

Report Name: Number of Medicaid Members Eligible for NEMT
Report Code: MO-MME
Code Citation: IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
February 2023	261,098

Note: Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

Broker Name: Verida, Inc.
Report Name: Requests Received & Scheduled
Report Code: MO-RRS
Code Citation: IC 12-15-30.5-4 (a)(3)(A)

Experience Period>> 2/1/2023 - 2/28/2023

Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	82,448	82,150	99.6%	62,780	76.1%

Note: Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

Broker Name: Verida, Inc.
Report Name: Member Call Center Performance
Report Code: MO-MCC1
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

Experience Period>> 2/1/2023 - 2/28/2023

Item No.	Data Description	Data Entry
10	Number of Calls Received	46,457
11	Number of Calls Answered	45,739
12	Average Handle Time	04:38
13	Percent of Calls Abandoned	✓ 1.55%
14	After Hours On-Time Call Back %	✓ 100.0%
15	Calls Resolved in First Call	✓ 92.0%
16	Percentage of calls answered w/in 45 sec.	✓ 92.1%
17	Percentage of calls answered w/in 60 sec.	94.2%

Broker Name: Verida, Inc.
Report Name: Missed Trips
Report Code: MO-MT
Code Citation: IC 12-15-30.5-4 (a)(1)(B)i-iii

Experience Period>> 2/1/2023 - 2/28/2023

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Holiday Closure</i>	0	0	0	0.0%
<i>Inclement Wthr/Mbr</i>	10	13	23	0.0%
<i>Inclement Wthr/Provider</i>	2	2	4	0.0%
<i>Member Cancelled</i>	2,754	2,847	5,601	6.8%
<i>Member Deceased</i>	158	159	317	0.4%
<i>Member Hospitalized</i>	278	292	570	0.7%
<i>Member No-show</i>	480	521	1,001	1.2%
<i>Member Too Sick</i>	249	257	506	0.6%
<i>No Provider Assigned</i>	1,187	1,147	2,334	2.8%
<i>Provider No-Show</i>	139	151	290	0.4%
<i>Provider Too Late</i>	24	27	51	0.1%
Grand Total	5,281	5,416	10,697	13.0%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Verida, Inc.
Report Name: Missed Trips by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5-4 (a)(1)(B)

Experience Period>> **2/1/2023 - 2/28/2023**

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Own Home</i>	4,203	4,324	8,527	10.4%
<i>Nursing Facility/ Assisted Living</i>	1,031	1,046	2,077	2.5%
<i>Hospital/Rehab</i>	25	25	50	0.1%
<i>Other Res. Facility</i>	1	1	2	0.0%
<i>Other (List below)</i>				0.0%
<i>Shelter</i>	7	5	12	
<i>Hotel</i>	14	15	29	0.0%
Grand Total	5,281	5,416	10,697	13.0%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Verida, Inc.
Report Name: Send Backs Summary
Report Code: MO-SBS
Code Citation: IC 12-15-30.5-4 (a)(1)(B)v

Experience Period>> 2/1/2023 - 2/28/2023

Total Assigned Trips	Total # of Sendbacks by Providers	Total % Assigned Trips Sent Back	Late Sendbacks (<=48 hours)				Timely Sendbacks (>48 hours)			
			# Late Sendbacks	% Late Sendbacks	# Late Sendbacks Successfully Re-assigned	% Late Sendbacks Successfully Re-assigned	Number Timely Sendbacks	Percent Timely Sendbacks	# Timely Sendbacks Successfully Re-assigned	% Timely Sendbacks Successfully Re-assigned
43,926	5,577	12.70%	1,201	21.53%	790	65.78%	4,376	78.47%	3,566	81.49%

Note: Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Verida, Inc.
 Complaint Summary
 MO-CS
 IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>>

2/1/2023 - 2/28/2023

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	18
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	18
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.00%
<i>Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	18
<i>Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.00%

Note: Data includes complaints or concerns directed to FSSA and to Verida. A contact may include 1 or more issues.

