

2035.10.00 REASONABLE COMPATIBILITY OF INCOME AND RESOURCES

Reasonable compatibility standards will be used to address situations where an applicant/recipient's self-attested information and electronic sources of information are inconsistent.²⁰

Self-Attested Income	Income Obtained from the Work Number or other electronic sources	Worker Action
Below the Standard	Below the standard	Use the reported income and/or resource . No further proof is needed.
Below the standard	Above the standard	Refer to the Reasonable Compatibility section below.
Above the standard	Below or above the standard	Use the reported income and/or resource . No further proof is needed.

Note: below is applicable at any time, including application, redetermination, reported change, etc.

- If an individual attests to income below the Medicaid or S-CHIP applicable income standard and if electronic data on income is unavailable, further documentation will be required from the applicant.
- If an individual attests to income above the Medicaid or S-CHIP applicable income standard and the electronic data indicates income below the applicable income threshold, the individual is determined ineligible with no additional information sought. The individual is screened for eligibility for other insurance affordability programs.
- If an individual attests to income below the Medicaid or S-CHIP applicable income standard and the electronic data indicates income above the applicable standard, documentation will be required from the applicant to resolve. In this situation, the worker needs to send a Pending Verifications for Applicants/Recipients (DFR Form 2032) to the client to verify the income before the case is closed/denied.
- If the difference between what an individual attests to and the electronic data results in a different category or cost-sharing amount, documentation will be required from the applicant to resolve.

Note: Local Office must investigate and request documentation (send DFR Form 2032) when information retrieved from an electronic data source directly conflicts with member/applicant's attestation and results in a benefit change.²¹ Refer to Chapter 3000 for the applicable income and resource standards for everyone.