

Office of Medicaid Policy Planning
Non-Emergency Medical Transportation Reports

Report Name: Number of Medicaid Members Eligible for NEMT

Report Code: MO-MME

Code Citation: IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
October 2021	247,076

Note: Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

Office of Medicaid Policy Planning
Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
Report Name: Requests Received & Scheduled
Report Code: MO-RRS
Code Citation: IC 12-15-30.5-4 (a)(3)(A)

10/01/2021-10/31/2021

Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	73,057	72,283	99%	55,905	77%

Note: Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider.
A request may result in multiple scheduled trips.

Office of Medicaid Policy Planning
Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
Report Name: Member Call Center Performance
Report Code: MO-MCC1
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

10/01/2021-10/31/2021

Item No.	Data Description	Data Entry
10	<i>Number of Calls Received</i>	41,228
11	<i>Number of Calls Answered</i>	40,516
12	<i>Average Handle Time</i>	04:32
13	<i>Percent of Calls Abandoned</i>	1.73%
14	<i>After Hours On-Time Call Back %</i>	100.0%
15	<i>Calls Resolved in First Call</i>	93.9%
16	<i>Percentage of calls answered w/in 45 sec.</i>	93.0%
17	<i>Percentage of calls answered w/in 60 sec.</i>	94.5%

Office of Medicaid Policy Planning
Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
Report Name: Missed Trips
Report Code: MO-MT
Code Citation: IC 12-15-30.5-4 (a)(1)(B)i-iii

Note: Data reflects the status of the trip on the date of the scheduled trip.

10/01/2021-10/31/2021

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
Holiday Closure	0	0	0	0%
Inclement Wthr/Mbr	0	0	0	0%
Inclement Wthr/Provider	1	1	2	0%
Member Cancelled	2,441	2,491	4,932	70%
Member Deceased	48	52	100	0%
Member Hospitalized	165	178	343	0%
Member No-show	399	477	876	1%
Member Too Sick	173	178	351	0%
No Provider Assigned	1,783	1,734	3,517	5%
Provider No-Show	89	107	196	0%
Provider Too Late	15	21	36	0%
Grand Total	5,114	5,239	10,353	14%

Office of Medicaid Policy Planning
 Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
Report Name: Missed Trips by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5-4 (a)(1)(B)

Note: Data reflects the status of the trip on the date of the scheduled trip.

10/01/2021-10/31/2021

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
Own Home	3,932	4,037	7,969	11%
Nursing Facility/ Ast. Liv	1,145	1,167	2,312	3%
Hospital/Rehab	18	15	33	0%
Other Res. Facility	0	0	0	0%
Other (list below)				0%
Hotel	19	20	39	0%
Grand Total	5,114	5,239	10,353	14%

Office of Medicaid Policy Planning
 Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
 Report Name: Send Backs Summary
 Report Code: MO-SBS
 Code Citation: IC 12-15-30.5-4 (a)(1)(B)v

Note: Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

10/01/2021-10/31/2021

Total Assigned Trips	Total # of Send Backs by Providers	Total % assigned trips Sent back	Late Sendbacks (<=48 hours)				Timely Sendbacks (>48 hours)			
			# Late Sendbacks	% Late Sendbacks	# late sendbacks successfully re-assigned	% late sendbacks successfully re-assigned	Number timely sendbacks	Percent timely sendbacks	# timely sendbacks successfully re-assigned	% timely sendbacks successfully re-assigned
40,260	7,718	19.17%	1,765	22.87%	1,010	57.22%	5,953	77.13%	4,554	76.50%

Office of Medicaid Policy Planning
Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
Report Name: Complaint Summary
Report Code: MO-CS
Code Citation: IC 12-15-30.5-4 (a)(1)(D)i-ii

Note: Data includes complaints or concerns directed to FSSA and to Southeastrans. A contact may include 1 or more issues.

