



# Older Hoosiers & Caregiver Advisory Group

July 30, 2021

# Agenda



- Welcome & Introductions
- Overview of the LTSS Reform Initiative
- Role of the Advisory Group
- Overview of ADvancing States and Indiana Minority Health Coalition
- Stakeholder Engagement: Purpose and Approach
- Facilitated Discussion on Stakeholder Engagement Activities
- Wrap up





# Welcome & Introductions

# Introductions



- Please share with the group:
  - Name
  - Organization
  - What your organization does
  - Your interest/involvement in LTSS system in Indiana





# Overview of the LTSS Reform Initiative

# Why Reform Indiana's LTSS System?

From 2010 to 2030 the proportion of Hoosiers over 65 will grow from 13% to 20%. Indiana's disjointed system must be reformed to meet growing demand and to ensure Choice, drive Quality and manage Cost.



## Choice: Hoosiers want to age at home



- 75% of people over 50 prefer to age in their own home – but only 45% of Hoosiers who qualify for Medicaid are aging at home\*
- The risk of contracting COVID and impact of potential isolation drives an even increased desire to avoid institutional settings

## Cost: Developing long-term sustainability



- Indiana has about 2% of the U.S. population, but over 3% of nursing facilities
- LTSS members are 4% of Medicaid enrollment, yet 28% of spend - only ~ 19% of LTSS spend goes to home and community-based services (HCBS)
- For next ten years, population projections show 28% increase in Hoosiers age 65+ and 45% increase in Hoosiers age 75+

## Quality: Hoosiers deserve the best care



- AARP's LTSS Scorecard ranked Indiana 44<sup>th</sup> in the nation
- LTSS is uncoordinated and lacks cultural competency
- Payment for LTSS services is poorly linked to quality measures and not linked to outcomes

# Indiana's Path to Long-term Services and Supports Reform



## Our Objective

- 1) 75% of new LTSS members will live and receive services in a home and community-based setting
- 2) 50% of LTSS spend will be on home- and community-based services

## Key Results (KR\*) to Reform LTSS

- 1 Ensure Hoosiers have access to home- and community-based services within 72 hours
- 2 Move LTSS into a managed model
- 3 Link provider payments to member outcomes (value-based purchasing)
- 4 Create an integrated LTSS data system linking individuals, providers, facilities, and the state
- 5 NEW: Recruitment, retention, and training of workforce objective (in development - updates to come)



# Role of the Advisory Group



# Role of the Older Hoosier & Caregivers Advisory Group



The Advisory Group will provide valuable feedback and recommendations on how to effectively engage older Hoosiers and caregivers and to ensure that voices of aging Hoosiers and their caregivers are heard by:

1. Guiding us as we seek to appropriately engage with under-represented populations to promote equity in the LTSS reform process.
2. Providing feedback on ways to ensure quality services for older Hoosiers through LTSS reform.
3. Sharing suggestions on who and where we should engage with older Hoosiers and caregivers across the state;
4. Exercising leadership in organizing forums and inviting older Hoosiers and caregivers to events;
5. Helping with dissemination of information and materials;
6. Supporting FSSA's LTSS reform efforts over the next 3 years; and
7. Facilitating grassroots community relationship building among local organizations that intersect with older Hoosiers.

# Role of the Older Hoosier & Caregivers Advisory Group

- Ask questions;
- Express concerns about the current system;
- Provide input on how the system could be improved; and
- Share feedback on the LTSS reform initiative and how your organization can support LTSS reform efforts.





# Overview of ADvancing States and Indiana Minority Health Coalition

# ADVANCING STATES



Leadership, innovation,  
collaboration for state  
Aging and Disability agencies.



# ADVANCING STATES



Our mission is to design, improve,  
and sustain state systems  
delivering long-term services and  
supports for older adults, people  
with disabilities, and their  
caregivers.

# Indiana Minority Health Coalition

- Mission: Eliminate health disparities
- Key Areas of Focus:
  - Advocacy
  - Health Education
  - Research
  - Data Collection, Analysis, Evaluation
  - Training




# Scope of Work with FSSA

ADvancing States has a three-pronged integrated set of activities to support LTSS Reform over three years (2021 – 2023):

1. Multiple Rounds of Stakeholder Engagement
  - Older Hoosiers & Caregivers
  - Direct Service Workers
2. Business Acumen Development for CBOs
3. LTSS Provider Education

We will also provide limited MLTSS program design support as needed



# Stakeholder Engagement: Purpose and Approach

# Stakeholder Engagement Purpose

Talk to older Hoosiers, families, caregivers, providers, and direct care workers so that they can:

1. Give feedback on what is working and what is not in the current LTSS system.
2. Identify the elements that constitute a quality LTSS system.
3. Share their experiences and needs so they can be incorporated into the State's LTSS program design.





# Stakeholder Engagement Approach



1. Multiple rounds of engagement between fall 2021 and November 2023
2. Obtain feedback on specific stages of reform effort
3. Focus on LTSS participants and caregivers as well as providers
4. In person and virtual sessions



# Stakeholder Engagement Approach



Convene listening sessions where consumers are, during the day/evening/weekends



Partner with IMHC to ensure diverse representation in listening sessions



Willing to meet with provider organizations, community groups and other interested parties



Provide feedback to stakeholders after each round



# Facilitated Discussion on Stakeholder Engagement Activities

# Discussion Questions

- Do you have any suggestions for improving our strategy?
- How can we engage with Older Hoosiers to define quality?
- Do you have any suggestions on how and where we should engage with older Hoosiers and caregivers across the state?
- Do you have any dates/times that you think we should avoid?
- Are any of your organizations hosting forums/conferences/events that we could participate in?
- Do you have e-newsletters, listservs, websites, that we can post information about our events on?



# Preliminary Ideas of Meeting Locations



- 1 Area Agencies on Aging Region
- ★ Proposed City for Stakeholder Engagement

# Proposed Stakeholder Engagement Locations

Proposed Cities	Additional Cities Covered by Region	County	Area Agency on Aging Region
<b>Gary</b>	East Chicago Hammond Merrillville Portage	Lake County Porter County	1
<b>South Bend</b>	Elkhart Michigan City	St. Joseph County Elkhart County LaPorte County	2
<b>Fort Wayne</b>		Allen County	3
<b>Lafayette</b>		Tippecanoe County	4
<b>Muncie</b>		Delaware County Madison County	6
<b>Terre Haute</b>	Terre Haute	Vigo County	7
<b>Bloomington</b>		Monroe County	10

# Proposed Stakeholder Engagement Locations

Proposed Cities	Additional Cities Covered by Region	County	Area Agency on Aging Region
Indianapolis		Marion County Hamilton County Hancock County Boone County Shelby County Johnson County Morgan County Hendricks County	8
Richmond		Wayne County	9
New Albany	Jeffersonville Clarksville	Floyd County Clark County	14
Evansville		Vanderburgh County	16

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Wrap-Up





- Timeline for meeting with Advisory Group
- Questions
- General feedback
- Next steps





Thank you!

Keep in touch:

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