



FSSA'S BUILD LEARN GROW PROGRAM IMPACT REPORT

The **Build Learn Grow Program (BLG)** are the projects overseen by the Indiana Family and Social Services Administration (FSSA) and funded by federal relief dollars provided through the Coronavirus Response and Relief Supplemental Appropriations (CRRSA) Act and American Rescue Plan Act (ARPA).

“When funds were first received in 2020, FSSA immediately worked cross-divisionally to intentionally identify our Guiding Principles for how to approach program development. We then determined six Agency-Wide BLG Outcomes in line with FSSA’s Vision & Mission as our goals for this investment. It is equally important that we measure how our investments are improving Hoosier health and well-being.”

- FSSA Secretary Dan Rusyniak

Across the BLG, FSSA is intentionally investing in three key areas. This report shares the impact these investments are having as well as the baseline metrics we are focused on.

Services in the Home or Community

Early Childhood Programs

Mental Health Services

FSSA Agency-Wide BLG Outcome Targets

As our team prioritized investments, we established six outcome targets we want to achieve with the utilization of funds to best support Hoosier families and the communities they live in.

Access to Services

Grow provider capacity to increase available services while improving public awareness and equitable utilization of these services

Quality of Services

Improve quality of services

Family Caregiver Supports

Support unpaid and informal caregivers and their mental health



Hoosier Experience

Improve the experience and satisfaction of Hoosiers who receive support from FSSA programs

Workforce

Retain and grow the direct service workforce

Provider Experience

Offer clear guidance to support stabilization of provider operations and reduce provider administrative burden

BLG Guiding Principles

Our foundational considerations that influence our planning and implementation



Stabilize, Grow, & Improve Service Delivery



Build Bridges, Not Cliffs



Build Data Infrastructure



Promote Evidence-Based Practices



Ensure & Promote Equity



Prioritize Internal & External Transparency

Investments Made To Date

FSSA is leveraging BLG funds available through 2026 to achieve our Agency-Wide BLG Outcome Targets through responsible investments. We recognize the need for immediate financial relief balanced with deliberate sustainability planning.

\$964M
Invested
to Date

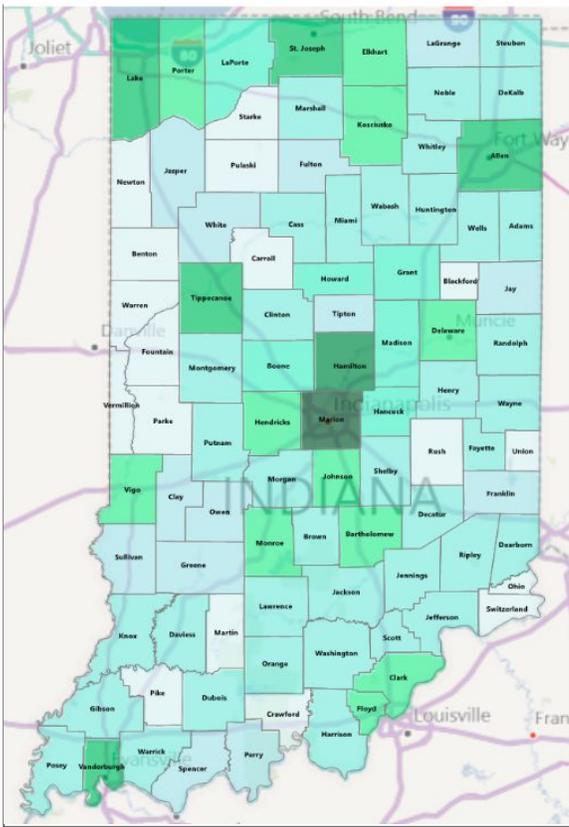
Breakdown of \$2,216M Total Budget

- \$1,150M** Committed to Early Childhood Programs
- \$748M** Committed to Services in the Home or Community
- \$318M** Committed to Mental Health Services