Broker Name: Verida, Inc.
Report Name: Complaint Summary by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5 (4)(a)(1)(D)iii

Experience Period>> **2/1/2023 - 2/28/2023**

Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
<i>Own Home</i>	17	94.4%
<i>Nursing Facility/</i>	1	5.6%
<i>Ast. Liv</i>		0.0%
<i>Hospital/Rehab</i>		0.0%
<i>Other Res. Facility</i>		0.0%
<i>Other (list below)</i>		0.0%
Grand Total	18	100%

Note: Data reflects the residence type for the complaints or concerns directed to FSSA and to Verida.

Broker Name: Verida, Inc.
Report Name: Complaints & Appeals
Report Code: MO-MCA1
Code Citation: IC 12-15-30.5 (4)(a)(3)(E)

Experience Period>>	2/1/2023 - 2/28/2023
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COMPLAINTS

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	18
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	18
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.0%
<i>Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of</i>	18
<i>Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.0%

APPEALS

Item No.	Details	Data Entry
7	<i>Number of Appeals Received this Reporting Period</i>	0
8	<i>Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period</i>	0
9	<i>Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period</i>	NA
10	<i>Number of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
11	<i>Number of Appeals Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
12	<i>Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	NA

Note: Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Broker Name: Verida, Inc.

Report Name: Program Integrity Audits & Investigations

Report Code: MO-PIIS

Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>> 2/1/2023 - 2/28/2023

<i>Date Initiated</i>	<i>Provider Name</i>	<i>Driver(s), if Appropriate</i>	<i>Summary of Reason for Audit/Investigation</i>	<i>Actions Taken</i>	<i>Date Completed</i>	<i>Non-Contracted</i>	<i>Projected Activity for Next Month</i>
NONE							

Report Name: Number of NEMT Vehicles by County
 Report Code: MO-VC
 Submission Date: 3/31/2023
 Code Citation: IC 12-15-30.5-4 (a)(1)(A)

Experience Period >>		2/1/2023 - 2/28/2023						
County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher Van	Wheelchair Lift Van	Total
Adams	2	4			1			7
Allen	21	81			8	1		111
Bartholomew	17	10			5			32
Benton		3						3
Blackford	1	11			3			15
Boone	8	26			1			35
Brown		3			1			4
Carroll	4	2			1			7
Cass	4	19			1			24
Clark	7	31			1			39
Clay	2	2						4
Clinton	9	16			2			27
Crawford		2						2
Daviess	1	10						11
Dearborn	4	17			2			23
Decatur	6	7			1			14
DeKalb	1	29			1			31
Delaware	15	30			5			50
Dubois	4	27			1			32
Elkhart	12	25			3			40
Fayette	3	22			4			29
Floyd	5	30			1			36
Fountain	4	4						8
Franklin		15					2	17
Fulton		7						7

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Gibson	4	7			1			12
Grant	23	26			2			51
Greene	2	9			2			13
Hamilton	17	60			11			88
Hancock	2	24			5			31
Harrison	3	14						17
Hendricks	10	24			9			43
Henry	2	14			3			19
Howard	19	17			3			39
Huntington	3	20			1			24
Jackson	10	6			2			18
Jasper	2	9			1			12
Jay	3	8			3			14
Jefferson	3	10			2			15
Jennings	5	5			1			11
Johnson	28	32			8			68
Knox	4	26						30
Kosciusko	1	10			2			13
LaGrange	1	13						14
Lake	37	30			4	2		73
LaPorte	15	19			2			36
Lawrence	1	11			2			14
Madison	10	28			5			43
Marion	68	124			13			205
Marshall	3	20			2			25
Martin	1	3						4
Miami	6	11			2			19
Monroe	3	25			1			29
Montgomery	3	9						12
Morgan	2	2			4			8
Newton		7						7