10/01/2021-10/31/2021

Description	Data Entry
Number of Complaints Received this Reporting	52
Number of Complaints Acknowledged Received	52
Percent of Complaints Acknowledged within One (1)	100.00%
Number of Complaints Received in the Reporting	52
Number of Complaints Received in the Reporting	0
Percent of Complaints Received in the Reporting	100.00%

Office of Medicaid Policy Planning
 Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
Report Name: Complaint Summary by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5 (4)(a)(1)(D)iii

Note: Data reflects the residence type for the complaints or concerns directed to FSSA and to Southeastrans.

10/01/2021-10/31/2021

Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
Own Home	45	86.5%
Nursing Facility	6	11.5%
Ast. Liv	1	1.9%
Hospital/Rehab		0.0%
Other Res. Facility		0.0%
Other (list below)		0.0%
Grand Total	52	

Report Name:
Report Code:
Code Citation:

Claim Counts for Non-emergency Medical Transportation by Aid Category, Member Origin and Vehicle Type
MO-CC
IC 12-15-30.5-6 (a)

Experience Period >> 10/01/21 - 10/31/21

Recipient Aid Category	ICF / IID				Health Facility			
	Ambulance	Ambulatory	Wheelchair Van	ICF / IID Total	Ambulance	Ambulatory	Wheelchair Van	Health Facility Total
1115 Medicaid Expedited Eligibility	0	0	0	0	0	0	0	0
Aged	0	0	0	0	314	370	3,735	4,419
Blind	0	0	0	0	2	0	6	8
Breast and Cervical Cancer Treatment Program	0	0	0	0	0	0	0	0
Children age 1 through 18; (MCHIP)	0	0	0	0	0	0	0	0
Children ages 1 through 5	0	0	0	0	0	0	0	0
Children ages 6-19	0	0	0	0	0	0	0	0
Children Receiving Adoption Assistance (under 19)	0	0	0	0	0	0	0	0
Disabled	0	0	0	0	228	418	1,775	2,421
Former Foster Children (ages 18<26)	0	0	0	0	0	0	0	0
Foster Care Independence; ages 18-20	0	0	0	0	0	0	0	0
HIP Regular Basic	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0
Newborn - infants born to Medicaid members	0	0	0	0	0	0	0	0
Parent/Caretaker of Relative	0	0	0	0	0	0	27	27
PE Adult	0	0	0	0	1	0	0	1
PE Children Ages 1 Through 18	0	0	0	0	0	0	0	0
Pregnancy	0	0	0	0	0	0	0	0
Qualified Medicare Beneficiary (QMB)	0	0	0	0	44	0	0	44
Refugee Medical Assistance (RMA)	0	0	0	0	0	0	0	0
Retro Maternity	0	0	0	0	0	0	0	0
Room and Board Assistance (RBA)	0	0	0	0	2	0	42	44
SSI Related	0	0	0	0	345	197	1,287	1,829
Title IV-E foster children under 18	0	0	0	0	0	0	0	0
Working Disabled MEDWORKS	0	0	0	0	1	2	0	3
	0	0	0	0	0	0	0	0
Total	0	0	0	0	937	987	6,872	8,796

Note: Data reflects the number of claim lines during the experience period.

Report Name:

Report Code:

Code Citation:

