

Claims Adjudication

The data shown below represents the average from Q1 to Q4 2023 reports submitted by each MCE.

What does the OMPP Measure?	OMPP's Target	Exceeding the Target				On Target			
		Hoosier Healthwise				Healthy Indiana Plan			
		Anthem	CareSource	MDwise	MHS	Anthem	CareSource	MDwise	MHS
<u>Among Institutional Claims (UB-04 Claim Type)</u>									
Of those Received, Adjudicated Timely	98%	98.34%	100.00%	99.78%	98.95%	98.31%	100.00%	99.52%	99.00%
Of those Received, Denied Payment	no specific target	7.22%	4.94%	1.46%	4.95%	7.11%	6.25%	1.73%	5.41%
<u>Among Professional Claims (CMS-1500 Claim Type)</u>									
Of those Received, Adjudicated Timely	98%	98.76%	99.99%	99.39%	99.65%	99.10%	100.00%	99.32%	99.67%
Of those Received, Denied Payment	no specific target	12.01%	7.78%	4.88%	7.37%	12.68%	9.23%	5.55%	9.54%
<u>Among Dental Claims</u>									
Of those Received, Adjudicated Timely	98%	99.82%	100.00%	100.00%	99.81%	99.39%	100.00%	100.00%	99.81%
Of those Received, Denied Payment	no specific target	6.43%	19.84%	6.50%	4.92%	9.55%	16.34%	11.17%	8.75%