Report Name: Number of Medicaid Members Eligible for NEMT

Report Code: MO-MME

Code Citation: IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members	
February 2022		249,978

**Note:** Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

Report Name: Requests Received & Scheduled

Report Code: MO-RRS

Code Citation: IC 12-15-30.5-4 (a)(3)(A)

Experience Period	02/01/2022-02/28/2022
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<b>Trip Status Count</b>	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	70,408	70,011	99%	50,822	72%

**Note:** Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

**Report Name:** Member Call Center Performance

Report Code: MO-MCC1

Code Citation: IC 12-15-30.5-4 (a)(3)(B)

# Experience Period>> 02/01/2022-02/28/2022

Item No.	Data Description	Data Entry
10	Number of Calls Received	40,935
11	Number of Calls Answered	40,263
12	Average Handle Time	04:41
13	Percent of Calls Abandoned	1.64%
14	After Hours On-Time Call Back %	100.0%
15	Calls Resolved in First Call	89.6%
16	Percentage of calls answered w/in 45 sec.	94.4%
17	Percentage of calls answered w/in 60 sec.	95.7%

Broker Name: Southeastrans
Report Name: Missed Trips
Report Code: MO-MT

Code Citation: IC 12-15-30.5-4 (a)(1)(B)i-iii

# Experience Period>> 02/01/2022-02/28/2022

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
Holiday Closure	0	0	0	0%
Inclement Wthr/Mbr	703	716	1,419	2%
Inclement Wthr/Provider	317	313	630	1%
Member Cancelled	2,377	2,412	4,789	7%
Member Deceased	80	76	156	0%
Member Hospitalized	156	173	329	0%
Member No-show	421	593	1,014	1%
Member Too Sick	233	241	474	1%
No Provider Assigned	1,396	1,382	2,778	4%
Provider No-Show	94	119	213	0%
Provider Too Late	30	30	60	0%
Grand Total	5,807	6,055	11,862	17%

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

Report Name: Missed Trips by Residence

Report Code: MO-CSR

Code Citation: IC 12-15-30.5-4 (a)(1)(B)

# Experience Period>> 02/01/2022-02/28/2022

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
Own Home	4,464	4,669	9,133	13%
Nursing Facility/				
Ast. Liv	1,302	1,339	2,641	4%
Hospital/Rehab	18	19	37	0%
Other Res. Facility	0	0	0	0%
Other (list below)				0%
Hotel	23	28	51	0%
Grand Total	5,807	6,055	11,862	17%

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

Report Name: Send Backs Summary

Report Code: MO-SBS

Code Citation: IC 12-15-30.5-4 (a)(1)(B)v

Experience Period>> 02/01/2022-02/28/2022

	Late Sendbacks (<=48 hours)  Timely Sendbacks (>48 hours)					Late Sendbacks (<=48 hours)					
Total Assigne Trips	ed	Total # of Send Backs by Providers	Total % assigned trips Sent back	# Late Sendbacks	% Late Sendbacks	# late sendbacks successfully re- assigned	% late sendbacks successfully re- assigned	Number timely sendbacks	Percent timely sendbacks	# timely sendbacks successfully re- assigned	% timely sendbacks successfully reassigned
	39,122	7,583	19.38%	2,015	26.57%	1,033	51.27%	5,568	73.43%	4,383	78.72%

**Note:** Data reflects the number of trips durng the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Southeastrans
Complaint Summary
MO-CS
IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>>>>>>	> 02/01/2022-02/28/2022
Description	Data Entry
Number of Complaints Received this Reporting Period	69
Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period	69
Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period	100.00%
Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt	65
Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt	4
Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt	94.20%

**Note:** Data includes complaints or concerns directed to FSSA and to Southeastrans. A contact may include 1 or more issues.

