

**Report Name:** Number of Medicaid Members Eligible for NEMT  
**Report Code:** MO-MME  
**Code Citation:** IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
August 2022	253,909

**Note:** Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

**Broker Name:** Southeastrans  
**Report Name:** Requests Received & Scheduled  
**Report Code:** MO-RRS  
**Code Citation:** IC 12-15-30.5-4 (a)(3)(A)

Experience Period>> 8/1/2022 - 8/31/2022

Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	88,257	87,869	100%	67,987	77%

**Note:** Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

Broker Name: Southeastrans  
Report Name: Member Call Center Performance  
Report Code: MO-MCC1  
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

Experience Period>> 8/1/2022 - 8/31/2022

Item No.	Data Description	Data Entry
10	Number of Calls Received	54,777
11	Number of Calls Answered	53,954
12	Average Handle Time	04:31
13	Percent of Calls Abandoned	✓ 1.50%
14	After Hours On-Time Call Back %	✓ 100.0%
15	Calls Resolved in First Call	✓ 87.5%
16	Percentage of calls answered w/in 45 sec.	✓ 96.2%
17	Percentage of calls answered w/in 60 sec.	97.0%

**Broker Name:** Southeastrans  
**Report Name:** Missed Trips  
**Report Code:** MO-MT  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)i-iii

**Experience Period>>** 8/1/2022 - 8/31/2022

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Holiday Closure</i>	0	0	0	0.0%
<i>Inclement Wthr/Mbr</i>	6	6	12	0.0%
<i>Inclement Wthr/Provider</i>	0	0	0	0.0%
<i>Member Cancelled</i>	2,885	2,976	5,861	6.7%
<i>Member Deceased</i>	62	62	124	0.1%
<i>Member Hospitalized</i>	248	264	512	0.6%
<i>Member No-show</i>	371	509	880	1.0%
<i>Member Too Sick</i>	242	246	488	0.6%
<i>No Provider Assigned</i>	1,445	1,396	2,841	3.2%
<i>Provider No-Show</i>	124	149	273	0.3%
<i>Provider Too Late</i>	30	35	65	0.1%
<b>Grand Total</b>	<b>5,413</b>	<b>5,643</b>	<b>11,056</b>	<b>12.6%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

**Broker Name:** Southeastrans  
**Report Name:** Missed Trips by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)

Experience Period>> 8/1/2022 - 8/31/2022

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Own Home</i>	4,150	4,317	8,467	9.6%
<i>Nursing Facility/ Assisted Living</i>	1,220	1,276	2,496	2.8%
<i>Hospital/Rehab</i>	21	23	44	0.1%
<i>Other Res. Facility</i>	1	0	1	0.0%
<i>Other (List below)</i>				0.0%
<i>Shelter</i>	1	0	1	
<i>Hotel</i>	20	27	47	0.1%
<b>Grand Total</b>	<b>5,413</b>	<b>5,643</b>	<b>11,056</b>	<b>12.6%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

**Broker Name:** Southeastrans  
**Report Name:** Send Backs Summary  
**Report Code:** MO-SBS  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)v

**Experience Period>>** 8/1/2022 - 8/31/2022

Total Assigned Trips	Total # of Sendbacks by Providers	Total % Assigned Trips Sent Back	Late Sendbacks (<=48 hours)				Timely Sendbacks (>48 hours)			
			# Late Sendbacks	% Late Sendbacks	# Late Sendbacks Successfully Re-assigned	% Late Sendbacks Successfully Re-assigned	Number Timely Sendbacks	Percent Timely Sendbacks	# Timely Sendbacks Successfully Re-assigned	% Timely Sendbacks Successfully Re-assigned
49,786	8,954	17.98%	1,787	19.96%	1,184	66.26%	7,167	80.04%	6,042	84.30%

**Note:** Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

**Southeastrans**  
**Complaint Summary**  
**MO-CS**  
**IC 12-15-30.5-4 (a)(1)(D)i-ii**

Experience Period>> **8/1/2022 - 8/31/2022**

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	38
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	38
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	<b>100.00%</b>
<i>Number of Complaints Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	36
<i>Number of Complaints Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	2
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	<b>94.74%</b>

**Note:** Data includes complaints or concerns directed to FSSA and to Southeastrans. A contact may include 1 or more issues.