Recipient Aid Category	Hospital				Community				Grand Total
	Ambulance	Ambulatory	Wheelchair Van	Hospital Total	Ambulance	Ambulatory	Wheelchair Van	Community Total	
1115 Medicaid Expedited Eligibility	1	0	0	1	4	6	29	39	40
Aged	70	267	345	682	109	3,623	2,806	6,538	11,639
Blind	0	0	24	24	1	37	31	69	101
Breast and Cervical Cancer Treatment Program	2	2	0	4	0	9	0	9	13
Children age 1 through 18; (MCHIP)	1	0	0	1	0	2	0	2	3
Children ages 1 through 5	4	0	0	4	3	4	0	7	11
Children ages 6-19	6	0	0	6	10	28	0	38	44
Children Receiving Adoption Assistance (under 19)	10	0	0	10	18	16	0	34	44
Disabled	51	509	445	1,005	88	7,560	2,557	10,205	13,631
Former Foster Children (ages 18<26)	7	1	0	8	3	13	0	16	24
Foster Care Independence; ages 18-20	1	0	0	1	0	0	0	0	1
HIP Regular Basic	3	0	0	3	1	0	0	1	4
Native American	0	0	0	0	1	0	0	1	1
Newborn - infants born to Medicaid members	6	0	0	6	1	0	0	1	7
Parent/Caretaker of Relative	1	0	27	28	0	25	18	43	98
PE Adult	38	0	0	38	21	0	0	21	60
PE Children Ages 1 Through 18	0	0	0	0	2	0	0	2	2
Pregnancy	3	0	0	3	0	6	0	6	9
Qualified Medicare Beneficiary (QMB)	62	0	0	62	103	0	0	103	209
Refugee Medical Assistance (RMA)	0	0	0	0	2	9	0	11	11
Retro Maternity	7	0	0	7	0	0	0	0	7
Room and Board Assistance (RBA)	1	6	0	7	4	69	21	94	145
SSI Related	92	989	413	1,494	150	8,887	1,942	10,979	14,302
Title IV-E foster children under 18	7	0	0	7	6	14	0	20	27
Working Disabled MEDWORKS	0	18	0	18	1	125	0	126	147
	0	0	0	0	0	0	0	0	0
Total	373	1,792	1,254	3,419	528	20,433	7,404	28,365	40,580

Note: Data reflects the number of claim lines during the experi

Office of Medicaid Policy Planning
 Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
Report Name: Program Integrity Audits & Investigations
Report Code: MO-PIIS
Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

10/01/2021-10/31/2021	
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Date Initiated	Summary of Reason for Audit/Investigation	Actions Taken	Date Completed	Recoupment/Repayment Schedule	Projected Activity for Next Month
10/14/2021	Billing for services not rendered	An SIU was emailed to Indiana Program Integrity Department informing that Southeastrans Program Integrity Department will be performing a preliminary investigation on the provider.			

Office of Medicaid Policy Planning
Non-Emergency Medical Transportation Reports

Report Name: Number of NEMT Vehicles by County

Report Code: MO-VC

Submission Date: 11/30/2021

Code Citation IC 12-15-30.5-4 (a)(1)(A)

Experience Period >> 10/01/2021-10/31/2021

2	3	4	5	6	7	8	9	10
County	Ambulatory	Ambulatory/Wh eelchair	Ambulatory/Wh eelchair/Stretch er	Basic Life Support	Non-Contracted	Stretcher van	Wheelchair Lift Van	Total
Adams	6							6
Allen	20	83			1	3	2	109
Bartholomew	21	11			1	1		34
Benton		3						3
Blackford	4	9			1			14
Boone	11	25			1	1	1	39
Brown		3						3
Carroll	11	4					1	16
Cass	3	27				2		32
Clark	6	21			1	1		29
Clay	6	3				1		10
Clinton	3	16			1	1		21
Crawford	2	1						3
Daviess	4	9			2			15
Dearborn	4	11					1	16
Decatur	5	4				2		11
DeKalb	2	28			1		1	32
Delaware	14	27	1			4		46
Dubois	4	19			1			24
Elkhart	9	13		1	1	1	3	28
Fayette	1	16						17
Floyd	7	19			1	1		28
Fountain	5	4						9
Franklin		3					1	4
Fulton	1	6				1		8
Gibson	5	4			1			10
Grant	29	20			1	2		52
Greene	2	5			1			8
Hamilton	32	48			1	6		87
Hancock	3	26			1	2	4	36
Harrison	9	9						18
Hendricks	10	22			1	5		38
Henry	5	9			1	1		16
Howard	13	20				2		35
Huntington	3	17			1	1		22
Jackson	16	5			1	1		23
Jasper	4	5			1			10
Jay	9	4						13
Jefferson	7	13			1			21
Jennings	12	8			1			21
Johnson	33	29	1		1	4		68
Knox	5	18			1			24
Kosciusko		11					1	12
LaGrange	3	12					2	17
Lake	35	27			1	2	2	67
LaPorte	15	17			1		2	35
Lawrence	6	8			1	1		16
Madison	12	25			1	3		41
Marion	76	122	1		1	11	3	214
Marshall	3	19			1	1	3	27
Martin	1	7						8
Miami	9	18				1		28
Monroe	14	16	1		1	1		33
Montgomery	7	7			1	1	1	17
Morgan	2	8	1			3		14
Newton	2	8						10