Report Name: Complaint Summary by Residence

Report Code: MO-CSR

Code Citation: IC 12-15-30.5 (4)(a)(1)(D)iii

Experience Period>>> <mark>02/01/2022-02/28/2022</mark>

Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
Own Home	57	82.6%
Nursing Facility/	12	17.4%
Ast. Liv		0.0%
Hospital/Rehab		0.0%
Other Res. Facility		0.0%
Other (list below)		0.0%
Grand Total	69	

**Note:** Data reflects the residence type for the complaints or concerns directed to FSSA and to Southeastrans.

Report Name: Complaints & Appeals

Report Code: MO-MCA1

Code Citation: IC 12-15-30.5 (4)(a)(3)(E)

### Experience Period>>> 02/01/2022-02/28/2022

#### **COMPLAINTS**

Description	Data Entry
Number of Complaints Received this Reporting Period	69
Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period	69
Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period	100.00%
Number of Complaints Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt	65
Number of Complaints Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt	4
Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt	94.20%

### **APPEALS**

Item No.	Details	Data Entry
7	Number of Appeals Received this Reporting Period	0
8	Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period	0
9	Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period	NA
10	Number of Appeals Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt	0
11	Number of Appeals Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt	0
12	Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt	NA

**Note:** Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Report Name: Claims Processing Summary

Report Code: MO-S1

Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

	Experience Period>>> <mark>02/01/2022-02/28/2022</mark>					
	Magazina	CMS	S1500			
Item#	Measure	In-Network	Out-Of-Network			
1	Total Submitted Dollars (not paid amount)	\$ 1,415,193.91				
	Clean Claims Ro	eceived				
2	Electronic	18,260				
3	Paper	22,061				
	Total (calculated)	40,321	0			
	Clean Claims Adj	udicated				
4	Paid On Time	38,505				
5	Paid Late	0				
6	Denied	1,816				
	Denial Rate (calculated)	4.72%	#DIV/0!			
	Claims Paid With Interest					
7	Total Number of Claims Paid With Interest	0				
8	Total Dollar Amount of Interest Paid	\$0.00				
	Claims Lag					
	Average number of days between the last date					
	of service on claim and MCE's receipt of claim	19				
9	from provider.					
10	Average number of days between the receipt	15				
10	date on claim and the adjudication date.					
	Average number of days from the adjudication	15				
11	date to payment (remittance advice) date.	15				
11	Clean Claims Adjudicated and Submitted as					
12	Encounters to DXC	38,668				
13	Clean Claims Accepted by DXC	38,668				
14	Clean Claims Rejected by DXC	0				
15	Acceptance Rate (calculated)	100.00%	#DIV/0!			

**Top Denial Reasons Count** 

	Top Benium recusons count	
Item No.	Reason	# in Reporting Period
25	Unauthorized No Show	549
26	Unauthorized Vehicle	286
27	Time Variance	272
28	Service not provided to member	179
29	Missing Signatures	112
30	Unauthorized Driver	111
31	Untimely Filing	81
32	Incorrect Mobility Type	71
33	Missing or Invalid Time	53
34	Other	102
35	Total	1,816

Report Name: Program Integrity Audits & Investigations

Report Code: MO-PIIS

Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

# Experience Period>>> 02/01/2022-02/28/2022

Date Initiated	Summary of Reason for Audit/Investigation	Actions Taken	Date Completed	Recoupment/Repayment Schedule	Projected Activity for Next Month
2/9/2022	Provider 1	Billing for services not rendered	The Fraud, Waste, and Abuse Department (FWA) was contacted by Southeastrans QA Manager after a compliance officer performed a spot check and noticed a member on provider 1 manifest being transported to a dialysis facility by her granddaughter. Southeastrans (SETI) Program Integrity Department submitted an attendance verification form, and it was revealed provider 1 submitted claims for reimbursement for services not rendered. During the review, The Program Integrity Department will submit attendance verifications forms for members transported by the provider, audit submitted Trip Reimbursement Forms (TRF's) and review the mileage and time to determine if the provider is using an unauthorized driver/vehicle to transport members.	An SIU was emailed to Indiana Program Integrity Department informing that Southeatrans Program Integrity Department will be performing a preliminary investigation on the provider.	