**Broker Name:** Southeastrans  
**Report Name:** Complaint Summary by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5 (4)(a)(1)(D)iii

Experience Period>> **8/1/2022 - 8/31/2022**

Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
<i>Own Home</i>	32	84.2%
<i>Nursing Facility/</i>	6	15.8%
<i>Ast. Liv</i>		0.0%
<i>Hospital/Rehab</i>		0.0%
<i>Other Res. Facility</i>		0.0%
<i>Other (list below)</i>		0.0%
<b>Grand Total</b>	<b>38</b>	

**Note:** Data reflects the residence type for the complaints or concerns directed to FSSA and to Southeastrans.



**Broker Name:** Southeastrans  
**Report Name:** Complaints & Appeals  
**Report Code:** MO-MCA1  
**Code Citation:** IC 12-15-30.5 (4)(a)(3)(E)

**Experience Period>>** **8/1/2022 - 8/31/2022**

**COMPLAINTS**

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	38
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	38
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.00%
<i>Number of Complaints Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of</i>	36
<i>Number of Complaints Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	2
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	94.74%

**APPEALS**

Item No.	Details	Data Entry
7	<i>Number of Appeals Received this Reporting Period</i>	0
8	<i>Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period</i>	0
9	<i>Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period</i>	NA
10	<i>Number of Appeals Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
11	<i>Number of Appeals Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
12	<i>Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	NA

**Note:** Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.



**Report Name:** Number of NEMT Vehicles by County  
**Report Code:** MO-VC  
**Submission Date:** 9/30/2022  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(A)

253909 Experience Period >>		08/01/2022 - 08/31/2022						
County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher Van	Wheelchair Lift Van	Total
Adams	4				1			5
Allen	18	78			1	6	1	104
Bartholomew	23	14			1	2		40
Benton	3	2						5
Blackford	2	12			1			15
Boone	9	25				1		35
Brown	2	3			1			6
Carroll	16	1			1		1	19
Cass	8	17				1		26
Clark	15	24				1	1	41
Clay	8	1				3		12
Clinton	4	15			1			20
Crawford	1	3						4
Daviess	5	8						13
Dearborn	4	19				1	1	25
Decatur	6	5				1		12
DeKalb	8	30				1	1	40
Delaware	18	27	1			3		49
Dubois	11	15			1			27
Elkhart	15	25			1	1	3	45
Fayette	3	23						26
Floyd	12	23				1		36
Fountain	9	4						13
Franklin	4	11				1	1	17
Fulton		9						9

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Gibson	7	5			1			13
Grant	30	21			1	2		54
Greene	7	6			1			14
Hamilton	39	65			1	6		111
Hancock	1	17			1	1	4	24
Harrison	8	12						20
Hendricks	14	21	1			8		44
Henry	5	7			1	2		15
Howard	23	10				1		34
Huntington	7	16			1	1		25
Jackson	17	7			1	1		26
Jasper	6	7			1			14
Jay	8	3			1			12
Jefferson	4	9			1			14
Jennings	12				1			13
Johnson	33	39			1	4		77
Knox	10	25						35
Kosciusko	6	9			1			16
LaGrange	3	8					2	13
Lake	50	40		1	1	3		95
LaPorte	22	18			1			41
Lawrence	10	6			1			17
Madison	22	24			1	1		48
Marion	82	127	1		1	13	2	226
Marshall	9	16			1		2	28
Martin	5	2						7
Miami	15	10				1		26
Monroe	15	17	1		1	2		36
Montgomery	13	7				1	1	22
Morgan	12	12	1		1	3		29
Newton		8						8