Office of Medicaid Policy Planning
Non-Emergency Medical Transportation Reports

Report Name: Number of NEMT Vehicles by County

Report Code: MO-VC

Submission D 11/30/2021

Code Citation IC 12-15-30.5-4 (a)(1)(A)

Experience Period >>		10/01/2021-10/31/2021							
2	3	4	5	6	7	8	9	10	
Noble	3	22					1	26	
Ohio		1						1	
Orange	5	10					2	17	
Owen	7	7						14	
Parke								0	
Perry	3	11			1			15	
Pike	2	5						7	
Porter	27	21			1	2	1	52	
Posey	2	4					2	8	
Pulaski		2						2	
Putnam	4	9			1	1		15	
Randolph	8	8						16	
Ripley	9	15			1	1	3	29	
Rush	2	7						9	
Scott	9	10			1			20	
Shelby	4	14				2		20	
Spencer	3	9			1			13	
St.Joseph	14	15		1	1	2	3	36	
Starke	10	3			1	1	5	20	
Steuben		8			1	1		10	
Sullivan	3	4				1		8	
Switzerland		5						5	
Tippecanoe	32	41	1		1	4	3	82	
Tipton		2						2	
Union		13						13	
Vanderburgh	12	29			2	1	2	46	
Vermillion	2	5			1	1		9	
Vigo	9	12			1	1		23	
Wabash	5	8				1		14	
Warren	5	3						8	
Warrick	10	18			1		1	30	
Washington		1			1	1		3	
Wayne	17	22		1		1		41	
Wells	5	19				1		25	
White	9	13			1			23	
Whitley		9						9	

Office of Medicaid Policy Planning
Non-Emergency Medical Transportation Reports

Report Name: Number of NEMT Vehicles by County Ratio
 Report Code: MO-VBCR
 Submission Date: 11/30/2021
 Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period 10/01/2021-10/31/2021