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Noble	3	28			1			32
Ohio	2	2			1			5
Orange	1	17			1			19
Owen		9			1			10
Parke	1							1
Perry	4	9			2			15
Pike	1	7						8
Porter	23	26			1			50
Posey	3	7						10
Pulaski		1						1
Putnam		6			2			8
Randolph	4	14			2			20
Ripley	6	23			2		2	33
Rush		7						7
Scott	3	14			1			18
Shelby	4	8			4			16
Spencer	4	11						15
St.Joseph	18	29			5			52
Starke	8	8			1			17
Steuben	1	10			1			12
Sullivan	2	4			1			7
Switzerland	1	7			1			9
Tippecanoe	28	31			6			65
Tipton		2						2
Union		11			2			13
Vanderburgh	19	35			2			56
Vermillion	3	4			1			8
Vigo	9	16			2			27
Wabash	4	5			2			11
Warren	3	3			1			7
Warrick	8	23			1			32

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Washington		6			1			7
Wayne	9	37			6			52
Wells	1	19						20
White	5	9			1			15
Whitley	2	8						10

Broker Name: Verida, Inc.

Experience Period >>

2/1/2023 - 2/28/2023

Report Name: Claims Processing Summary

Report Code: MO-S1

Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

Item #	253909	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 1,841,736.41	
Clean Claims Received			
2	Electronic	16,452	
3	Paper	28,167	
	Total (calculated)	44,619	0
Clean Claims Adjudicated			
4	Paid On Time	43,180	
5	Paid Late	0	
6	Denied	1,439	
	Denial Rate (calculated)	3.33%	#DIV/0!
Claims Paid With Interest			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
Claims Lag			
9	Average number of days between the last date of service on claim and MCE's receipt of claim from provider.	14	
10	Average number of days between the receipt date on claim and the adjudication date.	15	
11	Average number of days from the adjudication date to payment (remittance advice) date.	15	
12	Clean Claims Adjudicated and Submitted as Encounters to GWT	44,616	
13	Clean Claims Accepted by GWT	44,616	
14	Clean Claims Rejected by GWT	0	
	Acceptance Rate (calculated)	100.0%	#DIV/0!

Top Denial Reasons Count

Item No.	Reason	# in Reporting Period
25	Invalid vehicle for the mobility type	263
26	Missing or Invalid Time	242
27	Unauthorized Driver	142
28	Incorrect Mobility Type	124
29	Time Variance	105
30	Service not provided to member	104
31	Missing Driver Signature	80
32	Untimely Filing	71
33	Unauthorized Vehicle	55
34	Other	253
35	Total	1,439

Report Name: Number of NEMT Vehicles by County Ratio

Report Code: MO-VBCR

Submission Date: 3/31/2023

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period>> 2/1/2023 - 2/28/2023