Spotlight on Stabilization Funds Issued Directly to Providers & the Workforce

All Counties Reached by Stabilization Funds

Total Stabilization Funds Paid Directly to Providers & the Workforce



County Coverage Map of Stabilization Funds Issued

- \$722M** Awarded through Early Education & Childcare Stabilization Grants¹
 - 3,446** Early Education & Childcare Providers & Staff Supported
 - 91** Counties Reached
 - See page 4 for more information on impacts of this grant effort*
- \$176M** Awarded through Home and Community-Based Services (HCBS) Stabilization Grants²
 - 1,195** HCBS Providers & Staff Supported
 - 81** Counties Reached
 - See page 3 for more information on impacts of this grant effort*
- \$3M** Awarded through First Steps (Early Intervention) Program Recruitment and Retention Grants
 - 54** First Steps Provider Agencies & Staff Supported
 - All** Counties Reached
 - See page 3 for more information on impacts of this grant effort*

Key \$1 → \$100+

Notes: (1) Map does not include stabilization funds issued as part of the First Steps Recruitment and Retention Stabilization Grant. (2) Some county values are based on provider claim service location & do not necessarily reflect where services were delivered.

1. For more information on the Build, Learn, Grow Stabilization Grants issued by OECOSL, visit [here](#)
 2. For more information on the HCBS Stabilization Grants issued by FSSA, visit [here](#)



Services In The Home Or Community

The Division of Aging (DA), Division of Disability & Rehabilitative Services (DDRS), Division of Family Resources (DFR), and Office of Medicaid Policy & Planning (OMPP) are responsibly leveraging BLG funds to enhance availability and quality of services used by individuals in the home and community.

How Early Investments are Serving Individuals in the Home or Community



68% Of individuals enrolled on an HCBS waiver instead of living in an institution in 2021, which FSSA is investing in to increase



80,000-100,000 Estimated frontline workers directly benefited by HCBS Stabilization Grants



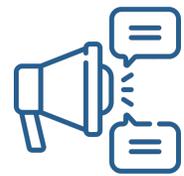
8,960 Units of PPE provided to allow Adult Protective Services to continue operations during the COVID-19 pandemic



6.4M+ Home-delivered & congregate meals provided from 2019 to 2021



159.1% Increase in Bureau of Developmental Disabilities Services new provider applications approved from 22 in 2019 to 57 in 2022

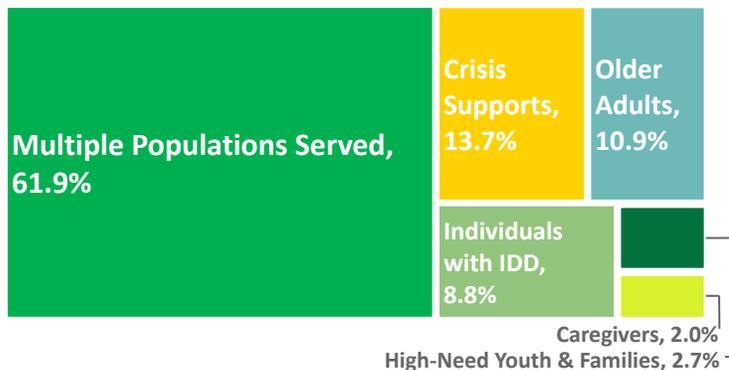


343,100 Hoosiers reached by vaccine outreach provided through the Area Agencies on Aging

How Indiana's HCBS Spend Plan is being Invested¹

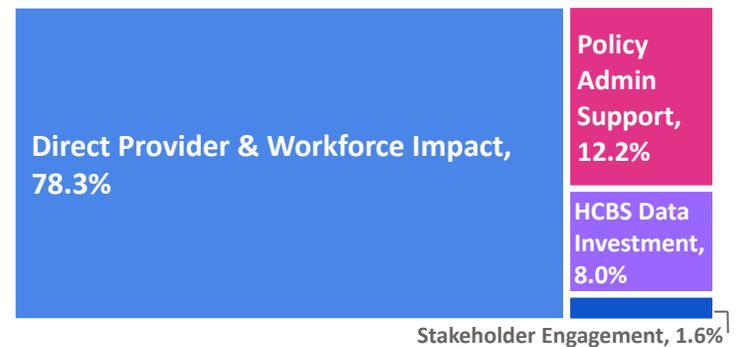
Indiana's HCBS Spend Plan outlines how FSSA is maximizing the one-time opportunity provided by Section 9817 of ARPA to spend on HCBS investments through March 31, 2025. A majority of these investments serve more than one target population, as well as directly impact HCBS providers and their workforce.

