

# Provider Audit Workgroup

*Final update to the Medicaid Advisory Committee*

Indiana Family and Social Services Administration  
Office of Medicaid Policy and Planning  
November 17, 2016





# Agenda

- *Recap from Workgroup*
- *Workgroup's final report*
- *FSSA's response to report*
- *Next Steps*
- *Questions*



# Recap

- Workgroup established by SEA 364-2016
- Composed of MAC members and MCE representatives
- Reviewed Medicaid provider audit processes
- Three Workgroup meetings and three public hearings
- Final report due to Legislature by 12/1



# Public Hearings

- Three Public Comment Hearings
  - July 11<sup>th</sup> – Indianapolis
  - July 13<sup>th</sup> – Evansville
  - July 18<sup>th</sup> – Mishawaka
- 62 attendees
  - 14 oral public testimony
  - 4 written comments submitted



# Key Findings

From the providers' comments and workgroup discussion, these four themes emerged. They are represented in their terms and perceptions.

- Look Back Period
- Audit Methodology
- Communication and Transparency
- Provider Education



# Final Report

- Draft was posted online for Workgroup input
- Excepting technical corrections, final report unanimously adopted at 10/26 meeting
- Workgroup requested agency response within 30 days



# Agency Response

- Lookback period to be reduced to 3 years excepting fraud and retention requirements
- Audit methodology will be enumerated in policy and, where appropriate, rules to improve transparency
- FSSA will review education requirements of contractors to ensure most appropriate professionals are auditing providers.



## Agency Response (*cont.*)

- FSSA is reviewing audit procedures and communications templates to improve transparency
- FSSA will enhance materials available online, including audit work plans, reference modules, best practices, and other tools
- FSSA will continue its education efforts at seminars and workshops in addition to partnering with provider associations





# Next Steps

- Collating all appendices for the report and sending to Legislature by deadline; agency response included.
- Working with FSSA Office of General Counsel and FSSA Compliance to reinitiate rule promulgation
- Will work with FSSA Compliance to address policies, templates, modules, and other updates necessary



# Questions?

*Special thanks to Robert Glass and Tatum Hill for their efforts.*