County	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretcher	Basic Life Support	Non-Contracted	Stretcher van	Wheelchair Lift Van	Total vehicles	capitated members	member to vehicle ratio for all vehicle types	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretcher	Basic Life Support	Non-Contracted	Stretcher van	Wheelchair Lift Van
Adams	6							6	993	165.50	165.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Allen	20	83			1	3	2	109	15301	140.38	765.05	184.35	#DIV/0!	#DIV/0!	15301.00	5100.33	7650.50
Bartholomew	21	11			1	1		34	2857	84.03	136.05	259.73	#DIV/0!	#DIV/0!	2857.00	2857.00	#DIV/0!
Benton		3						3	346	115.33	#DIV/0!	115.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	4	9			1			14	541	38.64	135.25	60.11	#DIV/0!	#DIV/0!	541.00	#DIV/0!	#DIV/0!
Boone	11	25			1	1	1	39	1567	40.18	142.45	62.68	#DIV/0!	#DIV/0!	1567.00	1567.00	1567.00
Brown		3						3	543	181.00	#DIV/0!	181.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Carroll	11	4					1	16	596	37.25	54.18	149.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	596.00
Cass	3	27				2		32	1560	48.75	520.00	57.78	#DIV/0!	#DIV/0!	#DIV/0!	780.00	#DIV/0!
Clark	6	21			1	1		29	4970	171.38	828.33	236.67	#DIV/0!	#DIV/0!	4970.00	4970.00	#DIV/0!
Clay	6	3				1		10	1081	108.10	180.17	360.33	#DIV/0!	#DIV/0!	#DIV/0!	1081.00	#DIV/0!
Clinton	3	16			1	1		21	1209	57.57	403.00	75.56	#DIV/0!	#DIV/0!	1209.00	1209.00	#DIV/0!
Crawford	2	1						3	524	174.67	262.00	524.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	4	9			2			15	1157	77.13	289.25	128.56	#DIV/0!	#DIV/0!	578.50	#DIV/0!	#DIV/0!
Dearborn	4	11					1	16	1600	100.00	400.00	145.45	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	1600.00
Decatur	5	4				2		11	1056	96.00	211.20	264.00	#DIV/0!	#DIV/0!	#DIV/0!	528.00	#DIV/0!
DeKalb	2	28			1		1	32	1429	44.66	714.50	51.04	#DIV/0!	#DIV/0!	1429.00	#DIV/0!	1429.00
Delaware	14	27	1			4		46	5354	116.39	382.43	198.30	5354.00	#DIV/0!	#DIV/0!	1338.50	#DIV/0!
Dubois	4	19			1			24	1288	53.67	322.00	67.79	#DIV/0!	#DIV/0!	1288.00	#DIV/0!	#DIV/0!
Elkhart	9	13		1	1	1	3	28	6160	220.00	684.44	473.85	#DIV/0!	6160.00	6160.00	6160.00	2053.33
Fayette	1	16						17	1674	98.47	1674.00	104.63	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Floyd	7	19			1	1		28	3164	113.00	452.00	166.53	#DIV/0!	#DIV/0!	3164.00	3164.00	#DIV/0!
Fountain	5	4						9	635	70.56	127.00	158.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin		3					1	4	850	212.50	#DIV/0!	283.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	850.00
Fulton	1	6				1		8	736	92.00	736.00	122.67	#DIV/0!	#DIV/0!	#DIV/0!	736.00	#DIV/0!
Gibson	5	4			1			10	1290	129.00	258.00	322.50	#DIV/0!	#DIV/0!	1290.00	#DIV/0!	#DIV/0!
Grant	29	20			1	2		52	3568	68.62	123.03	178.40	#DIV/0!	#DIV/0!	3568.00	1784.00	#DIV/0!
Greene	2	5			1			8	1350	168.75	675.00	270.00	#DIV/0!	#DIV/0!	1350.00	#DIV/0!	#DIV/0!
Hamilton	32	48			1	6		87	6330	72.76	197.81	131.88	#DIV/0!	#DIV/0!	6330.00	1055.00	#DIV/0!
Hancock	3	26			1	2	4	36	2177	60.47	725.67	83.73	#DIV/0!	#DIV/0!	2177.00	1088.50	544.25
Harrison	9	9						18	1350	75.00	150.00	150.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Hendricks	10	22			1	5		38	3955	104.08	395.50	179.77	#DIV/0!	#DIV/0!	3955.00	791.00	#DIV/0!
Henry	5	9			1	1		16	2332	145.75	466.40	259.11	#DIV/0!	#DIV/0!	2332.00	2332.00	#DIV/0!
Howard	13	20				2		35	3684	105.26	283.38	184.20	#DIV/0!	#DIV/0!	#DIV/0!	1842.00	#DIV/0!
Huntington	3	17			1	1		22	1399	63.59	466.33	82.29	#DIV/0!	#DIV/0!	1399.00	1399.00	#DIV/0!
Jackson	16	5			1	1		23	1907	82.91	119.19	381.40	#DIV/0!	#DIV/0!	1907.00	1907.00	#DIV/0!
Jasper	4	5			1			10	1052	105.20	263.00	210.40	#DIV/0!	#DIV/0!	1052.00	#DIV/0!	#DIV/0!
Jay	9	4						13	880	67.69	97.78	220.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Jefferson	7	13			1			21	1458	69.43	208.29	112.15	#DIV/0!	#DIV/0!	1458.00	#DIV/0!	#DIV/0!