1/7/2022	Provider 2	Provider using an unauthorized driver and billing for services not rendered.	The Fraud, Waste, and Abuse Department (FWA) was contacted by Southeastrans QA Manager after a compliance officer performed a spot check and noticed an unauthorized driver. During the review, it was discovered that the provider submitted the claim as an authorized driver and the actual pickup and drop-off time indicated on the claim was logged much later than the pickup time. During the review, The Program Integrity Department will submit attendance verifications forms for members transported by the provider, audit submitted Trip Reimbursement Forms (TRF's), and review the mileage and time to determine if the provider is using an unauthorized driver/vehicle to transport members.	An SIU was emailed to Indiana Program Integrity Department informing that Southeatrans Program Integrity Department will be performing a preliminary investigation on the provider.	

Report Name: Number of NEMT Vehicles by County

Report Code: MO-VC

Submission Date: 3/31/2022

Code Citation: IC 12-15-30.5-4 (a)(1)(A)

	Experience Period >>	02/01/2022 - 02	2/28/2022					
County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/S tretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Adams	4	1						5
Allen	19	73			1	4		97
Bartholomew	19	11			1	1		32
Benton		4						4
Blackford	3	7			1			11
Boone	9	24			1	1		35
Brown		3						3
Carroll	7	3					1	11
Cass	8	22				2		32
Clark	17	25			1	1		44
Clay	6	5				1		12
Clinton	7	14					1	22
Crawford	3	1						4
Daviess	4	10			1			15
Dearborn	8	14			1			23
Decatur	8	3		1				12
DeKalb	2	27						29
Delaware	14	29	1			2		46
Dubois	6	21			1			28
Elkhart	12	18			1	1	3	35
Fayette	2	14				1		17
Floyd	9	22			1	1		33
Fountain	5	3						8
Franklin	5	10				1	3	19
Fulton	2	7						9

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/S tretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Gibson	5	6			1			12
Grant	22	14			1	2		39
Greene	4	6			1	1		12
Hamilton	31	51	1		1	7	1	92
Hancock	7	18			1	1	4	31
Harrison	7	9						16
Hendricks	12	29			1	4		46
Henry	3	5			1	1		10
Howard	15	6				2		23
Huntington	2	19			1	1		23
Jackson	15	4			1	1		21
Jasper	5	3						8
Jay	7	7						14
Jefferson	2	6			1			9
Jennings	8	5			1	1		15
Johnson	35	29			1	5		70
Knox	7	21						28
Kosciusko	1	14			1			16
LaGrange	2	8				1	2	13
Lake	31	32			1	2	2	68
LaPorte	13	17				2	2	34
Lawrence	7	3			1			11
Madison	10	17			1	2		30
Marion	75	109	1		1	11	3	200
Marshall	2	14			1	1	1	19
Martin	4	7						11
Miami	9	12				2		23
Monroe	7	22			1			30
Montgomery	5	6			1	1	2	15
Morgan	3	9				2		14
Newton	1	7						8

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/S tretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Noble	4	22			1	2		29
Ohio	1							1
Orange	6	10			1			17
Owen	8	4						12
Perry	2	9			1			12
Pike	3	5						8
Porter	28	20			1	1	2	52
Posey	2	10					2	14
Pulaski		2						2
Putnam	2	5				1		8
Randolph	7	8						15
Ripley	9	18				1	3	31
Rush		8				1		9
Scott	6	11						17
Shelby	5	14				1		20
Spencer	2	7						9
St.Joseph	18	27		1	1	1	4	52
Starke	7	3			1		2	13
Steuben		9						9
Sullivan	7	8						15
Switzerland		3			1			4
Tippecanoe	34	35	1		1	5	1	77
Tipton		2						2
Union		7				1		8
Vanderburgh	13	27			1	1	2	44
Vermillion	6	3			1			10
Vigo	18	14			1	1		34
Wabash	8	6				1		15
Warren	6	3						9
Warrick	7	21			1	2	1	32
Washington	1	1			1			3

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/S tretcher		Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Wayne	12	21		1		4		38
Wells	5	17						22
White	6	11			1			18
Whitley	3	8						11

