

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Report Name: Missed Trips
Version: 1.0
Report Code: MO-MT
Submission Date:
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Experience Period >> 10/01/19 - 10/31/19

| Trip Not Provided | To Appt. Legs | From Appt. Legs | Grand Total | Percent of Scheduled Rides |
|----------------------|---------------|-----------------|---------------|----------------------------|
| No Provider Assigned | 2,838 | 2,923 | 5,761 | 7.51% |
| Incident Wthr/Mbr | 0 | 1 | 1 | 0.00% |
| Member Cancelled | 2,609 | 2,936 | 5,545 | 7.23% |
| Member Deceased | 76 | 78 | 154 | 0.20% |
| Member Hospitalized | 210 | 232 | 442 | 0.58% |
| Member No-show | 513 | 600 | 1,113 | 1.45% |
| Member Too Sick | 249 | 250 | 499 | 0.65% |
| Incident Wthr/TP | 2 | 2 | 4 | 0.01% |
| Provider No-Show | 232 | 272 | 504 | 0.66% |
| Provider Too Late | 48 | 51 | 99 | 0.13% |
| Provider Too Late | 31 | 38 | 69 | 0.09% |
| Grand Total | 6,808 | 7,383 | 14,191 | 18.51% |

Note: Data reflects the status of the trip on the date of the scheduled trip.