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Noble	10	26			1		3	40
Ohio	1	1						2
Orange	11	11			1			23
Owen	3	5			1			9
Parke	2	1						3
Perry	6	10			1			17
Pike	2	5						7
Porter	29	27		1	1		1	59
Posey	3	5					2	10
Pulaski		1						1
Putnam	6	5						11
Randolph	9	11				1		21
Ripley	8	18				1	2	29
Rush	1	10						11
Scott	11	5				1		17
Shelby	6	14			1	3		24
Spencer	4	11			1			16
St.Joseph	23	15			1	2	3	44
Starke	12	6			1		3	22
Steuben	1	12			1			14
Sullivan	7	7			1			15
Switzerland	1	5						6
Tippecanoe	37	37	1		1	3	1	80
Tipton		2						2
Union		15						15
Vanderburgh	23	40			1	1	2	67
Vermillion	7	1						8
Vigo	16	13			1	2		32
Wabash	10	5				1		16
Warren	4	4						8
Warrick	13	31			1	1	1	47

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Washington	3	3			1			7
Wayne	19	28				2		49
Wells	7	14						21
White	9	11			1			21
Whitley	2	10						12

Broker Name: Southeastrans  
 Report Name: Claims Processing Summary  
 Report Code: MO-S1  
 Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

Experience Period >>

8/1/2022 - 8/31/2022

Item #	253909	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 2,016,518.85	
<b>Clean Claims Received</b>			
2	Electronic	25,163	
3	Paper	28,877	
	<b>Total (calculated)</b>	<b>54,040</b>	<b>0</b>
<b>Clean Claims Adjudicated</b>			
4	Paid On Time	52,400	
5	Paid Late	0	
6	Denied	1,640	
	<b>Denial Rate (calculated)</b>	<b>3.13%</b>	<b>#DIV/0!</b>
<b>Claims Paid With Interest</b>			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
<b>Claims Lag</b>			
9	Average number of days between the last date of service on claim and MCE's receipt of claim from provider.	20	
10	Average number of days between the receipt date on claim and the adjudication date.	16	
11	Average number of days from the adjudication date to payment (remittance advice) date.	16	
12	Clean Claims Adjudicated and Submitted as Encounters to DXC	53,971	
13	Clean Claims Accepted by DXC	53,971	
14	Clean Claims Rejected by DXC	0	
	<b>Acceptance Rate (calculated)</b>	<b>100.00%</b>	<b>#DIV/0!</b>

**Top Denial Reasons Count**

Item No.	Reason	# in Reporting Period
25	Unauthorized No Show	631
26	Missing or Invalid Time	255
27	Service not provided to member	140
28	Incorrect Mobility Type	132
29	Missing VIN	130
30	Unauthorized Driver	98
31	Unauthorized Vehicle	52
32	Time Variance	38
33	Primary Carrier	28
34	Other	136
35	<b>Total</b>	<b>1,640</b>

Report Name: Number of NEMT Vehicles by County Ratio

Report Code: MO-VBCR

Submission Date: 9/30/2022

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period>> 8/1/2022 - 8/31/2022

