



# Healthy Indiana Plan Health Plan Summary



### Contact Information

**Member Services:** 866-408-6131

**TTY/TDD:** 711

**Website:** <https://mss.anthem.com/in/benefits/healthy-indiana-planmedicaid.html>

### Hours of Operation

8:00 a.m.–8:00 p.m. ET, Monday–Friday

### Nurse on Call

**24 hours/day, 7 days/week:** 866-408-6131

**TTY/TDD:** 711

### POWER Account Contributions

You can make payments to your POWER Account in one of these ways:

- Check
- Money order
- Automatic payroll deduction
- Cash
- Online payment via web portal
- Unlimited electronic check or debit card payment via telephone
- Automatic draft withdrawal from a designated account
- Automated clearinghouse
- Electronic funds transfer
- Credit card payment

### Covered Services

**Primary care** Day-to-day healthcare given by a health care provider.

**Acute care** Short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

**Behavioral health** Behavioral health and substance abuse services.

**Emergency services** Service provided to a member after the sudden onset of an emergency medical condition.



### Contact Information

**Member Services:** 844-607-2829

**TTY/TDD:** 800-743-3333 or 711

**Website:** [www.CareSource.com](http://www.CareSource.com)

### Hours of Operation

8:00 a.m.–8:00 p.m. ET, Monday–Friday

### Nurse on Call

**24 hours/day, 7 days/week:** 844-206-5947

**TTY/TDD:** 800-743-3333 or 711

### POWER Account Contributions

You can make payments to your POWER Account in one of these ways:

- Check
- Money order
- Automatic payroll deduction
- Cash
- Online payment via web portal
- Unlimited electronic check or debit card payment via telephone
- Automatic draft withdrawal from a designated account
- Automated Clearinghouse
- Electronic funds transfer
- Cash or debit card at any Indiana Dollar General, Family Dollar or Speedway

### Covered Services

**Primary care** Day-to-day healthcare given by a health care provider.

**Acute care** Short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

**Behavioral health** Behavioral health and substance abuse services.

**Emergency services** Service provided to a member after the sudden onset of an emergency medical condition.



### Contact Information

**Member Services:** 877-647-4848

**TTY/TDD:** 800-743-3333

**Website:** [www.mhsindiana.com](http://www.mhsindiana.com)

### Hours of Operation

8:00 a.m.–8:00 p.m. ET, Monday–Friday

### Nurse on Call

**24 hours/day, 7 days/week:** 877-647-4848

**TTY/TDD:** 800-743-3333

### POWER Account Contributions

You can make payments to your POWER Account in one of these ways:

- Check
- Money order
- Automatic payroll deduction
- Cash
- Online payment via web portal
- Unlimited electronic check or debit card payment via telephone
- Automatic draft withdrawal from a designated account
- Automated Clearinghouse
- Electronic funds transfer
- Family Payments

### Covered Services

**Primary care** Day-to-day healthcare given by a health care provider.

**Acute care** Short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

**Behavioral health** Behavioral health and substance abuse services.

**Emergency services** Service provided to a member after the sudden onset of an emergency medical condition.



### Contact Information

**Member Services:** 800-356-1204

**TTY/TDD:** 711

**Website:** [www.MDwise.org](http://www.MDwise.org)

### Hours of Operation

8:00 a.m.–8:00 p.m. ET, Monday–Friday

### Nurse on Call

**24 hours/day, 7 days/week:** 800-356-1204

**TTY/TDD:** 711

### POWER Account Contributions

You can make payments to your POWER Account in one of these ways:

- Check
- Money order
- Automatic payroll deduction
- Cash
- Online payment via web portal
- Unlimited electronic check or debit card payment via telephone
- Automatic draft withdrawal from a designated account
- Automated Clearinghouse
- Electronic funds transfer
- Key Bank

### Covered Services

**Primary care** Day-to-day healthcare given by a health care provider.

**Acute care** Short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

**Behavioral health** Behavioral health and substance abuse services.

**Emergency services** Service provided to a member after the sudden onset of an emergency medical condition.



**Disease management services** Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy

**Care management services** Help you manage your health conditions.

**Pharmacy and Drugs** Prescription and some over the counter.

**Dental** Dental screenings, teeth cleaning, fillings, extractions, and x-rays. (The HIP Plus, HIP State Plan, and HIP Maternity plans provide dental services.)

