To: Division of Aging Adult Day Providers for Aged & Disabled Waiver and Traumatic Brain Injury Waiver
From: Darcy Tower, MSW, Provider Relations Director
Date: April 30, 2020
Re: Notice of extended Adult Day Center Closure

In order to protect the health and safety of adult day waiver clients and staff during this public health crisis, the Division of Aging is extending the temporarily closed date for adult day centers rendering services to Aged and Disabled Waiver and Traumatic Brain Injury Waiver participants through May 31, 2020. The division had previously planned to re-open adult day centers on May 1, 2020.

The Division of Aging recognizes the financial hardship this temporary closure places on adult day centers and staff. The division’s hope is that many centers have been able to transition to alternate waiver provider types in order to serve clients at home. Additionally, the division provided ideas on virtual adult day services and non-virtual services that may be reimbursed through the adult day Medicaid rate. This decision was to promote continuity of care for clients while providing several revenue streams for providers.

In preparing for May 1, 2020, re-openings, the division requested feedback from adult day providers on resources needed to safely begin serving clients in a congregate setting. Many adult day providers informed the division that they will remain closed through May 31, 2020.

Adult day providers may continue rendering services as alternate provider types and performing virtual adult day activities for reimbursement. The division is hopeful that providers will continue to supporting clients through alternative services and virtual adult day activities.

Thank you for the work you do every day to keep clients safe.