

Office of Medicaid Policy and Planning  
Non-Emergency Medical Transportation Reports

**Broker Name:** Southeastrans  
**Version:** 2020.01  
**Report Name:** Claims Processing Summary  
**Report Code:** MO-S1  
**Code Citation:** IC 12-15-30.5-4 (a)(3)(C)

**Experience Period >>** 02/01/2021 - 02/28/2021

	Measure	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 1,043,562.92	
<b>Clean Claims Received</b>			
2	Electronic	18,752	
3	Paper	21,570	
	<b>Total (calculated)</b>	40,322	0
<b>Clean Claims Adjudicated</b>			
4	Paid On Time	39,676	
5	Paid Late	0	
6	Denied	646	
	<b>Denial Rate (calculated)</b>	1.60%	#DIV/0!
<b>Claims Paid With Interest</b>			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
<b>Claims Lag</b>			
9	Average number of days between the last date of service on claim and MCE's receipt of claim from provider.	10	
10	Average number of days between the receipt date on claim and the adjudication date.	16	
11	Average number of days from the adjudication date to payment (remittance advice) date.	16	
12	Clean Claims Adjudicated and Submitted as Encounters to DXC		
13	Clean Claims Accepted by DXC		
14	Clean Claims Rejected by DXC		
15	<b>Acceptance Rate (calculated)</b>	#DIV/0!	#DIV/0!

Item No.	Top Denial Reason Count	# in Reporting Period
16	Maximum Benefit Paid by Other Payer (MBP)	6
17	Service Not Provided to Member (SNPM)	84
18	Unauthorized No-Show (UNS)	78
19	Unauthorized Driver (UAD)	42
20	Other	436
	<b>Total</b>	<b>646</b>