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Adams	2	4			1			7	1017	145.29	508.50	254.25	#DIV/0!	#DIV/0!	1017.00	#DIV/0!	#DIV/0!
Allen	21	81			8	1		111	15902	143.26	757.24	196.32	#DIV/0!	#DIV/0!	1987.75	15902.00	#DIV/0!
Bartholomew	17	10			5			32	2992	93.50	176.00	299.20	#DIV/0!	#DIV/0!	598.40	#DIV/0!	#DIV/0!
Benton		3						3	355	118.33	#DIV/0!	118.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	1	11			3			15	575	38.33	575.00	52.27	#DIV/0!	#DIV/0!	191.67	#DIV/0!	#DIV/0!
Boone	8	26			1			35	1635	46.71	204.38	62.88	#DIV/0!	#DIV/0!	1635.00	#DIV/0!	#DIV/0!
Brown		3			1			4	575	143.75	#DIV/0!	191.67	#DIV/0!	#DIV/0!	575.00	#DIV/0!	#DIV/0!
Carroll	4	2			1			7	625	89.29	156.25	312.50	#DIV/0!	#DIV/0!	625.00	#DIV/0!	#DIV/0!
Cass	4	19			1			24	1804	75.17	451.00	94.95	#DIV/0!	#DIV/0!	1804.00	#DIV/0!	#DIV/0!
Clark	7	31			1			39	5060	129.74	722.86	163.23	#DIV/0!	#DIV/0!	5060.00	#DIV/0!	#DIV/0!
Clay	2	2						4	1109	277.25	554.50	554.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Clinton	9	16			2			27	1233	45.67	137.00	77.06	#DIV/0!	#DIV/0!	616.50	#DIV/0!	#DIV/0!
Crawford		2						2	555	277.50	#DIV/0!	277.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	1	10						11	1248	113.45	1248.00	124.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Dearborn	4	17			2			23	1582	68.78	395.50	93.06	#DIV/0!	#DIV/0!	791.00	#DIV/0!	#DIV/0!
Decatur	6	7			1			14	1099	78.50	183.17	157.00	#DIV/0!	#DIV/0!	1099.00	#DIV/0!	#DIV/0!
DeKalb	1	29			1			31	1410	45.48	1410.00	48.62	#DIV/0!	#DIV/0!	1410.00	#DIV/0!	#DIV/0!
Delaware	15	30			5			50	5427	108.54	361.80	180.90	#DIV/0!	#DIV/0!	1085.40	#DIV/0!	#DIV/0!
Dubois	4	27			1			32	1450	45.31	362.50	53.70	#DIV/0!	#DIV/0!	1450.00	#DIV/0!	#DIV/0!
Elkhart	12	25			3			40	6195	154.88	516.25	247.80	#DIV/0!	#DIV/0!	2065.00	#DIV/0!	#DIV/0!
Fayette	3	22			4			29	1707	58.86	569.00	77.59	#DIV/0!	#DIV/0!	426.75	#DIV/0!	#DIV/0!
Floyd	5	30			1			36	3220	89.44	644.00	107.33	#DIV/0!	#DIV/0!	3220.00	#DIV/0!	#DIV/0!
Fountain	4	4						8	630	78.75	157.50	157.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin		15					2	17	876	51.53	#DIV/0!	58.40	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	438.00
Fulton		7						7	763	109.00	#DIV/0!	109.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	4	7			1			12	1295	107.92	323.75	185.00	#DIV/0!	#DIV/0!	1295.00	#DIV/0!	#DIV/0!
Grant	23	26			2			51	3568	69.96	155.13	137.23	#DIV/0!	#DIV/0!	1784.00	#DIV/0!	#DIV/0!
Greene	2	9			2			13	1326	102.00	663.00	147.33	#DIV/0!	#DIV/0!	663.00	#DIV/0!	#DIV/0!
Hamilton	17	60			11			88	6524	74.14	383.76	108.73	#DIV/0!	#DIV/0!	593.09	#DIV/0!	#DIV/0!
Hancock	2	24			5			31	2315	74.68	1157.50	96.46	#DIV/0!	#DIV/0!	463.00	#DIV/0!	#DIV/0!
Harrison	3	14						17	1392	81.88	464.00	99.43	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Hendricks	10	24			9			43	4107	95.51	410.70	171.13	#DIV/0!	#DIV/0!	456.33	#DIV/0!	#DIV/0!
