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*Division of Disability and Rehabilitative Services*  
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To: Division of Disability and Rehabilitative Services, Bureau of Developmental Disabilities Services Case Management Companies (CMCOs), Providers, Families, Stakeholders  
From: Cathy Robinson, Director, Bureau of Developmental Disabilities Services  
Re: Presentation: Facilitating a Pathway to a 'Good Life' for Hoosiers with Disabilities  
Date: January 5, 2018

As we move into a new year, the Bureau of Developmental Disabilities Services (BDDS) is pleased to share an abbreviated recording of the training presented to waiver case managers in the fall 2017. The presentation titled "Facilitating a Pathway to a 'Good Life' for Hoosiers with Disabilities" is on the BDDS Person Centered Planning Throughout the LifeCourse and is [available by clicking here](#). This training was the result of significant input and recommendations from the Case Management Innovation Workgroup (comprised of case managers, family members, providers and self-advocates), convened in 2016 and ongoing into 2018. The workgroup was tasked to bring forth necessary changes and enhancements to the delivery of case management services, creating a case management approach that encourages flexibility, individualized planning and identification of supports.

One of the significant changes is the implementation of a new individualized planning process – the Person Centered Individualized Service Plan (PCISP). The webinar explains the history and development of development, an overview of the PCISP process, specific components of PCISP, and what you can do in preparation of this new service planning process with an anticipated implementation in the spring of 2018.

The presentation is just over an hour long, however viewers can move through sections of the webinar as needed. The information is valuable for everyone, however BDDS encourages providers to share the webinar with direct care staff as they play an integral and vital role in the implementation and ongoing development of successful PCISPs.

Case managers who were unable to attend the trainings offered in the fall of 2017 will be able to sign up to attend makeup sessions, tentatively planned to take place in early February 2018 – please look for further logistical instructions and plan to attend.

