

Indiana Office of Medicaid Policy and Planning
Managed Care Health Outcomes Performance Score Card
Clinical Operations-Quality
Q1 2025

Color Coding Key:

Hoosier HealthWise					Anthem	Care Source	MDwise	MHS
Behavioral Health								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual
Follow-Up After Hospitalization for Mental Illness (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 Day 38% 30 Day 56%	7 Day 38% 30 Day 56%	7 Day - 36.04 30 Day - 54.74	7 Day - 44.86 30 Day - 58.92	7 Day 19.10 30 Day 33.42	7 Day - 29.90 30 Day - 50.60
Initiation and Engagement of Substance Use Disorder Treatment (Total)	NCQA	Claims	43%	43%	42.91%	56.80%	42.89%	72.94%
Follow up after ED visit for Substance Use (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 Day 29% 30 Day 40%	7 Day 29% 30 Day 40%	7 Day 24.32 30 Day 32.43	7 Day 28.00 30 Day 38.40	7 Day 15.52 30 Day 22.41	7 Day - 29.20 30 Day -50.6
Follow up after ED visit for Mental Illness (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 day 40% 30 Day 54%	7 day 40% 30 Day 54%	7 Day 39.58 30 Day 48.61	7 Day - 43.07 30 Day - 52.55	7 Day 27.83 30 Day 37.39	7 Day 36.30 30 Day 48.40
Care Coordination								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual
Plan All-Cause Readmissions (18-64 years)	NCQA	Claims	0.91	0.91	0.6212	9.33	1.63	0
Chronic Conditions								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual
Eye Exam for Patient with Diabetes	NCQA	Claims	52%	13%	20.73%	17.92%	24.33%	25.00%
Blood Sugar Control for Patient with Diabetes <%8	NCQA	Claims	55%	14%	9.24%	19.26%	0.77%	6.80%
Kidney Health Evaluation for Patients with Diabetes	NCQA	Claims	36%	9%	5.90%	13.15%	8.25%	4.70%
Maternal/Child Health								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual
Prenatal Care	NCQA	Claims	85%	85%	76.88%	78.61	72.41%	62.50%
Postpartum Care	NCQA	Claims	83%	83%	55.39%	66.93	52.57%	76.40%
Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents (BMI)	NCQA	Claims	24%	6%	27.45%	9.09	8.50%	25.00%
Well-Child Visits in the First 30 Months of Life	NCQA	Claims	69%	17%	64.13%	68.44	59.04%	66.60%

Well Child Visits First 15 Months of Life	NCQA	Claims	61%	15%	38.26%	37.71	33.59%	39.50%
Oral Health								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual
Oral Evaluation, Dental Services	NCQA	Claims	40%	10%	11.50%	12.34%	12.07%	14.40%
Prevention								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual
Immunizations for Adolescents (Combination 2)	NCQA	Claims/State	35%	9%	22.92%	23.68%	25.91%	24.40%
Adult Immunization (Flu)	NCQA	Claims	17%	4%	13.93%	9.95%	9.11%	11.30%
Cervical Cancer Screening	NCQA	Claims	52%	13%	58.87%	34.69%	41.35%	52.50%
Childhood Immunization (Combination 10)	NCQA	Claims/State	34%	9%	12.16%	17.53%	12.56%	14.50%
Chlamydia Screening	NCQA	Claims	55%	13.75%	21.19%	26.57%	21.26%	21.30%
Lead Screening	NCQA	Claims/State	65%	16.25%	62.87%	68.75%	66.18%	65.80%

Healthy Indiana Plan					Anthem	Care Source	Mewises	MHS
Behavioral Health								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual
Follow-Up After Hospitalization for Mental Illness (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 Day 38% 30 Day 56%	7 Day 38% 30 Day 56%	7 Day 22.15 30 Day 38.66	7 Day - 44.86 30 Day - 58.42	7 Day 12.04 30 Day 21.94	7 Day 22.4 30 Day 36.70
Initiation and Engagement of Substance Use Disorder Treatment (Total)	NCQA	Claims	43%	43%	43.62%	55.36%	36.59%	60.77%
Follow up after ED visit for Substance Use (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 Day 29% 30 Day 40%	7 Day 29% 30 Day 40%	7 Day - 29.16 30 Day - 38.92	7 Day 28.00 30 Day 38.40	7 Day 21.12 30 Day 29.01	7 Day 25.90 30 Day 32.30
Follow up after ED visit for Mental Illness (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 day 40% 30 Day 54%	7 day 40% 30 Day 54%	7 Day 28.50 30 Day 36.41	7 Day 43.07 30 Day 52.55	7 Day 20.96 30 Day 28.14	7 Day 24.80 30 Day 30.50
Care Coordination								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual
Plan All-Cause Readmissions (18-64 years)	NCQA	Claims	0.91	0.91	1.10	9.33	1.11	0
Chronic Conditions								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual
Controlling High Blood Pressure	NCQA	Claims	63%	15.75%	26.71%	23.51%	11.12%	23.50%
Eye Exam for Patient with Diabetes	NCQA	Claims	52%	13%	25.02%	17.92%	23.90%	27.80%
Blood Sugar Control for Patient with Diabetes <%8	NCQA	Claims	55%	14%	14.54%	19.26%	2.98%	13.50%
Kidney Health Evaluation for Patients with Diabetes	NCQA	Claims	36%	9%	9.66%	13.15%	10.15%	10.10%
Maternal Health								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual

Prenatal Care	NCQA	Claims	85%	85%	75.91%	78.61%	70.53%	62.10%
Postpartum Care	NCQA	Claims	83%	83%	52.10%	66.93%	54.61%	77.30%
Oral Health								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual
Oral Evaluation, Dental Services	NCQA	Claims	40%	10%	5.37%	12.34%	3.35%	7.30%
Prevention								
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual	Actual
Colorectal Cancer Screening	NCQA	Claims	37%	9.25%	36.61%	25.58%	25.98%	34.60%
Adult Immunization (Flu)	NCQA	Claims	25%	4%	10.56%	9.95%	8.67%	7.10%
Breast Cancer Screening	NCQA	Claims	50%	13%	42.09%	42.12%	39.35%	42.20%
Cervical Cancer Screening	NCQA	Claims	52%	13.00%	44.53%	34.69%	36.99%	43.00%
Chlamydia Screening	NCQA	Claims	55%	13.75%	28.34%	26.57%	26.08%	28.30%

Hoosier Care Connect					Anthem	MHS	UHC
Behavioral Health							
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual
Follow-Up After Hospitalization for Mental Illness (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 Day 38% 30 Day 56%	7 Day 38% 30 Day 56%	7 Day 27.35 30 Day 45.87	7 Day 21.7 30 Day 40.2	7 Day 21.15 30 Day 40.38
Initiation and Engagement of Substance Use Disorder Treatment (Total)	NCQA	Claims	43%	43%	45.08%	63.08%	94.11%
Follow up after ED visit for Substance Use (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 Day 29% 30 Day 40%	7 Day 29% 30 Day 40%	7 Day 24.24 30 Day 31.31	7 Day - 29.90 30 Day - 37.30	7 Day 10.00 30 Day 20.00
Follow up after ED visit for Mental Illness (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 day 40% 30 Day 54%	7 day 40% 30 Day 54%	7 Day 39.71 30 Day 45.59	7 Day - 38.00 30 Day - 53.30	7 Day - 50.00 30 Day - 58.33
Care Coordination							
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual
Plan All-Cause Readmissions (18-64 years)	NCQA	Claims	0.91	0.91	1.56	0	Not reported
Chronic Conditions							
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual
Eye Exam for Patient with Diabetes	NCQA	Claims	52%	13%	26.25%	29.40%	24.27%
Blood Sugar Control for Patient with Diabetes <8	NCQA	Claims	55%	14%	14.08%	12.50%	8.54%
Kidney Health Evaluation for Patients with Diabetes	NCQA	Claims	36%	9%	9.24%	11.00%	7.31%
Prevention							
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual
Colorectal Cancer Screening	NCQA	Claims	37%	9%	41.87%	39.90%	22.90%

Adult Immunization (Flu)	NCQA	Claims	25%	6.25%	17.62%	10.90%	12.29%
Breast Cancer Screening	NCQA	Claims	50%	12.50%	38.81%	39.80%	45.16%

Indiana PathWays for Aging					Anthem	Humana	UHC
Metrics			Target Metric		Actual	Actual	Actual
Behavioral Health							
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual
Follow-Up After Hospitalization for Mental Illness (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 Day 38% 30 Day 56%	7 Day 38% 30 Day 56%	7 Day 14.58 30 Day 25	7 Day 22.81 30 Day 38.60	7 Day 16.28 30 Day 37.21
Initiation and Engagement of Substance Use Disorder Treatment (Total)	NCQA	Claims	43%	43%	46.21%	Not Reported	Not reported
Follow up after ED visit for Substance Use (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 Day 29% 30 Day 40%	7 Day 29% 30 Day 40%	7 Day -39.22 30 Day - 45.1	7 Day - 31.25 30 Day - 36.36	7 Day 12.5 30 Day 31.25
Follow up after ED visit for Mental Illness (7-Day Follow-Up and 30- Day Follow-Up)	NCQA	Claims	7 day 40% 30 Day 54%	7 day 40% 30 Day 54%	7 Day 7.14 30 Day 28.57	7 Day - 60.87 30 Day - 69.57	7 Day 25 30 Day 35
Care Coordination							
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual
Plan All-Cause Readmissions (18-64 years)	NCQA	Claims	0.91	0.91	1.13	Not Reported	Not reported
Chronic Conditions							
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual
Controlling High Blood Pressure	NCQA	Claims	63%	15.75%	30.60%	37.07%	34.89%
Eye Exam for Patient with Diabetes	NCQA	Claims	52%	13%	30.93%	49.36%	38.40%
Blood Sugar Control for Patient with Diabetes <%8	NCQA	Claims	55%	14%	16.66%	25.48%	19.05%
Kidney Health Evaluation for Patients with Diabetes (65 - 85)	NCQA	Claims	36%	9%	13.75%	14.23%	10.10%
Prevention							
Measure	Standard	Source	OMPP Year End Target	Q1 OMPP Target	Actual	Actual	Actual
Adult Preventive Care (65+)	NCQA	Claims	69%	17%	60.00%	76.85%	Not reported
Colorectal Cancer Screening	NCQA	Claims	Baseline	Baseline	44.71%	54.57%	57.8% (all data)
Adult Immunization Status (Flu)	NCQA	Claims	25%	6%	30.90%	27.45%	27.32% (All data)
Breast Cancer Screening	NCQA	Claims	Baseline	Baseline	40.81%	53.63%	52.80%