253909

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair/ Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Adams	4				1			5	986	197.20	246.50	#DIV/0!	#DIV/0!	#DIV/0!	986.00	#DIV/0!	#DIV/0!
Allen	18	78			1	6	1	104	15285	146.97	849.17	195.96	#DIV/0!	#DIV/0!	15285.00	2547.50	15285.00
Bartholomew	23	14			1	2		40	2892	72.30	125.74	206.57	#DIV/0!	#DIV/0!	2892.00	1446.00	#DIV/0!
Benton	3	2						5	332	66.40	110.67	166.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	2	12			1			15	545	36.33	272.50	45.42	#DIV/0!	#DIV/0!	545.00	#DIV/0!	#DIV/0!
Boone	9	25				1		35	1599	45.69	177.67	63.96	#DIV/0!	#DIV/0!	#DIV/0!	1599.00	#DIV/0!
Brown	2	3			1			6	578	96.33	289.00	192.67	#DIV/0!	#DIV/0!	578.00	#DIV/0!	#DIV/0!
Carroll	16	1			1		1	19	607	31.95	37.94	607.00	#DIV/0!	#DIV/0!	607.00	#DIV/0!	607.00
Cass	8	17				1		26	1607	61.81	200.88	94.53	#DIV/0!	#DIV/0!	#DIV/0!	1607.00	#DIV/0!
Clark	15	24				1	1	41	4928	120.20	328.53	205.33	#DIV/0!	#DIV/0!	#DIV/0!	4928.00	4928.00
Clay	8	1				3		12	1079	89.92	134.88	1079.00	#DIV/0!	#DIV/0!	#DIV/0!	359.67	#DIV/0!
Clinton	4	15			1			20	1157	57.85	289.25	77.13	#DIV/0!	#DIV/0!	1157.00	#DIV/0!	#DIV/0!
Crawford	1	3						4	522	130.50	522.00	174.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	5	8						13	1152	88.62	230.40	144.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Dearborn	4	19				1	1	25	1530	61.20	382.50	80.53	#DIV/0!	#DIV/0!	#DIV/0!	1530.00	1530.00
Decatur	6	5				1		12	1099	91.58	183.17	219.80	#DIV/0!	#DIV/0!	#DIV/0!	1099.00	#DIV/0!
DeKalb	8	30				1	1	40	1371	34.28	171.38	45.70	#DIV/0!	#DIV/0!	#DIV/0!	1371.00	1371.00
Delaware	18	27	1			3		49	5295	108.06	294.17	196.11	5295.00	#DIV/0!	#DIV/0!	1765.00	#DIV/0!
Dubois	11	15			1			27	1333	49.37	121.18	88.87	#DIV/0!	#DIV/0!	1333.00	#DIV/0!	#DIV/0!
Elkhart	15	25			1	1	3	45	5969	132.64	397.93	238.76	#DIV/0!	#DIV/0!	5969.00	5969.00	1989.67
Fayette	3	23						26	1679	64.58	559.67	73.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Floyd	12	23				1		36	3122	86.72	260.17	135.74	#DIV/0!	#DIV/0!	#DIV/0!	3122.00	#DIV/0!
Fountain	9	4						13	626	48.15	69.56	156.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin	4	11				1	1	17	841	49.47	210.25	76.45	#DIV/0!	#DIV/0!	#DIV/0!	841.00	841.00
Fulton		9						9	751	83.44	#DIV/0!	83.44	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	7	5			1			13	1274	98.00	182.00	254.80	#DIV/0!	#DIV/0!	1274.00	#DIV/0!	#DIV/0!
Grant	30	21			1	2		54	3498	64.78	116.60	166.57	#DIV/0!	#DIV/0!	3498.00	1749.00	#DIV/0!
Greene	7	6			1			14	1340	95.71	191.43	223.33	#DIV/0!	#DIV/0!	1340.00	#DIV/0!	#DIV/0!
Hamilton	39	65			1	6		111	6268	56.47	160.72	96.43	#DIV/0!	#DIV/0!	6268.00	1044.67	#DIV/0!
Hancock	1	17			1	1	4	24	2225	92.71	2225.00	130.88	#DIV/0!	#DIV/0!	2225.00	2225.00	556.25
Harrison	8	12						20	1388	69.40	173.50	115.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Hendricks	14	21	1			8		44	3922	89.14	280.14	186.76	3922.00	#DIV/0!	#DIV/0!	490.25	#DIV/0!
Henry	5	7			1	2		15	2310	154.00	462.00	330.00	#DIV/0!	#DIV/0!	2310.00	1155.00	#DIV/0!
Howard	23	10				1		34	3586	105.47	155.91	358.60	#DIV/0!	#DIV/0!	#DIV/0!	3586.00	#DIV/0!
Huntington	7	16			1	1		25	1398	55.92	199.71	87.38	#DIV/0!	#DIV/0!	1398.00	1398.00	#DIV/0!



