## Claims Adjudication in Healthy Indiana Plan 2.0

*The data shown below represents the trends from Q1 to Q4 2019 reports submitted by each MCE.*

<table>
<thead>
<tr>
<th>What does the OMPP Measure?</th>
<th>OMPP's Target</th>
<th>How are the MCEs Doing on these Measures?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Exceeding the Target</td>
<td>On Target</td>
</tr>
<tr>
<td></td>
<td>Anthem</td>
<td>CareSource</td>
</tr>
<tr>
<td>Among Institutional Claims (UB-04 Claim Type)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Of those Received, Adjudicated Timely</td>
<td>98%</td>
<td>98.20%</td>
</tr>
<tr>
<td>Of those Received, Denied Payment</td>
<td>no specific target</td>
<td>13.80%</td>
</tr>
<tr>
<td>Among Professional Claims (CMS-1500 Claim Type)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Of those Received, Adjudicated Timely</td>
<td>98%</td>
<td>98.28%</td>
</tr>
<tr>
<td>Of those Received, Denied Payment</td>
<td>no specific target</td>
<td>21.51%</td>
</tr>
<tr>
<td>Among Dental Claims</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Of those Received, Adjudicated Timely</td>
<td>98%</td>
<td>100.0%</td>
</tr>
<tr>
<td>Of those Received, Denied Payment</td>
<td>no specific target</td>
<td>5.75%</td>
</tr>
</tbody>
</table>

**Anthem**

**CareSource**

**MDwise**

**MHS**

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**What does the OMPP Measure?**

- **Exceeding the Target**: Percentage of claims adjudicated timely within the specified target.
- **On Target**: Percentage of claims adjudicated timely at the exact target.
- **Below the Target**: Percentage of claims adjudicated timely below the specified target.

**How are the MCEs Doing on these Measures?**

- **Anthem**: Data for each quarter from Q1 2019 to Q4 2019 is presented.
- **CareSource**: Data for each quarter from Q1 2019 to Q4 2019 is presented.
- **MDwise**: Data for each quarter from Q1 2019 to Q4 2019 is presented.
- **MHS**: Data for each quarter from Q1 2019 to Q4 2019 is presented.

**OMPP's Target**

- **98%**: Indicates the target percentage for timely adjudication.
- **No specific target**: Indicates the absence of a specific target for denied payments.

**Trends**

- The data shows trends from Q1 to Q4 2019, with varying percentages for each quarter for different claim types.
- The performance of MCEs is evaluated based on whether they exceed, meet, or fall below the target for timely adjudication.

**Measures**

- **Adjudicated Timely**: Percentage of claims adjudicated within the target time frame.
- **Denied Payment**: Percentage of claims denied payment, with or without specific targets.

**Labels and Abbreviations**

- **UB-04 Claim Type**: Institutional claims.
- **CMS-1500 Claim Type**: Professional claims.
- **Dental Claims**: Claims related to dental services.

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**Anthem**

**CareSource**

**MDwise**

**MHS**