Henry	2	14			3			19	2367	124.58	1183.50	169.07	#DIV/0!	#DIV/0!	789.00	#DIV/0!	#DIV/0!
Howard	19	17			3			39	3700	94.87	194.74	217.65	#DIV/0!	#DIV/0!	1233.33	#DIV/0!	#DIV/0!
Huntington	3	20			1			24	1449	60.38	483.00	72.45	#DIV/0!	#DIV/0!	1449.00	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Jackson	10	6			2			18	1946	108.11	194.60	324.33	#DIV/0!	#DIV/0!	973.00	#DIV/0!	#DIV/0!
Jasper	2	9			1			12	1048	87.33	524.00	116.44	#DIV/0!	#DIV/0!	1048.00	#DIV/0!	#DIV/0!
Jay	3	8			3			14	877	62.64	292.33	109.63	#DIV/0!	#DIV/0!	292.33	#DIV/0!	#DIV/0!
Jefferson	3	10			2			15	1443	96.20	481.00	144.30	#DIV/0!	#DIV/0!	721.50	#DIV/0!	#DIV/0!
Jennings	5	5			1			11	1474	134.00	294.80	294.80	#DIV/0!	#DIV/0!	1474.00	#DIV/0!	#DIV/0!
Johnson	28	32			8			68	4911	72.22	175.39	153.47	#DIV/0!	#DIV/0!	613.88	#DIV/0!	#DIV/0!
Knox	4	26						30	1977	65.90	494.25	76.04	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Kosciusko	1	10			2			13	2242	172.46	2242.00	224.20	#DIV/0!	#DIV/0!	1121.00	#DIV/0!	#DIV/0!
LaGrange	1	13						14	744	53.14	744.00	57.23	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Lake	37	30			4	2		73	18917	259.14	511.27	630.57	#DIV/0!	#DIV/0!	4729.25	9458.50	#DIV/0!
LaPorte	15	19			2			36	4096	113.78	273.07	215.58	#DIV/0!	#DIV/0!	2048.00	#DIV/0!	#DIV/0!
Lawrence	1	11			2			14	2134	152.43	2134.00	194.00	#DIV/0!	#DIV/0!	1067.00	#DIV/0!	#DIV/0!
Madison	10	28			5			43	6380	148.37	638.00	227.86	#DIV/0!	#DIV/0!	1276.00	#DIV/0!	#DIV/0!
Marion	68	124			13			205	47531	231.86	698.99	383.31	#DIV/0!	#DIV/0!	3656.23	#DIV/0!	#DIV/0!
Marshall	3	20			2			25	1481	59.24	493.67	74.05	#DIV/0!	#DIV/0!	740.50	#DIV/0!	#DIV/0!
Martin	1	3						4	740	185.00	740.00	246.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	6	11			2			19	1287	67.74	214.50	117.00	#DIV/0!	#DIV/0!	643.50	#DIV/0!	#DIV/0!
Monroe	3	25			1			29	4078	140.62	1359.33	163.12	#DIV/0!	#DIV/0!	4078.00	#DIV/0!	#DIV/0!
Montgomery	3	9						12	1428	119.00	476.00	158.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Morgan	2	2			4			8	2532	316.50	1266.00	1266.00	#DIV/0!	#DIV/0!	633.00	#DIV/0!	#DIV/0!
Newton		7						7	430	61.43	#DIV/0!	61.43	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	3	28			1			32	1625	50.78	541.67	58.04	#DIV/0!	#DIV/0!	1625.00	#DIV/0!	#DIV/0!
Ohio	2	2			1			5	209	41.80	104.50	104.50	#DIV/0!	#DIV/0!	209.00	#DIV/0!	#DIV/0!
Orange	1	17			1			19	1119	58.89	1119.00	65.82	#DIV/0!	#DIV/0!	1119.00	#DIV/0!	#DIV/0!
Owen		9			1			10	961	96.10	#DIV/0!	106.78	#DIV/0!	#DIV/0!	961.00	#DIV/0!	#DIV/0!
Parke	1							1	733	733.00	733.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	4	9			2			15	774	51.60	193.50	86.00	#DIV/0!	#DIV/0!	387.00	#DIV/0!	#DIV/0!
