are the MCEs Doing on these Measures?**



**OMPP's Target**



Percent of Provider Authorization Requests Reviewed timely



Percent of Authorizations Timely Decisions-All

97%

98%

Percent of Authorizations with Timely Decisions-Preservice Only (within 7 days of request is considered timely)

97%

98%

Percent of Authorizations with timely Decisions- Concurrent Only (within 1 day is considered timely).

97%

98%

Percent of Authorizations with Timely Decisions-Pharmacy only(within 1 day is considered timely).

97%

98%

\* Plan started 4/2/2022. Three quarters reported