

Integrated Health Care Coordination

IHCC

Available under PathWays, Health and Wellness, and TBI

What is IHCC?

IHCC helps individuals manage their health care needs through education, support, and advocacy. IHCC collaborates with an individual's physician, medical team, and social services. IHCC can include:

- Developing and overseeing healthcare support plans to coordinate medical care and proactive management of chronic/complex conditions.
- Medication review
- Transitional care from hospital or nursing facility to home setting
- Advance care planning

What is needed to provide IHCC?

Home Health Agency License is required to provide IHCC.

- Not required if agency is currently providing Adult Day Service or Assisted Living

If the agency does not meet the requirements above (Home Health Agency License, Adult Day Service or Assisted Living Provider)

Agency owner must be:

- RN
- LPN
- LSW

Please note that you will be required to have staff hired at the time of certification, and the appropriate licensures of staff will be required to be uploaded.

How to apply for IHCC?

Prepare the following documents:

Documents to Gather

- ☐ Background Check Results
- ☐ Proof of Liability Insurance
- ☐ Secretary of State Letter
- ☐ W-9 Tax Form/EIN Letter

Operations Manual

- ☐ Back Up Plan
- ☐ Employee's Rights and Responsibilities
- ☐ File Retention Policy
- ☐ HIPAA Compliance Policy
- ☐ Incident Reporting Policy
- ☐ Job Descriptions

- ☐ Job Performance Evaluation Policy
- ☐ Organizational Chart
- ☐ Personnel Policy
- ☐ Quality Assurance/Quality Improvement Policy
- ☐ Transfer of Information Policy

Resources

- [OMPP HCBS Waiver Manual](#)
- [DDRS HCBS Waiver Manual](#)
- [Aging Rule](#)