Report Name: Number of NEMT Vehicles by County Ratio

Report Code: MO-VBCR Submission Date: 4/24/2022

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

**Experience Period >>** 

02/01/2022 - 02/28/2022

County	Ambulatory	Ambulatory/ Wheelchair		Basic Life Support	Non- Contracted		Wheelchair Lift Van	Total vehicles				Ambulatory/W	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted		Wheelchair Lift Van
Adams	4	1						5	956	191.20	239.00	956.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Allen	19	73			1	4		97	14945	154.07	786.58	204.73	#DIV/0!	#DIV/0!	14945.00	3736.25	#DIV/0!
Bartholomew	19	11			1	1		32	2828	88.38	148.84	257.09	#DIV/0!	#DIV/0!	2828.00	2828.00	#DIV/0!
Benton		4						4	321	80.25	#DIV/0!	80.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	3	7			1			11	537	48.82	179.00	76.71	#DIV/0!	#DIV/0!	537.00	#DIV/0!	#DIV/0!
Boone	9	24			1	1		35	1545	44.14	171.67	64.38	#DIV/0!	#DIV/0!	1545.00	1545.00	#DIV/0!
Brown		3						3	550	183.33	#DIV/0!	183.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Carroll	7	3					1	11	587	53.36	83.86	195.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	587.00
Cass	8	22				2		32	1520	47.50	190.00	69.09	#DIV/0!	#DIV/0!	#DIV/0!	760.00	#DIV/0!
Clark	17	25			1	1		44	4737	107.66	278.65	189.48	#DIV/0!	#DIV/0!	4737.00	4737.00	#DIV/0!
Clay	6	5				1		12	1066	88.83	177.67	213.20	#DIV/0!	#DIV/0!	#DIV/0!	1066.00	#DIV/0!
Clinton	7	14					1	22	1160	52.73	165.71	82.86	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	1160.00
Crawford	3	1						4	519	129.75	173.00	519.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	4	10			1			15	1122	74.80	280.50	112.20	#DIV/0!	#DIV/0!	1122.00	#DIV/0!	#DIV/0!
Dearborn	8	14			1			23	1542	67.04	192.75	110.14	#DIV/0!	#DIV/0!	1542.00	#DIV/0!	#DIV/0!
Decatur	8	3		1				12	1057	88.08	132.13	352.33	#DIV/0!	1057.00	#DIV/0!	#DIV/0!	#DIV/0!
DeKalb	2	27						29	1344	46.34	672.00	49.78	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Delaware	14	29	1			2		46	5255	114.24	375.36	181.21	5255.00	#DIV/0!	#DIV/0!	2627.50	#DIV/0!
Dubois	6	21			1			28	1305	46.61	217.50	62.14	#DIV/0!	#DIV/0!	1305.00	#DIV/0!	#DIV/0!
Elkhart	12	18			1	1	3	35	5985	171.00	498.75	332.50	#DIV/0!	#DIV/0!	5985.00	5985.00	1995.00
Fayette	2	14				1		17	1635	96.18	817.50	116.79	#DIV/0!	#DIV/0!	#DIV/0!	1635.00	#DIV/0!
Floyd	9	22			1	1		33	3067	92.94	340.78	139.41	#DIV/0!	#DIV/0!	3067.00	3067.00	#DIV/0!
Fountain	5	3						8	624	78.00	124.80	208.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin	5	10				1	3	19	815	42.89	163.00	81.50	#DIV/0!	#DIV/0!	#DIV/0!	815.00	271.67
Fulton	2	7						9	736	81.78	368.00	105.14	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	5	6			1			12	1272	106.00	254.40	212.00	#DIV/0!	#DIV/0!	1272.00	#DIV/0!	#DIV/0!
Grant	22	14			1	2		39	3422	87.74	155.55	244.43	#DIV/0!	#DIV/0!	3422.00	1711.00	#DIV/0!
Greene	4	6			1	1		12	1318	109.83	329.50	219.67	#DIV/0!	#DIV/0!	1318.00	1318.00	#DIV/0!
Hamilton	31	51	1		1	7	1	92	6168	67.04	198.97	120.94	6168.00	#DIV/0!	6168.00	881.14	6168.00
Hancock	7	18			1	1	4	31	2101	67.77	300.14	116.72	#DIV/0!	#DIV/0!	2101.00	2101.00	525.25
Harrison	7	9						16	1358	84.88	194.00	150.89	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Hendricks	12	29			1	4		46	3955	85.98	329.58	136.38	#DIV/0!	#DIV/0!	3955.00	988.75	#DIV/0!
Henry	3	5			1	1		10	2308	230.80	769.33	461.60	#DIV/0!	#DIV/0!	2308.00	2308.00	#DIV/0!