**Vision** Eye exams, glasses frames, and lenses with varying frequency by age. (The HIP Plus, HIP State Plan, and HIP Maternity plans provide vision services.)

**Transportation** Free trips to medical appointments and other health-related trips.

### Educational Programs and Enhanced Services

**Member Rewards Program** Earn gift cards and other items when you complete certain preventative care visits.

**High School Equivalency/GED Assistance** Assistance to help you get your degree or take the GED exam.

**Smoking Cessation** Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

**JumpStart by ULearn** Employment and skills training, certifications, and job search tool and counseling.

**Healthy Meals Program** Fresh, healthy food delivered to your door.

**Personal Care Essentials** \$50 for cold/allergy remedies, pain relievers, first aid, feminine care and other products.

**VRI Vitals Monitoring Program** 24/7 vital sign monitoring for members with heart failure, COPD, diabetes, and hypertension.

**Asthma and Chronic Obstructive Pulmonary Disease Relief Toolkit** \$80 for asthma/allergy relief products like inhalers, nebulizers, hypoallergenic bedding or air filters.

**Essentials for Expecting Moms** Online courses (safe sleep, breastfeeding, etc.) and mom/baby items like highchair, pack & play, and baby carrier.

### Electronic Communications

**Member Portal** Online tool available 24 hours a day, 7 days a week to help you find a doctor, view benefits, and view a free health library.



**Disease management services** Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy

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### Educational Programs and Enhanced Services

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**CareSource JobConnect™ (Life Services)** Connects members to education and employment opportunities and various community resources via coaching and skills training. Transportation provided for JobConnect and other appointments.

**Member Assistance Fund** Supports the health and wellbeing of members (eligibility criteria must be met).

**Driver’s License Reinstatement Benefit** Assistance for members who have had a driver’s license suspension.

**CareSource Re-Entry Program** Support for members who have been recently released from incarceration including assistance with the expungement process.

**Enhanced Transportation** Members can schedule transportation to food banks/pantries or to the grocery store for food pickup. Parents with infants admitted to the NICU can also use this benefit to get to and from the hospital.

**COVID-19 Vaccine Reward** Members who become fully vaccinated will be eligible for this reward.

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### Educational Programs and Enhanced Services

**Member Rewards Program** Earn gift cards and other items when you complete certain preventative care visits.

**High School Equivalency/GED Assistance** Assistance to help you get your degree or take the GED exam.

**Smoking Cessation** Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

**myStrength** myStrength has web and mobile tools to help you get better and stay mentally strong.

**Ombudsman Program** Do you have an unresolved problem with MHS benefits? An ombudsman is someone who works to help you get a problem solved.

**Financial and Health Literacy** MHS helps you learn about health and finances. Learn how to save money and make the most of your benefits.

**Teladoc** Get help from a doctor any time of day by phone or video.

**Connections Plus® Cell Phone** Stay connected to your doctor! MHS members enrolled in care management can get a cell phone if needed.

**Second Dental Exam and Cleaning** MHS members can now have a dental exam and cleaning twice per year.

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**High School Equivalency/GED Assistance** Assistance to help you get your degree or take the GED exam.

**Smoking Cessation** Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

**Home-Delivered Meals** At no cost, provided after chronic condition hospitalization, during quarantine, or have a baby in the NICU.

**HELPLink** At no cost, assist you with locating programs to help with food, education, housing, jobs and other things you may need.

**SMOKE-free** Helps you stop smoking, chewing tobacco or vaping.

**WELLNESSchats** Offers events to help you learn about good health.

**WEIGHTwise** Helps you lose or gain weight, or stay at a healthy weight.

**BLUEBELLEbeginnings** Gives you important information about pregnancy, motherhood and a free gift for your baby.

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