Spend Plan by Population Served²



Multiple Populations Served includes initiatives that impact more than one of the target populations

Spend Plan by Provider & Workforce Impact



Direct Provider & Workforce Impact includes stabilization & capacity-building grants, provider training, and more

1. For more information on Indiana's HCBS Spend Plan, visit <https://www.in.gov/fssa/ompp/hcbs-enhanced-fmap-spending-plan/>
 2. Population categories only indicate primary population served. Many activities serve overlapping population groups.

Early Childhood Programs

The Office of Early Childhood & Out-of-School Learning (OECOSL) and Indiana's early intervention program, First Steps, are responsibly leveraging BLG funds to enhance accessibility to and quality of early childhood programs.

How Early Investments are Strengthening the Early Childhood Landscape in Indiana

Children & Their Families



\$79M

Awarded through
OECOSL's Build Learn
Grow Scholarship Fund

21,000+ Children supported

86 Counties reached

700,000 Total weeks of care

What is the Build, Learn, Grow Scholarship Fund?

Between April 2021 and August 2022, OECOSL partnered with Early Learning Indiana and Indiana Afterschool Network to offer the fund to families working in essential businesses.

The program helped participating families continue working while ensuring their children received the necessary high-quality early care and education, also doubling as an effort to help rebuild participating programs' enrollment after the pandemic.

Scholarship awards were tiered based on the family's total income and cover up to 80% of a child's early education, summer learning, or out-of-school program tuition.

Early Childhood Providers & Workforce



6% Increase in early child care & education providers at or above their break even point and sustainably maintaining operations, from 2021 to 2022



5% Increase in filled Child Care & Development Fund (CCDF) Seats from 2021 to 2022



29% Decrease in open early child care & education teaching positions from 2021 to 2022, which represents strengthening of the workforce



56% Increase in providers enrolled in First Steps and early intervention from 2020 to 2022

Some of the Activities that Impact these Results

- **Stabilization and temporary relief grants** that support both programs and working families
- **Support for increased COVID-related food costs** in partnership with the Indiana Department of Education (IDOE) Child and Adult Care Food Program (CACFP) program
- **Business administration supports**, including financial support for hiring and onboarding, supply allowances, & business acumen training
- **First Steps Recruitment and Retention Stabilization Grant** to recognize and support Indiana's early intervention workforce for their hard work in maintaining continuity of services for all children and families during the public health emergency

Mental Health Services

The Division of Mental Health & Addiction (DMHA) and Office of Early Childhood & Out-of-School Learning (OECOSL) are responsibly leveraging BLG funds to enhance the quality and capacity of mental health and addiction recovery services.

How Early Investments are Enhancing Mental Health Services in Indiana

Spotlight on 988 Crisis Response

What is 988?

As of July 16, 2022, 988 became the new national three-digit dialing code for reaching The Suicide & Crisis Lifeline, formerly the National Suicide Prevention Lifeline.



>85% In-State answer rate of the 988 call line calls. A dramatic improvement from the 51% rate at the start of the COVID-19 public health emergency. This represents an **80% Increase in calls answered In-State**

How is Indiana implementing 988?

Indiana is building on 988 to invest one-time federal dollars to build a crisis response system that will help all Hoosiers. This will ultimately include more than just someone to contact at a 988 center. It also means having a crisis team of mental health professionals to respond and a safe place to go for help.

Someone to Contact

\$44M Planned Investments

- Launched 988 in July
- 5 Call Centers answering 988



Someone to Respond

\$24M Planned Investments

- Mobile Crisis pilots funded to provide services in 15 counties
- Planning additional pilots

A Safe Place for Help

\$49M Planned Investments

- 4 grants funding crisis support units (CSUs)
- Upcoming opportunities to add more CSUs

The work to develop this complete system is well underway and will continue over the next seven years. Pilot projects are being funded to understand capacity needs. We are also evaluating the best way to establish these services through providers throughout the State.

Community Supports



\$59M Awarded to 37 Community Catalyst Grant Pilots (including \$26.4M in grant match) to promote innovative, collaborative, and sustainable locally and community driven responses to mental health and substance use disorder issues



\$36M Committed to minority-led Behavioral Health Services, leveraging successful braiding of a range of funding sources



\$20M Committed to confidential employee assistance program, offering free counseling, consultation, work-life assistance and crisis intervention services to early care and out-of-school time providers, their employees, volunteers and the household family members or dependents of all eligible individuals