County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Jackson	17	7			1	1		26	1869	71.88	109.94	267.00	#DIV/0!	#DIV/0!	1869.00	1869.00	#DIV/0!
Jasper	6	7			1			14	1002	71.57	167.00	143.14	#DIV/0!	#DIV/0!	1002.00	#DIV/0!	#DIV/0!
Jay	8	3			1			12	857	71.42	107.13	285.67	#DIV/0!	#DIV/0!	857.00	#DIV/0!	#DIV/0!
Jefferson	4	9			1			14	1440	102.86	360.00	160.00	#DIV/0!	#DIV/0!	1440.00	#DIV/0!	#DIV/0!
Jennings	12				1			13	1468	112.92	122.33	#DIV/0!	#DIV/0!	#DIV/0!	1468.00	#DIV/0!	#DIV/0!
Johnson	33	39			1	4		77	4768	61.92	144.48	122.26	#DIV/0!	#DIV/0!	4768.00	1192.00	#DIV/0!
Knox	10	25						35	1904	54.40	190.40	76.16	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Kosciusko	6	9			1			16	2150	134.38	358.33	238.89	#DIV/0!	#DIV/0!	2150.00	#DIV/0!	#DIV/0!
LaGrange	3	8					2	13	768	59.08	256.00	96.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	384.00
Lake	50	40		1	1	3		95	18527	195.02	370.54	463.18	#DIV/0!	18527.00	18527.00	6175.67	#DIV/0!
LaPorte	22	18			1			41	4008	97.76	182.18	222.67	#DIV/0!	#DIV/0!	4008.00	#DIV/0!	#DIV/0!
Lawrence	10	6			1			17	2126	125.06	212.60	354.33	#DIV/0!	#DIV/0!	2126.00	#DIV/0!	#DIV/0!
Madison	22	24			1	1		48	6271	130.65	285.05	261.29	#DIV/0!	#DIV/0!	6271.00	6271.00	#DIV/0!
Marion	82	127	1		1	13	2	226	45887	203.04	559.60	361.31	45887.00	#DIV/0!	45887.00	3529.77	22943.50
Marshall	9	16			1		2	28	1453	51.89	161.44	90.81	#DIV/0!	#DIV/0!	1453.00	#DIV/0!	726.50
Martin	5	2						7	689	98.43	137.80	344.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	15	10				1		26	1323	50.88	88.20	132.30	#DIV/0!	#DIV/0!	#DIV/0!	1323.00	#DIV/0!
Monroe	15	17	1		1	2		36	4017	111.58	267.80	236.29	4017.00	#DIV/0!	4017.00	2008.50	#DIV/0!
Montgomery	13	7				1	1	22	1411	64.14	108.54	201.57	#DIV/0!	#DIV/0!	#DIV/0!	1411.00	1411.00
Morgan	12	12	1		1	3		29	2477	85.41	206.42	206.42	2477.00	#DIV/0!	2477.00	825.67	#DIV/0!
Newton		8						8	415	51.88	#DIV/0!	51.88	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	10	26			1		3	40	1545	38.63	154.50	59.42	#DIV/0!	#DIV/0!	1545.00	#DIV/0!	515.00
Ohio	1	1						2	217	108.50	217.00	217.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	11	11			1			23	1079	46.91	98.09	98.09	#DIV/0!	#DIV/0!	1079.00	#DIV/0!	#DIV/0!
Owen	3	5			1			9	954	106.00	318.00	190.80	#DIV/0!	#DIV/0!	954.00	#DIV/0!	#DIV/0!
Parke	2	1						3	744	248.00	372.00	744.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	6	10			1			17	759	44.65	126.50	75.90	#DIV/0!	#DIV/0!	759.00	#DIV/0!	#DIV/0!
Pike	2	5						7	842	120.29	421.00	168.40	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Porter	29	27		1	1		1	59	4499	76.25	155.14	166.63	#DIV/0!	4499.00	4499.00	#DIV/0!	4499.00
Posey	3	5					2	10	764	76.40	254.67	152.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	382.00