Office of Medicaid Policy Planning
Non-Emergency Medical Transportation Reports

Report Name: Number of NEMT Vehicles by County Ratio
 Report Code: MO-VBCR
 Submission Date: 11/30/2021
 Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period 10/01/2021-10/31/2021

County	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretcher	Basic Life Support	Non-Contracted	Stretcher van	Wheelchair Lift Van	Total vehicles	capitated members	member to vehicle ratio for all vehicle types	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretcher	Basic Life Support	Non-Contracted	Stretcher van	Wheelchair Lift Van
Jennings	12	8			1			21	1515	72.14	126.25	189.38	#DIV/0!	#DIV/0!	1515.00	#DIV/0!	#DIV/0!
Johnson	33	29	1		1	4		68	4743	69.75	143.73	163.55	4743.00	#DIV/0!	4743.00	1185.75	#DIV/0!
Knox	5	18			1			24	1887	78.63	377.40	104.83	#DIV/0!	#DIV/0!	1887.00	#DIV/0!	#DIV/0!
Kosciusko		11					1	12	2117	176.42	#DIV/0!	192.45	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	2117.00
LaGrange	3	12					2	17	794	46.71	264.67	66.17	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	397.00
Lake	35	27			1	2	2	67	18873	281.69	539.23	699.00	#DIV/0!	#DIV/0!	18873.00	9436.50	9436.50
LaPorte	15	17			1		2	35	4161	118.89	277.40	244.76	#DIV/0!	#DIV/0!	4161.00	#DIV/0!	2080.50
Lawrence	6	8			1	1		16	2117	132.31	352.83	264.63	#DIV/0!	#DIV/0!	2117.00	2117.00	#DIV/0!
Madison	12	25			1	3		41	6281	153.20	523.42	251.24	#DIV/0!	#DIV/0!	6281.00	2093.67	#DIV/0!
Marion	76	122	1		1	11	3	214	45452	212.39	598.05	372.56	45452.00	#DIV/0!	45452.00	4132.00	15150.67
Marshall	3	19			1	1	3	27	1483	54.93	494.33	78.05	#DIV/0!	#DIV/0!	1483.00	1483.00	494.33
Martin	1	7						8	573	71.63	573.00	81.86	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	9	18				1		28	1371	48.96	152.33	76.17	#DIV/0!	#DIV/0!	#DIV/0!	1371.00	#DIV/0!
Monroe	14	16	1		1	1		33	4005	121.36	286.07	250.31	4005.00	#DIV/0!	4005.00	4005.00	#DIV/0!
Montgomery	7	7			1	1	1	17	1399	82.29	199.86	199.86	#DIV/0!	#DIV/0!	1399.00	1399.00	1399.00
Morgan	2	8	1			3		14	2455	175.36	1227.50	306.88	2455.00	#DIV/0!	#DIV/0!	818.33	#DIV/0!
Newton	2	8						10	437	43.70	218.50	54.63	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	3	22					1	26	1579	60.73	526.33	71.77	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	1579.00
Ohio		1						1	210	210.00	#DIV/0!	210.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	5	10					2	17	1088	64.00	217.60	108.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	544.00
Owen	7	7						14	979	69.93	139.86	139.86	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Parke								0	739	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	3	11			1			15	734	48.93	244.67	66.73	#DIV/0!	#DIV/0!	734.00	#DIV/0!	#DIV/0!
Pike	2	5						7	767	109.57	383.50	153.40	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Porter	27	21			1	2	1	52	4643	89.29	171.96	221.10	#DIV/0!	#DIV/0!	4643.00	2321.50	4643.00
Posey	2	4					2	8	763	95.38	381.50	190.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	381.50
Pulaski		2						2	519	259.50	#DIV/0!	259.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Putnam	4	9			1	1		15	1227	81.80	306.75	136.33	#DIV/0!	#DIV/0!	1227.00	1227.00	#DIV/0!
Randolph	8	8						16	1110	69.38	138.75	138.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Ripley	9	15			1	1	3	29	1026	35.38	114.00	68.40	#DIV/0!	#DIV/0!	1026.00	1026.00	342.00
Rush	2	7						9	728	80.89	364.00	104.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Scott	9	10			1			20	1540	77.00	171.11	154.00	#DIV/0!	#DIV/0!	1540.00	#DIV/0!	#DIV/0!
Shelby	4	14				2		20	1879	93.95	469.75	134.21	#DIV/0!	#DIV/0!	#DIV/0!	939.50	#DIV/0!
Spencer	3	9			1			13	715	55.00	238.33	79.44	#DIV/0!	#DIV/0!	715.00	#DIV/0!	#DIV/0!
St. Joseph	14	15		1	1	2	3	36	10156	282.11	725.43	677.07	#DIV/0!	10156.00	10156.00	5078.00	3385.33
Starke	10	3			1	1	5	20	978	48.90	97.80	326.00	#DIV/0!	#DIV/0!	978.00	978.00	195.60
Steuben		8			1	1		10	1037	103.70	#DIV/0!	129.63	#DIV/0!	#DIV/0!	1037.00	1037.00	#DIV/0!
Sullivan	3	4				1		8	745	93.13	248.33	186.25	#DIV/0!	#DIV/0!	#DIV/0!	745.00	#DIV/0!
Switzerland		5						5	398	79.60	#DIV/0!	79.60	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

