Service Authorization Requests in Hoosier Healthwise

The data shown below represents Q1 to Q4 2021 reports submitted by each MCE.

What does the OMPP	OMPP's	How are the MCEs Doing on these N	Measures?		
Measure?	Target	Exceeding the Target	On Target	Below Target	
Percent of Provider Authorization Requests Reviewed timely in HHW	Q1 20	Anthem 2021 Q2 2021 Q3 2021 Q4 2021	CareSource Q1 2021	MDwise Q1 2021	MHS Q1 2021 Q2 2021 Q3 2021 Q4 2021
Percent of Authorizations Timely Decisions-All	97% 99	99.86% 99.82% 99.88% 99.81%	98.59% 97.45% 98.42% 98.85%	97.63% 98.99% 99.14% 99.34%	99.64% 99.34% 99.20% 99.56%
Percent of Authorizations with Timely Decisions-Preservice Only (within 7 days of request is considered timely)	97%	99.8% 99.8% 99.9% 99.8%	99.4% 98.9% 97.9% 99.0%	97.1% 99.00% 99.10% 99.40%	99.50% 99.3% 99.1% 99.6%
Percent of Authorizations with timely Decisions- Concurrent Only (within 1 day is considered timely).	97%	99.4% 99.4% 99.5% 99.1%	94.5% 87.1% 98.6% 96.4%	90.4% 88.1% 90.70% 87.40%	99.30% 99.6% 99.4% 99.5%
Percent of Authorizations with Timely Decisions- Pharmacy only(within 1 day is considered timely).	97% 10	100.0% 99.9% 100.0% 99.9%	100.0% 100.0% 100.0% 99.8%	99.0% 98.90% 99.50% 99.60%	100.00% 99.3% 99.6% 99.7%