Pulaski		1						1	492	492.00	#DIV/0!	492.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Putnam	6	5						11	1239	112.64	206.50	247.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Randolph	9	11					1	21	1109	52.81	123.22	100.82	#DIV/0!	#DIV/0!	#DIV/0!	1109.00	#DIV/0!
Ripley	8	18				1	2	29	1015	35.00	126.88	56.39	#DIV/0!	#DIV/0!	#DIV/0!	1015.00	507.50
Rush	1	10						11	700	63.64	700.00	70.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Scott	11	5				1		17	1514	89.06	137.64	302.80	#DIV/0!	#DIV/0!	#DIV/0!	1514.00	#DIV/0!
Shelby	6	14			1	3		24	1866	77.75	311.00	133.29	#DIV/0!	#DIV/0!	1866.00	622.00	#DIV/0!
Spencer	4	11			1			16	728	45.50	182.00	66.18	#DIV/0!	#DIV/0!	728.00	#DIV/0!	#DIV/0!
St.Joseph	23	15			1	2	3	44	10060	228.64	437.39	670.67	#DIV/0!	#DIV/0!	10060.00	5030.00	3353.33
Starke	12	6			1		3	22	979	44.50	81.58	163.17	#DIV/0!	#DIV/0!	979.00	#DIV/0!	326.33
Steuben	1	12			1			14	1022	73.00	1022.00	85.17	#DIV/0!	#DIV/0!	1022.00	#DIV/0!	#DIV/0!
Sullivan	7	7			1			15	760	50.67	108.57	108.57	#DIV/0!	#DIV/0!	760.00	#DIV/0!	#DIV/0!
Switzerland	1	5						6	417	69.50	417.00	83.40	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Tippecanoe	37	37	1		1	3	1	80	5209	65.11	140.78	140.78	5209.00	#DIV/0!	5209.00	1736.33	5209.00
Tipton		2						2	387	193.50	#DIV/0!	193.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union		15						15	277	18.47	#DIV/0!	18.47	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vanderburgh	23	40			1	1	2	67	8467	126.37	368.13	211.68	#DIV/0!	#DIV/0!	8467.00	8467.00	4233.50
Vermillion	7	1						8	671	83.88	95.86	671.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vigo	16	13			1	2		32	5145	160.78	321.56	395.77	#DIV/0!	#DIV/0!	5145.00	2572.50	#DIV/0!
Wabash	10	5				1		16	1361	85.06	136.10	272.20	#DIV/0!	#DIV/0!	#DIV/0!	1361.00	#DIV/0!
Warren	4	4						8	229	28.63	57.25	57.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warrick	13	31			1	1	1	47	2005	42.66	154.23	64.68	#DIV/0!	#DIV/0!	2005.00	2005.00	2005.00
Washington	3	3			1			7	1214	173.43	404.67	404.67	#DIV/0!	#DIV/0!	1214.00	#DIV/0!	#DIV/0!
Wayne	19	28				2		49	3849	78.55	202.58	137.46	#DIV/0!	#DIV/0!	#DIV/0!	1924.50	#DIV/0!
Wells	7	14						21	1042	49.62	148.86	74.43	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
White	9	11			1			21	802	38.19	89.11	72.91	#DIV/0!	#DIV/0!	802.00	#DIV/0!	#DIV/0!
Whitley	2	10						12	902	75.17	451.00	90.20	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
<b>All Counties &amp; All Vehicles</b>	<b>1009</b>	<b>1393</b>	<b>6</b>	<b>2</b>	<b>48</b>	<b>91</b>	<b>38</b>	<b>2587</b>	<b>253788</b>	<b>98.10</b>	<b>251.52</b>	<b>182.19</b>	<b>42298.00</b>	<b>126894.00</b>	<b>5287.25</b>	<b>2788.88</b>	<b>6678.63</b>





