

Claims Adjudication in Hoosier Healthwise

The data shown below represents the trends from Q1 to Q4 2021 reports submitted by each MCE.

What does the OMPP Measure?

OMPP's Target

How are the MCEs Doing on these Measures?

Exceeding the Target On Target Below the Target

		Anthem				CareSource				MDwise				MHS			
		Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2021	Q2 2021	Q3 2021	Q4 2021
Among Institutional Claims (UB-04 Claim Type)																	
Of those Received, Adjudicated Timely	98%	99.51%	99.75%	99.69%	98.42%	100%	100%	100%	100%	98.13%	98.24%	97.44%	99.24%	96.18%	99.69%	99.80%	98.93%
Of those Received, Denied Payment	no specific target	9.44%	9.66%	7.88%	7.16%	7.60%	6.69%	6.16%	6.61%	3.19%	3.14%	2.48%	1.94%	7.20%	4.82%	5.37%	4.89%
Among Professional Claims (CMS-1500 Claim Type)																	
Of those Received, Adjudicated Timely	98%	99.43%	99.72%	99.82%	99.06%	99.99%	99.91%	99.99%	99.99%	96.88%	97.41%	97.34%	98.53%	95.61%	99.81%	99.91%	99.71%
Of those Received, Denied Payment	no specific target	12.89%	16.11%	18.42%	12.59%	8.03%	8.90%	9.54%	10.42%	5.70%	5.32%	4.39%	4.54%	7.72%	8.01%	8.79%	8.00%
Among Dental Claims																	
Of those Received, Adjudicated Timely	98%	99.69%	99.76%	99.62%	99.98%	100%	100%	99.97%	100%	100%	100%	100%	100%	98.70%	99.36%	99.95%	100%
Of those Received, Denied Payment	no specific target	7.20%	6.47%	8.57%	5.93%	23.31%	17.97%	19.62%	14.62%	6.79%	6.35%	7.85%	5.35%	7.36%	5.90%	8.04%	3.87%