Howard	15	6			2	23	3539	153.87	235.93	589.83	#DIV/0!	#DIV/0!	#DIV/0!	1769.50	#DIV/0!
Huntington	2	19		1	1	23	1378	59.91	689.00	72.53	#DIV/0!	#DIV/0!	1378.00	1378.00	#DIV/0!

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total vehicles			Ambulatory	Ambulatory/W heelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted		Wheelchair Lift Van
Jackson	15	4	ou outono.	Сарроп	1	1		21	1841	87.67	122.73	460.25	#DIV/0!	#DIV/0!	1841.00		
Jasper	5	3			'			8	1006	125.75	201.20	335.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Jay	7	7						14	843	60.21	120.43	120.43	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Jefferson	2	6			1			9	1386	154.00	693.00	231.00	#DIV/0!	#DIV/0!	1386.00	#DIV/0!	#DIV/0!
Jennings	8	5			1	1		15	1479	98.60	184.88	295.80	#DIV/0!	#DIV/0!	1479.00		+
Johnson	35	29			1	5		70	4723	67.47	134.94	162.86	#DIV/0!	#DIV/0!	4723.00		_
Knox	7	21						28	1867	66.68	266.71	88.90	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Kosciusko	1	14			1			16	2053	128.31	2053.00	146.64	#DIV/0!	#DIV/0!	2053.00	#DIV/0!	#DIV/0!
LaGrange	2	8				1	2	13	734	56.46	367.00	91.75	#DIV/0!	#DIV/0!	#DIV/0!	734.00	367.00
Lake	31	32			1	2	2	68	18427	270.99	594.42	575.84	#DIV/0!	#DIV/0!	18427.00	9213.50	9213.50
LaPorte	13	17				2	2	34	3985	117.21	306.54	234.41	#DIV/0!	#DIV/0!	#DIV/0!	1992.50	1992.50
Lawrence	7	3			1			11	2080	189.09	297.14	693.33	#DIV/0!	#DIV/0!	2080.00	#DIV/0!	#DIV/0!
Madison	10	17			1	2		30	6169	205.63	616.90	362.88	#DIV/0!	#DIV/0!	6169.00	3084.50	#DIV/0!
Marion	75	109	1		1	11	3	200	45378	226.89	605.04	416.31	45378.00	#DIV/0!	45378.00	4125.27	15126.00
Marshall	2	14			1	1	1	19	1419	74.68	709.50	101.36	#DIV/0!	#DIV/0!	1419.00	1419.00	1419.00
Martin	4	7						11	610	55.45	152.50	87.14	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	9	12				2		23	1301	56.57	144.56	108.42	#DIV/0!	#DIV/0!	#DIV/0!	650.50	#DIV/0!
Monroe	7	22			1			30	3967	132.23	566.71	180.32	#DIV/0!	#DIV/0!	3967.00	#DIV/0!	#DIV/0!
Montgomery	5	6			1	1	2	15	1371	91.40	274.20	228.50	#DIV/0!	#DIV/0!	1371.00	1371.00	685.50
Morgan	3	9				2		14	2455	175.36	818.33	272.78	#DIV/0!	#DIV/0!	#DIV/0!	1227.50	#DIV/0!
Newton	1	7						8	411	51.38	411.00	58.71	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	4	22			1	2		29	1504	51.86	376.00	68.36	#DIV/0!	#DIV/0!	1504.00	752.00	#DIV/0!
Ohio	1							1	204	204.00	204.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	6	10			1			17	1064	62.59	177.33	106.40	#DIV/0!	#DIV/0!	1064.00	#DIV/0!	#DIV/0!
Owen	8	4						12	954	79.50	119.25	238.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Parke								0	706	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	2	9			1			12	726	60.50	363.00	80.67	#DIV/0!	#DIV/0!	726.00	#DIV/0!	#DIV/0!
Pike	3	5						8	759	94.88	253.00	151.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Porter	28	20			1	1	2	52	4407	84.75	157.39	220.35	#DIV/0!	#DIV/0!	4407.00	4407.00	2203.50
Posey	2	10					2	14	746	53.29	373.00	74.60	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	373.00
Pulaski		2						2	503	251.50	#DIV/0!	251.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Putnam	2	5				1		8	1189	148.63	594.50	237.80	#DIV/0!	#DIV/0!	#DIV/0!	1189.00	#DIV/0!
Randolph	7	8						15	1064	70.93	152.00	133.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Ripley	9	18				1	3	31	969	31.26	107.67	53.83	#DIV/0!	#DIV/0!	#DIV/0!	969.00	323.00
Rush		8				1		9	681	75.67	#DIV/0!	85.13	#DIV/0!	#DIV/0!	#DIV/0!	681.00	#DIV/0!
Scott	6	11						17	1512	88.94	252.00	137.45	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Shelby	5	14				1		20	1810	90.50	362.00	129.29	#DIV/0!	#DIV/0!	#DIV/0!	1810.00	#DIV/0!
Spencer	2	7						9	728	80.89	364.00	104.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
St.Joseph	18	27		1	1	1	4	52	9898	190.35	549.89	366.59	#DIV/0!	9898.00	9898.00	9898.00	2474.50
Starke	7	3			1		2	13	966	74.31	138.00	322.00	#DIV/0!	#DIV/0!	966.00	#DIV/0!	483.00
Steuben		9						9	993	110.33	#DIV/0!	110.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

