Long Term Care Ombudsman Area Contact Map
Area 1
Northwest Indiana Community Action Corp.
Call: 1-800-826-7871 or 219-462-7365
Covered Counties: Jasper, Porter, Pulaski and Starke
Email: dfagan@nwi-ca.org
Call: 1-800-826-7871 or 219-794-1829, Ext. 2216
Covered Counties: Lake and Newton
Email: awilson@nwi-ca.org

Area 2
Real Services Inc.
Call: 1-800-552-7928 or 574-284-7198
Covered Counties: Elkhart, Kosciusko and St. Joseph
Email: khershberger@realservices.org
Call: 1-800-552-7928 or 574-284-7135
Covered Counties: LaPorte, Marshall and St. Joseph
Email: brigid@realservices.org

Area 3
LTC Ombudsman Program
Call: 1-866-523-5362 or 260-469-3161
Covered Counties: Adams, Allen, DeKalb, Huntington, LaGrange, Noble, Steuben, Wells and Whitley
Email: alaroche.ombudsman@gmail.com or scoe.ombudsman@gmail.com

Area 4
Indiana Legal Services, Inc.
Call: 1-800-382-7581 or 765-423-5327, Ext. 16
Covered Counties: Benton, Carroll, Clinton, Fountain, Tippecanoe, Montgomery, Warren and White
Email: Andrea.Smothers@ilsi.net

Area 5
Area Five Agency on Aging & Community Services, Inc.
Call: 1-800-654-9421 or 574-737-2169
Covered Counties: Fulton, Cass, Miami, Wabash, Howard and Tipton
Email: THoltz@areafive.com

Area 6
Indiana Senior Law Project
Call: 1-800-589-1121 or 765-759-1121, Ext. 131
Covered Counties: Blackford, Delaware, Grant, Henry, Jay, Madison and Randolph
Email: Roger.Walby@ilsi.net or Maureen.Walby@ilsi.net

Area 7
Area 7 Agency on Aging & Disabled
Call: 1-800-489-1561 or 812-238-1561
Covered Counties: Clay, Parke, Putnam, Sullivan, Vermillion and Vigo
Email: jturner@westcentralin.com

Area 8
Indiana Senior Law Project
Call: 1-800-869-0212 or 317-631-9410
Covered Counties: Marion, Boone, Hamilton, Hancock, Shelby, Johnson, Morgan and Hendricks
Email: Ron.Flickinger@ilsi.net, Kitty.Folland@ilsi.net or Marcia.Greene@ilsi.net (Assisted Living)

Area 9
Area 9 In-Home & Community Services Agency
Call: 1-800-458-9345 or 765-966-1795
Covered Counties: Fayette, Rush, Franklin, Union and Wayne
Email: pregiste@iue.edu
Area 10

Area 10 Agency on Aging
Call: 1-800-844-1010 or 812-876-3383
Covered Counties: Monroe and Owen
Email: LongTermCareOmbudsman@fssa.in.gov

Area 11

Indiana Legal Services, Inc.
Call: 1-866-644-6407 or 812-372-6918
Covered Counties: Bartholomew, Brown, Decatur, Jackson and Jennings
Email: kbouthier@thrive-alliance.org

Area 12

Area 12 Ombusman Services
Call: 1-800-742-5001 or 812-689-3753
Covered Counties: Dearborn, Jefferson, Ohio, Ripley and Switzerland
Email: area12ombudsman@live.com

Area 13

Generations
Call: 1-800-742-9002 or 812-888-5158
Covered Counties: Daviess, Dubois, Knox, Greene, Martin and Pike
Email: acardinal@vinu.edu

Area 14

LifeSpan Resources, Inc.
Call: 1-888-948-8330 or 812-948-6428
Covered Counties: Clark, Floyd, Harrison and Scott
Email: lworden@lsr14.org

Area 15

Southern Indiana Center for Independent Living
Call: 1-800-845-6914 or 812-277-9626
Covered Counties: Crawford, Lawrence, Orange and Washington
Email: debbie@sicilindiana.org

Area 16

Indiana Legal Services, Inc.
Call: 1-800-852-3477 or 812-426-1295, Ext. 8232
Covered Counties: Gibson, Perry, Posey, Spencer and Warrick
Email: Karen.Williams@ilsi.net

VOICES
Call: 812-423-2927
Covered Counties: Vanderburgh
Email: mmotta@voicesinc.info

Contact State Ombudsman:
Phone: 1-800-622-4484 or 317-232-7134
Email: LongTermCareOmbudsman@fssa.in.gov