Office of Medicaid Policy Planning
Non-Emergency Medical Transportation Reports

Report Name: Number of NEMT Vehicles by County Ratio
 Report Code: MO-VBCR
 Submission Date: 11/30/2021
 Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period 10/01/2021-10/31/2021

County	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretcher	Basic Life Support	Non-Contracted	Stretcher van	Wheelchair Lift Van	Total vehicles	capitated members	member to vehicle ratio for all vehicle types	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretcher	Basic Life Support	Non-Contracted	Stretcher van	Wheelchair Lift Van
Tippecanoe	32	41	1		1	4	3	82	5415	66.04	169.22	132.07	5415.00	#DIV/0!	5415.00	1353.75	1805.00
Tipton		2						2	402	201.00	#DIV/0!	201.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union		13						13	270	20.77	#DIV/0!	20.77	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vanderburgh	12	29			2	1	2	46	8465	184.02	705.42	291.90	#DIV/0!	#DIV/0!	4232.50	8465.00	4232.50
Vermillion	2	5			1	1		9	645	71.67	322.50	129.00	#DIV/0!	#DIV/0!	645.00	645.00	#DIV/0!
Vigo	9	12			1	1		23	5186	225.48	576.22	432.17	#DIV/0!	#DIV/0!	5186.00	5186.00	#DIV/0!
Wabash	5	8				1		14	1425	101.79	285.00	178.13	#DIV/0!	#DIV/0!	#DIV/0!	1425.00	#DIV/0!
Warren	5	3						8	228	28.50	45.60	76.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warrick	10	18			1		1	30	1992	66.40	199.20	110.67	#DIV/0!	#DIV/0!	1992.00	#DIV/0!	1992.00
Washington		1			1	1		3	1257	419.00	#DIV/0!	1257.00	#DIV/0!	#DIV/0!	1257.00	1257.00	#DIV/0!
Wayne	17	22		1		1		41	3842	93.71	226.00	174.64	#DIV/0!	3842.00	#DIV/0!	3842.00	#DIV/0!
Wells	5	19				1		25	1039	41.56	207.80	54.68	#DIV/0!	#DIV/0!	#DIV/0!	1039.00	#DIV/0!
White	9	13			1			23	839	36.48	93.22	64.54	#DIV/0!	#DIV/0!	839.00	#DIV/0!	#DIV/0!
Whitley		9						9	922	102.44	#DIV/0!	102.44	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
all counties & all vehicles	752	1317	6	3	51	89	51	2269	255073	112.42	339.19	193.68	42512.17	85024.33	5001.43	2865.99	5001.43