Pike	1	7						8	831	103.88	831.00	118.71	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Porter	23	26			1			50	4587	91.74	199.43	176.42	#DIV/0!	#DIV/0!	4587.00	#DIV/0!	#DIV/0!
Posey	3	7						10	764	76.40	254.67	109.14	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Pulaski		1						1	517	517.00	#DIV/0!	517.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Putnam		6			2			8	1299	162.38	#DIV/0!	216.50	#DIV/0!	#DIV/0!	649.50	#DIV/0!	#DIV/0!
Randolph	4	14			2			20	1090	54.50	272.50	77.86	#DIV/0!	#DIV/0!	545.00	#DIV/0!	#DIV/0!
Ripley	6	23			2	2		33	996	30.18	166.00	43.30	#DIV/0!	#DIV/0!	498.00	#DIV/0!	498.00
Rush		7						7	705	100.71	#DIV/0!	100.71	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Scott	3	14			1			18	1526	84.78	508.67	109.00	#DIV/0!	#DIV/0!	1526.00	#DIV/0!	#DIV/0!
Shelby	4	8			4			16	1906	119.13	476.50	238.25	#DIV/0!	#DIV/0!	476.50	#DIV/0!	#DIV/0!
Spencer	4	11						15	759	50.60	189.75	69.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
St.Joseph	18	29			5			52	10228	196.69	568.22	352.69	#DIV/0!	#DIV/0!	2045.60	#DIV/0!	#DIV/0!
Starke	8	8			1			17	994	58.47	124.25	124.25	#DIV/0!	#DIV/0!	994.00	#DIV/0!	#DIV/0!
Steuben	1	10			1			12	1091	90.92	1091.00	109.10	#DIV/0!	#DIV/0!	1091.00	#DIV/0!	#DIV/0!
Sullivan	2	4			1			7	788	112.57	394.00	197.00	#DIV/0!	#DIV/0!	788.00	#DIV/0!	#DIV/0!
Switzerland	1	7			1			9	401	44.56	401.00	57.29	#DIV/0!	#DIV/0!	401.00	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Tippecanoe	28	31			6			65	5386	82.86	192.36	173.74	#DIV/0!	#DIV/0!	897.67	#DIV/0!	#DIV/0!
Tipton		2						2	412	206.00	#DIV/0!	206.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union		11			2			13	271	20.85	#DIV/0!	24.64	#DIV/0!	#DIV/0!	135.50	#DIV/0!	#DIV/0!
Vanderburgh	19	35			2			56	8708	155.50	458.32	248.80	#DIV/0!	#DIV/0!	4354.00	#DIV/0!	#DIV/0!
Vermillion	3	4			1			8	668	83.50	222.67	167.00	#DIV/0!	#DIV/0!	668.00	#DIV/0!	#DIV/0!
Vigo	9	16			2			27	5233	193.81	581.44	327.06	#DIV/0!	#DIV/0!	2616.50	#DIV/0!	#DIV/0!
Wabash	4	5			2			11	1366	124.18	341.50	273.20	#DIV/0!	#DIV/0!	683.00	#DIV/0!	#DIV/0!
Warren	3	3			1			7	233	33.29	77.67	77.67	#DIV/0!	#DIV/0!	233.00	#DIV/0!	#DIV/0!
Warrick	8	23			1			32	2025	63.28	253.13	88.04	#DIV/0!	#DIV/0!	2025.00	#DIV/0!	#DIV/0!
Washington		6			1			7	1235	176.43	#DIV/0!	205.83	#DIV/0!	#DIV/0!	1235.00	#DIV/0!	#DIV/0!
Wayne	9	37			6			52	3867	74.37	429.67	104.51	#DIV/0!	#DIV/0!	644.50	#DIV/0!	#DIV/0!
Wells	1	19						20	1062	53.10	1062.00	55.89	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
White	5	9			1			15	796	53.07	159.20	88.44	#DIV/0!	#DIV/0!	796.00	#DIV/0!	#DIV/0!
Whitley	2	8						10	887	88.70	443.50	110.88	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
All Counties & All Vehicles	601	1512	0	0	185	3	4	2305	260835	113.16	434.00	172.51	#DIV/0!	#DIV/0!	1409.92	86945.00	65208.75