Sullivan	7	8				15	738	49.20	105.43	92.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Switzerland		3		1		4	404	101.00	#DIV/0!	134.67	#DIV/0!	#DIV/0!	404.00	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory/	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support		Stretcher van		Total vehicles	capitated members		Ambulatory	Ambulatory/W heelchair		Basic Life Support		Stretcher van	Wheelchair Lift Van
Tippecanoe	34	35	1		1	5	1	77	5186	67.35	152.53	148.17	5186.00	#DIV/0!	5186.00	1037.20	5186.00
Tipton		2						2	397	198.50	#DIV/0!	198.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union		7				1		8	260	32.50	#DIV/0!	37.14	#DIV/0!	#DIV/0!	#DIV/0!	260.00	#DIV/0!
Vanderburgh	13	27			1	1	2	44	8315	188.98	639.62	307.96	#DIV/0!	#DIV/0!	8315.00	8315.00	4157.50
Vermillion	6	3			1			10	637	63.70	106.17	212.33	#DIV/0!	#DIV/0!	637.00	#DIV/0!	#DIV/0!
Vigo	18	14			1	1		34	5099	149.97	283.28	364.21	#DIV/0!	#DIV/0!	5099.00	5099.00	#DIV/0!
Wabash	8	6				1		15	1354	90.27	169.25	225.67	#DIV/0!	#DIV/0!	#DIV/0!	1354.00	#DIV/0!
Warren	6	3						9	232	25.78	38.67	77.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warrick	7	21			1	2	1	32	1984	62.00	283.43	94.48	#DIV/0!	#DIV/0!	1984.00	992.00	1984.00
Washington	1	1			1			3	1218	406.00	1218.00	1218.00	#DIV/0!	#DIV/0!	1218.00	#DIV/0!	#DIV/0!
Wayne	12	21		1		4		38	3854	101.42	321.17	183.52	#DIV/0!	3854.00	#DIV/0!	963.50	#DIV/0!
Wells	5	17						22	1000	45.45	200.00	58.82	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
White	6	11			1			18	814	45.22	135.67	74.00	#DIV/0!	#DIV/0!	814.00	#DIV/0!	#DIV/0!
Whitley	3	8						11	890	80.91	296.67	111.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
all counties & all vehicles	772	1265	4	. 3	44	89	42	2219	249847	112.59	323.64	197.51	62461.75	83282.33	5678.34	2807.27	5948.74