To compassionately serve our diverse community of Hoosiers by dismantling long-standing persistent inequity through deliberate human services system improvement.

WWW.FSSA.IN.GOV
Secretary’s Call
Fall 2020

Health and Human Services in the time of COVID

Jennifer Sullivan, MD MPH
Together they had overcome the daily incomprehension, the instantaneous hatred, the reciprocal nastiness, and fabulous flashes of glory in the conjugal conspiracy. It was time when they both loved each other best, without hurry or excess, when both were most conscious of and grateful for their incredible victories over adversity. Life would still present them with other moral trials, of course, but that no longer mattered: they were on the other shore.

Gabriel Garcia-Marquez
Love in the Time of Cholera
Today’s Topics

• New faces of FSSA
• Retirement announcement
• COVID update
• Race Equity Announcement
• 2020 Accomplishments
• 2021 Priorities
• Sneak Peek - Indiana Community Connect
2-1-1 Leadership

Tara Morse
Peggy Welch
Jamie Ferren
NEMT Team

Elizabeth Crist Darby, MPA
Introducing Cate Marshall!

Cathrine.Marshall
@fssa.in.gov

317-233-4454
COVID Accomplishments

• Telehealth services
• In person to telephonic appts for DDB/DFR/DDRS
• COVID daily digest/WISE network
• Operation FOOD
• Safe Recovery Sites
• Be Well Indiana
• SUD supports
• Child care supports
• Disability and Aging supports
• SNAP/TANF/Medicaid waivers
DFR - Increased Application Volumes

• Division of Family Resources processed over 552,000 applications during the months of March - July 2020.

• April 2020 had the largest volume with over 159,000 applications.

• The April 2020 DFR application volume increased sharply from March 2020 application volume:
DFR - SNAP Online Purchasing

Effective June 03, 2020

Two FNS Approved Indiana Retailers:

- Walmart
- Amazon

May - August 2020

139,608 EBT approved purchase transactions for $10,884,988.93!
Families who received free or reduced lunch prior to the pandemic received P-EBT.

- P-EBT was provided for 591,776 students:
  - 122,140 SNAP Recipients
  - 469,636 non-SNAP recipients
- Reimbursed the cost of school meals children were unable to receive due to COVID-19 related school closure (approximately $319 per student).

$188,681,734 P-EBT benefits issued as of August 31, 2020
DFR - P-EBT - Round 2

- FSSA worked directly with the schools to collect info about eligible students. Will issue benefits to students based on the information provided by the schools.

- Students who are on Free/Reduced Lunch status for 2020-2021 school year or who are attending a school with community eligibility.

- Students did not receive a free or reduced-price meal at school due to the public health emergency resulting in remote or hybrid learning for at least 5 consecutive days.

- The daily per-child benefit is $5.86 x school days student did not receive meal for at least 5 consecutive days.

- $42 million in benefits to be distributed to 261,758 students from 1,629 schools.

- EACH eligible student will be issued a P-EBT card.

- May vary per household depending on the schools’ operation – in person, remote or hybrid learning.
As long as our staff have access to state resources, our clients have access to us.
Office of Healthy Opportunities
Racism is a Social Determinant of Health

• New Chief Health Equity and ADA Officer
  • Will oversee ongoing social determinants efforts in Office of Healthy Opportunities
  • Will chair the FSSA equity committee

• Race Equity Resolution
• Revised mission/vision/values
2020 Highlights

• IEDSS completion
• 2-1-1 merger
• HIP Workforce Bridge Approval
• One-year anniversary NDI
• Naloxone EMS reimbursement
• NEMT stabilization
• VR/DMHA partnership
• BDDS HCBS waiver enhancements
2020 Highlights

• OECOSL/DCS CCDF partnership
• OECOLS/DOC partnership
• First Steps EI Hub
• CaMSS 1 year anniversary
• A/D and TBI waiver rate methodology project
• CMS approval of new self-directed pilot service that allows for the performance of both skilled care and personal care
2020-21 Goals

- HIP renewal
- DDRS waiver redesign
- Aging in Indiana project (LTSS restructure)
- Criminal justice/DMHA interface
- Infant and maternal mortality—completion of OB Navigator project rollout
- Telehealth policy
- Community health workers expansion
Biennium Budget Submission:
Guiding Principles

- Preserve member services
- Reduce administrative burden
- Build long term efficiencies
- Align and partner across agencies
Introducing - Hoosier Health and Well-Being Atlas
Hoosier Health and Well-Being Atlas

- Aggregates 2 years of applicant data to help identify the most pressing needs of Hoosiers and their communities.
- Data volunteered by Hoosiers when they apply for state health coverage programs, food assistance or emergency cash assistance.
- We are using this tool at the state to make sure our programs align with the real, current needs of Hoosiers.
- Communities can identify and prioritize emerging social needs.
Hoosier Health and Well-Being Atlas

- In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?
- In the last 12 months, has your utility company shut off your service for not paying your bills?
- Are you worried that in the next 2 months, you may not have stable housing?
- Do problems getting child care make it difficult for you to work or study? (leave blank if you do not have children)
- In the last 12 months, have you needed to see a doctor but could not because of cost?
- In the last 12 months, have you ever had to go without health care because you didn’t have a way to get there?”
- Do you ever need help reading hospital materials?
- Are you afraid you might be hurt in your apartment building or house?
- During the last 4 weeks, have you been actively looking for work?
- In the last 12 months, other than household activities or work, do you engage in moderate exercise (walking fast, jogging, swimming, biking or weight lifting) at least three times per week?
Hoosier Health and Well-Being Atlas
Sneak Peek—Indiana Community Connect
Introducing Indiana Community Connect

Indiana Community Connect is an innovative community-based resource directory and referral network bringing residents, state programs and community partners together using one comprehensive and unified online platform.

Our mission is to demystify and continuously improve upon our network of state and community social services to better serve our diverse community of Hoosiers with dignity and ease.
Get a Plan

- Take the Healthy Opportunities Assessment to get customized resource recommendations
- The 10-question assessment helps identify unmet, health-harming needs like food insecurity and homelessness
- Social service results are prioritized based on needs
Find a Resource

- Get detailed information about specific resources and similar resources nearby
- Get directions
- Connect button for referrals
- Share button to send details to an inbox or a friend
Deployment Timeline

- **August:** Beta Testing in Grant County with a small number of state and community partners to test basic functions and the accuracy of program details.
- **September-October:** Pilot Testing in Grant and surrounding counties with additional state programs and community partners to obtain feedback that will make the platform even more appealing and easy to use.
- **November:** Statewide rollout will begin.
Thank you!

Send questions to: AskTheSecretary@fssa.IN.gov